

11 June 2018

Committee	Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)
Date	Tuesday, 19 June 2018
Time of Meeting	1:30 pm
Venue	Council Chamber

# ALL MEMBERS OF THE SUB-COMMITTEE ARE REQUESTED TO ATTEND

for Sara J Freckleton Borough Solicitor

Agenda

#### 1. ELECTION OF CHAIR

To elect a Chair for the ensuing meeting.

#### 2. ANNOUNCEMENTS

When the continuous alarm sounds you must evacuate the building by the nearest available fire exit. Members and visitors should proceed to the visitors' car park at the front of the building and await further instructions (during office hours staff should proceed to their usual assembly point; outside of office hours proceed to the visitors' car park). Please do not re-enter the building unless instructed to do so.

In the event of a fire any person with a disability should be assisted in leaving the building.



#### 3. DECLARATIONS OF INTEREST

Pursuant to the adoption by the Council on 26 June 2012 of the Tewkesbury Borough Council Code of Conduct, effective from 1 July 2012, as set out in Minute No. CL.34, Members are invited to declare any interest they may have in the business set out on the Agenda to which the approved Code applies.

#### 4. APPLICATION FOR A PREMISES LICENCE - WITCOMBE CIDER 1 - 419 FESTIVAL

To determine an application for a premises licence for Witcombe Cider Festival, fields adjacent to the M5 motorway, 250m south of Pressmead Farm, Brockworth Road, Churchdown, GL3 4RA.

#### COUNCILLORS CONSTITUTING SUB-COMMITTEE

Councillors: G F Blackwell, R E Garnham and J Greening

Reserve: Councillor P N Workman

#### **Recording of Meetings**

In accordance with the Openness of Local Government Bodies Regulations 2014, please be aware that the proceedings of this meeting may be recorded and this may include recording of persons seated in the public gallery or speaking at the meeting. Please notify the Democratic Services Officer if you have any objections to this practice and the Chair will take reasonable steps to ensure that any request not to be recorded is complied with.

Any recording must take place in such a way as to ensure that the view of Councillors, Officers, the public and press is not obstructed. The use of flash photography and/or additional lighting will not be allowed unless this has been discussed and agreed in advance of the meeting.

## Agenda Item 4

### **TEWKESBURY BOROUGH COUNCIL**

Report to:	Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)
Date of Meeting:	19 June 2018
Subject:	Application for Grant of a Premises Licence: Witcombe Cider Festival
Report of:	Peter Tonge, Head of Community Services
Corporate Lead:	Robert Weaver, Deputy Chief Executive
Lead Member:	Cllr J R Mason, Lead Member for Clean and Green Environment
Number of Appendices:	8

#### **Executive Summary:**

An application has been received for grant of a premises licence under Section 17 of the Licensing Act 2003 in respect of Witcombe Cider Festival.

Representations have been received from residents and responsible authorities on grounds that they believe one of more of the licensing objectives will be compromised if the event goes ahead.

#### **Recommendation:**

That the Sub-Committee determine the application.

#### **Reasons for Recommendation:**

The Sub-Committee is required, in accordance with Section 18, of the Licensing Act 2003, to determine the application taking such steps as it considers necessary for the promotion of the licensing objectives.

#### **Resource Implications:**

If any party to the hearing were successful in appealing any decision taken by the Sub-Committee at a Magistrates Court, the licensing authority may be liable to having costs awarded against them.

#### Legal Implications:

#### **Decision Making**

Members are required to determine the application with a view to promoting the licensing objectives. Members must only impose those conditions that are deemed to be necessary and proportionate to promote the licensing objectives.

#### **Rights of Appeal**

- (i) In accordance with the provisions of Part 1 of Schedule 5 of the Act, where a licensing authority rejects in whole or in part, an application for grant or variation of a premises licence, the applicant may appeal against the decision, to a Magistrates' Court within 21 days of being notified of the decision.
- (ii) Similarly, where a person who made relevant representations in relation to the application contends that the licence ought not to have been granted, or that different or additional conditions should have been imposed on the licence, he may appeal against the decision to the Magistrates' Court within 21 days of being notified of the decision.

#### Human Rights

The Human Rights Act 1998 incorporates the key articles of the European Convention on Human Rights into domestic law. Decisions on licensing matters are actions of a public authority and must be compatible with Convention rights. Consequently Members of the Panel must be aware of the rights contained in the Convention (particularly those set out below) when making licensing decisions.

In particular Members should conduct the hearing in a fair and proper manner (Article 6: Right to a Fair Trial) and in accordance with the relevant hearing regulations. Members should also consider any decision in light of Article 8: Right to Respect for Private and Family Life, Article 10: Freedom of Expression, Article 14: Prohibition of Discrimination and Article 1 of the First Protocol: Protection of Property.

Rights under the Human Rights convention can only be breached where it is necessary and proportionate to do so.

Other legal implications are as set out elsewhere in the report.

#### **Risk Management Implications:**

None

#### Performance Management Follow-up:

The decision of the Sub-Committee and details of rights of appeal will need to be notified to all parties. If the application is granted, a licence will be prepared and issued.

#### **Environmental Implications:**

Noise pollution, waste and recycling.

#### 1.0 INTRODUCTION/BACKGROUND

- 1.1 The Licensing Act 2003 (the Act) allows applicants to apply for a premises licence or a variation of a premises licence at any time. In this case, an application for a new premises licence was received on 3 May 2018 from Mr Joseph Pointon in respect of Witcombe Cider Festival, Fields Adjacent to the M5 motorway, 250m south of Pressmead Farm, Brockworth Road, Churchdown, GL3 4RA. The application was advertised as per the requirements of the Licensing Act 2003. A copy of the Application is attached as **Appendix 1**. A copy of the Public Notice is attached as **Appendix 2**.
- **1.2** A plan showing the original layout of the site is attached as **Appendix 3**. This plan has been changed slightly following discussions at the Safety Advisory Group (SAG) which met on the 14 May and 4 June 2018. The changes will be included in an updated plan (**Appendix 4**).

#### 2.0 THE APPLICATION

**2.1** Licensable activities and hours applied for a maximum of three days per year and in accordance with the table below.

Live Music or similar activity	Friday	09:00 to 00:00
Amplified and Unamplified Music, Outdoor Music Will Cease at 23:00hrs	Saturday	00:00 to 01:00, 09:00 to 00:00
	Sunday	00:00 to 00:01, 09:00 to 00:00
	Monday	00:00 to 01:00
Recorded Music or similar	Friday	09:00 to 00:00
activity Recorded Music Will be Played Between Live Music	Saturday	00:00 to 01:00, 09:00 to 00:00
Performances. Outdoor Music Will Cease at 23:00hrs.	Sunday	00:00 to 01:00, 09:00 to 00:00
	Monday	00:00-01:00
Performance of dance or similar	Friday	09:00 to 00:00
activity	Saturday	00:00 to 01:00, 09:00 to 00:00
	Sunday	00:00 to 01:00, 09:00 to 00:00
	Monday	00:00-01:00
Late Night refreshment	Friday	23:00 to 00:00
	Saturday	00:00 to 02:00, 23:00 to 00:00
	Sunday	00:00 to 02:00, 23:00 to 00:00
	Monday	00:00 to 02:00, 23:00 to 00:00
Supply of Alcohol	Friday	09:00 to 00:00
	Saturday	00:00 to 01:00, 09:00 to 00:00
	Sunday	00:00 to 01:00, 09:00 to 00:00
	Monday	00:00-01:00

Hours premises open to Public	Friday	09:00 to 00:00
	Saturday	00:00 to 02:00, 09:00 to 00:00
	Sunday	00:00 to 02:00, 09:00 to 00:00
	Monday	00:00 to 02:00

#### 2.2 **Promotion of the Licensing Objectives**

The application states that the following steps shall be taken to promote the licensing objectives (*presented as written*):

#### 2.2.1 General

A wide range of measures are in place to ensure that the four licensing objectives are promoted at this festival. In addition to the below-listed conditions, many more preventative measures are contained within the Event Operating Schedule, Event Safety Plan, Risk Assessments, Health & Safety Plan, Sound Management Plan, Safeguarding Plan and Traffic Management Plan.

#### 2.2.2 Core Conditions

- 1. Licensing activities can only take place under the authority of the premises licence on a maximum of two occasions each calendar year (that being one event per year, plus one contingency weekend that needs to be used in the event of unforeseen circumstances in relation to the main event), and cannot be carried out on more than three consecutive days on any one occasion, i.e. when the site is open to members of the public. For the avoidance of doubt, this does not include the setting-up and taking-down of the event.
- 2. All responsible authorities shall be notified at least 28 days before the licensable activities can take place under the authority of this premises licence.
- 3. In addition to the responsible authorities, all residents who live within a 1/4 mile (400 metre) radius shall be given at least 28 days' notice of the event.
- 4. The licensing authority and other responsible authorities shall be afforded full access to the site for the purpose of any inspection.
- 5. Event road signs shall be provided and erected by the AA (or equivalent provider) in the 24-48 hours preceding the event. In addition, early warning signs (to be placed no less than a week before the event) shall also be supplied and erected by the provider.

#### 2.2.3 The Prevention of Crime and Disorder

- 1. Non-alcoholic/low-alcohol drinks will be promoted during the event, especially to designated drivers.
- 2. SIA-badged security staff and stewards shall be employed to control the whole site. Security staff shall carry out searches on entry, and monitor the bars and crowds. Any person deemed to be drunk or whose conduct falls below the required standard shall be warned by security staff and shall be escorted from the site if necessary.
- 3. Between the hours of 09:00 and 20:00 on event days, there shall be no less than 30 security officers on site.
- 4. Between the hours of 20:00 and closing-time on event days, the number of security officers shall be maintained at a minimum ratio of 1 security officer to 75 patrons.
- 5. Security officers shall remain on site (or in the immediate vicinity) until it is fully cleared of patrons. Thereafter, an overnight security presence shall be maintained.
- 6. A mobile security presence shall be operated. Between 09:00 and 20:00 mobile patrols shall be carried out from time-to-time along Brockworth Road and Court Road. Between the hours of 20:00 and closing-time, mobile patrols shall be carried out at least twice-per-hour and shall continue until such time as those who have attended the festival have dispersed.
- 7. A CCTV system shall be installed at the security checkpoint on the site in order to record images of patrons attending the event. Recordings shall be retained for a minimum of two weeks and shall be made available to the statutory authorities on request in the event of problems occurring.
- 8. A number of buses shall be employed to provide a picking-up service to transport attendees to the festival site.
- 9. Buses shall also be employed to transport patrons away from the festival site at the end of each day. A minimum of eight buses shall operate from 21:00 to closing-time on Saturday and Sunday evenings. A minimum of four buses shall operate on Friday evening from 21:00 to closing-time.
- 10. Stewards shall oversee the transport facilities and shall encourage customers heading towards the exit to make use of the available buses.
- 11. Security staff shall travel on the buses to maintain good order.
- 12. In order to encourage a gradual dispersal of patrons, a one-hour drinking-up time shall be implemented following closure of the bars, during which time food and drinking-water shall remain available.

#### 2.2.4 Public Safety

- 1. SIA-badged personnel, supported by a team of stewards, shall perform duties including crowd management, parking, marshalling traffic on the site, monitoring entrances and exits, fire prevention, and generally assisting members of the public.
- 2. A first-aid station shall be present on site throughout the event, staffed by medically trained staff.
- 3. Drinks shall not be served in glass containers.
- 4. Searches shall be conducted of patrons entering the site. Attendees shall not be permitted to bring weapons, drugs, glassware or alcohol into the festival.
- 5. In order to ensure the safe movement of traffic onto and off the site, the following arrangements shall be in place:
  - a. The licence holder shall produce a Traffic Management Plan for the event and shall take all reasonable steps to ensure that vehicles waiting to enter the site do not create queues of traffic on Brockworth Road.
  - b. 'SLOW' signs shall be positioned on Brockworth Road, 200 metres each side of the entrances to the site.
  - c. Stewards in high-visibility clothing shall be positioned alongside entrances and exits when vehicles are moving onto or off the site at all times the festival is in operation.
  - d. Floodlighting shall be used to illuminate the section of Brockworth Road alongside the site, so as to enhance visibility for motorists during the hours of darkness.
- 6. A final Event Operating Schedule, Event Safety Plan and Traffic Management Plan shall be submitted to the Council and Police at least six weeks in advance of the event
- 7. The access route for vehicles entering the site shall be clearly marked by means of posts and tape.
- 8. The organiser shall assess the firmness of all vehicle routes prior to and during the festival and will install trackway as necessary to permit emergency vehicles access to the main stage area at the rear of the site.

#### 2.2.5 The Prevention of Public Nuisance

- 1. The festival field shall be protected by the use of heras fencing as necessary, and shall be regularly monitored by stewards/security.
- 2. A fabric covering shall be attached to the heras fencing, where appropriate, so as to provide privacy.
- 3. A mobile phone shall be held by the Event Manager or deputy at all times the event is open to the public. This mobile shall be kept in working order at all times and the number shall be made available in advance to the licensing authority, emergency services and residents within a half-mile radius.
- 4. Music in the open air shall cease by 23:00 at the latest.
- 5. On days when music is taking place outdoors, Music Noise Levels (MNLs) shall be monitored at such intervals and from such locations as have been agreed in writing with an Environmental Health Officer from Tewkesbury Borough Council.
- 6. Control limits set at the mixer position shall be adequate to ensure that a maximum MNL of 65dB LAeq (15 minutes) measured at one metre from the façade of noise sensitive properties shall be achieved between the hours of 09:00 to 23:00.

- 7. In the case of music taking place indoors on the site, and occurring after 23:00, such source sounds shall be virtually not audible or discernible. 'Virtually not audible or discernible' shall be interpreted as the noise being barely audible and discernible at the façade of any noise-sensitive dwelling and, as a consequence, would be inaudible within that dwelling. This will be determined by an Environmental Health Officer employed by, or authorised by, the licensing authority.
- 8. The premises licence holder will facilitate a follow-up meeting within one month following the last day of the event, to which the Parish Council and interested parties shall be invited.

#### 2.2.6 The Protection of Children from Harm

- 1. A safeguarding policy shall be implemented to protect children and vulnerable adults.
- 2. Under 18's shall not be permitted entry to (or exit from) the site unless accompanied by an adult.
- 3. Under 18's shall be issued with identifiable wristbands.
- 4. Parents shall be encouraged to have their mobile number written onto wristbands issued to young children, to facilitate children being reunited with their parents should they get lost.
- 5. The 'Challenge 25' scheme shall be adopted, so that any customer attempting to purchase alcohol (or drink tokens) who appears to be under the age of 25 shall be asked for an accredited photographic proof-of-age (e.g. passport, photo driving licence, or a PASS-approved card) and a sale shall not be made unless this evidence is produced.
- 6. A 'Lost Child' point will be provided alongside the First Aid facility.
- 7. Any person who attempts to purchase alcohol for under-18's, or supplies it to under 18's, shall be warned by security staff and shall be escorted off the site if necessary.
- 8. Marshals and security staff shall be instructed to be on the look-out, during their patrols, for any underage persons consuming alcohol, and shall confiscate any alcohol from persons under the age of 18.
- 9. A wide range of soft drinks shall be on sale at various locations around the site.

#### 3.0 CONSULTATION

#### 3.1 **Responsible Authorities**

**3.1.1** One responsible authority made a representation: Gloucestershire Constabulary. This representation is attached as **Appendix 5**.

#### 3.2 Other Persons

- **3.2.1** 14 valid representations have been received from members of the public; two representations support the application and 12 representations object to the application. These representations are shown in **Appendix 6.**
- **3.2.2** The 14 Other Persons have been given notice of the hearing in accordance with the Licensing Act (Hearings) Regulations 2005.

#### 4.0 ADDITIONAL INFORMATION

**4.1** The applicant has submitted additional information over and above that contained in the original application, by way of a representation to support the application. This information is attached as **Appendix 7**.

#### 5.0 LOCAL POLICY CONSIDERATIONS

- **5.1** Tewkesbury Borough Council is a licensing authority under this Act and is responsible for the licensing of 'licensable activities'. The licensable activities that are required to be licensed under the Act are as follows:
  - the sale by retail of alcohol,
  - the supply of alcohol by or on behalf of a club to, or to the order of, a member of the club,
  - the provision of regulated entertainment, and
  - the provision of late night refreshment.
- 5.2 The Act is underpinned by four objectives:
  - i) the prevention of crime and disorder;
  - ii) ii) public safety;
  - iii) iii) the prevention of public nuisance; and,
  - iv) iv) the protection of children from harm.

The licensing authority must promote these objectives in carrying out its functions.

- **5.3** The Council's adopted Licensing Policy Statement, **attached at Appendix 8**, includes the following:
- **5.3.1** Each objective is of equal importance and the licensing authority's policy relating to each of them is given in this Licensing Policy. These objectives are the only matters to be taken into account in determining an application. The licensing authority will consider attaching conditions to licences to promote the policy objectives as appropriate, but only to achieve the licensing objectives and only if representations are made.
- **5.3.2** The objective of the licensing process is for a unified system of regulation to allow the sale and supply of alcohol, and the provision of regulated entertainment and late night refreshment, to be carried out in a way that ensures public safety but is not to the detriment of residents and does not give rise to the loss of amenity. The licensing authority's aim is to facilitate well run and managed premises with licence holders displaying sensitivity to the impact of the premises on local residents. To this end, terms and conditions attached to the various permissions granted under the Act will be focused on matters within the control of the individual licensees and others granted relevant permissions.

- 5.3.3 Licensing law is not a mechanism for the general control of anti-social behaviour by individuals once they are beyond the direct control of the individual, club or business holding the licence, certificate or permission concerned. As a matter of policy, however, the licensing authority expects every holder of a licence, certificate or permission to be responsible for minimising the impact of their activities and anti-social behaviour by their patrons within the immediate vicinity of their premises. The licensing authority will seek to work with all parties to support and promote the licensing objectives. The licensing authority will only apply terms and conditions to licences that act to promote and support the licensing objectives and are relevant to the individual circumstances of the case. Although the licensing authority may use standardised conditions and forms of wording to cover commonly arising situations and circumstances, "blanket conditions" will not be applied to licenses and specific conditions may be drawn up and applied to meet local need and circumstances. In attaching conditions to a licence, the licensing authority may seek to attach one or more conditions drawn from the pool of conditions contained in Annex D of the Guidance to the 'Act'. The licensing authority will always seek to ensure that any conditions applied to a licence are necessary, proportionate and reasonable. Conditions will not be used that duplicate any other legal requirements falling on an employer or operator of premises.
- **5.3.4** The licensing authority expects that any conditions that are necessary will, in the first instance, be identifiable from an applicant's risk assessment. Risk assessments should clearly indicate the measures necessary to be undertaken to support the licensing objectives and these measures must be recorded in the operating schedule. There is no requirement to submit the risk assessments as part of the application. If conditions are to be applied these will only be so applied following a hearing of the Licensing Sub-Committee and the opportunity to make representations to the Sub-Committee has been given to all parties concerned. If the Sub-Committee is satisfied that conditions should be applied it may make such reasonable conditions in any form at its discretion.
- **5.3.5** Every application considered by the licensing authority will be considered on its own merits. The licensing authority will seek to balance the needs of the wider community, local community and commercial premises and activities, against the needs of those who may be adversely affected by the activities. The views of vocal minorities will not usually predominate over the general interests of the community. Where it is necessary to depart from the guidance, either in this policy or at any other time, the licensing authority will give clear and sound reasons for doing so.
- **5.3.6** The four licensing objectives are the only matters to be taken into consideration in determining an application.
- **5.3.7** Where the Policy refers to issues the licensing authority will expect applicants to address in their operating schedule, it also recognises that not all issues are appropriate for all sizes of premises.

#### 5.4 Crime and Disorder

- **5.4.1** Licensed premises, especially those offering late night/early morning entertainment, alcohol and refreshment for large numbers of people, can sometimes be a source of crime and disorder problems.
- **5.4.2** The licensing authority will expect Operating Schedules, where appropriate, to satisfactorily address these issues from the design of the premises through to the daily operation of the business.

- **5.4.3** Applicants are recommended to seek advice from the Council's Licensing Officers and Gloucestershire Police. In addition when planning and preparing Operating Schedules applicants are advised to take into account local planning and transport policies, tourism, cultural and crime and disorder reduction strategies as appropriate.
- **5.4.4** In addition to the requirements for the licensing authority to promote the licensing objectives, it also has a duty under Section 17 of the Crime and Disorder Act 1988 to do all it can to prevent crime and disorder in the Borough.

#### 5.5 Public Safety

- **5.5.1** The licensing authority will expect Operating Schedules, where appropriate, to satisfactorily address these public safety issues. Applicants are encouraged to seek advice from the Council's Licensing Officers and the Fire Safety Section of Gloucestershire Fire and Rescue Service.
- **5.5.2** The Council encourages applicants for premises licences that provide regulated entertainment (or any other premises providing a licensable activity where occupant capacity may be a public safety issue) to seek advice regarding safe occupancy levels from the Fire Safety Section of Gloucestershire Fire and Rescue Service.

#### 5.6 Public Nuisance

- **5.6.1** Licensed premises, especially those operating late at night and in the early hours of the morning, can sometimes cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises.
- **5.6.2** The licensing authority is keen to protect the amenity of residents and businesses in the vicinity of licensed premises. Whether or not residents and businesses are in the vicinity of licensed premises will be a matter of fact and degree and will be determined on a case by case basis having regard to the likely impact on activities at the licensed premises on the residents and businesses concerned.

#### 6.0 NATIONAL GUIDANCE

**6.1** Statutory guidance has been issued under Section 182 of the Licensing Act 2003. The Sub-Committee must have regard to the guidance when determining this application. Below are relevant extracts for the benefit of the Sub-Committee.

#### 6.2 Licensing Objectives and Aims

**6.2.1** The legislation provides a clear focus on the promotion of four statutory objectives *which must be addressed when licensing functions are undertaken*.

The licensing objectives are:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

Each objective is of equal importance. There are no other statutory licensing objectives, so that the promotion of the four objectives is a paramount consideration at all times.

- **6.2.2** However, the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work. They include:
  - protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;
  - giving the Police and licensing authorities the powers they need to effectively manage and Police the night-time economy and take action against those premises that are causing problems;
  - recognising the important role which pubs and other licensed premises play in our local communities by minimising the regulatory burden on business, encouraging innovation and supporting responsible premises;
  - providing a regulatory framework for alcohol which reflects the needs of local communities and empowers local authorities to make and enforce decisions about the most appropriate licensing strategies for their local area; and
  - encouraging greater community involvement in licensing decisions and giving local residents the opportunity to have their say regarding licensing decisions that may affect them.
- **6.2.3** Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. This Guidance is therefore binding on all licensing authorities to that extent. However, this Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons. Departure from this Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

#### 6.3 Licence Conditions – General Principles

- **6.3.1** Conditions on a premises licence or club premises certificate are important in setting the parameters within which premises can lawfully operate. The use of wording such as "must", "shall" and "will" is encouraged. Licence conditions:
  - must be appropriate for the promotion of the licensing objectives;
  - must be precise and enforceable;
  - must be unambiguous and clear in what they intend to achieve;
  - should not duplicate other statutory requirements or other duties or responsibilities placed on the employer by other legislation;
  - must be tailored to the individual type, location and characteristics of the premises and events concerned;
  - should not be standardised and may be unlawful when it cannot be demonstrated that they are appropriate for the promotion of the licensing objectives in an individual case;
  - should not replicate offences set out in the 2003 Act or other legislation;
  - should be proportionate, justifiable and be capable of being met, (for example, whilst beer glasses may be available in toughened glass, wine glasses may not);

- cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff, but may impact on the behaviour of customers in the immediate vicinity of the premises or as they enter or leave; and
- should be written in a prescriptive format.

#### 6.4 Each Application on its Own Merits

**6.4.1** Each application must be considered on its own merits and in accordance with the licensing authority's Statement of Licensing Policy; for example, if the application falls within the scope of a cumulative impact policy. Conditions attached to licences and certificates must be tailored to the individual type, location and characteristics of the premises and events concerned. This is essential to avoid the imposition of disproportionate and overly burdensome conditions on premises where there is no need for such conditions. Standardised conditions should be avoided and indeed may be unlawful where they cannot be shown to be appropriate for the promotion of the licensing objectives in an individual case.

#### 6.5 Public Nuisance

- **6.5.1** The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- **6.5.2** Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It is important to remember that the prevention of public nuisance could therefore include low-level nuisance, perhaps affecting a few people living locally, as well as major disturbance affecting the whole community. It may also include, in appropriate circumstances, the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- **6.5.3** Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or more sophisticated measures like the installation of acoustic curtains or rubber speaker mounts. Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises. Licensing authorities should be aware of the need to avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are very expensive to purchase and install and are likely to be a considerable burden for smaller venues.

- **6.5.4** As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But, as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and, when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- **6.5.5** Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, music noise from premises usually occurs from mid-evening until either late-evening or early-morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. In certain circumstances, conditions relating to noise immediately surrounding the premises may also prove appropriate to address any disturbance anticipated as customers enter and leave.
- **6.5.6** Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area and to respect the rights of people living nearby to a peaceful night.

#### 6.6 Crime And Disorder

- **6.6.1** Licensing authorities should look to the Police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- **6.6.2** Conditions should be targeted on deterrence and preventing crime and disorder. For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- **6.6.3** In the context of crime and disorder and public safety, the preservation of order on premises may give rise to genuine concerns about the ability of the management team with responsibility for the maintenance of order. This may occur, for example, on premises where there are very large numbers of people and alcohol is supplied for consumption, or in premises where there are public order problems.
- **6.6.4** Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.

**6.6.5** It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. However, licensing authorities must ensure that they do not stray outside their powers and duties under the 2003 Act. This is important to ensure the portability of the personal licence and the offences set out in the 2003 Act and to ensure, for example, that the prevention of disorder is in sharp focus for all managers, licence holders and clubs.

#### 7.0 DECISION

- 7.1 The Sub-Committee must have regard to the statutory guidance issued by the Secretary of State, the Council's adopted policy statement, the representations made and the evidence it hears when determining this application. In particular, the committee must seek to promote the four licensing objectives when determining the application.
- **7.2** Members should take into consideration only those objections which relate to one or more of the licensing objectives, which are:
  - The prevention of crime and disorder
  - Public safety
  - The prevention of public nuisance
  - The protection of children from harm

Members should disregard objections which do not relate to the licensing objectives.

- **7.3** The Sub-Committee, having regard to the all of the above, must take such steps as it considers appropriate for the promotion of the licensing objectives which can include:
  - Granting the application as requested;
  - Modifying the conditions of the licence; or
  - Rejecting all or part of the application.
- **7.4** If the application is granted whole or in part, relevant mandatory conditions will be included in the premises licence under Section 19 and 19A of the Licensing Act 2003.

#### 8.0 RELEVANT COUNCIL POLICIES/STRATEGIES

8.1 The Council's Statement of Licensing Policy.

#### 9.0 RELEVANT GOVERNMENT POLICIES

**9.1** Statutory Guidance under Section 182 of the Licensing Act 2003.

#### 10.0 RESOURCE IMPLICATIONS (Human/Property)

10.1 None

#### 11.0 SUSTAINABILITY IMPLICATIONS (Social/Community Safety/Cultural/ Economic/ Environment)

11.1 None

### 12.0 IMPACT UPON (Value For Money/Equalities/E-Government/Human Rights/Health And Safety)

12.1 No adverse impacts have been identifiedThe Legal Implications section refers to Human Rights implications

#### 13.0 RELATED DECISIONS AND ANY OTHER RELEVANT FACTS

13.1 None

Background Papers:	Guidance Issued Under Section 182 of the Licensing Act 2003 Tewkesbury Borough Council Statement of Licensing Policy			
Contact Officer:	Pete Tonge, Head of Community Services01684 272259Peter.Tonge@tewkesbury.gov.uk			
Appendices:	<ul> <li>Appendix 1 - Full Application &amp; Covering Letter</li> <li>Appendix 2 - Public Notice</li> <li>Appendix 3 - Initial Plan</li> <li>Appendix 4 - Amended Plan - <i>To follow</i></li> <li>Appendix 5 - Representation from Responsible Authority</li> <li>Appendix 6 - Representation from Other Persons</li> <li>Appendix 7 - Representation from Applicant</li> <li>Appendix 8 - Statement of Licensing Policy</li> </ul>			



**Licensing Consultants** 

Mr G. Buchanan Environmental Health/Licensing Manager Tewkesbury Borough Council Gloucester Road Tewkesbury GL20 STT

TEWKESBUSY BOROLGH COULSIL - 3 MAY 2018 15.15 HRS REF Nº 18/00 412/LIQTEN LICENSING AUTHORITY

2<sup>nd</sup> May 2018

CONSULTATION ENDS IST JUNE 2018

Dear Mr Buchanan,

#### Subject: Application for Witcombe Cider Festival.

I enclose an application for a licence for the Witcombe Cider Festival.

It may be helpful if I also provide some background information regarding the festival, the reason for this application, and brief detail regarding the manner in which it will operate.

#### History

The Witcombe Cider Festival has taken place over the August Bank Holiday weekend for the past 6 years, with the last 5 festivals being located on a field off the A46 at Painswick Road, Brockworth.

The Witcombe Cider Festival initially centred on the wide choice of locally produced ciders; but it now focuses primarily on Live Music. It is renowned for featuring some eminent and popular artists, and these have become the main attraction. However, a wide selection of local ciders are still on offer and this feature provides a quirky distinctiveness to this festival and distinguishes it from other music festivals, particularly since traditional and naturally flavoured ciders tend to be more popular than beer, for example, with female festival goers.

During the past 6 years the festival has developed a reputation for being a safe and enjoyable environment where families as well as individuals can enjoy themselves, and there have been extremely low levels of drunkenness, crime and disorder associated with the event. Although there were initially some minor issues and corresponding adjustments to the licence (due to its proximity to local residents homes), there have been no major incidents during its history.

This festival is small in comparison to other music festivals across the UK and, significantly, it operates during *daytime hours* and does not continue throughout the night.

Registered Office: The Firs, Hayden Lane, Staverton, Cheltenham, Gloucestershire, GL51 OSR

Ticket prices are considerably less than other festivals, allowing local people to enjoy this popular music festival at relatively low cost and without the environmental damage caused by unnecessary travel.

The Witcombe Cider Festival is well-managed and professionally operated. The Licence Holder and organiser, Mr Joseph Pointon, employs a range of experienced specialists to assist him in managing the event (e.g. Health & Safety Specialist, Acoustic Engineers, Security advisers). Also, feedback from neighbours, attendees, and the statutory authorities has been taken into consideration each year and refinements made to ensure continuous improvement. This process will continue, as Mr Pointon is keen to enhance the reputation of the festival, which has been shortlisted for Gloucestershire's *Event of the Year* by SoGlos.

#### **Reason for New Site**

This festival has become so popular with the local community that it reached the permitted capacity last year. In short, the festival outgrew the previous site, however, a better site has now been found that is remote from residents and is not accessed from an A-road. Mr Pointon is, therefore, applying for a licence (for this new site) that is substantially the same as the previous licence, but with an increased capacity and a slightly extended duration.

#### **Good Practice Measures**

As previously, the festival will operate to the highest standards. The following key measures will be incorporated this year:

- A high level of security will be implemented. A minimum ratio of 1 door supervisor per 75 patrons will operate between 2000 hours and closing-time. In addition, a mobile security patrol and a drugs 'sniffer' dog will be provided.
- 2. Customers will be searched on entry for weapons, drugs, glass and alcohol.
- 3. CCTV cameras will be installed, and recordings will be made available to the statutory authorities in the event of problems.
- 4. Two separate entrances onto the site will be implemented; one for pedestrian use and the other for vehicles. (Emergency vehicles will be able to use either entrance).
- 5. Trackway will be installed as necessary to facilitate the use of vehicles on the field and to permit emergency vehicles access to the stage area.
- 6. Heras fencing will be used where appropriate and this will be covered with fabric screening material where privacy is necessary.
- 7. Subsidised transport provision will be made for festival visitors. Buses will take festivalgoers to and from the festival site from the following areas: Quedgeley, Lower Tuffley, Podsmead, City Centre, Hucclecote, Brockworth, Cheltenham, Montpellier, Warden Hill, Shurdington, Brockworth, Churchdown, Innsworth and Longlevens. Security staff will travel on the buses to maintain good order.

Outdoor music and entertainment will cease at 2300 hours each day (as in previous years), with the site being cleared of patrons by 0200hours. Overnight security will also be in place.

It is Mr Pointon's hope that the festival will continue to be recognised as the perfect example of what can be achieved by a responsible licensee working in partnership with the responsible authorities.

I would be grateful if you would include this letter with the application so as to inform any interested parties.

Yours sincerely,

Andrew Cook Licensing Consultant andy@easylicensing.co.uk

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Gloucestershire Constabulary Gloucestershire Fire & Rescue Service Environmental Health department Planning department Trading Standards The Pollution Team Gloucestershire Saféguarding Children Board Public Health department

#### Application for a premises licence to be granted under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

INK

Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

#### Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description WITCOMBE CIDER FESTIVAL					
			2 50	- C	
FIELDS ADJACENT TO MS MOTORWAY, 250 METRES SOUTH OF PRESSMEAD FARM, BROCKWORTH ROAD, CHURCHDOWN.					
$\begin{pmatrix} LATITUDE 51.8601 \\ LONGITUDE -2.1667 \end{pmatrix}$ GL3 4RA			tRA		
Post town	GLOUCEST	IER	Postcode	GL34RA	

Telephone number at premises (if any)		
Non-domestic rateable value of premises	£	NIA

#### Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

Please tick as appropriate

------

a)	an i	ndividual or individuals *	ď	please complete section (A)
b)	) a person other than an individual *			
	i.	as a limited company		please complete section (B)
	ii.	as a partnership		please complete section (B)
	iii.	as an unincorporated association or		please complete section (B)
	iv.	other (for example a statutory corporation)		please complete section (B)
c)	a recognised club			please complete section (B)
d)	a charity			please complete section (B)
e)	the p	proprietor of an educational establishment		please complete section (B)

	Please tick to indicate agreer	nent
•	I have made or enclosed payment of the fee.	Ð
•	I have enclosed the plan of the premises.	P
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	Q
•	I have enclosed the consent form completed by the Individual I wish to be designated premises supervisor, if applicable.	Ľ
0	I understand that I must now advertise my application.	Q
ò	I understand that if I do not comply with the above requirements my application will be rejected.	I

IT IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

Part 4 - Signatures (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	AsCark	
Date	2/5/18	
Capacity	LICENSING AGENT.	

For joint applications, signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13) MR ANDREW COOK EASY LICENSING THE FIRS, HAYDEN LANE Post town CHELTENHAM. Postcode GL510SR Telephone number (if any) 01242 680388/07949 800094 If you would prefer us to correspond with you by e-mail, your e-mail address (optional) ANDY @ EASYLICENSING.CO. UK

#### **Notes for Guidance**

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

- 2. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 3. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 4. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, each of the applicant or their respective agent must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.

MR JOSEPH POINTON ł [full name of prospective premises supervisor] MARKLANDS of GREEN LANE LITTLE WITCOMPE GLOUCESTER GL34TX [home address of prospective premises supervisor] hereby confirm that I give my consent to be specified as the designated premises supervisor in relation to the application for A PREMISES LICENCE INVOLVING THE SALE BY RETAIL OF ALCOHOL -----[type of application] by MR JOSEPH POINTON [name of applicant] relating to a premises licence [number of existing licence, if any] WITCOMBE CIDER FESTIVAL for FIELDS ADJACENT TO MS MOTORWAY, 250 M SOUTH OF PRESSMEND FARM, BROCKWORTH ROAD, CHURCHDOWN (LATITUDE 51.8601 LONGITUDE -2.1667) GL3 4RA [name and address of premises to which the application relates]

Consent of individual to being specified as premises supervisor

22

and any premises licence to be granted or varied in respect of this application made by

MR JOSEPH POINTON [name of applicant]

concerning the supply of alcohol at

WITCOMBE CIDER FESTIVAL FIELDS ADJACENT TO MS MOTORWAY, 250M SOUTH OF PRESSMEAD FARM, BROCKWORTH ROAD, CHURCHDOWN LATITUDE 51.8601 LONGITUDE -2.1667 GL34RA

------

[name and address of premises to which application relates]

I also confirm that I am applying for, intend to apply for or currently hold a personal licence, details of which I set out below.

Personal licence number

I3/00048/LIQPL [insert personal licence number, if any]/

Personal licence issuing authority TEWKESBURY BOROUGH COUNCIL

CLOUCESTER ROND, ZEWICESBURY, GLZO 5TT. [insert name and address and telephone number of personal licence issuing authority, if any]

Signed

Name (please print)

ESEPH POINTON

2.5.18

Date

f)	a health service body		please complete section (	(B)		
g)	a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales		please complete section (	(B)		
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England		please complete section (	(B)		
h)	the chief officer of police of a police force in England and Wales		please complete section (	В)		
* If you are applying as a person described in (a) or (b) please confirm:						
Please tick yes						
I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or						
l am n	naking the application pursuant to a					
	statutory function or			-		
	a function discharged by virtue of Her Majesty's pr	erogat	ive			

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

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Mr 🗹 Mrs ř	Miss C	) <sub>Ms</sub> 🗆	Other Title (for example, Rev)	19		
Surname Po	INTON	First nar	nes Jose	EPH		
I am 18 years old o	rover		Ple	ase tick yes		
Current postal addr different from premi address	ess if GREE	LANDS IN LANE LE WITCOM ICESTER	BE			
Post town	GLOUCES	1BR	Postcode	GL3 4TX		
Daytime contact te	lephone number	0776	7761 476103			
E-mail address (optional)	E-mail address					

### SECOND INDIVIDUAL APPLICANT (if applicable)

M 🗋 Mrs 🗖 Miss 🗖	] Ms Other Title (for example, Rev)
Surname	First names
I am 18 years old or over	Please tick yes
0	
Current postal address if different from premises address	
different from premises	Postcodé
different from premises address	

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name	
Address	$\leq$
Registered number (where applicable)	
Description of applicant (for example, partnership, company, unincorporated association etc.)	
Telephone number (if any)	1
E-mail address (optional)	-

#### Part 3 Operating Schedule

When do you want the premises licence to start?

DD		MM		YYYY			
Ø	Ū	0	8	2	0	1	8

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	N	1M	Ŷ	ΥY	
		Τ	T	T	

Please give a general description of the premises (please read guidance note 1) AN ANNUAL MUSIC & CIDER FESTIVAL TO BE LOCATED ON OPEN PASTURE LAND (20 ACRES) ALONGSIDE BROCKWORTH ROAD, CHURCHDOWN, ADJACENT TO THE M5 MOTORWAY. THE MAIN MUSIC STAGE WILL BE ERECTED 600 METRES FROM BROCKWORTH ROAD FACING IN AN EASTERLY DIRECTION OVER OPEN COUNTRYSIDE. A DRINKS MARQUEE, TOILETS, FOOD STANDS, FAIRGROUND RIDES AND FIRST-AID POINT WILL ALSO BE ERECTED. 2 METRE HIGH FENCING WILL SUPPLEMENT THE EXISTING HEDGES + FENCES TO CREATE A CONTROLLED BOUNDARY.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

9,999

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Pro	vision of regulated entertainment	Please tick any that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	Ľ
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	М М
f)	recorded music (if ticking yes, fill in box F)	Ŀ
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	Ŀ
Prov	rision of late night refreshment (if ticking yes, fill in box I)	দ
<u>Sup</u>	ply of alcohol (if ticking yes, fill in box J)	Ľ
in al	I cases complete boxes K, L and M	

timing	ard days a s (please nce note 6	read	Will the performance of a play take place Indoors or outdoors or both – please tick (please read guidance note 2)	Indoors
Day	Start	Finish		Both
Mon	-		Please give further details here (please read g	and the second s
Tue				
Wed			State any seasonal variations for performing guidance note 4	plays (please re
Thur	 			
Fri			Non standard timings. Where you intend to u the performance of plays at different times to	those listed in
Sat			column on the left, please list (please read guid	dance note 5)

В

timing	s lard days a js (please nce note 6	read	Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors Outdoors	
Day	Start	Finish		Both	Ø
Mon		0100	Please give further details here (please read gui		
Tue	1				
Wed			State any seasonal variations for the exhibition read guidance note 4)	of films (pleas	se
Thur					
Fri	900	 	Non standard timings. Where you intend to use the exhibition of films at different times to those	listed in the	for
Sat	4	0010	column on the left, please list (please read guida	nce note 5)	
······	0900	2			
Sun	5 0900	0100 			

Standa timing	r sporting ard days a s (please i ice note 6	ind read	Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indeor sporting events at different times to those listed in the
Fri	494533	/	column on the left, please list (please read guidance note 5)
Sat			
Sun			

С

Boxing or wrestling entertainments Standard days and timings (please read		and	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors
guidan	s (please ice note 6			Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please read gu	idance note 3)
Tue				
Wed			State any seasonal variations for boxing or wro entertainment (please read guidance note 4)	estling
Thur				
Fri		-/	Non standard timings. Where you intend to us boxing or wrestling entertainment at different t	imes to those
Sat			listed in the column on the left, please list (pleanote 5)	ise read guidance
Sun				

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Live music Standard days and timings (please read			Will the performance of live music take place Indoors or outdoors or both – please tick (please read guidance note 2)	Indoors		
guidance note 6)			(	Outdoors		
Day	Start	Finish		Both	गि	
Mon	-	0100	Please give further details here (please read guidance note 3) AMPLIFIED AND UNAMPLIFIED MUSIC.			
Tue			OUTDOOR MUSIC WILL CEASE AT 2300 HRS			
Wed			State any seasonal variations for the performant (please read guidance note 4)	nce of live mu	sic	
Thur						
Fri	•		Non standard timings. Where you intend to us	e the premise	s for	
	0900	>	the performance of live music at different times	to those list	ad in	
Sat	4	0100	the column on the left, please list (please read g	uidance note :	5)	
	0900	2				
Sun		0100				
	0900					

Recorded music Standard days and timings (please read		ind	Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors		
guidance note 6)			,	Outdoors		
Day	Start	Finish		Both	R	
Mon	-*	0100	RECORDED MUSIC WILL BE PLAYED	dance note 3) BETWEEN		
Tue			LIVE MUSIC PERFORMANCES.			
			OUTDOOR MUSIC WILL CEASE AT 2300 HRS.			
Wed			State any seasonal variations for the playing of (please read guidance note 4)	recorded mu	sic	
Thur						
Fri		~	Non standard timings. Where you intend to use	the premise	s for	
	0900	2	the playing of recorded music at different times	to those liste	ad in-	
Sat		0100	the column on the left, please list (please read g	uidance note 5	5)	
	0900	2				
Sun		0100				
	0900					

F

G

Performances of dance Standard days and timings (please read guidance note 6)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors			
				Outdoors			
Day	Start	Finish		Both	U		
Mon		0100	Please give further details here (please read guidance note 3) PERFORMANCE OF DANCE MAY BE INCLUDED				
Tue			IN THE ENTERTAINMENT PROVIDED AT THE FESTIVAL.				
Wed			State any seasonal variations for the performance of dance (please read guidance note 4)				
Thur		~					
Fri			Non standard timings. Where you intend to us	a the premiero	e for		
	0900	2	the performance of dance at different times to those listed in the				
Sat	6	0100	column on the left, please list (please read guida	ance note 5)			
	0900	2					
Sun		0100					
	0900						

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 6)			Please give a description of the type of entertainment you will be providing					
Day	Start	Finish	Will this entertainment take place indoors or	Indoors				
Mon	-	0100	manhalman and the state of the	Outdoors				
				Both	Ø			
Tue			Please give further details here (please read guidance note 3) A VARIETY OF ENTERTAINMENT SUCH AS					
Wed			JUGGLING, COMEDY ACTS OR SIMILAR MAY BE INCLUDED,					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 4)					
Fri								
	0900	b						
Sat	4	0100	Non standard timings. Where you intend to use the entertainment of a similar description to the	at falling within	<u> </u>			
	0900		(e), (f) or (g) at different times to those listed in the left, please list (please read guidance note 5)	the column on				
Sun	4	0100						
	0900							

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Stand timing	n <b>ight refre</b> ard days a is (please	and read	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
guida	nce note 6	i)		Outdoors	
Day	Start	Finish		Both	Ø
Mon		0200	Please give further details here (please read g		
Tue					
Wed			State any seasonal variations for the provision refreshment (please read guidance note 4)	n of late night	
Thur					
Fri			Non standard timings. Where you intend to us	a the promise	
	2300	5	the provision of late night refreshment at diffe	rent times to	
Sat	4	0200	those listed in the column on the left, please li guidance note 5)	st (please read	
	2300	2			
Sun	4	0200			
	2300	>			

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Stand timing	l <b>y of alco</b> lard days a lard gays a lard days a lard	and read	Will the supply of alcohol be for consumption — please tick (please read guidance note 7)	On the premises	Ø
				premises	
Day	Start	Finish		Both	
Mon		0100	State any seasonal variations for the supply of read guidance note 4)	alcohol (plea	se
Tue					i
Wed	-				
Thur	-		Non standard timings. Where you intend to use the supply of alcohol at different times to those	listed in the	<u>s for</u>
Fri		[	column on the left, please list (please read guida	nce note 5)	
	0900	2			
Sat	4	0100			
	0900-	Þ			
		0100			
Sun					- 1

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

Name	MR JOSEPH POINTON
Address	MARKLANDS GREEN LANE LITTLE WITCOMBE GLOUCESTER
Postcode	GL3 4TX
Personal licer	13/00048/LIQPL
Issuing licens	ing authority (if known) TEWKESBURY BOROUGH COUNCIL

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Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8).

## NIL.

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open Stand timing	s premise to the pul lard days a ls (please nce note 6	blic and read	State any seasonal variations (please read guidance note 4)
Day	Start	Finish	
Mon		0200	
Tue		·	
Wed			
Thur		 	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 5)
Fri	•		
	0900	7	
Sat		0200	
	09,00	<b>D</b>	
Sun	4	0200	
<u>.</u>	09.00		

M Describe the steps you intend to take to promote the four licensing objectives:

a) General -- all four licensing objectives (b, c, d and e) (please read guidence note 9)

AS ON SEPARATE SHEET.

b) The prevention of crime and disorder

AS ON SEPARATE SHEET

c) Public safety

AS ON SEPARATE SHEET

d) The prevention of public nuisance

AS ON SEPARATE SHEET.

e) The protection of children from harm

AS ON SEPARATE SHEET.

Checklist:

المتعاقر فالقص

38

#### General

A wide range of measures are in place to ensure that the four Licensing Objectives are promoted at this festival. In addition to the below-listed conditions, many more preventative measures are contained within the Event Operating Schedule, Event Safety Plan, Risk Assessments, Health & Safety Plan, Sound Management Plan, Safeguarding Plan and Traffic Management Plan.

#### **Core Conditions**

- Licensing activities can only take place under the authority of the premises licence on a maximum of two occasions each calendar year (that being one event per year, plus one contingency weekend that needs to be used in the event of unforeseen circumstances in relation to the main event), and cannot be carried out on more than three consecutive days on any one occasion, i.e. when the site is open to members of the public. For the avoidance of doubt, this does not include the setting-up and taking-down of the event.
- 2. All Responsible Authorities shall be notified at least 28 days before the licensable activities can take place under the authority of this premises licence.
- 3. In addition to the Responsible Authorities, all residents who live within a 1/4 mile (400 metre) radius shall be given at least 28 days' notice of the event.
- 4. The Licensing Authority and other Responsible Authorities shall be afforded full access to the site for the purpose of any inspection.
- 5. Event road signs shall be provided and erected by the AA (or equivalent provider) in the 24-48 hours preceding the event. In addition, early warning signs (to be placed no less than a week before the event) shall also be supplied and erected by the provider.

#### The prevention of crime and disorder

- 1. Non-alcoholic/low-alcohol drinks will be promoted during the event, especially to designated drivers.
- 2. SIA-badged security staff and stewards shall be employed to control the whole site. Security staff shall carry out searches on entry, and monitor the bars and crowds. Any person deemed to be drunk or whose conduct falls below the required standard shall be warned by security staff and shall be escorted from the site if necessary.

- 3. Between the hours of 09:00 and 20:00 on event days, there shall be no less than 30 security officers on site.
- 4. Between the hours of 20:00 and closing-time on event days, the number of security officers shall be maintained at a minimum ratio of 1 security officer to 75 patrons.
- 5. Security officers shall remain on site (or in the immediate vicinity) until it is fully cleared of patrons. Thereafter, an overnight security presence shall be maintained.
- 6. A mobile security presence shall be operated. Between 09:00 and 20:00 mobile patrols shall be carried out from time-to-time along Brockworth Road and Court Road. Between the hours of 20:00 and closing-time, mobile patrols shall be carried out at least twice-per-hour and shall continue until such time as those who have attended the festival have dispersed.
- 7. A CCTV system shall be installed at the security checkpoint on the site in order to record images of patrons attending the event. Recordings shall be retained for a minimum of two weeks and shall be made available to the statutory authorities on request in the event of problems occurring.
- 8. A number of buses shall be employed to provide a picking-up service to transport attendees to the festival site.
- 9. Buses shall also be employed to transport patrons *away* from the festival site at the end of each day. A minimum of eight buses shall operate from 21:00 to closing-time on Saturday and Sunday evenings. A minimum of four buses shall operate on Friday evening from 21:00 to closing-time.
- 10. Stewards shall oversee the transport facilities and shall encourage customers heading towards the exit to make use of the available buses.
- 11. Security staff shall travel on the buses to maintain good order.
- 12. In order to encourage a gradual dispersal of patrons, a one-hour drinking-up time shall be implemented following closure of the bars, during which time food and drinking-water shall remain available.

#### Public safety

- 1. SIA-badged personnel, supported by a team of stewards, shall perform duties including crowd management, parking, marshalling traffic on the site, monitoring entrances and exits, fire prevention, and generally assisting members of the public.
- 2. A first-aid station shall be present on site throughout the event, staffed by medically trained staff.
- 3. Drinks shall not be served in glass containers.
- 4. Searches shall be conducted of patrons entering the site. Attendees shall not be permitted to bring weapons, drugs, glassware or alcohol into the festival.

- 5. In order to ensure the safe movement of traffic onto and off the site, the following arrangements shall be in place:
  - a. The licence holder shall produce a Traffic Management Plan for the event and shall take all reasonable steps to ensure that vehicles waiting to enter the site do not create queues of traffic on Brockworth Road.
  - b. 'SLOW' signs shall be positioned on Brockworth Road, 200 metres each side of the entrances to the site.
  - c. Stewards in high-visibility clothing shall be positioned alongside entrances and exits when vehicles are moving onto or off the site at all times the festival is in operation.
  - d. Floodlighting shall be used to illuminate the section of Brockworth Road alongside the site, so as to enhance visibility for motorists during the hours of darkness.
- 6. A final Event Operating Schedule, Event Safety Plan and Traffic Management Plan shall be submitted to the Council and Police at least 6 weeks in advance of the event.
- 7. The access route for vehicles entering the site shall be clearly marked by means of posts and tape.
- 8. The organiser shall assess the firmness of all vehicle routes prior to and during the festival and will install trackway as necessary to permit emergency vehicles access to the main stage area at the rear of the site.

#### The prevention of public nuisance

- 1. The festival field shall be protected by the use of heras fencing as necessary, and shall be regularly monitored by stewards/security.
- 2. A fabric covering shall be attached to the heras fencing, where appropriate, so as to provide privacy.
- 3. A mobile phone shall be held by the Event Manager or deputy at all times the event is open to the public. This mobile shall be kept in working order at all times and the number shall be made available in advance to the licensing authority, emergency services and residents within a half-mile radius.
- 4. Music in the open air shall cease by 23:00 at the latest.
- 5. On days when music is taking place outdoors, Music Noise Levels (MNLs) shall be monitored at such intervals and from such locations as have been agreed in writing with an Environmental Health Officer from Tewkesbury Borough Council.
- Control limits set at the mixer position shall be adequate to ensure that a maximum MNL of 65dB LAeq (15 minutes) measured at one metre from the façade of noise sensitive properties shall be achieved between the hours of 09:00 to 23:00.
- 7. In the case of music taking place indoors on the site, and occurring after 23:00, such source sounds shall be virtually not audible or discernible. 'Virtually not audible or discernible' shall be interpreted as the noise being barely audible and discernible at the façade of any noise-sensitive dwelling and, as a consequence, would be

inaudible within that dwelling. This will be determined by an Environmental Health Officer employed by, or authorised by, the Licensing Authority.

8. The premises licence holder will facilitate a follow-up meeting within one month following the last day of the event, to which the Parish Council and interested parties shall be invited.

#### The protection of children from harm

- 1. A Safeguarding policy shall be implemented to protect Children and Vulnerable Adults.
- 2. Under 18's shall not be permitted entry to (or exit from) the site unless accompanied by an adult.
- 3. Under 18's shall be issued with identifiable wristbands.
- 4. Parents shall be encouraged to have their mobile number written onto wristbands issued to young children, to facilitate children being reunited with their parents should they get lost.
- 5. A 'Lost Child' point will be provided alongside the First Aid facility.
- 6. The 'Challenge 25' scheme shall be adopted, so that any customer attempting to purchase alcohol (or drink tokens) who appears to be under the age of 25 shall be asked for an accredited photographic proof-of-age (e.g. passport, photo driving licence, or a PASS-approved card) and a sale shall not be made unless this evidence is produced.
- 7. Any person who attempts to purchase alcohol for under-18's, or supplies it to under 18's, shall be warned by security staff and shall be escorted off the site if necessary.
- 8. Marshals and security staff shall be instructed to be on the look-out, during their patrols, for any underage persons consuming alcohol, and shall confiscate any alcohol from persons under the age of 18.
- 9. A wide range of soft drinks shall be on sale at various locations around the site.

**APPENDIX 2** 

## LICENSING ACT 2003 - PUBLIC NOTICE

## NOTICE OF APPLICATION FOR GRANT OF A PREMISES LICENCE



Name of applicant

### Mr Joseph Pointon

Postal address of premises or description

Witcombe Cider Festival, to be held in fields adjacent to the M5 Motorway, 250 metres south of Pressmead Farm, Brockworth Road, Churchdown.

The applicant proposes to carry on the following licensable activities on the above premises as follows:

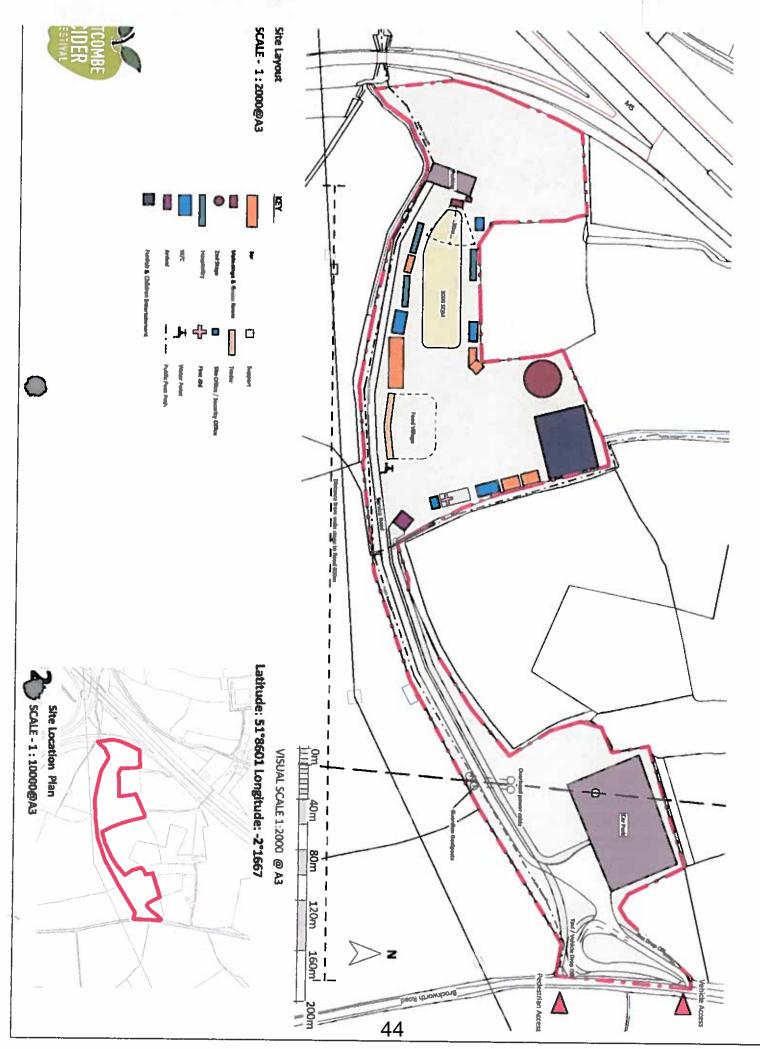
The showing of Films The performance of Live Music, Recorded Music and Dance Entertainment similar to the above The Sale by retail of Alcohol Hours for all the above activities: 09:00 - 01:00 Late Night Refreshment 23:00 - 02:00 Opening Hours: 09:00 - 03:00 Friday, Saturday and Sunday. <u>Maximum of 3 days per year</u>.

It is a provide the application of the person who wishes to make representations in relation to the application must make them in writing to, Licensing Department, Tewkesbury Borough Council, Council Offices, Gloucester Rd, Tewkesbury, Gloucestershire, GL20 5TT, where the licensing register and application record may be viewed by appointment during normal office hours.

Representations in relation to the application from responsible authorities or other persons must be made no later than 2018

It is an offence knowingly or recklessly to make a false statement in connection with an application and the maximum fine for which a person is liable on summary conviction for the offence is Level 5 on the standard scale (£5000)

Dated the day of May 2018



**APPENDIX 3** 

APPENDIX 5



Gloucesters

County Police Headquarters, No. 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN Tel: 101 www.gloucestershire.police.uk.

Our Ref:	Witcombe Cider Festival
Email:	David.McFarlane2
	@gloucestershire.pnn.police.uk
Direct	01452 752173
Dial:	
:	
Date:	25 <sup>th</sup> May 2018

#### **Police Objections to Witcombe Cider Festival**

Dear Gordon

I am writing to you to notify Tewkesbury Borough Council of our formal objections to the proposed Witcombe Cider Festival at the new site situated at Pressmead Farm, Brockworth Lane, which is within the boundaries of Brockworth Parish Council.

The Witcombe Cider Festival event has been taken to a licensing review by the police on three previous occasions, and on the last occasion the organisers surrendered the licence prior to the hearing.

The position of the Gloucestershire Constabulary is that on the evidence of previous events, the organisers have shown that they are not equipped or capable to run this event safely. This is illustrated by the fact that significant elements of the conditions imposed by the Licensing Committee at Tewkesbury Borough Council were not complied with or were disregarded entirely. In essence the organisers and the site management practices were wholly ineffective and unsafe. The police are objecting to this festival on the following grounds and relate to evidence gathered from the previous event in August 2017:-

Specifically the two principal conditions stipulated by the Tewkesbury Licensing Committee at the hearing on the 25<sup>th</sup> July 2017 were simply not adhered to by the organisers.

Firstly the condition relating to *Public Safety* was in respect to the number of persons permitted to attend the event and secondly the condition relating to *Crime and Disorder* and referred to the number of SIA security staff to be present.

The police objections are as follows -

- Breach of the Licence Conditions The number of festival goers in attendance significantly exceeded the maximum permitted mandatory number and thus compromised public safety and increased incidents of crime and disorder. In addition there were only a proportion of the stipulated number security personnel at the event (as dictated by the licensing conditions).
- 2) Public nuisance numerous complaints to both the police and to the Parish Council.
- 3) **Crime and disorder -** complaints and evidence in respect of the violence, disorder, drunkenness and illegal drug use received in relation to this event.
- 4) Public Safety in respect of the new proposed site that this is an unsafe location and relates to the fact that public safety will be compromised by the large number of people walking to and from the event along an unlit road, with no pavements within a 60 mph limit.

#### Breach of the Licence Conditions -

In 2017 the number of festival goers in attendance exceeded the maximum permitted mandatory number on the licence and thus compromised public safety and increased incidents of crime and disorder.

In respect of the 2017 event the number of festival goers permitted under the licence was 2250 on each day at any one time (with 500 staff and security personnel in addition to this).

The CCTV at the entrance to the event has been very carefully scrutinised by the Constabulary and it was found that –

On Saturday 26<sup>th</sup> August 2017 at 1900 hrs the number of festival goers on site (excluding staff and security) was **3691**. This was 1441 persons above the permitted on the licence and therefore **64%** more than allowed.

On Sunday 27<sup>th</sup> August at 2000 hrs the number of festival goers on site was **4038** (excluding staff and security). This figure was 1788 above the number permitted on the licence and **80%** more than allowed.

At 1930 hrs on Sunday 27<sup>th</sup> August a member of the festival staff who was positioned at the entrance, was 'clicking' patrons into the event and when spoken to by Police Sergeant Claire Morgan the clicking apparatus indicated a number in excess of 3500. In addition she also spoke to the security manager on the night who stated that in his opinion there were in the region of 3000 festival goers on site.

Further evidence that indicates that the organisers were aware of the overcapacity are that there were insufficient wristbands for the patrons and more basically that the event ran out of both water and beer.

The consequence of the excessive numbers was that there was a further breach of conditions in that there were insufficient SIA (Security Industry Approved) and marshals to protect and safeguard the public. There should have been 49 SIA staff for this number of patrons, in actuality there were 21 on site as counted by Charlotte Haslam from the SIA on her visit to the site at 2030 hrs on Saturday 26<sup>th</sup> September.

In accordance with the condition of a ratio of one SIA staff per 75 customers this means that there should be at least 30 SIA staff on site when the maximum 2250 customers was reached.

One of the SIA was operating on false documents and as a consequence the security firm is currently subject to an investigation from the SIA authority.

It can be surmised that the security provider was fully aware of the shortfall in SIA personnel because they were actually advertising for security staff and stewards during the event!

Despite insufficient security the organisers took no steps to reduce the number of patrons attending; on the contrary, a huge increase in the number of festival goers was permitted showing a complete disregard for public safety.

In addition the police have requested to examine the record of any drug seizures which should have been recorded in the event Security Log Book. This has not been produced which, in view of the reports from members of the public that drugs were seized by SIA staff at the event, suggests a blatant disregard for recognised procedures and implies potential malpractice. Appendix 1 – Breakdown of the figures of people entering the event. Appendix 2 – Copy of entire CCTV footage for camera 4 at entrance to site. Appendix 3 – Copy of Email from Charlotte Haslam – SIA covering her visit to the event. Appendix 4 – Copy of email requesting Incident and Security log and the Festival Drugs Policy. Appendix 5 – Copy of advert of Security Web Site.

**<u>Public Nuisance</u>** – in relation to the disturbance and nuisance caused to local residents.

There were 5 complaints received by the Parish Council in regard to overt use of illegal drugs, excessive noise and parking. One of the complaints refer to one of the event **organisers** openly taking drugs and another report states that patrons were blatantly snorting in front of families and children. There were also 7 incidents reported to the police relating to noise and other nuisance, and 4 incidents relating to thefts.

In addition reports from members of the public and police officers state that the final act on the Sunday used profane and obscene language and the noise volume for this performer was excessive and above the prescribed limit.

#### Appendix 6 – Redacted versions of complaints to the Parish Council

Appendix 7 - Redacted versions of police incidents

<u>Crime and disorder</u> - issues in respect of the calls and complaints received in relation to this event.

Police officers who attended the event reported widespread use of illegal drugs and decided that it was more operationally prudent NOT to intervene by way of arrest as this might have only exacerbated matters.

Local residents also complained of illegal drug taking both in the form of complaints to the Parish Council, to the Police and on social media.

There were also a large number of fights and scuffles, particularly during the hours of darkness. One of the Police Officers, APS Handley states "I dealt with 11 different incidents whilst at the festival site. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol"

### (Appendix 8 - Five Reports from officers who attended the event)

Officers report that a woman was hit on the head by a glass whilst watching the final performer on Sunday night.

There was also one police emergency call for assistance whereupon officers from both Cheltenham and Gloucester were sent to assist.

In addition one officer arrested two separate people for drink driving - both had driven from the event and were stopped nearby following bad driving or a road traffic collision.

#### Social Media

Some of the quotes in respect of the use of illegal drugs and violence from different individuals on the Witcombe Cider Festival Facebook site include

'A member of our party being threatened when they asked a group to move from our tents seating. Members of our group were approached by people selling drugs'

'We had some idiot throw a bottle of water which hit our table which luckily didn't break in the person's face or hit the baby we had with us, people then seen sniffing coke off their hands at least be discreet about it''

'I was very put off by the amount of idiots fighting and throwing pints over the crowds.'

'It's not acceptable to take drugs openly around children, <u>it has turned into a drug and drink induced</u> festival' 'Loads of drugs going on, we report it to security and all they do was take it off them. People sniffing coke by the toilets'

'I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider'

#### Appendix 9 – Social media comments

**Public Safety** – The previous site on the A46 was considered by the police to be an unsafe location in respect that public safety had been compromised by the large number of people walking to and from the event. A series of recommendations were made by David Callicott, from the Road Safety department which in the main were not adhered to.

The new proposed location is not on an 'A' road, nonetheless there will be considerable problems and dangers to intoxicated festival goers walking back to Brockworth at midnight but this time they will not be afforded the protection of street lighting and pavements.

Evidence indicates that even with a comprehensive traffic management plan this location is not suitable for the festival.

There are also several reports from police officers of considerable numbers of intoxicated persons leaving the site in the hours of darkness and walking along the road of the A46 causing a danger to themselves and other road users.

#### Appendix 10 - Report by Sgt Wallace

**Appendix 11** - PC Kathryn Hammond stated 'Although there were security staff trying to guide people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people's hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians'.

Appendix 12 - Gloucestershire Road Safety Officer David Collicott had prepared a report in respect of the 2017 event and conclusion is:

"It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users have been higher than it should have been. It is fortunate that no injury or incidents occurred."

(Appendix 9 – Social Media Comments) (Appendix 10 - Report by Police Sgt Tony Wallace) (Appendix 11 – Report by PC Kathryn Hammond.) (Appendix 12 – Road Safety Report David Collicott)

#### Full List of Appendices.

- Appendix 1 Breakdown of the figures of people entering the event.
- Appendix 2 Copy of entire CCTV footage for camera 4 at entrance to site.
- Appendix 3 Copy of Email from Charlotte Haslam SIA covering her visit to the event.
- Appendix 4 Copy of email requesting Incident and Security log.
- Appendix 5 Copy of advert of Security Web Site.
- Appendix 6 Redacted versions of complaints to the Parish Council.
- Appendix 7 Redacted versions of police incidents.
- Appendix 8 Five Reports from police officers who attended the event .
- Appendix 9- Social media comments.
- Appendix 10 Report by Police Sgt Tony Wallace.
- Appendix 11 Report by PC Kathryn Hammond.
- Appendix 12-Road Safety Report David Collicott for 2017.

#### Conclusion

The position of the Constabulary is that there is overwhelming evidence to show that the organisers of this event have shown a complete disregard for the processes and licence conditions imposed by Tewkesbury Borough Council. The Witcombe Cider Festival has been promoted as a family festival but in reality it is a focus for drum and bass music, offensive lyrics and as such has become a centre for the widespread use of drugs and the proliferation of drunkenness and disorder. To quote one of the social media reports posted by a festival goer *'it has turned into a drug and drink induced festival'* 

David McFarlane

Head of Licensing and Crime Prevention. Gloucestershire Constabulary

# Appendix 1

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Numbers of festival goers on site at the Witcombe Cider Festival

These figures were achieved by counting festival goers going through the entry tent entrance and do not include performers, staff or security

Licensed permitted capacity of		
1200 hrs to 1300hrs	On Site - 256	
1300 hrs to 1400 hrs	On site - 633	
1400 hrs to 1500 hrs	On site - 1159	
1500 hrs to 1600 hrs	On site - <b>1781</b>	
1600 hrs to 1700 hrs	On site- 2517	
1700 hrs to 1800 hrs	On site - <b>3266</b>	
1800 hrs to 1900 hrs	On site - <b>3691</b>	
1900 hrs to 2000 hrs	On site -3793	
2000 hrs to 2100 hrs	On site 3738	

Saturday 26<sup>th</sup> August Licensed permitted capacity of 2250 exceeded at **1637** hrs.

Sunday 27<sup>th</sup> August

Licensed permitted capacity of 2250 exceeded at 1549 hrs.

1200 hrs to 1300hrs	On Site - 378	
1300 hrs to 1400 hrs	On site - 957	
1400 hrs to 1500 hrs	On site - 1668	
1500 hrs to 1600 hrs	On site - 2360	
1600 hrs to 1700 hrs	On site- 2963	
1700 hrs to 1800 hrs	On site -3509	
1800 hrs to 1900 hrs	On site -3880	
1900 hrs to 2000 hrs	On site - 4038	
20 hrs to 2100 hrs	On site - 3981	

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1800 hrs to 1900 hrs	On site -3880
1900 hrs to 2000 hrs	On site - <b>4038</b>
20 hrs to 2100 hrs	On site - <b>3981</b>

# Appendix 2

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# Appendix 3

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#### Bellak, Rachael

From: Sent: To: Cc: Subject:

Charlotte Haslam < Charlotte.Haslam@sia.gsi.gov.uk> 06 September 2017 12:58 'McMillan, Emma (Community Harm Reduction)' McFarlane, David RE: WCF 2017

#### Hi Both

I hope you are well.

My apologies for not getting back to you sooner. Its only now, that the festival season is coming to an end, that I've been able to take breath and sit down in front of my computer and answer the mountain of emails...

With respect to the Cider Festival.

he security provider was Simms Group based in Cheltenham. As I understand it, the security provision was upwards of 28 security staff. However, no-one, including yourselves, Simms Group or the Licence Conditions, was able to give a definitive number.

Prior to the event on Thursday 24/08/17, I had a meeting with Simms Group with the hope that they would be able to furnish me with a list of staff that would be deployed over the weekend. They did not have one. I gave them until 5pm on Friday and said that I would collect the list when I attended on the Saturday. They still did not have a list on Saturday. This is due to the fact that they did not know who exactly would be turning up - the security operatives were being drafted in from friends of friends, word of mouth, other security companies.

I completed my checks with PC Tom Evans and in all 22 security staff had been deployed.

Of those 22 security operatives, 21 had active SIA licences. One individual was however wearing a laminated fake licence. He was questioned but was unable to provide any further identification to prove who he was. He was therefore cautioned on suspicion of committing an offence under the Private Security Industry Act 2001 (sect 3 engaging in licensable activity without a licence). I conducted a brief interview and suspended it pending further enquiries by the SIA. These enquiries are ongoing.

Is the SIA do not have the authority to remove people from a venue or an event, I deferred to Tom and it was decided that the individual would be removed from his position and used as a Steward instead.

Unfortunately I cannot comment on the capacity, this is something you will have to bring up with the Event Organisers / Simms Group.

Going forward for next year; if the event is to take place; I would suggest that the licence conditions are changed to reflect a more structured approach for security provision and the number of security operatives required is a set figure and not the "no less than" style it currently is.

With respect to security provision itself, the number of operatives required to man this event is high (28+). Experience has shown that smaller security companies do not have the capacity to man an event of this size using their own employees. Events are temporary and companies do not want to pull off their staff from regular NTE work to man an event, therefore an ad hoc / scatter gun approach is normally the case and operatives are brought in via Facebook and word of mouth. The knock on effect from this, means that any form of screening and vetting of individuals falls by the wayside, staff lists cannot be complied in time and you are left unsure as to whether you have the numbers to cover the event and who is going to be working for you.

For events of this size, I would recommend that the Licencing Authority look towards an SIA Approved Contractor (ACS). 59

necessarily of Gloucestershire Constabulary. Although the sender has taken steps to protect the material sent, there is no guarantee that the communication will be virus-free. Gloucestershire Constabulary reserves the right to monitor all email activity and content in accordance with current legislation.

# Appendix 4

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#### McMillan, Emma (Community Harm Reduction)

From: Sent: To: Subject: McMillan, Emma (Community Harm Reduction) 12 October 2017 09:49 McFarlane, David FW: Incident book

FYí

From: Hammond, Matt Sent: 12 October 2017 09:35 To: McMillan, Emma (Community Harm Reduction) Subject: Fwd: Incident book

Hey .. finally had a response from Joe .. info only .. M

Sent from my Samsung device

------- Original message -----From: Joe Pointon <<u>ioe@witcombeciderfestival.co.uk</u>> Date: 12/10/2017 08:21 (GMT+00:00) To: "Hammond, Matt" <<u>Matt.Hammond@gloucestershire.pnn.police.uk</u>> Subject: Re: Incident book

Hi Matt,

Apologies for the delay I am chasing this information from Darren Simms of Sterling Security.

Thanks Joe

Sent from my iPhone

On 11 Oct 2017, at 15:14, Hammond, Matt <<u>Matt.Hammond@gloucestershire.pnn.police.uk</u>> wrote:

Hi Joe

Please find my request sent last month but with no reply ... please could you respond .

Following up on this I now have several reports where persons attending your event state drugs were seized by security and the culprits dealt with .. this is good news but I would be interested to know where the drugs are or what records you have of this ... Regards Matt Hammond

From: Hammond, Matt Sent: 28 September 2017 06:24 To: 'joe@witcombeciderfestival.co.uk' Subject: Incident book

Hi Joe

Sorry for the delay, just to update you the cctv was all working fine and I have managed to view some parts of it . As you would expect some aspects are needle in a haystack and rather laborious but still plodding on . I would anticipate being able to return it to you shortly.

On another note would you be able to supply a copy of your incident book that covered the event. I noted at times a couple of ambulances on site and wondered if they were linked to reported assaults or simply those types of incident you get when lots of people are in the same place ..

Many thanks Matt

Matt Hammond Police Constable 1156 Gloucester and Forest Licensing Officer Harm Reduction Hucclecote Police Station Gloucestershire Constabulary Hucclecote Police Station | 58 Hucclecote Road | Hucclecote |Gloucester GL3 3RT Group – 01452 754482, Force Control Room – 101 Matt.Hammond@gloucestershire.pnn.police.uk www.gloucestershire.police.uk

## 

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Urugs, Alconol, Other)	Date	Time		Action Taken	Relevant forms
			Drugs, Alcohol, Uther)		
				N	
	· · · · ·				

# Security Log Book

# Head of Security: .....

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#### Witcombe Cider Festival

#### Drugs Policy

Witcombe Cider Ferstival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

#### Aims of the Policy

- Comply with all legal requirements
- Raise awareness of the dangers and penalties associated with the use of illegal drugs.
- Guarantee the right of all staff, performers and attendees to be in an environment unaffected by illegal drugs.
- Protect Children and Vulnerable Adults from drugs

#### **Possession of Drugs**

In accordance with our policy, anyone found to be in possession of drugs will be removed from the event. The drugs will be seized and the police will be alerted. The person in possession will provide personal details that can be passed on to the police. The Police will be contacted and attend site, where there is belief that someone is dealing drugs on the site.

The event log will be completed by the Head of Security.

#### Detecting if someone is under the influence of Drugs

When people are under the influence of drugs (or alcohol) they can be a risk to themselves and others at the event.

Staff and Security Staff will be briefed on the procedures to follow if someone is deemed to be under the influence of drugs (or excessively intoxicated from alcohol). Signs to look for include:

- Sudden changes in behaviour;
- Confusion;
- Irritability;
- Fluctuations in mood and energy;
- Loss of inhibitions
- Inability to communicate coherently

Where people are deemed to be under the influence of drugs they must be removed from areas of high risk, in particularly bar areas, fairground area or in close proximity to Children and Vulnerable adults. Staff will be trained on how to deal with such cases and each case will require a specific response from the event teams. All staff will remain vigilant in regards to the dealing and taking of illegal drugs. This includes so called 'legal highs' which are now classed as illegal.

#### **Training Initiatives**

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who may be under the influence of drugs. This training is documented and refresher training is carried out at regular intervals. This will include updates on 'trends' and 'new' drugs being used.

Name: ...... Date: .....

Signature: .....

65

#### Witcombe Cider Festival Alcohol Responsible Drinking Policy

Witcombe Cider Ferstival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

Our Commitment to.....

#### **Promoting Sensible Drinking**

We are conscious of the potential harmful effects of alcohol and therefore work hard to prevent the misuse of alcohol at our event, through staff training and support for a number of initiatives aimed to combat the misuse of alcohol:

Where it exists, we support the Pubwatch scheme which works closely with local authorities and the police to achieve a safer drinking environment in all licensed premises.
In our ongoing commitment to work with the government to improve public health, we have signed up to the Public Health Responsibility Deal.

• We also support Drinkaware in their efforts to raise awareness about the misuse of alcohol and encouraging consumers to make informed choices. We provide a large and growing selection of low alcohol and non-alcoholic drinks, including alcohol free 'mocktails' as an alternative to alcohol based drinks.

#### **Preventing Underage Drinking**

In our efforts to prevent young people from gaining access to alcohol, we adopt a Challenge 25 policy across our event. Alcohol is refused to any young person who appears to be under the age of 25 and who does not provide proof of age identification. Only credible proof of age is accepted, this includes a photo driving licence, a passport or proof of age card scheme carrying the PASS logo. Witcombe Cider Festival will also conduct test purchases at our event to ensure compliance.

#### **Responsible Pricing and Promotions**

Witcombe Cider Ferstival recognise that discounted pricing and promotions can encourage excessive drinking. Our promotional activities focus on supporting responsible drinking through competitive pricing set within government guidelines.

We promote sensible and controlled consumption of alcohol by:

- Free drinking water is always available
- Only standard measures are served.
- No single glass contains more than 4 units of alcohol
- No promotion of speed drinking such as 'Happy Hours', 'Buy One, Get One Free' or 'Drinking Games'.
- Alcohol is refused to anyone who appears to be intoxicated.
- Alcohol is refused to anyone under the age of 18 years.
- Avoiding multi-buy promotions
- Not stocking alcoholic drinks that might have increased appeal to people under the age of 18.

#### **Training Initiatives**

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who should be refused alcohol. This training is documented and refresher training is carried out at regular intervals.

Name: ...... Date: ......

Signature: .....

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# Appendix 5

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Home About Reviews Photos Posts Col

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Sterling Security Solutions 17 August 2017 · 🚱

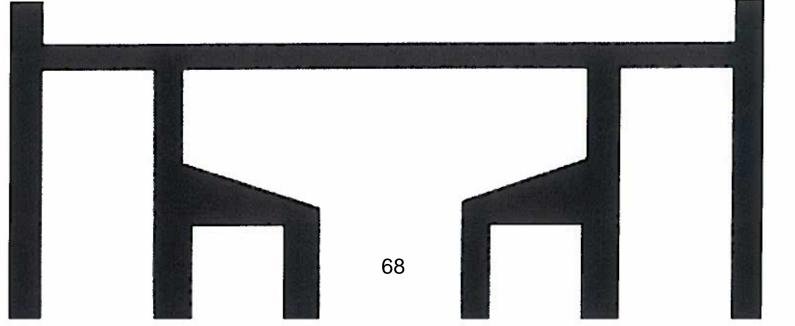
Due to a last minute increase in numbers Sterling Security are looking for DS and stewards to work an event in Gloucester 26th and 27th of August. (This weekend)

If you are interested in working this event please contact Bradley with the details below:

Mob: 07833567180 Email: ops@sterlingsecuritysw.co.uk

## www.sterlingsecuritysw.co.uk

We only have a few spaces left so be quick!!!!!



Home About Reviews Photos Posts Col



Sterling Security Solutions 25 August 2017 · 🕥

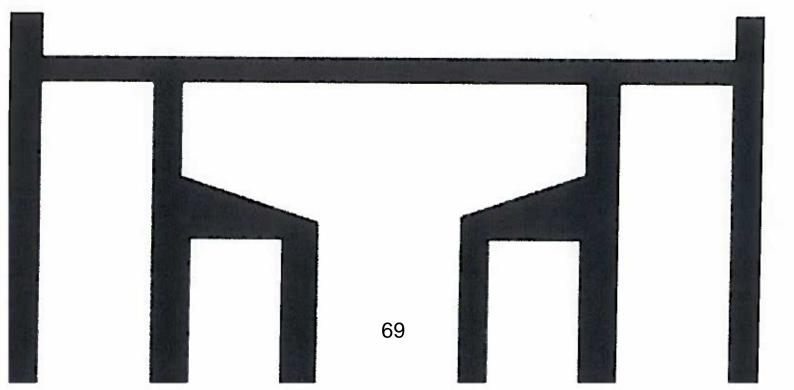
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## www.sterlingsecuritysw.co.uk

We only have a few spaces left so be quick!!!!!



# Appendix 6



Brockworth Community Centre Court Road Brockworth Gloucestershire GL3 4ET Telephone 01452 863123 Email <u>clerk@brockworth-pc.gov.uk</u>

Councillor Rob Garnham Chair Licensing Committee councillor.garnham@tewkesbury.gov.uk

30<sup>th</sup> August 2017

Dear Councillor Rob Granham

#### **Re: Complaint Witcombe Cider Festival 2017**

I would like to bring the following to your attention regarding the recent cider festival in Brockworth:

On Saturday evening, 26 August 2017 I had reason to contact Joe Pointon at around 5:45pm to say that we had campers on the land at the rear of the Cross Hands Garage which is owned by the Parish Council. He was contacted and did come with me and a security man to speak to them. When we got there, there was two fairly large tents. The occupants, which was a mixture of boys and girls, were there. Some had festival wrists bands and some did not. Some of them did not look any older than about 14 years of age. They had been drinking as there was lots of empty cider cans thrown around the area. Mr. Pointon asked them to leave the field immediately as it was not his land. They were polite and took the tents down, clean the area and took all the rubbish with them.

I only saw 1 security guard outside the house of Tony Robert's. Previous years there were ample security to make sure that the people stay off the road. This lack of security is a major security risk for the safety of the attendees of the festival.

On the licensing permit is states that the Music Noise Levels does not exceed 65dB(A) over a 15-minute period at 1 meter from the façade of any noise sensitive premises. I live in Brockworth on the Shurdington Road, past the Chase Hotel going towards Cheltenham. I have double glazed doors and windows and even my conservatory windows are double glazed. On Sunday night, especially I could hear the music, singing and even the words. My question is, where is the control on the noise and how is it dealt with? Where is the evidence that the noise levels did not exceed the 65dB(A)?

Please see attached 4 letters of complaints that we received so far.

Kind Regards

Jim Hunt Chair Brockworth Parish Council

#### @aol.co.uk]

From: Sent: 29 August 2017 11:39 To: admin@brockworth-pc.gov.uk SubJect:

I went to the cider festival, advertised as a family festival, too my grandchildren, with 2 other families and there children, and we were ashamed of being from brockworth, locals and non locals taking drugs vomiting infront of everyone, there were toilets, but many decided to do it anywhere in complete view, fighting was horrific, the language, the abuse if anyone complained, was frightening, the security had no control at all, it was always going to happen, be cause this festival has lost control, the organizers had no control, infact Gareth Evans was taking cocaine in front of anyone, well i assume cocaine cos he was stuffing some note up his nose, and he is an organizer, if this carries on someone will end up dying, or seriously hurt, you gave carte blanche to them, allowing more idiots to join the idiots, the organizers are only interested in money, but it was always going to go like this, you only have to look at the group's, they are only interested in young people, you gave the licence, your at fault be cause you don't check, on what really goes on, anyone complains gets abused, witcombe drug festival is what it will be called, shameful abuse of trust for money money money money. And the to be added to do it was always going to more you have to have the it will be called, shameful abuse of trust for money money money.

Sentfrom AOL Mobile Mail

1

## Comments

I am making a complaint about drugs being used at the cider festival, fighting, if you look on there Face book page contains have been made, to other festival goers abusing there comments, saying drugs is ok, and don't go if you are against it, you the council who gave the licence with allowing more people on site, an extra night, without going and checking what really goes on, because drugs were openly being sold and taken last year, and where a group of black drug dealers beat up on the local drug dealers, I am taking legal advice into sueing the council for allowing a music festival under the umbrella of a family orientated festival, as this was not anything like it, infact it was anti children, and families, its so obvious the organizers have slowly turned this festival to attract young people, drugs, just look at the group's, and Gareth Evans who is the stage guru, has bragged about turning it into a music festival, and you the council are part of this charade, many families we re disgusted, and I personally saw them ask for there money back, it was advertised, and the licence given as a family festival, either you the council are part of this or you have had the wool pulled over your eyes, just check the Facebook page, and I saw Gareth Evans personally snorting cocaine, that your organizers for you, there has been no condemnation from the organizers about the drug use or the fighting, why would they, as long as they make money they don't give a damn, people going to toilet in the field infront of everyone, the security could do nothing, the police turned up, where many people complained, they did nothing, it was to late, loads got in for free, through damaging the hedges, no security stopping them, no one done nothing, pointon was complained to many times and tried to give them free tokens, what a disgraceful bunch you all are

## From: Sent: 29 August 2017 05:49 To: admin@brockworth-pc.gov.uk Subject: Drugs fighting urinating

This was my first time at witcombe cider festival, I took my 4 children, as it was advertised as a family festival, my husband works for Gloucester city council, all we saw and smelt was groups of people smoking drugs and snorting up there noses some powder we assume cocaine infront of our children, it was as though it's normal, as it was done in the open infront of children and parents, I dare not complain on the cider festival Facebook page, because people are slagging people of for mentioning it, there was fighting amongst obviously under 18, that could not hold there drink its a disgrace I complained to the police, and they said they were only there to monitor, so in other words you can take illegal drugs, infront of children and adults who are there for a fun day out, and they don't get arrested, you gave this festival the licence, and you obviously do not care about what really goes on, talking to other festival goers, also when I came Sunday they gave me Saturday wrist bands, obviously over sold Sunday out, this festival is not for families, and has obviously transgressed into a drug and drink festival shame on you as a council, to allow this festival to go this way, obviously the way it was going to go eventually, as the profit for the organizers treble, by having turning it into a young drug and drink festival, you only had to look at the band's to know that this was not going to be a fun family day, shame on me for not realising before I spent the money, on the ciderfestival Facebook page, please look the organizers have not condemned the drugs the fighting, infact some people have said don't come back drugs is everywhere get a life, really is this festival you freely gave the licence for, that you even allowed more drug induced people to attend, my husband has done some research, and you allowed more people to attend this year, obviously the organizers have plans to go away from the family festival, and turn it into a young music festival, whether you have been duped, or are part of this masquerade, knowing it was going to turn into this, shame on you, we will find out, we have talked to many, and they said last year was brilliant and year before, I feel so sorry for the town of brockworth because the festival is now will get a name for drugs only festival and drink induced young boys and girls, who can't hold there drink bieng sick everywhere urinating openly in the field infront of my children, I will be going to my MP about this, many complained to the police, and security and they did NOTHING I would like you to reply, as the reply will be sent to my MP thank you for your time S

#### Name: Telephone: Email:

## Comments

I live by the crosshands and I am disgusted with the rubbish and behaviour of these so called festival people, they are animals, you give the licence to these people, to run a what???, Because these animals that attend have no respect for anyone, why don't you have it by where you live, but no of course not not in my back yard isn't that right???, Why have you given a licence for a music festival because that's what it is, so close to residents and the village, you can put everything in place but you cannot make animals act properly on drink and drugs, this needs to be stopped it was always going to happen, tell the organizers to take it back to witcombe and let them deal with the disgusting behaviour of animals, because that all I can call them, if you want to know who I am I posted on the brockworth notice board please contact me, with your pathetic excuses of giving a licence for a family friendly what ever you want to call it, because its nothing but that, and us residents knew it was going to become like this, the organizers obviously don't want it to be family friendly, they make more money by feeding alchohol, and drugs to youngsters, the scenes I saw the only explanation they were drugged up, it was just a way to get the licence

Illegal Parking on Moorfield Road, Sunday 27 August 2017



# Appendix 7

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170826-0548 (Closed)

ISR Report:

26/08/2017 22:15:40	C13, THEFT OTHER	GC-20170826 GC	-0548 / 1	01	GC	
Priority:(8) 4.Code 100	IPHONE STOLEN	A63	l	) fficer Dealing:2	59999	
Operator:243271	Dispatcher:	058		reator Wkstn:C		
		(389112,2151			·····	
Address Information			_			
PAINSWICK RD						
PAINSWICK RD, BROCKWOR				osition Codes		
Proximity:WITCOMBE CIDER	FESTIVAL X	Gazeteer Validation		T - OTHER		
Complainant Information			=			
Compramant Information		······································	-			
			┥║┝━━━			
THIRD PARTY [?] Media Con	sent [?] <=Do not Use [?] VUL	[?] NPT [?] ETA	╡║┝━━╸			
		[[]]	╡╢╙╧══╸			
Notes:			5			
Date / Time Information						
Call Received		26/08/20	17	22:15:18		
Call Answered		26/08/20	17	22:15:18		
Incident Created		26/08/20	17	22:15:40		
Address Validated		26/08/20	17	22:15:47	· · · · · · · · · · · · · · · · · · ·	
Initial Input Complete		26/08/20	17	22:29:23		
Transfer Sent			26/08/2017 22:33:36			
Incident Disposed		28/08/20	8/2017 13:23:48			
Qualifiers						
DISPOSAL QUALIFIERS		NO QUAL	APPLIC			
LOCAL INITIATIVES		NO LOCA				
THEME		CRIME RE	LATED			
ISR Relations	······································					
CRIME NUMBER - @INC RELAT	ION 24715/17:REQUESTED BY	OPERATOR 245467				
ISR Comments						
: 07792968418 624024 20170		26/08/201			243271	
LOCATION COMMENTCROSS H LOCATED ON LEFT OF ROAD O	ANDS RAB TOWARDS 12 BELLS: A PPOSITE TWELVE BELLS PH.	REA 26/08/201	7 22:15:4	47 CONT147	243271	
		26/08/201	7 22:21:2	23 CONT147	243271	
1.()		26/08/201			243271	
	)	26/08/201			243271	
DOB		26/08/201			243271	
		26/08/201			243271	
		26/08/201			243271	
		26/08/201			243271	
2		26/08/201			243271	
		26/08/201			243271	
DOB()		26/08/201			243271	
		26/08/201			243271	
· - · · · · · · · · · · · · · · · · · ·		26/08/201	122:22:5	9 CONT147	243271	

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	26/08/2017	22:23:00	CONT147	243271
3. BETWEEN 0950 AND 2200 26/08/2017	26/08/2017	22:23:10	CONT147	243271
	26/08/2017	22:23:12	CONT147	243271
4. WITCOMBE CIDER FESTIVAL, PAINSWICK ROAD, BROCKWORTH, GL34RP	26/08/2017	22:26:39	CONT147	243271
•	26/08/2017	22:26:41	CONT147	243271
Incident Held	26/08/2017	22:29:23	CONT147	243271
Address changed from WITCOMBE, .,GLOUCESTER to PAINSWICK RD,PAINSWICK RD,BROCKWORTH	26/08/2017	22:29:23	CONT147	243271
5. AT SOME POINT WHILST IP WAS IN THE CROWD AT THE CIDER FESTIVAL UNKNOWN OFFENDER HAS TAKEN IP'S PHONE OUT OF THE FRONT POCKET OF HER JEANS	26/08/2017	22:32:06	CONT147	243271
	26/08/2017	22:32:07	CONT147	243271
6. NIL	26/08/2017	22:32:08	CONT147	243271
	26/08/2017	22:32:08	CONT147	243271
7A. IPHONE 6 IN GOLD WITH A CLEAR CASE - NUMBER	26/08/2017	22:32:28	CONT147	243271
CONTRACT WITH EE	26/08/2017	22:32:35	CONT147	243271
NFD	26/08/2017	22:32:39	CONT147	243271
	26/08/2017	22:32:40	CONT147	243271
7B. NI;	26/08/2017	22:32:42	CONT147	243271
7C. NIL	26/08/2017		CONT147	243271
	26/08/2017		CONT147	243271
B DECLINED	26/08/2017		CONT147	243271
	26/08/2017	L	CONT147	243271
9. NO CCTV, NO WITNESSES AS IT WAS A VERY LARGE CROWD. CALLER HAS ADVISED DAUGHTER TO GO AND TELL SECURITY BUT IS AWARE THAT THERE IS LITTLE THEY CAN DO		h	CONT147	243271
Call Activated	26/08/2017	22:33:30	CONT147	243271
Transfer To CRIME From Terminal CONT147 Grade 2, 3 or Dept. GRADE	26/08/2017		CONT147	243271
ncident status changed manually Confirmed->Q'd for Crime QUEUED OR CRIMING	26/08/2017	22:33:43	CONT147	243271
CODE100 IN TAG ADDED:	26/08/2017	22:33:47	CONT147	243271
NOTES) TAG ADDED:	26/08/2017	22:33:50	CONT147	243271
PLEASE TEXT CALLER CRIME REF NUMBER	26/08/2017	22:33:59	CONT147	243271
CASE NUMBER 24715/17 ADDED AS PRIMARY REFERENCE	28/08/2017	13:21:11	CONT149	245467
rint/Email requested by Workstation CONT149 -> uc- tormweb01/webstormlive	28/08/2017		CONT149	245467
REVIOUS CODES WERE::	28/08/2017	13:21:31	CONT149	245467
	and the second s		CONT149	245467
REVIOUS CODES WERE:: 245467	28/08/2017	13:21:31		
	28/08/2017			245467
REVIOUS CODES WERE:: 245467 EXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED Disposition code: ,'C13'	28/08/2017	13:23:42	CONT149	
EXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED Disposition code: ,'C13'	28/08/2017 28/08/2017	13:23:42 13:23:48	CONT149 CONT149	245467
EXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED Disposition code: ,'C13' No. of Arrests N.F.A. No. of Reports	28/08/2017 28/08/2017 28/08/2017	13:23:42 13:23:48 13:23:48	CONT149 CONT149 CONT149	245467 245467
EXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED Disposition code: ,'C13' Io. of Arrests N.F.A. No. of Reports landling Officer 259999	28/08/2017 28/08/2017 28/08/2017 28/08/2017	13:23:42 13:23:48 13:23:48 13:23:48	CONT149 CONT149 CONT149 CONT149	245467 245467 245467
EXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED Disposition code: ,'C13' No. of Arrests N.F.A. No. of Reports	28/08/2017 28/08/2017 28/08/2017	13:23:42 13:23:48 13:23:48 13:23:48 13:23:48 13:23:48	CONT149 CONT149 CONT149	245467 245467

#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0010 (Active)

ISR Report:

27/08/2017 00:13:39	R01, RTC INJURY	GC-20170827-001 GC	0 / 101		GC
Priority:(7) 3.Attention Reqd	D 2517 - HIT BY CAR INTENTIONALLY	A63	Office	er Dealing:	
Operator:243271		058 (389821,215990)	Creat	or Wkstn:CC	NT147
Address Information					
CROSSHANDS ROUNDABOUT, CF	ROSSHANDS ROUNDABOUT				
., BROCKWORTH, GLOUCESTER,			Dispositi	ion Codes	
Proximity:SHELL GARGAE		eer Validation	Dispositi	on codes	
RAB LOCATED AT THE JUNC OF 1	THE A46 AND ERMIN STREET AT BRO	CKWORTH	(		
			[		
Complainant Information			<u>`</u>		
· - · · · · · · · · · · · · · · · · · ·		[]			
	t [?] <=Do not Use [?] VUL [?] N				·
THIRD PARTY [?] Media Consen	t [?] <=Do not Use [?] VUL [?] N				
Notoci					
Notes:			· · · ·		
Date / Time Information					· · · · · · · · · · · · · · · · · · ·
Initial input		27/08/2017		00:13:39	·····
Held	·····	27/08/2017		00:23:03	
Confirmed		27/08/2017		00:26:14	
FOR IAU	<u></u>	27/08/2017		00:27:55	
TO LPA		27/08/2017		00:33:15	
Qualifiers					
ISR Comments					
: 01242771639 624239 20170823		27/08/2017 0		CONT147	243271
CALLER HAS GONE TO PICK DAUC AS SHE WAS HIT BY A CAR	GHTER UP FROM THE SHELL GARAGE	27/08/2017 0	0:15:46	CONT147	243271
		27/08/2017 0	0:15:47	CONT147	243271
THEY WERE STANDING IN THE FO DAUGHTER HEARD A BEEP	RECOURT OF THE GARAGE AND HER	27/08/2017 0	0:16:04	CONT147	243271
•		27/08/2017 0	0:16:04	CONT147	243271
SHE THEN TURNED AROUND AND	SAW THE CAR COME TOWARDS HER	27/08/2017 0	0:16:12	CONT147	243271
••••••••••••••••••••••••••••••••••••••		27/08/2017 0	0:16:12	CONT147	243271
AROUND BY THE GARAGE. THE VE	THERE WAS LOTS OF PEOPLE MILLIN HICLE SEEMED TO BEEP AT EVERYO E DIDNT SEE THE VEHICLE UNTIL		0:20:19	CONT147	243271
SHE TURNED AROUND		27/08/2017 0	0:20:23	CONT147	243271
•		27/08/2017 0	0:20:23	CONT147	243271
HE THEN ACELLERATED TOWARDS OF HIS BONNET WHICH CAUSES I	S HER AND HIT HER WITH THE CORN HER TO FALL TO THE GROUND	ER 27/08/2017 0	0:20:50	CONT147	243271
•		27/08/2017 0	0:20:51	CONT147	243271
	TO HER ELBOW AND KNEE BUT IS ON HE IS IN THE MORNING TO SEE IF SH		0:21:12	CONT147	243271
•		27/08/2017 00	0:21:13	CONT147	243271
THE CAR HAS THEN DRIVEN OUT O	ONTO PAINSWICK ROAD AND THEN	27/08/2017 00	0:21:47	CONT147	243271

		00.01.47	CONTLAT	042271
	27/08/2017	· · · · · · · · · · · · · · · · · · ·	CONT147	243271 243271
IP IS			4	
	27/08/2017		CONT147	243271
SHE DID NOT GET THE VRM HOWEVER THERE WILL BE CCTV AT THE GARAGE	27/08/2017	00:22:09	CONT147	243271
	27/08/2017	00:22:11	CONT147	243271
VEHICLE WAS A	27/08/2017	00:22:21	CONT147	243271
	27/08/2017	00:22:21	CONT147	243271
CALLER SAID THE INCIDENT HAPPENED AROUND 2345	27/08/2017	00:22:32	CONT147	243271
	27/08/2017	00:22:34	CONT147	243271
CALLERS OTHER DAUGHTER WAS WITNESS TO IT ALL -	27/08/2017	00:22:44	CONT147	243271
	27/08/2017	00:22:44	CONT147	243271
OCATION COMMENT	27/08/2017	00:24:33	CONT147	243271
RAB LOCATED AT THE JUNC OF THE A46 AND ERMIN STREET AT	27/08/2017	00:24:33	CONT147	243271
BROCKWORTH	27/08/2017	00:24:33	CONT147	243271
	27/08/2017	00:25:52	CONT147	243271
DAUGHTER IS HOME AND SAFE AND CALLER IS HAPPY FOR THIS TO BE DEALT WITH IN SLOW TIME	27/08/2017	00:26:10	CONT147	243271
	27/08/2017	00:26:12	CONT147	243271
RAFFIC TAG ADDED:	27/08/2017	00:26:15	CONT147	243271
Address changed from PAINSWICK RD, PAINSWICK	27/08/2017		CONT147	243271
Comments viewed via pop-up, Location Comments .	27/08/2017	00:26:16	CONT147	243271
UESTION SET HAS BEEN EXITED BEFORE COMPLETED: X	27/08/2017	00:26:20	CONT147	243271
BOTH DAUGHTERS WERE COMING OUT OF THE WINCHCOMBE CIDER	27/08/2017	· · · · · · · · · · · · · · · · · · ·	CONT147	243271
	27/08/2017	00:27:05	CONT147	243271
- TO HARM	27/08/2017	00:27:12	CONT147	243271
I - PHYSICAL	27/08/2017	00:27:23	CONT147	243271
- LOW	27/08/2017	00:27:25	CONT147	243271
- NO VRM HOWEVER POTENTIAL FOR CCTV OF THE INCIDENT OUTSIDE HE GARAGE	27/08/2017	00:27:38	CONT147	243271
7 - LOW	27/08/2017	00:27:40	CONT147	243271
- IAU TO FOLLOW UP AND REVIEW CCTV	27/08/2017	00:27:46	CONT147	243271
ransfer To .IAU From Terminal CONT147 Grade 2, 3 or Dept. GRADE	27/08/2017	00:27:51	CONT147	243271
ncident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	00:27:55	CONT147	243271
IAU TRANS TAG ADDED:	27/08/2017	00:27:58	CONT147	243271
ransfer Accepted At Terminal CONT137 For Control	27/08/2017	00:30:55	CONT137	251433
ASSING TO IRT FOR FOLLOW UP WITH INJURY RTC	27/08/2017	00:32:19	CONT137	251433
IAU TRANS TAG DELETED	27/08/2017		CONT137	251433
INATRANS TAG ADDED:	27/08/2017		CONT137	251433
ncident status changed manually FOR IAU->TO LPA TO LPA	27/08/2017	· · · ·	CONT137	251433
ransfer To A6 From Terminal CONT137 Forced Control GRADE Attention Regd	27/08/2017		CONT137	251433
ransfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	00:33:22	CONT137	251433
RANSFER TO TEWKS IRT FROM TERMINAL TEWKS017 FOR FORCED ONTROL GRADE 3.ATTENTION REQD	30/08/2017		TEWKS017	
	30/08/2017	14:50:21	TEWKS017	251729
RANSFERRED BY WEBSTORM	30/08/2017		TEWKS017	h
BJECT(S) VIEWED	02/09/2017		TEWKS016	
	19/09/2017		TEWKS003	· · · · · · · · · · · · · · · · · · ·
517 - AFTER WEEKS OF CHASING THE SHELL GARAGE WHERE THE NCIDENT HAPPENED I HAVE FINALLY BEEN ABLE TO VIEW THE CCTV OF	21/09/2017		TEWKS001	
HE INCIDENT. UPON REVIEW IT DOES SUPPORT THE IPS ACCOUNT	21/09/2017	23-31-13	TEWKS001	252517
70				

	н	11	D	11
OF WHAT HAPPENED AND THE DRIVER HAS HIT THE FEMALE WHILST DRIVING OFF THE FORECOURT. IT DOES APPEAR TO BE A DELIBERATE			li	
ACT AND THE DRIVER WILL BE GIVEN A NIP 21.09.2017. CCTV HAS				
NOW BEEN COLLECTED.	21/09/2017	23:31:13	TEWKS001	252517
VEHICLE DETAILS: VRM	21/09/2017	23:31:13	TEWKS001	252517
KEEPER DETAILS:	21/09/2017	23:31:13	TEWKS001	25251/
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
DOB:	21/09/2017	23:31:13	TEWKS001	252517
•	23/09/2017	12:07:22	CONT150	243357
CALL FROM	23/09/2017	12:07:31	CONT150	243357
1	23/09/2017	12:07:31	CONT150	243357
HE HAS QUERIED A LTTER HE HAS RECEIVED FROM US	23/09/2017	12:07:40	CONT150	243357
	23/09/2017	12:07:42	CONT150	243357
EMAIL SENT TO PC	23/09/2017	12:08:27	CONT150	243357
•	23/09/2017	12:08:28	CONT150	243357
CALL FROM MALE VERY IRATE STATING HE HAS HAD A LETTER HAND DELIVERED FROM THE POLICE ABOUT AN INCIDENT INVOLVING HIS VEHICLE	25/09/2017	16:57:54	TEWKS002	245584
CALLER WOULD NOT GIVE ME HIS NAME AND STATED HE WAS DRIVING THE VEHICLE AT THE SAID TIME	25/09/2017	16:58:14	TEWKS002	245584
CALLER DEMANDED TO KNOW WHAT THE OFFENCE WAS	25/09/2017	16:58:24	TEWKS002	245584
I ADVISED HE WOULD NEED TO SPEAK TO PC	25/09/2017	16:58:37	TEWKS002	245584
CALLER NOT HAPPY WITH THIS ADVICE	25/09/2017	16:58:43	TEWKS002	245584
CALLER PUT THROUGH TO PC	25/09/2017	16:58:57	TEWKS002	245584
DETAILS OF CALLER TAKEN FROM ID ON PHONE	25/09/2017	16:59:26	TEWKS002	245584
2517 - CALL FROM WHOSE VEHICLE WAS INVOLVED IN THE INCIDENT, HE WAS QUERYING THE LETTER AND HAS ASKED WHAT HE HAS TO DO I HAVE ADVISED HIM TO RETURN THE LETTER WHICH	27/09/2017	09:21:37	TEWKS010	252517
HE HAS AGREED TO DO AND HAS STATED THAT HE WILL WRITE A LETTER EXPLAINING THE CIRCUMSTANCES OF THE INCIDENT.	27/09/2017	09:21:37	TEWKS010	252517

#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0012 (Closed)

**ISR Report:** 

#### GC-20170827-0012 / 27/08/2017 00:17:29 B14, ANTI SOCIAL BEHAVIOUR GC 999 **IGC** Priority: (4) 2.1 Hr Attendance APPROX 70 PEOPLE GATHERED A63 Officer Dealing: 251760 058 Operator:243253 Dispatcher:243260 Creator Wkstn: CROOM106 (389826,215943) Address Information CROSS HANDS GARAGE, CROSS HANDS GARAGE CIRENCESTER RD, BROCKWORTH, GLOUCESTER, GL34PL **Disposition Codes** [X] Gazeteer Validation Proximity: ASB - NUISANCE **Complainant Information** THIRD PARTY [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA Notes Date / Time Information Call Received 27/08/2017 00:17:23 Call Answered 27/08/2017 00:17:23 Incident Created 27/08/2017 00:17:29 Address Validated 27/08/2017 00:20:29 Initial Input Complete 27/08/2017 00:21:14 Transfer Sent 27/08/2017 00:21:38 Transfer Accepted 27/08/2017 00:21:53 Resource Dispatched 00:27:57 27/08/2017 Arrived at Scene 27/08/2017 00:33:50 Units Cleared 27/08/2017 01:41:29 Incident Disposed 27/08/2017 01:42:25 Qualifiers DISPOSAL QUALIFIERS ALCOHOL RELATED DISPOSAL QUALIFIERS NO UPDATES REQD LOCAL INITIATIVES NO LOCAL INIT ANTI SOCIAL BEHAVIOUR THEME Unit Activity 27/08/2017 00:27:57 EGT2 251760 En Route to incident CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE EGT2 27/08/2017 00:27:59 251760 En Route to incident MESSAGE SENT 251760 (#3658493,3658494) GC-20170827-EGT2 27/08/2017 00:30:38 251760 En Route to incident ABOUT 100 PEOPLE HERE AND SOME TAXIS HERE BUT WILL TAKE A ... EGT1 27/08/2017 00:31:16 251915 En Route to incident CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE EGT1 27/08/2017 00:31:18 251915 En Route to incident MESSAGE SENT 251915 (#3658507,3658508) GC-20170827-00 251760 EGT2 27/08/2017 00:33:50 At Scene CROSS HANDS GARAGE, CROSS HANDS GARAGE, CIRENCESTE

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RD1221		ILES PLEASE	251221	252485	En Route to incident	
	ال	erend line		GARAGE, CIRE		
RD1221		00:34:04	251221	252485	En Route to incident	
		ENT 252485	·····		) GC-20170827-00	
RD1221		00:34:04	251221	252485	En Route to incident	
	MESSAGE SI	and being the second			20170827-0012;	
EGT1	27/08/2017		251915		At Scene	
				GARAGE, CIRE		
EGT2	27/08/2017	the second se	251760		At Scene	
		and be reasoned by the second s		EPERATED THE	M BUT DIFFICULT	
OT51	27/08/2017		251401	252261	En Route to incident	······
			and here the second sec	GARAGE, CIRE		
OT51	27/08/2017		251401	252261	En Route to incident	
	MESSAGE SE	and here			C-20170827-0012	
OT51	27/08/2017	00:34:38	251401	252261	En Route to incident	
	MESSAGE SE				5) GC-20170827-0	
DG1764	27/08/2017	· · ·	251764		En Route to incident	
				GARAGE, CIRE		
DG1764	27/08/2017	00:34:56	251764		En Route to incident	
	MESSAGE SE			7 3658528) C		
EGT2	27/08/2017		251760		At Scene	
					CALMED DOWN	
OT51	27/08/2017	00:39:32	251401	252261	At Scene	
				GARAGE, CIRE		
RD1956	27/08/2017		251956	252036	En Route to incident	
(01)30			and the second s	GARAGE, CIRE		
RD1956	27/08/2017		251956	252036	En Route to incident	
(02500	MESSAGE SE				GC-20170827-0	
RD1956	27/08/2017	00:46:27	251956	252036	En Route to incident	
(01)00	MESSAGE SE					
DG1764	27/08/2017		251764	1	At Scene	
				IL SARAGE, CIREN		
DT51	27/08/2017	01:36:50	251401	252261	On Duty/Available	
	2//00/201/			252201		
RD1221	27/08/2017	01:38:21	251221	252485	At Scene	
				GARAGE, CIREN		
RD1221	27/08/2017	01:38:21	251221	252485		
	2770072017	]01.30.21		252465	On Duty/Available	
GT1	27/08/2017	01:41:14	251915		On Duty/Available	
		704.41.14				
GT2	27/08/2017	01:41:15	251760		On Duty/Available	
		101.41.10				
D1956	27/08/2017	01:41:28	251956	252036	At Scene	
				ARAGE, CIREN		
D1956	27/08/2017	01:41:29	251956			
01330		101:41:53	1521220	252036	On Duty/Available	
	27/09/2017	01:41:29	251764	<u> </u>		
C1764	27/08/2017	101:41:58		!(	On Duty/Available	······································
G1764	11					
		·····				
SR Relation						
SR Relation	ns PHONE - @INC	39083	30,215362,177	0,1770,80,0.0	0	

07758093053 390830 ,215362 ,1770 ,1770, 80 ,0.00 ,0SGB36, *MOB* MOBILE ,99,20170827001716,0 ,DATA AVAILABLE ,20624242 0170827 001723	27700/2017	00.17:29	CROOM106	273233
ALLER IS AT BROCKWORTH CROSS HANDS FESTIVAL	27/08/2017	00:17:45	CROOM106	243253
	27/08/2017	00:17:46	CROOM106	243253
HERE IS FALL OUT FROM THE WITCOMBE CIDER FESTIVAL	27/08/2017	00:17:57	CROOM106	243253
	27/08/2017	00:17:57	CROOM106	243253
N THE SHELL PETROL STATION	27/08/2017	00:18:08	CROOM106	243253
	27/08/2017	00:18:08	CROOM106	243253
PPROX 70 PEOPLE - ALL SITTING ON WALLS - DRUNK - LISTENING TO USIC THAT IS COMING FROM THEIR CARS: QUITE LOUD	27/08/2017	00:18:33	CROOM106	243253
	27/08/2017	00:18:33	CROOM106	243253
HERE WAS A FIGHT EARLIER ON	27/08/2017	00:18:43	CROOM106	243253
	27/08/2017	00:18:43	CROOM106	243253
ONCERNED IS GOING TO GET OUT OF HAND	27/08/2017	00:19:29	CROOM106	243253
	27/08/2017	00:19:29	CROOM106	243253
*CORRECTION** CALLER IS NOT AT BROCKWORTH CROSS HANDS STIVAL!	27/08/2017	00:20:57	CROOM106	243253
SB TAG ADDED:	27/08/2017	00:21:15	CROOM106	243253
EASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	27/08/2017	00:21:17	CROOM106	243253
UESTION Is the ASB happening now or have those involved left the ene?	27/08/2017	00:21:20	CROOM106	243253
NSWER .	27/08/2017	00:21:20	CROOM106	243253
JESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	27/08/2017	00:21:24	CROOM106	243253
AS Text Message Senten Section	27/08/2017	00:21:27	CROOM106	243253
ansfer To .RURAL F&T From Terminal CROOM106 Grade 2, 3 or Dept. RADE 2.1 Hr Attendance	27/08/2017	00:21:38	CROOM106	243253
ansfer Accepted At Terminal CROOM103 For Control	27/08/2017	00:21:53	CROOM103	245451
OWD NEED DISPERSING TO PREVENT BOP	27/08/2017	00:21:53	CROOM106	243253
55000 - THIS IS A PICK UP POINT FOR THE TAXI. THE SECUIRTY FROM IE SITE SENDING THEM DOWN TO THIS SITE	27/08/2017	00:23:40	CROOM103	245451
01221 - DEALING WITH AN INCIDENT IN THE WITCOMBE FESTIVAL TE AT THE MOMENT	27/08/2017		CROOM103	
	27/08/2017	00:26:08	CROOM110	243260
OKEN TO CALLER AGAIN - STATES POLICE JUST PULLING UP NOW	27/08/2017	00:26:38	CROOM110	243260
T2 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:27:57	CROOM110	243260
PLOYMENT MESSAGE SENT TO EGT2 (251760 ROBERTSON 658493,3658494	27/08/2017	L	AWSERVER	AIRWAV
T2: ABOUT 100 PEOPLE HERE AND SOME TAXIS HERE BUT WILL TAKE WHILE TO CLEAR			CROOM110	
T1 DISPATCH FROM ASSIGNMENT FORM	27/08/2017		CROOM110	243260
PLOYMENT MESSAGE SENT TO EGT1 (251915 HANDLEY 658507,3658508	27/08/2017		AWSERVER	
T2: OTHER MOBILES PLEASE	27/08/2017	00:33:56	CROOM110	243260
1221 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:01	CROOM110	243260
PLOYMENT MESSAGE SENT TO RD1221 (252485 658517,3658519, RD1221 (251221 JOEL #3658518,3658520	27/08/2017	00:34:04	AWSERVER	AIRWAV
T2: LARGE GROUP AND CONFRONTATION. SEPERATED THEM BUT	27/08/2017	00:34:34	CROOM110	243260
51 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:37	CROOM110	243260
PLOYMENT MESSAGE SENT TO OT51 (252261 TOVEY 658522,3658524, OT51 (251401 #3658523,3658525	27/08/2017	00:34:38	AWSERVER	AIRWAV
1764 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:54	CROOM110	243260
PLOYMENT MESSAGE SENT TO DG1764 (251764)	27/08/2017	00:34:56	AWSERVER	AIRWAV
2: WELFARE AIO, FIGHTING STOPPED. ALL PARTIES HAVE CALMED	27/08/2017	00:37:01	CROOM110	243260

RD1956 DISPATCHED BY DRAG/DROP	27/08/2017 00:46:26	CROOM103 245451
DEPLOYMENT MESSAGE SENT TO RD1956 (251956 (251956)) #3658567,3658569, RD1956 (252036) #3658568,3658570	27/08/2017 00:46:27	AWSERVER AIRWAV
Disposition code: ,'B31'	27/08/2017 01:42:25	CROOM103 245451
No. of Arrests N.F.A. No. of Reports	27/08/2017 01:42:25	CROOM103 245451
Handling Officer 251760	27/08/2017 01:42:25	CROOM103 245451
Qualifiers, ALCOHOL RELATED, NO UPDATES REQD	27/08/2017 01:42:25	CROOM103 245451
Local Initiatives,NO LOCAL INIT	27/08/2017 01:42:25	CROOM103 245451
GC-20170827-0012 HAS BEEN DISPOSED	27/08/2017 01:42:25	CROOM103 245451

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0022 (Closed)

ISR Report:

		-				
27/08/2017 00:38:55	C40, DOMESTIC ABUSE	GC-20170827-00 GC	101		GC	
Priority: (5) 2.Standard Response	A 2495 ASSAULTED BY EX	A63	Offi	Officer Dealing:251729		
Operator:243271		058 (389112,215164	Cre	ator Wkstn:CO	NT147	
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>			
Address Information PAINSWICK RD						
PAINSWICK RD, BROCKWORTH, G			Dispos	ition Codes		
Proximity:CIDER FESTIVAL		eer Validation		CE AGAINST T		
Proximity:CIDER FESTIVAL			VIOLEN		IL FLKSON	
Complainant Information			<b> </b>			
				<u></u>		
VICTIM [?] Media Consent [?] <	<=Do not Use [?] VUL [?] NPT [	?] ETA				
			L			
Notes:						
Date / Time Information						
Call Received		27/08/2017		00:38:35		
Call Answered		27/08/2017		00:38:35		
Incident Created		27/08/2017				
Address Validated	······································	27/08/2017		00:53:40		
Initial Input Complete		27/08/2017	27/08/2017 01:00:26			
Transfer Sent		31/08/2017	31/08/2017 11:59:00			
Transfer Accepted		31/08/2017	31/08/2017 11:59:00			
Incident Disposed		04/09/2017		08:28:18		
Qualifiers						
DISPOSAL QUALIFIERS		DOMESTIC /	ABUSE			
LOCAL INITIATIVES		NO LOCAL I	NIT			
ТНЕМЕ		1				
ISR Relations	····					
CALL CARD - XREF CALL	GC-20170827-0041 ASSOCIATE	BY OPERATOR	243271			
CALL CARD - XREF CALL	GC-20170826-0530 ASSOCIATER	BY OPERATOR	243257			
CRIME NUMBER - @INC RELATION	25132/17:REQUESTED BY OPER/	ATOR 251729				
CRIME NUMBER - @INC RELATION	25128/17:REQUESTED BY OPER/	ATOR 251660				
ISR Comments						
:(		27/08/2017	00:38:55	CONT147	243271	
CALLER HAS BEEN ASSAULTED BY FESTIVAL	HER PARTNER WHILST AT THE CIDI	ER 27/08/2017	01:01:05	CONT147	243271	
•		27/08/2017	01:01:59	CONT147	243271	
SHE IS IN THE PROCESS OF SPLIT	TING UP WITH HER PARTNER -	27/08/2017	01:02:40	CONT147	243271	
		27/08/2017	01:02:43	 CONT147	243271	
SHE HAS GONE TO THE FESTIVAL T ANOTHER FEMALE	TONIGHT AND HAS SEEN HIM WITH				243271	
· · · · · · · · · · · · · · · · · · ·		27/08/2017	01:02:54	CONT147	243271	
CALLER HAS APPROACHED HIM AN	D A ROW HAS STARTED	27/08/2017	01:03:10	CONT147	243271	

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	27/08/2017	01:03:11	CONT147	243271
CALLER SAID IT WAS JUST A VERBAL ARGUMENT BUT THEN HE FLIPPED AND PUNCHED HER IN THE FACE	27/08/2017	01:03:27	CONT147	243271
HE THEN RUGBY TACKLED HER TO THE FLOOR AND TRIED TO STRANGLE HER	27/08/2017	01:03:37	CONT147	243271
,	27/08/2017	01:03:37	CONT147	243271
CALLER SAID THAT HE HAS NEVER BEEN VIOLENT TOWARDS HER BEFORE	27/08/2017	01:03:47	CONT147	243271
	27/08/2017	01:03:48	CONT147	243271
SECURITY HAVE GOT INVOLVED AND REMOVED HIM FROM THE FESTIVAL	27/08/2017	01:04:04	CONT147	243271
	27/08/2017	01:04:04	CONT147	243271
CO OWN THE HOUSE	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
THINK HE WILL RETURN TONIGHT	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
CALLER ORIGINALLY RANG TO REPORT HER BAG STOLEN AT THE FESTIVAL - IT IS ONLY WHEN I HAVE ASKED ABOUT THE CIRCUMSTANCES THAT SHE HAS THEN DISCLOSED THIS INCIDENT	27/08/2017	01:05:00	CONT147	243271
	27/08/2017	01:05:00	CONT147	243271
CALLER IS NOT SURE HOW SHE WISHES TO PROCEED AS THIS HAS NEVER HAPPENED BEFORE AND IS WORRIED ABOUT WHAT ENTAILS IF SHE PRESSES CHARGES AND HOW IT WILL AFFECT HER	27/08/2017	01:06:51	CONT147	243271
	27/08/2017	01:06:52	CONT147	243271
CALLER WOULD LIKE TO BE CONTACTED TOMORROW SO SHE CAN THINK ABOUT IT OVER NIGHT	27/08/2017	01:07:33	CONT147	243271
	27/08/2017	01:07:34	CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
DIRECTLY	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
11-	27/08/2017	01:11:04	CONT147	243271
				1
URN: PERSON ONLY	27/08/2017	01:11:04	CONT147	243271
URN: PERSON ONLY	27/08/2017 27/08/2017	01:11:04 01:11:04	CONT147	243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04	CONT147 CONT147	243271 243271
JRN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04	CONT147 CONT147 CONT147	243271 243271 243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37	CONT147 CONT147 CONT147 CONT147	243271 243271 243271 243271 243271
JRN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37	CONT147 CONT147 CONT147 CONT147 CONT147	243271 243271 243271 243271 243271 243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271 243271 243271 243271 243271 243271 243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37 01:13:37	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271 243271 243271 243271 243271 243271 243271 243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37 01:13:37 01:13:37	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271         243271         243271         243271         243271         243271         243271         243271         243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37 01:13:37 01:13:37 01:13:37	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271         243271         243271         243271         243271         243271         243271         243271         243271         243271         243271         243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37 01:13:37 01:13:37 01:13:45 01:13:50	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271 243271 243271 243271 243271 243271 243271 243271 243271 243271 243271
URN: PERSON ONLY	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	01:11:04 01:11:04 01:11:04 01:11:04 01:13:37 01:13:37 01:13:37 01:13:37 01:13:37 01:13:45 01:13:50 01:13:59	CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147 CONT147	243271         243271         243271         243271         243271         243271         243271         243271         243271         243271         243271         243271

V - LOW - CALLER IS WITH HER MOTHER AND FRIEND	27/08/2017		CONT147	243271
E - IAU TO FOLLOW UP AND MAKE CONTACT WITH VICTIM	27/08/2017	01:14:57	CONT147	243271
Transfer To .IAU From Terminal CONT147 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:15:03	CONT147	243271
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	01:15:08	CONT147	243271
IAU TRANS TAG ADDED:	27/08/2017	01:15:11	CONT147	243271
SMS Text Message Sent(07581162027):RE: GC-20170827-0022 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0022	27/08/2017		CONT147	243271
Cross Referenced By Incident GC-20170827-0041 ASSAULT	27/08/2017			243271
Transfer Accepted At Terminal CONT137 For Control	27/08/2017			251433
PC 1433 IAU	27/08/2017		CONT137	251433
*INVESTIGATION PLAN*	27/08/2017		CONT137	251433
PASSING TO DESK FOR DEFERRED ATTENDANCE 27/08/2017 AFTER 0900HRS	27/08/2017		CONT137	251433
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017	01:32:26	CONT137	251433
DA TAG ADDED:	27/08/2017	01:32:34	CONT137	251433
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: IAU ASSESSED	27/08/2017			251433
CRIME TAG ADDED:	27/08/2017		CONT137	251433
PPB TAG ADDED:	27/08/2017		CONT137	251433
Transfer To .RURAL F&T From Terminal CONT137 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:33:09	CONT137	251433
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017		CROOM103	
EGT2 - NOT AWARE OF THIS INCIDENT DURING THE EVENING	27/08/2017	01:40:54	CROOM103	
CALL CARD SUCCESSFULLY DEFERRED 27/08/2017 08:45:56 Workstation Group .RURAL F&T	27/08/2017	<u></u>	CROOM103	245451
Reactivated at: CROOM103	27/08/2017	07:17:04	CROOM103	
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	07:17:06	CROOM103	
DOMESTIC ABUSE INCIDENT IDENTIFIED. OIC RESPONSIBILITY: UPDATE INCIDENT WITH SUMMARY OF DECISIONS MADE, VIST LEVEL OR WHY VIST IS NOT REQUIRED, ANY SAFEGUARDING MEASURE TAKEN,	27/08/2017	07:18:07	CROOM103	243257
DETAILS OF ANY CHILDREN PRESENT AND CONFIRMATION OF CRIMING IF RELEVANT. SUPERVISOR RESPONSIBILITY: ENSURE OIC HAS COMPLIED WITH RESPONSIBILITIES BEFORE CLOSING INCIDENT !!	27/08/2017	07:18:07	CROOM103	243257
Final question automatically answered	27/08/2017		CROOM103	
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017		CROOM110	
IAU - CAN YOU PLEASE CONTACT CALLER AND ASCERTAIN WHAT SHE WANTS TO DO AS PER LINE TIMED 01:07.	27/08/2017	L	CROOM103	
Transfer To .IAU From Terminal CROOM110 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017		CROOM110	
Transfer Accepted At Terminal CONT137 For Control	27/08/2017	6	CONT137	250047
(NOTES) TAG ADDED:	27/08/2017			250047
CAN WE CALL OUR IP AFTER 0900 HRS TO SEE IF WE CAN SEE HER TODAY	27/08/2017		CONT137	250047
Incident status changed manually FOR IAU->Further Action Required FURTHER ENQUIRIES REQUIRED	27/08/2017		<u> </u>	250047
Incident status changed manually Further Action Required->FOR IAU PASSED TO IAU	27/08/2017		CONT152	252290
PHONED CALLER, HAS GONE BACK TO THE HOUSE WITH A FRIEND. MUM WILL TRY AND GET FRIENDS PHONE NUMBER FOR ME.	27/08/2017		CONT152	252290
MUM STATES SOMEONE RANG THEN AT ABOUT 03.30 HRS THIS MORNING, SAYING HE HAD PHONE AND THAT SOMEONE HAD TRIED TO SELL IT TO HIM. SAID HIS NAME WAS AND HE	27/08/2017	09:40:37	CONT152	252290
LIVED IN THE LINE THEN WENT DEAD AND SHE HAS NOT HEARD ANYTHING SINCE.	27/08/2017	09:40:37	CONT152	252290
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017	10:09:25	CONT152	252290
I HAVE SPOKEN WITH AND EXPLAINED THAT WE WILL NEED TO SEE HER IN RELATION TO WHAT HAS HAPPENED.	27/08/2017	10:10:25	CONT152	252290

1'S - THIS IS ONE OF 18 UNRESOURCED INCIDENTS 10 OF WHICH ARE				
CR SGT: URBAN ARE EXPERIENCING HIGH VOLUME OF CALLS ESULTING IN US STRUGGLING TO DISPATCH ANYTHING OTHER THAN		18:10:26	CROOM102	250504
	27/08/2017		CROOM102	
O RES TAG ADDED:				
	27/08/2017	14:55:44	SILVER128	250504
PARTNER/SOON TO BE EX, IS ALSO THE COUNTER				
CRS SGT: THIS AND LINKED 530:26/08 (COUNTER ALLIGATION) TO BE FAIT WITH TOGETHER - POTENTIAL WHO IS	27/06/2017	14.55.44	DILVER120	2,00,004
			SILVER128	
	27/08/2017		CONT143	244877
				-
	27/08/2017		CONT143	244877
ALL FROM ASKING FOR AN ETA -	27/08/2017		CONT143	244877
	27/08/2017	13:19:43	CONT143	244877
LATES TO THE THEFT OF THE HANDBAG.				
	27/08/2017	10:51:47	CONT152	252290
POLOGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH	27/08/2017	10:51:47	CONT152	252290
LEGATION 201 OGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH	27/08/2017	10:51:47	CONT152	252290
	27/08/2017	10:51:47	CONT152	252290
POLOGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH	27/08/2017	10:51:47	CONT152	252290
POLOGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH	27/08/2017	10:51:47	CONT152	252290
	27/08/2017	10:51:47	CONT152	252290
	27/08/2017	10:51:47	CONT152	252290
LATES TO THE THEFT OF THE HANDBAG.				<u> </u>
				244977
	27/08/2017	13:19:43	CONT143	244877
				244877
				244877
				-
				-
EALT WITH TOGETHER - POTENTIAL WHO IS	27/08/2017	14:55:44	SILVER128	250504
CRS SGT: THIS AND LINKED 530:26/08 (COUNTER ALLIGATION) TO BE	27/08/2017	14:55:44	SILVER128	250504
EALT WITH TOGETHER - POTENTIAL WHO IS				
FALT WITH TOGETHER - POTENTIAL	2110012011			
EALT WITH TOGETHER - POTENTIAL WHO IS				
PARTNER/SOON TO BE EX, IS ALSO THE COUNTER		L		
		L		
	27/00/2017	14.55.44	CTI VED100	250504
	27/08/2017	14:55:44	SILVER128	250504
CURRENT PARTNER.	27/08/2017	14:55:44	SILVER128	250504
DMPLAINANTS CURRENT PARTNER.	27/08/2017	14:55:44	SILVER128	250504
			CROOM105	
D RES TAG ADDED:	27/08/2017	16:11:33		
J RES TAG ADDED.				
	27/08/2017	18:10:23	CROOM102	250504
R SGT: URBAN ARE EXPERIENCING HIGH VOLUME OF CALLS	27/08/2017	18:10:26	CROOM102	250504
SULTING IN US STRUGGLING TO DISPATCH ANYTHING OTHER THAN		18:10:20	CROOMIDZ	230304
SULTING IN US STRUGGLING TO DISPATCH ANYTHING OTHER THAN I'S - THIS IS ONE OF 18 UNRESOURCED INCIDENTS 10 OF WHICH ARE				
F		L	<u> </u>	L
	27/09/2012	19.10.26		250504
SIMILAR GRADING - WE WILL CONTINUE TO REVIEW RESOURCING	27/08/2017	18:10:26	CROOM102	250504
APABILITIES VS INC DEMAND AND DISPATCH OFFICERS AS AND WHEN				
HEY BECOME AVALIBLE.			<u></u> _	
	27/08/2017	18:43:52	CROOM105	243051
*NO RESOURCES **	27/08/2017	19:28:41	CROOM104	244951
			-1 <u>-</u>	-
HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE	27/08/2017	19:39:44	CROOM104	244951
S OK WITH THIS	L	Ļ	<u> </u>	<u></u>
E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR	27/08/2017	19:40:05	CROOM104	244951
	27/00/2017	13.70.03		
ITENDANCE		<u> </u>		
	27/08/2017	19:40:32	CROOM104	244951
JES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS				
	27/09/2017	10.40.54	CROOM104	244951
HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE	27/08/2017	13:40:24	ICKOOM104	244951
ING FIRST.	L	L		
	27/08/2017	19.40.58	CROOM104	244951
IC BEING SENT TO AREA.	27/08/2017	19:41:27	CROOM104	244951
	P			
INATRANS TAG ADDED:	27/08/2017	19:41:42	CROOM104	244951
cident status changed manually Confirmed->TO LPA TO LPA	27/08/2017	19:41:50	CROOM104	244951
ansfer To A6 From Terminal CROOM104 Forced Control GRADE	27/08/2017		CROOM104	244951
Standard Response				
	L	L		
ansfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	19 <u>:41:</u> 58	CROOM104	244951
		· · · · · · · · · · · · · · · · · · ·		
	31/08/2017	11:59:00	TEWKS003	251729
ONTROL GRADE 2.STANDARD RESPONSE		·		L
	31/08/2017	11.50.00	TEWKS003	251720
NUCCED ACCEDTED AT TERMINAL TEMIZEOUS FOR FORCES CONTROL 1	1 K I K INC / J(11 /		THE WAS SUUS	1231/29

TRANSFERRED BY WEBSTORM	31/08/2017	11:59:00	TEWKS003	251729
PC 2495: HAVE SPOKEN TO CALLER, HAVE ARRANGED FOR HER TO COME INTO TEWKESBURY POLICE STATION FOR 1800 01/09/17 TO TAKE A STATEMENT	31/08/2017	14:56:39	TEWKS016	252495
FROM PC 2205 FOLLOWING MY CONVERSATION WITH YESTERDAY I HAVE NOW CRIMED THIS AS ASSAULT AND COMPLETED A VIST - HIGH RISK - INFORMED INSP	01/09/2017	09:17:15	TEWKS001	252205
AN E-MAIL TO PC GEORGE HOWE TO ADVISE. HAVE ALSO CRIMED THE THEFT OF HANDBAG TOO. HAS SINCE HAD THE MOBILE PHONE RETURNED TO HER.	01/09/2017	09:17:15	TEWKS001	252205
PC 2495: HAS COME INTO TEWKESBURY POLICE STATION TO SEE ME TODAY AT 1900, MEDIUM RISK VIST COMPLETED, SAYS SHE DOES NOT WISH TO PURSUE A COMPLAINT, MG11 DECLINED.	01/09/2017	23:50:11	TEWKS026	252495
PC 2495: DID HAVE MINOR BRUISING TO HER FOREARMS STILL VISIBLE FROM THIS INCIDENT, I HAVE PHOTOGRAPHED THIS ON MY PNB	01/09/2017	23:51:09	TEWKS026	252495
CASE NUMBER 25132/17 ADDED AS PRIMARY REFERENCE	04/09/2017	08:27:22	TEWKS003	251729
PREVIOUS CODES WERE::	04/09/2017	08:28:14	TEWKS003	251729
DISPOSAL CODES: C01	04/09/2017	08:28:18	TEWKS003	251729
NO, OF ARRESTS: N.F.A.: NO. OF REPORTS:	04/09/2017	08:28:18	TEWKS003	251729
HANDLING OFFICER: 251729	04/09/2017	08:28:18	TEWKS003	251729
QUALIFIERS 715	04/09/2017	08:28:18	TEWKS003	251729
OTHER FACTORS LOCALINIT-22	04/09/2017	08:28:18	TEWKS003	251729
GC-20170827-0022 HAS BEEN DISPOSED	04/09/2017	08:28:18	TEWKS003	251729
CASE NUMBER 25128/17 ADDED AS PRIMARY REFERENCE	11/09/2017	10:37:04	COMP041	251660

#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0041 (Closed)

**ISR Report:** 

GC-20170827-0041 / 101 27/08/2017 01:15:34 C13, THEFT OTHER GC GC Priority:(8) 4.Code 100 BAG STOLEN A63 Officer Dealing: 259999 058 Operator:243271 Dispatcher: Creator Wkstn:CONT147 (389112,215164) Address Information PAINSWICK RD PAINSWICK RD, BROCKWORTH, GLOUCESTER, **Disposition Codes** Proximity: [X] Gazeteer Validation THEFT - OTHER **Complainant Information** [?] VUL [?] NPT VICTIM [?] Media Consent [?] <= Do not Use [?] ETA Notes: Date / Time Information Call Received 27/08/2017 00:38:35 27/08/2017 00:38:35 Call Answered 27/08/2017 Incident Created 01:15:34 27/08/2017 01:15:41 Address Validated Initial Input Complete 27/08/2017 01:16:46 01:25:36 Transfer Sent 27/08/2017 28/08/2017 18:19:20 Incident Disposed Qualifiers DISPOSAL QUALIFIERS NO QUAL APPLIC LOCAL INITIATIVES NO LOCAL INIT THEME CRIME RELATED ISR Relations CALL CARD - XREF CALL GC-20170827-0022 ASSOCIATED BY OPERATOR 243271 CRIME NUMBER - @INC RELATION 24752/17:REQUESTED BY OPERATOR 244149 ISR Comments : 07581162027 624264 20170827 003835 27/08/2017 01:15:34 CONT147 243271 27/08/2017 01:16:29 CONT147 Incident Held 243271 27/08/2017 01:16:46 Call Activated CONT147 243271 27/08/2017 01:17:11 CONT147 243271 1. DOB 27/08/2017 01:17:19 CONT147 243271 27/08/2017 01:17:38 CONT147 243271 (NO DIRECT CONTACT AS PHONE HAS BEEN STOLEN) 27/08/2017 01:18:07 CONT147 243271 CONT147 27/08/2017 01:18:11 243271 27/08/2017 01:18:11 CONT147 243271 2. AS ABOVE 27/08/2017 01:18:13 CONT147 243271 27/08/2017 01:18:14 CONT147 243271 3. BETWEEN 2130 & 2200 27/08/2017 27/08/2017 01:18:24 CONT147 243271 27/08/2017 01:18:25 CONT147 243271 27/08/2017 01:18:55 CONT147 243271 90

5. IP HAS BEEN INVOLVED WITH AN ALTERCATION WITH HER PARTNER IN WHICH SHE WAS ASSAULTED SEE BELOW LINKED INCIDENT	27/08/2017 27/08/2017	01:18:57	CONT147	243271
IN WHICH SHE WAS ASSAULTED SEE BELOW LINKED INCIDENT	27/08/2017		1	
			CONT147	243271
	27/08/2017	01:19:24	CONT147	243271
Cross Referenced To Incident GC-20170827-0022 ASSAULT	27/08/2017	01:19:40	CONT147	243271
AT SOME POINT DURING THE ALTERCATION UNKNOWN OFFENDER HAS STOLEN THE BAG, EITHER FROM IP'S SHOULDER OR FROM THE GROUND AS IT MAY HAVE BEEN KNOCKED OFF.	27/08/2017	01:20:35	CONT147	243271
	27/08/2017	01:20:36	CONT147	243271
5. NIL	27/08/2017	01:20:37	CONT147	243271
	27/08/2017	01:20:38	CONT147	243271
7A. BLACK LEATHER OVER THE SHOULDER BAG FROM H&M VALUE £10	27/08/2017	01:20:52	CONT147	243271
IPHONE 6 IN COLOUR WHITE AND GOLD WITH A ROSE GOLD GLITTERY CASE £400	27/08/2017	01:21:33	CONT147	243271
NUMBER	27/08/2017	01:21:42	CONT147	243271
SIM ONLY CONTRACT PROVIDER 3	27/08/2017	01:21:55	CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017	L		243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
£25 IN CASH. 1 £10 NOTE, 1 £5 AND LOOSE COINS	27/08/2017	01:23:54	CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
B. ACCEPTED	27/08/2017	01:24:08	CONT147	243271
	27/08/2017	01:24:09	CONT147	243271
9. CALLER SAID THERE WERE LOTS OF WITNESSES TO THE ALTERCATION AND SECURITY WERE INVOLVED BUT NO ONE SAW BAG BEING TAKEN	27/08/2017	01:24:44	CONT147	243271
CALLER IS GOING TO CANCEL HER BANK CARD	27/08/2017	01:24:54	CONT147	243271
WAS OFF	27/08/2017		CONT147	243271
	27/08/2017	01:25:10	CONT147	243271
COME UP TO CALL US BACK	27/08/2017	L	CONT147	243271
Transfer To CRIME From Terminal CONT147 Grade 2, 3 or Dept. GRADE 4.Code 100	27/08/2017	01:25:36	CONT147	243271
SMS Text Message Sent(07581162027):RE: GC-20170827-0041 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0041	27/08/2017	01:25:41	CONT147	243271
Incident status changed manually Confirmed->Q'd for Crime QUEUED FOR CRIMING	27/08/2017	01:27:25	CONT147	243271
CODE100 IN TAG ADDED:	27/08/2017	01:27:28		243271
PERSON	28/08/2017		CROOM112	
	28/08/2017		CROOM112	
No. of Arrests N.F.A. No. of Reports	28/08/2017	18:19:20	CROOM112	244149
	28/08/2017		CROOM112	
	28/08/2017	18:19:20	CROOM112	244149
ocal Initiatives,NO LOCAL INIT	28/08/2017	18:19:20	CROOM112	244149

#### GLOUCESTERSHIRE CONSTABULARY

ISR Report:

### GC-20170827-0114 (Closed)

27/08/2017 08:08:13	C13, THEFT OTHER	GC-20170827-0 GC	114 / PH	ONE	GC	
Priority:(8) 4.Code 100	STOLEN HANDBAG	A63	Off	icer Dealing:2	59999	
Operator:244877	Dispatcher:	057 (390500,215739	) Cre	ator Wkstn:C	DNT143	
Address Information			1	<u></u>		
WITCOMBE		······	il 👘			
, GLOUCESTER,			İ			
Proximity:WITCOMBE CIDER	FESTIVAL [X	] Gazeteer Validation		ition Codes		
CROSS HANDS RAB TOWARD	S 12 BELLS: AREA LOCATED ON L	EFT OF ROAD	THEFT	- OTHER	<u> </u>	
OPPOSITE TWELVE BELLS PH	· · · · · · · · · · · · · · · · · · ·		ļ  <b> _</b>			
Complainant Information			ī <b>ļ</b>			
				·	·····	
VICTIM [?] Media Consent	[?] <=Do not Use [?] VUL [?] !	NPT [?] ETA				
Notes:						
Date / Time Information						
Call Received		27/08/2017	,	08:07:52		
Call Answered		27/08/2017		08:07:52		
Incident Created	27/08/2017		08:08:13			
Address Validated				08:13:38		
Address Validated 27/08 Initial Input Complete 27/08				08:14:18	<u> </u>	
			3/2017 08:26:41			
Qualifiers						
DISPOSAL QUALIFIERS		NO QUAL A				
LOCAL INITIATIVES		NO LOCAL I				
			CRIME RELATED			
ISR Relations						
CRIME NUMBER - @INC RELAT	TON 24592/17:REQUESTED BY	OPERATOR 244877				
ISR Comments				<u> </u>		
		27/08/2017	08-08-14	CONT143	244877	
5/8/1993		27/08/2017			244877	
STOLEN HANDBAG -		27/08/2017			244877	
SMALL BROWN RIVER ISLAND BAG - FAKE LEATHER		27/08/2017			244877	
2 STES CAR KEYS		27/08/2017			244877	
2 PURSES -		27/08/2017			244877	
2 WEEKEND TICKETS FOR THE WHITCOMBE CIDER FESTIVAL		27/08/2017			244877	
PAIR SOCKS -		27/08/2017			244877	
ONE PURSE BELONGS TO		27/08/2017		CONT143	244877	
E30 CAS IN		27/08/2017	08:11:42	CONT143	244877	
DEBIT AND CREDIT CARDS LLC	DYDS	27/08/2017	08:11:51	CONT143	244877	
D/L		27/08/2017	08:11:54	CONT143	244877	
•	······································	27/08/2017		CONT143	244877	
		27/08/2017	08:12:06	CONT143	244877	
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D/L £30 CASH	27/08/2017	08:12:15	CONT143	244877
HAPPENED AT 2300 / 2330HRS 26/8/17	27/08/2017	08:12:35	CONT143	244877
EA W1 FOR BOTH GIRLS	27/08/2017	08:12:49	CONT143	244877
LOCATION COMMENTA46 BATH TO CHELTENHAM, COVERS FROM THE LODGE BROCKWORTH SIDE OF UPPER PINCOTT FARM TO HENLEY BANK	27/08/2017	08:13:38	CONT143	244877
Comments viewed via pop-up, Location Comments A46	27/08/2017	08:14:25	CONT143	244877
Relation: 24592/17:REQUESTED BY OPERATOR 244877 STOLEN HANDBAG	27/08/2017	08:25:41	CONT143	244877
SMS Text Message Sent YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0114 CRIME NUMBER IS 24592/17	27/08/2017	08:26:00	CONT143	244877
Address changed from A46 BROCKWORTH,A46,BROCKWORTH to WITCOMBE,,GLOUCESTER	27/08/2017	08:26:09	CONT143	244877
@Common Location Comment: CROSS HANDS RAB TOWARDS 12 BELLS: AREA LOCATED ON LEFT OF ROAD OPPOSITE TWELVE BELLS PH.	27/08/2017	08:26:15	CONT143	244877
Comments viewed via pop-up, Location Comments	27/08/2017	08:26:17	CONT143	244877
CODE100 IN TAG ADDED:	27/08/2017	08:26:26	CONT143	244877
Disposition code: ,'C13'	27/08/2017	08:26:41	CONT143	244877
No. of Arrests N.F.A. No. of Reports	27/08/2017	08:26:41	CONT143	244877
Handling Officer 259999	27/08/2017	08:26:41	CONT143	244877
Qualifiers,NO QUAL APPLIC	27/08/2017	08:26:41	CONT143	244877
Local Initiatives, NO LOCAL INIT	27/08/2017	08:26:41	CONT143	244877
GC-20170827-0114 HAS BEEN DISPOSED	27/08/2017	08:26:41	CONT143	244877

## GLOUCESTERSHIRE CONSTABULARY

ISR Report:

#### GC-20170827-0156 (Closed)

Priority: (9) 4.1nf Only / Resolved       CIDER FESTIVAL - FOR DUTY SCT INFO       A63       Officer Dealing:259999         Operator: 252127       Dispatcher:       058 (369882,215929)       Creator Wkstn:CONT146         Address Information       Disposition Codes       A58 - NUISANCE         Proximity:       [X] Gazeteer Validation       Disposition Codes         VICTIM       [?] Media Consent       [?] <= Do not Use       [?] VUL       [?] NPT         VICTIM       [?] Media Consent       [?] <= Do not Use       [?] VUL       [?] NPT       [?] ETA         Notes:       Date       Z7/08/2017       10:25:54         Call Answered       Z7/08/2017       10:25:54         Incident Created       Z7/08/2017       10:26:42         Address Validated       Z7/08/2017       10:28:22         Intial Input Complete       Z7/08/2017       10:31:31         Transfer Accepted       Z7/08/2017       10:41:17         Transfer Accepted       Z7/08/2017       10:44:16         DISPOSAL QUALIFIERS       NO QUAL APPLIC       COAL INIT         DISPOSAL QUALIFIERS       NO QUAL APPLIC       COAL INIT         DISPOSAL QUALIFIERS       NO QUAL APPLIC       COAL INIT         DISPOSAL QUALIFIERS       NO QUAL APPLIC       COAL INIT </th <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>							
Intervy (s) 4.111 Only / Resolved         INFO         A6.3         Officer Dealing:259999           Operator: 252127         Dispatcher:         058 (389882,215929)         Creator Wkstn:CONT146           Address Information         Image: Complainant Information         Image: Complainant Information         Image: Complainant Information           VICTIM [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA	27/08/2017 10:26:42	B14, ANTI SOCIAL BEHAVIOUR	G <b>C-</b> 20170827- G <b>C</b>	0156 /	101		GC
Operator         Creator         Creator         Construction           Proximity:         [X] Gazeteer         Validation         Disposition         Codes           Proximity:         [X] Gazeteer         Validation         ASB - NUISANCE         ASB - NUISANCE           VICTIM         [2] Media         Consent         [2] <= Do not Use	Priority:(9) 4.Inf Only / Resolved		A63		Officer	Dealing:2	59999
Proximity:         [X] Gazeteer Validation           Complainant Information         AS8 - NUISANCE           VICTIM [7] Media Consent [2] <= Do not Use [7] VUL [7] NPT [7] ETA	Operator:252127			29)	Creato	r Wkstn:C	ONT146
Proximity:         [X] Gazeteer Validation           Complainant Information         AS8 - NUISANCE           VICTIM         [2] Media Consent         [2] <= Do not Use	Address Information						
Proximity:         [X] Gazeteer Validation           Complainant Information         ASB - NUISANCE           VICTIM [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA				=			
Proximity:         [X] Gazeteer Validation           Complainant Information         ASB - NUISANCE           VICTIM         [?] Media Consent         [?] VUL           Notes:         [?] VUL         [?] NPT           Discontin         [?] VUL         [?] NPT           Victim         [?] VUL         [?] NPT           Incident Created         [?] VOB/2017         [] 10:25:54           Incident Created         [?] VOB/2017         [] 10:31:31           Transfer Sent         [?] VOB/2017         [] 10:41:16           Incident Disposed         [?] VOB/2017         [] 10:41:16           Incident Disposed         [] 27/08/2017         [] 10:25:42					nositio	n Codec	<u> </u>
Complainant Information           VICTIM [?] Media Consent [?] <=Do not Use [?] VUL [?] NPT [?] ETA	Proximity:	EX1 Gazet	eer Validation				·
VICTIM [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA			cer vanoacion		- 11013		
VICTIM [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA	Complainant Information			╗╠───			
Notes:           Date / Time Information           Call Received         27/08/2017         10:25:54           Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:26:42           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Transfer Accepted         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Qualifiers         DISPOSAL QUALIFIERS         NO QUAL APPLIC           LOCAL INITIATIVES         No LoCAL INIT         THEME           O1452862825 624613 20170827 102554         27/08/2017 10:26:42         CONT146         25212           ASB TAG ADDED:         27/08/2017 10:31:32         CONT146         25212           Question SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017 10:31:42         CONT146         25212				╡╢╞━━━			
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Notes:           Date / Time Information           Call Received         27/08/2017         10:25:54           Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Transfer Accepted         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Qualifiers         27/08/2017         11:25:44           Qualifiers         NO QUAL APPLIC         Volume           ISPOSAL QUALIFIERS         NO QUAL APPLIC         Volume           LOCAL INITIATIVES         NO LOCAL INIT         Volume           THEME         ANTI SOCIAL BEHAVIOUR         25212           ASB TAG ADDED:         27/08/2017         10:31:32         CONT146         25212           Question SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25212	VICTIM [?] Media Consent [?] -	=Do not Use [?] VUL [?] NPT [7	PI ETA	-	<u> </u>		
Date / Time Information           Call Received         27/08/2017         10:25:54           Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Incident Disposed         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Incident Disposed         27/08/2017         11:25:44           Qualifiers         NO QUAL APPLIC         DISPOSAL QUALIFIERS         NO LOCAL INIT           IDCAL INITIATIVES         NO LOCAL INIT         THEME         ANTI SOCIAL BEHAVIOUR           ISR Comments         : 01452862825 624613 20170827 102554         27/08/2017         10:31:32         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .         27/08/2017         10:31:33         CONT146         25212				╣╚══╸			
Call Received         27/08/2017         10:25:54           Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Transfer Accepted         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Qualifiers         27/08/2017         10:24:4           OLCAL INITIATIVES         NO QUAL APPLIC         00:44:16           LOCAL INITIATIVES         NO LOCAL INIT         11:25:44           Qualifiers         27/08/2017         10:26:42         CONT146           ISR Comments         27/08/2017         10:26:42         CONT146         25:12           ASB TAG ADDED:         27/08/2017         10:31:33         CONT146         25:212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:42         CONT146         25:212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25:212	Notes:			ī!			
Call Received         27/08/2017         10:25:54           Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Transfer Accepted         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Qualifiers         27/08/2017         10:24:4           OLCAL INITIATIVES         NO QUAL APPLIC         00:44:16           LOCAL INITIATIVES         NO LOCAL INIT         11:25:44           Qualifiers         27/08/2017         10:26:42         CONT146           ISR Comments         27/08/2017         10:26:42         CONT146         25:12           ASB TAG ADDED:         27/08/2017         10:31:33         CONT146         25:212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:42         CONT146         25:212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25:212	Date / Time Information			=			
Call Answered         27/08/2017         10:25:54           Incident Created         27/08/2017         10:26:42           Address Validated         27/08/2017         10:28:22           Initial Input Complete         27/08/2017         10:31:31           Transfer Sent         27/08/2017         10:41:17           Transfer Accepted         27/08/2017         10:44:16           Incident Disposed         27/08/2017         10:44:16           Qualifiers         27/08/2017         11:25:44           Qualifiers         NO QUAL APPLIC         DISPOSAL QUALIFIERS         NO LOCAL INIT           LOCAL, INITIATIVES         NO LOCAL INIT         THEME         ANTI SOCIAL BEHAVIOUR           ISR Comments           : 01452862825 624613 20170827 102554         27/08/2017         10:31:32         CONT146         25212           ASB TAG ADDED:         27/08/2017         10:31:33         CONT146         25212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:42         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25212			27/08/201	7		10:25:54	
Incident Created       27/08/2017       10:26:42         Address Validated       27/08/2017       10:31:31         Initial Input Complete       27/08/2017       10:31:31         Transfer Sent       27/08/2017       10:41:17         Transfer Accepted       27/08/2017       10:44:16         Incident Disposed       27/08/2017       10:44:16         Qualifiers       27/08/2017       11:25:44         Qualifiers       NO QUAL APPLIC       10:26:42         LOCAL INITIATIVES       NO LOCAL INIT       11:25:44         ISPOSAL QUALIFIERS       NO LOCAL INIT       11:25:44         ISPCSAL QUALIFIERS       NO LOCAL INIT       11:25:44         ISPCSAL QUALIFIERS       NO LOCAL INIT       11:25:44         Qualifiers       NO LOCAL INIT       11:25:44         ISPCSAL QUALIFIERS       INO LOCAL INIT       11:25:44         ISPCSAL QUALIFIERS       INO LOCAL INIT       11:25:44         ISPCSAL QUALIFIERS       INO LOCAL INIT       11:25:44         ISPCOMMENTS       INO LOCAL INIT	Call Answered						
Address Validated       27/08/2017       10:28:22         Initial Input Complete       27/08/2017       10:31:31         Transfer Sent       27/08/2017       10:41:17         Transfer Accepted       27/08/2017       10:44:16         Incident Disposed       27/08/2017       11:25:44         Qualifiers       27/08/2017       11:25:44         DISPOSAL QUALIFIERS       NO QUAL APPLIC       10:26:22         LOCAL INITIATIVES       NO LOCAL INIT       11:25:44         ISR Comments       27/08/2017       10:26:42       CONT146         : 01452862825 624613 20170827 102554       27/08/2017       10:31:32       CONT146       25212         ASB TAG ADDED:       27/08/2017       10:31:33       CONT146       25212         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:42       CONT146       25212         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .       27/08/2017       10:31:42       CONT146       25212	Incident Created						
Initial Input Complete       27/08/2017       10:31:31         Transfer Sent       27/08/2017       10:41:17         Transfer Accepted       27/08/2017       10:44:16         Incident Disposed       27/08/2017       11:25:44         Qualifiers       27/08/2017       11:25:44         DISPOSAL QUALIFIERS       NO QUAL APPLIC       10:26:42         LOCAL INITIATIVES       NO LOCAL INIT       11:25:44         ISR Comments       ANTI SOCIAL BEHAVIOUR       11:25:212         ASB TAG ADDED:       27/08/2017       10:31:32       CONT146         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:33       CONT146         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .       27/08/2017       10:31:42       CONT146       25212	Address Validated						
Transfer Sent       27/08/2017       10:41:17         Transfer Accepted       27/08/2017       10:44:16         Incident Disposed       27/08/2017       11:25:44         Qualifiers       01SPOSAL QUALIFIERS       NO QUAL APPLIC         LOCAL INITIATIVES       NO LOCAL INIT         THEME       ANTI SOCIAL BEHAVIOUR         ISR Comments       27/08/2017       10:26:42         CONT146       25212         ASB TAG ADDED:       27/08/2017       10:31:33         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:33         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:       27/08/2017       10:31:42       CONT146       25212	Initial Input Complete						
Transfer Accepted       27/08/2017       10:44:16         Incident Disposed       27/08/2017       11:25:44         Qualifiers       DISPOSAL QUALIFIERS       NO QUAL APPLIC         LOCAL INITIATIVES       NO LOCAL INIT         THEME       ANTI SOCIAL BEHAVIOUR         ISR Comments       27/08/2017       10:26:42         : 01452862825 624613 20170827 102554       27/08/2017       10:31:32       CONT146       25212         ASB TAG ADDED:       27/08/2017       10:31:33       CONT146       25212         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:42       CONT146       25212         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .       27/08/2017       10:31:42       CONT146       25212	Transfer Sent		27/08/201	7			· .
Incident Disposed         27/08/2017         11:25:44           Qualifiers         NO QUAL APPLIC           DISPOSAL QUALIFIERS         NO LOCAL INIT           LOCAL INITIATIVES         NO LOCAL INIT           THEME         ANTI SOCIAL BEHAVIOUR           ISR Comments         27/08/2017         10:26:42         CONT146         25212           ASB TAG ADDED:         27/08/2017         10:31:32         CONT146         25212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:42         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .         27/08/2017         10:31:42         CONT146         25212	Transfer Accepted		27/08/201	7			
DISPOSAL QUALIFIERS       NO QUAL APPLIC         LOCAL INITIATIVES       NO LOCAL INIT         THEME       ANTI SOCIAL BEHAVIOUR         ISR Comments       27/08/2017       10:26:42       CONT146       25212         ASB TAG ADDED:       27/08/2017       10:31:32       CONT146       25212         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:33       CONT146       25212         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:       27/08/2017       10:31:42       CONT146       25212	Incident Disposed		27/08/201	7			
LOCAL INITIATIVES         NO LOCAL INIT           THEME         ANTI SOCIAL BEHAVIOUR           ISR Comments         27/08/2017           : 01452862825 624613 20170827 102554         27/08/2017           ASB TAG ADDED:         27/08/2017           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017	Qualifiers						
LOCAL INITIATIVES         NO LOCAL INIT           THEME         ANTI SOCIAL BEHAVIOUR           ISR Comments         27/08/2017           : 01452862825 624613 20170827 102554         27/08/2017           ASB TAG ADDED:         27/08/2017           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017	DISPOSAL QUALIFIERS		NO QUAL	APPLIC			
ISR Comments         : 01452862825 624613 20170827 102554         27/08/2017       10:26:42       CONT146       25212         ASB TAG ADDED:         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:33       CONT146       25212         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	OCAL INITIATIVES			· · · · · · · · · · · · · · · · · · ·			
: 01452862825 624613 20170827 102554       27/08/2017       10:26:42       CONT146       25212         ASB TAG ADDED:       27/08/2017       10:31:32       CONT146       25212         PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED       27/08/2017       10:31:33       CONT146       25212         QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:       27/08/2017       10:31:42       CONT146       25212	ГНЕМЕ		ANTI SOCIAL BEHAVIOUR				
ASB TAG ADDED:         27/08/2017         10:31:32         CONT146         25212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:33         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25212	ISR Comments						
ASB TAG ADDED:         27/08/2017         10:31:32         CONT146         25212           PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:33         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25212	01452862825 624613 20170827	02554	27/08/2017	10:26	:42 0	CONT146	252127
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED         27/08/2017         10:31:33         CONT146         25212           QUESTION SET HAS BEEN EXITED BEFORE COMPLETED:         27/08/2017         10:31:42         CONT146         25212	SB TAG ADDED:						252127
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: . 27/08/2017 10:31:42 CONT146 25212	LEASE TEXT CALLER INCIDENT NU	MBER ONCE CALL CONCLUDED		_			252127
CALLER IS CONCERNED ABOUT ISSUES WITH THE CIDER FESTIVAL - 27/08/2017 10:37:57 CONT146 25212	UESTION SET HAS BEEN EXITED E	EFORE COMPLETED: .	27/08/2017	10:31:	:42 0	ONT146	252127
ESPECIALLY AT THE SHELL PETROL STATION ON CIRENCESTER ROAD. THIS MORNING THERE WERE APPROXIMATELY 40 - 60 PEOPLE AT	SPECIALLY AT THE SHELL PETROL	STATION ON CIRENCESTER ROAD.	27/08/2017	10:37:	:57 C	ONT146	252127
THE SHELL GARAGE WAITING FOR COLLECTION AND THEY WERE 27/08/2017 10:37:57 CONT146 25212		OLLECTION AND THEY WERE	27/08/2017	10:37:	:57 C	ONT146	252127
27/08/2017 10:37:58 CONT146 25212			27/08/2017	10:37:	58 C	ONT146	252127
	HOUTING, SWEARING HANGING A UEUING ON THE ROAD BEEPING H	ROUND IN THE ROAD AND VEHICLE ORNS ETC	S 27/08/2017	10:38:	36 C	ONT146	252127
27/08/2017 10:38:37 CONT146 25212			27/08/2017	10:38:	37 C	ONT146	252127
	ONIGHT AS THERE ARE ALOT OF D	RUNK PEOPLE AROUND THE AREA	27/08/2017	10:39:	25 C	ONT146	252127
RESIDENTS AWAKE AT NIGHT. 27/08/2017 10:39:25 CONT146 252127	ESIDENTS AWAKE AT NIGHT.		27/08/2017	10:39:	25 IC	ONT146	252127

•	27/08/2017		CONT146	252127
HE SAID PREVIOUS YEARS HAVEN'T BEEN TOO BAD BUT AS IT HAS GOT MORE POPULAR THE NOISE POLLUTION HAS INCREASED.	27/08/2017	10:39:52	CONT146	252127
•	27/08/2017	10:39:53	CONT146	252127
CALLER WILL ALSO EMAIL THE ORGANISERS TO HIGHLIGHT HIS ISSUES.	27/08/2017	10:40:11	CONT14G	252127
	27/08/2017	10:40:12	CONT146	252127
CALLER GIVEN INCIDENT NUMBER.	27/08/2017	10:40:18	CONT146	252127
	27/08/2017	10:40:19	CONT146	252127
***PASSING TO F&T TO MAKE DUTY SGT AWARE FOR HANDOVER FOR LATES/NIGHTS****	27/08/2017	10:40:43	CONT146	252127
	27/08/2017	10:40:44	CONT146	252127
PRIORITY HAS CHANGED FROM 3. Attention Reqd TO 4. Inf Only / Resolved: Reason INCIDENT DOWNGRADED	27/08/2017	10:40:54	CONT146	252127
Transfer To .RURAL F&T From Terminal CONT146 Grade 2, 3 or Dept. GRADE 4.Inf Only / Resolved	27/08/2017	10:41:17	CONT146	252127
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	10:44:16	CROOM103	243257
INATRANS TAG ADDED:	27/08/2017	10:46:10	CROOM110	243261
ncident status changed manually Confirmed->TO LPA TO LPA	27/08/2017	10:46:17	CROOM110	243261
Transfer To A6 From Terminal CROOM110 Forced Control GRADE 4.Inf Dnly / Resolved	27/08/2017	10:46:23	CROOM110	243261
Transfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	10:46:23	CROOM110	243261
ROM DG 366 PS BACK TO DISCUSS. HE STATES THAT AFTER MIDNIGHT THERE WERE APPROXIMATELY 60 PERSONS ON THE FORECOURT OF THE SHELL GARAGE WAITING FRO	27/08/2017	11:22:09	TEWKS003	250366
AXIS HAS CCTV FOOTAGE OF THE OCCURRENCE. I HAVE DVISED TO CONTACT THE LICENSING DEPARTMENT OF EWKESBURY COUNCIL WHO ISSUE THE TEMPORARY EVENTS NOTICE	27/08/2017	11:22:09	TEWKS003	250366
OR THE EVENT AND THIS MAY HELP WITH ISSUES IN FUTURE YEARS. I VILL ALSO MAKE THEM AWARE OF THIS INCLUE STATED HE HAS LIVED THERE FOR TEN YEARS AND THIS IS THE FIRST	27/08/2017	11:22:09	TEWKS003	250366
IME HE HAS NOTICED A PROBLEM. HE SATED THAT THERE WAS A OLICE PRESENCE DURING THE EVENING WHICH HE APPRECIATED. I VILL BRING THIS INC. TO THE ATTENTION OF THE LPA INSPECTOR AND	27/08/2017	11:22:09	TEWKS003	250366
HE LATE TURN/NIGHTS DUTY SERGEANT FOR PASSING PATROL.	27/08/2017	11:22:09	TEWKS003	250366
	27/08/2017	11:25:44	CROOM110	243261
o. of Arrests N.F.A. No. of Reports	27/08/2017	11:25:44	CROOM110	243261
	27/08/2017	11:25:44	CROOM110	243261
	27/08/2017	11:25:44	CROOM110	243261
	27/08/2017	11:25:44	CROOM110	243261
C-20170827-0156 HAS BEEN DISPOSED	27/08/2017	11:25:44	CROOM110	243261

#### ISR Report

#### GLOUCESTERSHIRE CONSTABULARY

ISR Report:

GC-20170828-0051 (Closed)

28/08/2017 01:11:59	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-0 GC	0051 / EM	AILCRIME	GC	
Priority: (9) 4. Inf Only / Resolved	MALE URINATING IN PUBLIC	A63	Officer Dealing:2		9999	
Operator:243275	Dispatcher:	058 (389112,21516		ator Wkstn:CR		
Address Information		1(000000/22010	<u></u>			
PAINSWICK RD			4			
PAINSWICK RD, BROCKWORTH, G	GLOUCESTER		Disposi	ition Codes		
Proximity:		eteer Validation		ERSONAL		
				ERSONAL		
Complainant Information			¶ <b> </b>			
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			╣╠────	····		
WITNESS [?] Media Consent [?	] <= Do not Use [?] VUL [?] NP	r [?] ETA	111			
	<u></u>		╣╙───	·····		
Notes:			1			
Date / Time Information			<u>ີ</u>			
Call Received		28/08/201	7	01.11.50	<u> </u>	
Call Answered		28/08/201		01:11:59		
Incident Created		28/08/201		01:11:59		
Address Validated	······································	28/08/201		01:11:59		
nitial Input Complete	28/08/2013		01:12:42			
ncident Disposed	28/08/2017 01:17:09					
		28/08/2017		01:26:21		
Qualifiers	<u> </u>					
DISPOSAL QUALIFIERS						
OCAL INITIATIVES		NO LOCAL				
НЕМЕ		ANTI SOCI	AL BEHAVI	OUR		
SR Relations						
ALL CARD - XREF CALL	GC-20170828-0055 ASSOCIAT	D BY OPERATOR	243275			
SR Comments						
lias BROCKWORTH used to find GL		28/08/2017	01:12:41	CROOM172	243275	
EMAIL RECIEVED LIMITED DETAIL HAVE REPLIED REQUESTING FULL POSTAL ADDRESS AND DESCRIPTION		28/08/2017	01:16:58	CROOM172	243275	
F OFFENDER FROM REPORTEE		28/08/2017	01:17:06	CROOM172	243275	
· · · · · · · · · · · · · · · · · · ·		28/08/2017		CROOM172		
ASB TAG ADDED:		28/08/2017		CROOM172		
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED		28/08/2017		CROOM172		
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: X		28/08/2017		CROOM172		
I HAVE JUST WITNESSED A STEWARD FROM THE FESTIVAL REMOVE A				CROOM172		
AN FROM MY DRIVE WHO PROCEE RINATE IN THE HEDGE IN FULL PU	DED TO CROSS THE A46 AND	, ,,				
SIDENT		28/08/2017	01:17:26	CROOM172	243275	
REENACRES		28/08/2017	01:17:26	CROOM172	243275	
INSWICK ROAD	······	28/08/2017	01:17:26	CROOM172	243275	
		120/00/2017	01.17.26	CROOM172	243275	
****		28/08/2017	01.17.20		2732/3	

CLOSING JUST FOR INFO CONFIRMED WITH CONS 2 NO MASTER INCIDENT CREATED FOR OFFENCES AT CIDER FESTIVAL TO LINK TO	28/08/2017 01:18:	06 CROOM172	243275
•	28/08/2017 01:18:	07 CROOM172	243275
Disposition code: ,'B31'	28/08/2017 01:18:	35 CROOM172	243275
No. of Arrests N.F.A. No. of Reports	28/08/2017 01:18:	35 CROOM172	243275
Handling Officer 259999	28/08/2017 01:18:	35 CROOM172	243275
Qualifiers, ALCOHOL RELATED	28/08/2017 01:18:	35 CROOM172	243275
Local Initiatives,NO LOCAL INIT	28/08/2017 01:18:	5 CROOM172	243275
GC-20170828-0051 HAS BEEN DISPOSED	28/08/2017 01:18:	35 CROOM172	243275
Cross Referenced By Incident GC-20170828-0055 POSS CONNECTED	28/08/2017 01:21:		
DISPOSAL CODES WERE :B31	28/08/2017 01:23:		
Qualifiers were ,ALCOHOL RELATED	28/08/2017 01:23:		
Factors were ,NO LOCAL INIT	28/08/2017 01:23:		
Reactivated at: CROOM172	28/08/2017 01:23:		
FURTHER EVIDENCE: EMAIL	28/08/2017 01:23:5		
XXXXXXXXXXXXX	28/08/2017 01:24:1		
FURTHER EMAIL:	28/08/2017 01:24:1		5-
DEAR SIR	28/08/2017 01:24:2	l	
MY FULL ADDRESS IS	28/08/2017 01:24:2		
	28/08/2017 01:24:2		
	28/08/2017 01:24:2		
	28/08/2017 01:24:2		
GLOUCESTER	28/08/2017 01:24:2		
	28/08/2017 01:24:2		
THE MALE WAS WHITE APPROX 5'11 WEARING WHITE TOP AND LIGHT ROUSERS. FAIR HAIR	28/08/2017 01:24:2		
EXPERIENCED A NUMBER OF SUCH INCIDENTS TONIGHT SOME OF WHICH I HAVE INFORMED YOU OF THROUGH 101. I DO HAVE A PHOTO OF ANOTHER SIMILAR INCIDENT WHEN ANOTHER MALE URINATED IN MY	28/08/2017 01:24:2	9 CROOM172	243275
GATEWAY ALSO IN FULL PUBLIC VIEW	28/08/2017 01:24:2	9 CROOM172	243275
HERE WERE A LOT OF ANTI SOCIAL INCIDENTS THIS EVENING AS THE CROWD DISPERSED FROM THE FESTIVAL	28/08/2017 01:24:3	7 CROOM172	243275
HANK YOU FOR YOUR ATTENTION	28/08/2017 01:24:3	7 CROOM172	243275
	28/08/2017 01:24:3		
xxxxxxxxxxxxxxxxxxxxxxx	28/08/2017 01:24:4		
Disposition code: ,'B30'	28/08/2017 01:26:2		
lo. of Arrests N.F.A. No. of Reports	28/08/2017 01:26:2		
landling Officer 259999	28/08/2017 01:26:2		
ualifiers,ALCOHOL RELATED	28/08/2017 01:26:21		
ocal Initiatives,NO LOCAL INIT	28/08/2017 01:26:21		
C-20170828-0051 HAS BEEN DISPOSED	28/08/2017 01:26:21		

#### **ISR Report**

#### GLOUCESTERSHIRE CONSTABULARY GC-20170828-0055 (Closed)

ISR Report:

28/08/2017 01:20:53	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-0 GC	055 /	EMAILC	RIME	GC
Priority:(7) 3.Attention Regd	9058 CHAIR THROWN IN ROAD	A63	3		Officer Dealing:2490	
Operator:243275	Dispatcher:	058		Creator Wkstn:CROOM172		
		(389112,215164	<u>יי</u> ק	<u></u>		
Address Information			ļ			
PAINSWICK RD				tat	n Codes	
PAINSWICK RD, BROCKWORTH,		eteer Validation		- NUIS		
Proximity:CIDER FESTIVAL CON				- 11013	ANCE	
Complainant Information			ā⊫			
				·		
		0	ili			
WITNESS [?] Media Consent	[?] <=Do not Use [?] VUL [?] NPT	[?] ETA				
			]			
Notes:						
Date / Time Information			÷			•
Call Received		28/08/201	7		01:20:53	
Incident Created		28/08/201	7		01:20:53	
Address Validated		28/08/201	28/08/2017		01:21:01	
Initial Input Complete			28/08/2017		01:23:02	
Transfer Sent			29/08/2017			
Transfer Accepted			29/08/2017         18:07:15           31/08/2017         21:53:55			
Incident Disposed			7		21:53:55	
Qualifiers						
DISPOSAL QUALIFIERS				<u>ZD</u>	······································	
LOCAL INITIATIVES	······	NO LOCAL	INIT			
		2				
ISR Relations						
CALL CARD - XREF CALL	GC-20170828-0051 ASSOCIAT	ED BY OPERATOR	2432	/5		
ISR Comments		1	11			
	-20170828-0051 POSS CONNECTED				CROOM172	
VERY LIMITED DETAIL SIMILAR 1 FOR FURTHER INFO	O LINKED AND HAVE SENT EMAIL B	ACK 28/08/2017	U1:22	2:43	CROOM172	243275
		28/08/2017	01:22	2:44	CROOM172	243275
AND TO CONFIRM LINKED		28/08/2017			CROOM172	
•		28/08/2017	01:22	2:50	CROOM172	243275
	NK MAIL THROW A FOLD UP CHAIR I ARD INTO THE MAIN A46 ROAD IN	28/08/2017	01:22	2:59	CROOM172	243275
FRONT OF A VEHICLE			<u> </u>	ļ		
		28/08/2017			CROOM172	
LOCAL RESIDENT		28/08/2017			CROOM172	
ASB TAG ADDED:		28/08/2017			CROOM172	
	NUMBER ONCE CALL CONCLUDED	28/08/2017			CROOM172	
QUESTION SET HAS BEEN EXITED		28/08/2017			CR00M172 CR00M172	
	×	20/08/201/	01:20			2732/3
		11	11	11	1	I I

DEAR	28/08/2017	01:28:46	CROOM172	243275
NO THERE WERE TWO SEPARATE INCIDENTS AND A NUMBER OF OTHER	28/08/2017	01:28:46	CROOM172	243275
EVENTS THAT I HAVE ALSO REPORTED. I ALSO EXPERIENCED ANOTHER MALE URINATINING IN MY GATE AT 0040 THIS MORNING WHICH I FIX				
REPORT VIA 101. SO A TOTAL OF 3 PUBLIC URINATION EVENTS	28/08/2017	01:28:46	CROOM172	243275
REGARDS	28/08/2017	01:28:46	CROOM172	243275
	28/08/2017	· · · · · · · · · · · · · · · · · · ·	CROOM172	243275
****	28/08/2017		CROOM172	
DUE TO MULTIPLE INCIDENT REPORTS BY THE CALLER AT THE ADDRESS AND AREA DURING THIS EVENT			CROOM172	
I HAVE UPGRADED TO G3 FOR AREA TO CONDUCT A BIT OF REASURRANCE SUPPORT IN COMING DAYS AS RESOURCES PERMIT	28/08/2017	01:29:56	CROOM172	243275
	28/08/2017	01:29:57	CROOM172	243275
CALLER APPEARS TO HAVE REPORTED AT LEAST X 3 INCIDENTS TONIGHT	28/08/2017	01:30:11	CROOM172	243275
	28/08/2017	01:30:13	CROOM172	243275
PRIORITY HAS CHANGED FROM 4.Inf Only / Resolved TO 3.Attention Regd: Reason INCIDENT UPGRADED	28/08/2017		CROOM172	243275
Incident status changed manually Confirmed->TO LPA TO LPA	28/08/2017	01:30:51	CROOM172	243275
Transfer To A6 From Terminal CROOM172 Forced Control GRADE 3.Attention Regd	28/08/2017	01:30:57	CROOM172	243275
Transfer Accepted At Terminal TEWKS025 Forced Control	28/08/2017	01:30:57	CROOM172	243275
DIRECT TO AREA	28/08/2017		CROOM172	
T- ASB REPEAT OFFENCES	28/08/2017		CROOM172	243275
H- LOW LEVEL ASB	28/08/2017	01:32:59	CROOM172	243275
R- LOW AREA IS PATROLLED AND SECURITY ON SITE	28/08/2017		CROOM172	243275
I- POSS REASURRANCE VISIT IN COMING DAYS	28/08/2017		CROOM172	243275
V- N/A	28/08/2017		CROOM172	243275
E- NO	28/08/2017		CROOM172	243275
****	28/08/2017		CROOM172	
WHILST CHECKING FCR INBOX HAVE NOTED ANOTHER X 2 EMAIL NOT CURRENTLY DEALT WITH	28/08/2017		CROOM172	
SENT AT 2223 AND 2257 WILL INCLUDE ON THIS LOG ALL RELEVANT TO SIMILAR BEHAVIOUR AT THE EVENT	28/08/2017	01:35:25	CROOM172	243275
	28/08/2017	01:35:26	CROOM172	243275
I AM RESIDENT OF PAINSWICK ROAD BROCKWORTH ADJACENT TO THE ABOVE FESTIVAL	28/08/2017	01:35:44	CROOM172	243275
AM SUPPOSED TO HAVE A SECURITY GUARD ON MY DRIVE FROM THE FESTIVAL PROVIDE BY THE ORGANISERS AS A CONDITION OF THE LICENCE, THE GUARD IS NOT PRESENT AND THE CROWD IS STARTING TO	28/08/2017	01:35:44	CROOM172	243275
DISPERSE, I HAVE A VOICE MAIL ON THE ORGANISERS PHONE, I HAVE HAD TO PERSONALLY ESCORT A YOUNG LADY OFF THE DRIVE WHO WAS ON HER KNEES ALONE AND UNDER THE INFLUENCE OF ALCOHOL. THE	28/08/2017	01:35:44	CROOM172	243275
WHOLE SITUATION IS BECOMING MORE INTIMIDATING AS LOUD REVELLERS PASS THE PROPERTY IN LARGE NUMBERS	28/08/2017	01:35:44	CROOM172	243275
	28/08/2017	01:35:44	CROOM172	243275
<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	28/08/2017	01:36:04	CROOM172	243275
HAVE JUST WITNESSED A MALE URINATING IN MY GATEWAY, HE IS PART OF A LARGE CROWD DISPERSING FROM THE ABOVE FESTIVAL, THERE ARE CARS AND PEOPLE IN ON THE A46 SOME RUNNING DOWN THE	28/08/2017	01:36:04	CROOM172	243275
	28/08/2017	01:36:04	CROOM172	243275
	28/08/2017	01:36:04	CROOM172	243275
(XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	28/08/2017	01:36:19	CROOM172	243275
	28/08/2017		CROOM172	
	28/08/2017	01:37:07	CROOM172	243275

I HAVE CONCERNS OVER THE WITCOMBE CIDER FESTIVAL THAT IS CURRENTLY RUNNING CLOSE TO MY HOUSE	28/08/2017	01:40:55	CROOM172	243275
A SECURITY GUARD ATTACHED TO MY PROPERTY HAS JUST INFORMED ME THAT IT COULD BE A LONG TIME DISPERSING THE CROWD TONIGHT AS THERE ARE OVER 4000 PEOPLE IN ATTENDANCE AND THE NOOSE	28/08/2017	01:40:55	CROOM172	243275
AND DISTURBANCE I AM CURRENTLY EXPERIENCING COULD GO ON INTO THE SMALL HOURS	28/08/2017	01:40:55	CROOM172	243275
IT IS EVEN MORE CONCERNING AS HE INFORMS ME THAT THERE HAVE ALREADY BEEN SCUFFLES IN THE VENUE. THE LICENCE ONLY ALLOWS FOR 2250 PERSONS AT THE VENUE AND THE SECURITY GUARD	28/08/2017	01:40:55	CROOM172	243275
BELIEVES IT WILL BE "HARD WORK" TONIGHT. THUS I HAVE CONCERNS FOR A PEACEFUL DISPERSAL	28/08/2017	01:40:55	CROOM172	243275
	28/08/2017	01:40:55	CROOM172	243275
	28/08/2017	01:41:02	CROOM172	243275
HAVE EMAILED LICENSING REGARDING THIS INC LOG AS WELL	28/08/2017	01:43:31	CROOM172	243275
	28/08/2017	01:43:32	CROOM172	243275
ALLOCATED TO PCSO	29/08/2017	18:02:45	TEWKS003	250991
URINATING IN PUBLIC, WE WOULD NOT SEIZE THIS AND ATTEMPT TO IDENTIFY THE PERPETRATOR AS IT IS NOT A PROPORTIONATE USE OF OUR TIME.	29/08/2017	18:02:45	TEWKS003	250991
TRANSFER TO TEWKS NP FROM TERMINAL TEWKS003 FOR FORCED CONTROL GRADE 3.ATTENTION REQD	29/08/2017	18:07:15	TEWKS003	250991
TRANSFER ACCEPTED AT TERMINAL TEWKS005 FOR FORCED CONTROL	29/08/2017	18:07:15	TEWKS003	250991
TRANSFERRED BY WEBSTORM	29/08/2017	18:07:16	TEWKS003	250991
ROM PCSO ATTENDED THE ADDRESS AT 1925 HOURS NO REPLY. I HAVE LEFT A NOTE QUOTING THE INC NUMBER TO CALL 101.	29/08/2017	19:29:30	TPF001	249058
ROM PCSO ATTENDED THE ADDRESS AT 1630 HOURS NO REPLY.	30/08/2017	17:02:42	TPF001	249058
PS 2080 - PCSO HAS MADE EFFORTS TO CONTACT CALLER. MATTER HAS BEEN SENT TO LICENSING. THIS CAN BE CLOSED PENDING ANY CALLBACK; HOWEVER, WE WILL NOT BE INVESTIGATING THE JRINATION	31/08/2017	21:53:22	TEWKS025	252080
AS MENTIONED BY MY COLLEAGUE.	31/08/2017	21:53:22	TEWKS025	252080
	31/08/2017		TEWKS025	
	31/08/2017		TEWKS025	
	31/08/2017	· · · · · · · · · · · · · · · · · · ·	TEWKS025	
IO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017		TEWKS025	
	31/08/2017		TEWKS025	

## GLOUCESTERSHIRE CONSTABULARY GC-20170829-0487 (Closed)

ISR Report:

29/08/2017 21:04:45	C13, THEFT OTHER	GC-20170829-04	87 / FMAI	CRIME	GC		
Priority:(8) 4.Code 100	WITCOMBE CIDER FESTIVAL	A63	Office	r Dealing:25999	9		
Operator:244149	Dispatcher:	058 (389112,215164)	Creat	or Wkstn:CROO	4172		
Address Information							
PAINSWICK RD							
PAINSWICK RD, BROCKWORT	H, GLOUCESTER,						
Proximity:		zeteer Validation		on Codes			
			THEFT - C				
Complainant Information							
VICTIM [?] Media Consent [	[?] <=Do not Use [?] VUL [?] NPT	[?] ETA					
Notes:							
Date / Time Information							
Call Received		29/08/2017		21:04:45			
Incident Created		29/08/2017	• . •	21:04:45			
Address Validated		29/08/2017		21:05:05			
Initial Input Complete		29/08/2017		21:07:28			
Transfer Sent		29/08/2017		21:08:26			
Incident Resulted		29/08/2017	29/08/2017 21:08:14				
Incident Disposed		30/08/2017	30/08/2017 17:27:30				
Qualifiers							
DISPOSAL QUALIFIERS		NO QUAL AP	PLIC				
LOCAL INITIATIVES		NO LOCAL IN	NO LOCAL INIT				
ТНЕМЕ		1	1				
ISR Relations							
CRIME NUMBER - @INC RELATI	ION 24967/17:REQUESTED BY OP	ERATOR 245467					
ISR Comments							
Alias BROCKWORTH used to fin	d GLOUCESTER	29/08/2017	21:05:05	CROOM172 24	4149		
NAME:		29/08/2017	21:06:50	CROOM172 24	4149		
DATE OF BIRTH:		29/08/2017		CROOM172 24	4149		
ADDRESS LINE 1:		29/08/2017		CROOM172 24			
ADDRESS LINE 2:		29/08/2017 2		CROOM172 24			
CITY/TOWN: GLOUCESTER		29/08/2017 2		CROOM172 24			
COUNTY: GLOUCESTERSHIRE		29/08/2017 2		CROOM172 24			
POSTCODE: C		29/08/2017 2		CROOM172 24			
ETHNIC ORIGIN:		29/08/2017 2		CROOM172 24			
EMAIL:		29/08/2017 2		CROOM172 24			
PREFERRED PHONE NUMBER: H	OME	29/08/2017 2		CROOM172 24			
HOME NUMBER	<u> </u>	29/08/2017 2		CROOM172 24			
MOBILE NUMBER:		29/08/2017 2		CROOM172 24			
WORK NUMBER:		29/08/2017 2	1:06:50	CROOM172 24	4149		

IS PERSON THE VICTIM ?: YES	29/08/2017	21:06:50	CROOM172	244149
LOCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL	29/08/2017	21:06:50	CROOM172	244149
CRIME START: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	244149
CRIME END: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	244149
CRIME DESCRIPTION: APPLE IPHONE 7 (ROSE GOLD) WENT MISSING FROM MY BAG AT WITCOMBE CIDER FESTIVAL ON SUNDAY, 27TH AUGUST. I NOTICED IT HAD GONE AT 11.00PM WHEN I WENT TO USE IT.	29/08/2017	21:06:50	CROOM172	244149
WERE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	29/08/2017	21:06:50	CROOM172	244149
WAS ANY PROPERTY DAMAGED OR STOLEN? YES	29/08/2017	21:07:05	CROOM172	
PROPERTY DAMAGE DETAILS: APPLE IPHONE 7 (ROSE GOLD)	29/08/2017	21:07:05	CROOM172	
DO YOU CONSIDER YOURSELF TO BE VULNERABLE OR INTIMIDATED?	29/08/2017		CROOM172	
HAS A SIMILAR CRIME OR INCIDENT HAPPENED TO YOU BEFORE? NO	29/08/2017	21:07:05	CROOM172	244149
DO YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE, RELIGION, HOMOPHOBIA OR ANY OTHER FORM OF PREJUDICE? NO	29/08/2017	21:07:05	CROOM172	
DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
CODE100 IN TAG ADDED:	29/08/2017	21:07:58	CROOM172	244149
Call Resulted (FCR SUPV) Disposition code: C13, , , , ,	29/08/2017	21:08:14	CROOM172	244149
Incident status changed manually Resulted->Q'd for Crime QUEUED FOR CRIMING	29/08/2017	21:08:22	CROOM172	244149
Transfer To CRIME From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 4.Code 100	29/08/2017	21:08:26	CROOM172	244149
IP EMAILED AND ASKED TO PROVIDE THE IMEI NUMBER TELEPHONE NUMBER AND NETWORK SUPPLIER FOR THE PHONE AND IF THERE IS ANY TRACKING DEVICE.	29/08/2017	21:09:24	CROOM172	244149
CALLER DOES NOT HAVE THE EMEI NUMBER VALUED AT APPROX £700	29/08/2017	22:28:10	CROOM171	244977
MOBILE NUMBER AND WILL BE KEEPING THE SAME	29/08/2017	22:29:05	CROOM171	244977
VODAPHONE NETWORK	29/08/2017	22:29:19	CROOM171	244977
THERE IS A TRACKING DEVICE "FIND MY IPHONE" BUT THE PHONE IS SWITCHED OFF	29/08/2017	22:29:51	CROOM171	
SORRY KEEPS GOING STRAIGHT TO VOICEMAIL	29/08/2017	22:30:13	CROOM171	244977
	30/08/2017	17:27:23		245467
DISPOSAL CODES: C13	30/08/2017	17:27:30	CMD015	245467
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	30/08/2017	17:27:30		245467
HANDLING OFFICER: 259999	30/08/2017	17:27:30		245467
QUALIFIERS 777	30/08/2017	17:27:30		245467
OTHER FACTORS LOCALINIT-22	30/08/2017			245467
GC-20170829-0487 HAS BEEN DISPOSED	30/08/2017	17:27:30		245467

#### GLOUCESTERSHIRE CONSTABULARY

GC-20170830-0344 (Closed)

ISR Report:

30/08/2017 16:28:02	B14, ANTI SOCIAL BEHAVIOUR	GC-20170830-03 GC	44 / E-MAII		GC	
Priority:(7) 3.Attention Regd	NOISE & PUBLIC DRINKING	A63	Officer	Officer Dealing:251729		
		057	Creato	r Wkstn:CRO	DM172	
Operator:243359	Dispatcher:	(391134,215719)	)Create			
Address Information						
LITTLE WITCOMBE						
, CHELTENHAM,						
Proximity:CIDER FESTIVAL		eteer Validation	Dispositio	on Codes		
A417 BROCKWORTH CROSSHAN	DS TOWARDS AIR BALLOON PUB. F	RIGHT AT TWELVE	ASB - NUIS	SANCE		
BELLS PUB. THEN SIGNED TO LE	FT.					
Complainant Information						
Comprantant internation						
Constanting of the South						
					]	
VICTIM [?] Media Consent [?]	<=Do not Use [?] VUL [?] NPT	[?] ETA				
Date of Birth	ex: F					
Notes: W1						
Date / Time Information						
Call Received		30/08/2017		16:28:02		
Incident Created		30/08/2017		16:28:02		
Address Validated		30/08/2017		16:29:08		
Initial Input Complete		30/08/2017		16:32:46		
Transfer Sent		30/08/2017		16:51:38		
Transfer Accepted		30/08/2017			16:51:38	
Incident Disposed		31/08/2017		08:47:12		
Qualifiers						
DISPOSAL QUALIFIERS		INA DEALIN	G			
LOCAL INITIATIVES			NO LOCAL INIT			
THEME			2			
ISR Comments						
LOCATION COMMENTA417 BROCH	WORTH CROSSHANDS TOWARDS E BELLS PUB. THEN SIGNED TO LE	AIR 30/08/2017 FT.	16:29:08	CROOM172	243359	
ASB TAG ADDED:		30/08/2017	16:32:47	CROOM172		
Comments viewed via pop-up, Lo	cation Comments	30/08/2017		CROOM172		
PLEASE TEXT CALLER INCIDENT		30/08/2017		CROOM172		
Final question automatically answ		30/08/2017		CROOM172		
•		30/08/2017	16:32:53	CROOM172		
NAME:		30/08/2017		CROOM172		
DATE OF BIRTH		30/08/2017		CROOM172		
ADDRESS LINE 1:		30/08/2017	in second se	CROOM172		
ADDRESS LINE 2:		30/08/2017		CROOM172		
CITY/TOWN: GLOUCESTER		30/08/2017		CROOM172		
COUNTY: GLOUCESTERSHIRE		30/08/2017		CROOM172		
POSTCODE:		30/08/2017		CROOM172		
ETHNIC ORIGIN:		30/08/2017	16:33:12	CROOM172	243359	

EMAIL: PREFERRED PHONE NUMBER: MOBILE	30/08/201		CROOM172	
		7 16:33:12	CROOM172	
HOME NUMBER:		7 16:33:12	CROOM172	
MOBILE NUMBER:	30/08/201		CROOM172	
WORK NUMBER:		16:33:12	CROOM172	2 243359
S PERSON THE VICTIM?: YES	30/08/201		CROOM172	243359
OCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL. A46 PAINSWICK ROAD, BROCKWORTH, GLOUCESTER.	30/08/2017		CROOM172	243359
RIME START: 25/08/2017, 18:00	30/08/2017	16:33:12	CROOM172	243359
RIME END: 27/08/2017, 00:30	30/08/2017		CROOM172	243359
	30/08/2017	16:33:12	CROOM172	243359
RIME DESCRIPTION: THE WITCOMBE CIDER FESTIVAL IS OVER AND WHILST THERE WERE NO SERIOUS INCIDENTS THAT WARRANTED A 99/101 TELEPHONE CALL, MY HUSBAND AND MYSELF DO WISH THE	30/08/2017	16:33:30	CROOM172	243359
OLLOWING THINGS TO BE NOTED. THE QUEUE INTO THE EVENT ON HE SATURDAY AND SUNDAY FROM ABOUT 2PM - 8PM STRETCHED THE ENGTH OF THE A46 BACK TOWARDS THE CROSS HANDS PUB. I SAW A	30/08/2017	16:33:30	CROOM172	243359
OOD NUMBER OF THE ATTENDEES DRINKING ALCOHOL WHILST /AITING, SOME WERE SWEARING, SHOUTING AND STANDING IN THE OAD. THE VOLUME FROM THE MUSIC ON FRIDAY NIGHT AROUND 9PM - 0.30PM	30/08/2017	16:33:30	CROOM172	243359
AS SO LOUD THAT OUR FIREPLACE SURROUND VIBRATED. OVER THE EXT TWO DAYS THIS CONTINUED TO OCCUR HOWEVER LESS REQUENTLY AND FOR SHORTER PERIODS OF TIME. ON THE FRIDAY VENING AT	30/08/2017		CROOM172	243359
HE END OF THE EVENT THE NOISE FROM THE ATTENDEES LEAVING AS VERY LOUD. ONE FEMALE WAS SCREAMING AND OTHERS WERE HOUTING TO HER TO GET OUT OF THE ROAD, I WAS SERIOUSLY DNCERNED	30/08/2017	16:33:30	CROOM172	243359
BOUT HER SAFETY. WE STAYED AWAY FROM OUR HOME SATURDAY IGHT BUT ON SUNDAY EVENING WE SAW AND HEARD ATTENDEES AVING THE VENUE, MANY WALKING IN THE ROAD, GENERALLY AVING FUN AND	30/08/2017	16:33:30	CROOM172	243359
PPEARING TO PAY LITTLE ATTENTION TO THE CARS PASSING THEM. UR BIGGEST CONCERN WAS THE VOLUME OF PEOPLE ON THE A46. HE PAVEMENT IS NOT SUFFICIENTLY LARGE ENOUGH TO SAFELY	30/08/2017	16:33:30	CROOM172	243359
CCOMMODATE THE AMOUNT OF PEOPLE USING IT AND WITH MANY EARLY INTOXICATED AND NOT PAYING ATTENTION I REALLY DO HINK IT IS AMAZING AN ACCIDENT DIDN'T OCCUR. WE SPENT AS UCH TIME	30/08/2017	16:33:30	CROOM172	243359
WAY FROM OUR HOME AS POSSIBLE THEREFORE THE ABOVE BSERVATIONS WERE CAPTURED OVER SHORT PERIODS OF TIME. WE ONTINUE TO FEEL OUR PRIVACY IS INVADED BY THE FAIRGROUND IGH RIDES	30/08/2017	16:33:30	CROOM172	243359
PPORTUNITY TO ENJOY THE WEEKEND. I AM HAPPY FOR THIS EMAIL D BE USED IN THE REVIEW OF THE FESTIVAL HOWEVER I WOULD BE RATEFUL	30/08/2017	16:33:30	CROOM172	243359
(HERE POSSIBLE) F	30/08/2017	16:33:30	CROOM172	243359
R IDENTIFY IS KEPT CONFIDENTIAL. KIND	30/08/2017	16:34:07	CROOM172	
RE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	30/08/2017	16:34:07	CROOM172	243359
	30/08/2017		CROOM172	
	30/08/2017		CROOM172	
	30/08/2017	16:34.07	CROOM172	243350
	30/08/2017		CROOM172	
VING THE VENUE.	30/08/2017 :	l6:34:07	CROOM172	243359
YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE, IGION, HOMOPHOBIA OR ANY OTHER FORM OF PREJUDICE? NO	30/08/2017	16:34:07	CROOM172	243359

DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
JAU TRANS TAG ADDED:	30/08/2017	16:34:37	CROOM172	243359
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	30/08/2017	16:34:49	CROOM172	243359
Transfer To .IAU From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 3.Attention Regd	30/08/2017	16:35:04	CROOM172	243359
Transfer Accepted At Terminal CONT137 For Control	30/08/2017	16:49:50	CONT137	251353
Incident status changed manually FOR IAU->TO LPA TO LPA	30/08/2017	16:50:26	CONT137	251353
WILL EMAIL LICENSING	30/08/2017	16:50:36	CONT137	251353
Transfer To A6 From Terminal CONT137 Forced Control GRADE 3.Attention Reqd	30/08/2017	16:51:38	CONT137	251353
Transfer Accepted At Terminal TEWKS025 Forced Control	30/08/2017	16:51:38	CONT137	251353
NOTED BY LPA. THIS WILL BE FOLLOWED UP BY PS MORGAN AS WE ARE DUE TO HAVE A REVIEW OF THIS EVENT SOON	31/08/2017	08:46:45	TEWKS017	251729
PREVIOUS CODES WERE::	31/08/2017	08:47:08	TEWKS017	251729
DISPOSAL CODES: B31	31/08/2017	08:47:12	TEWKS017	251729
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017	08:47:12	TEWKS017	251729
HANDLING OFFICER: 251729	31/08/2017	08:47:12	TEWKS017	251729
QUALIFIERS 718	31/08/2017	08:47:12	TEWKS017	251729
OTHER FACTORS LOCALINIT-22	31/08/2017	08:47:12	TEWKS017	251729
GC-20170830-0344 HAS BEEN DISPOSED	31/08/2017	08:47:12	TEWKS017	251729

#### GLOUCESTERSHIRE CONSTABULARY GC-20170826-0254 (Closed)

**ISR** Report:

ISR Report

26/08/2017 13:07:03	M04, MISCELLANEOUS INCIDENT	GC-20170826 GC	-0254 / E-I	MAIL	GC	
Priority:(7) 3.Attention Read	STROUD - 2 TENTS PITCHED	B22	Officer Dealin		Dealing:250440	
Operator:243150	Dispatcher:	.04 384623,216823) Creator Wkstn:CF		·····		
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PAINSWICK RD			=			
PAINSWICK RD, , GLOUCESTER,						
		teer Validation		ition Codes		
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Complainant Information			=;		<u> </u>	
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Date / Time Information			≝			
Call Received		26/00/20	17	13:07:03	<u></u>	
Incident Created			26/08/2017			
Address Validated		26/08/20		13:07:03	<u></u>	
Initial Input Complete			26/08/2017			
Transfer Sent		27/08/201		13:09:42 09:39:51		
Transfer Accepted			27/08/2017			
Incident Disposed			27/08/2017			
Qualifiers				12:13:34		
DISPOSAL QUALIFIERS			0.0.111701		······	
LOCAL INITIATIVES		CALL - GOOD INTENT				
THEME						
ISR Comments						
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	11:44:07 WARNING NOS 14,15,16 -	26/08/2017		CROOM171		
STONHAM HOUSING ASSOC PROP	ERTY - LINK PROJECT - ANY	26/08/2017	13:07:27	CROOM171	243150	
REQUIREMENT FOR KEYHOLDERS/ 528471	STAFF - 24HR CONTACT 01452	26/08/2017	13:07:27	CROOM171	243150	
DBJECT(S) VIEWED		26/08/2017	13:07:29	CROOM171	243150	
		26/08/2017		CROOM171		
MAIL REC'D WITHIN FCR:		26/08/2017		CROOM171		
ROM	)	26/08/2017	13:07:48	CROOM171		
		26/08/2017	13:07:49	CROOM171		
am a resident of Painswick Road of estival.	lose to the site of the Witcombe Cide	r 26/08/2017	13:07:56	CROOM171		
		26/08/2017	13:07:56	CROOM171	243150	
am concerned as a number of you iece of land at the bottom of my g arish Council. That is the land	ing people have pitched 2 tents in the arden that belongs to the Brockworth	26/08/2017	13:07:56	CROOM171		
hat backs onto the Shell garage at e any camping associated with the	Brockworth. There is not supposed to Festival.	26/08/2017	13:07:56	CROOM171	243150	
				1		

	26/08/201		CROOM171	
There are about 8 or 9 youths who, when asked, confirmed that they were here for the Festival. As some of the group passed me, towards the Festival site, at least one young man	26/08/201	7 13:07:56	CROOM171	243150
was already drinking alcohol at about 1215. In my judgement all of the party were less than the age of 18.	26/08/201	7 13:07:56	CROOM171	243150
	26/08/201	7 13:07:56	CROOM171	243150
	26/08/201	7 13:07:56	CROOM171	243150
	26/08/201	7 13:07:56	CROOM171	243150
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Brockworth	26/08/2017	13:07:56	CROOM171	
Gloucester	26/08/2017		CROOM171	
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	26/08/2017			243150
ne Festival and some are standing in the busy road along with taxis ropping people off outside the entrance. This is very dangerous, an ccident waiting to happen.	26/08/2017	14:41:34	CROOM171	243150
	26/08/2017	14:41:34	CROOM171	243150
ent from my iPad	26/08/2017	14:41:34	CROOM171	243150
	26/08/2017	14:41:37	CROOM171	243150
	26/08/2017	14:41:38	CROOM171	243150
RADE 3.ATTENTION REQD	27/08/2017		BART023	252225
ANSFER ACCEPTED AT TERMINAL STROUD044 FOR FORCED CONTROL	27/08/2017	09:39:51	BART023	252225
	27/08/2017			252225
	27/08/2017		STROUD086	
JALIFIERS 709			<u>00000000</u>	250440

OTHER FACTORS LOCALINIT-22	27/08/2017 12:13:34	STROUD086 250440
GC-20170826-0254 HAS BEEN DISPOSED	27/08/2017 12:13:34	STROUD086 250440

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## Appendix 8

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TO: David McFarlane FROM: PC Jason Slater

STATION: Tewkesbury

DATE: 25<sup>th</sup> September 2017

REC: Witcombe Cider Festival

#### David

I was directed to attend the location on both Saturday and Sunday evening after 11:00pm, once Tewkesbury night's relief had arrived in Tewkesbury. I arrested two for drink drive, both relating to the event. Both were charged. This is perhaps no surprise when it was so very difficult to remove the crowds from the area as the revellers had to wait for taxi after taxi. It was good to see that some buses had been laid on.

I also intervened in a disturbance between a group of revellers and a large group of security outside the event, whilst everyone was leaving. The reason for the disturbance was unclear

Suffice to say that the revellers were well and truly drunk. It is unclear if anyone was hurt.

I am aware that there were a number of scuffles inside, during the event, which officers "contained," in light of the lack of available resources.

At the time of the event closing, it would have been beneficial to apply a road closure to the A46 from the event entrance/exit to the Crosshands roundabout, in the interests of safety. The drunken revellers were falling into the road and passing traffic.

I submit this report for your information and consideration.

Jason Slater

•••

•

TO: David McFarlane FROM: Nigel Davies

STATION: Tewkesbury

DATE: 25<sup>th</sup> September 2017

REC: Witcombe Cider Festival

David

I was directed to attend the Cider Festival on the Sunday evening. My observations were as follows -

- Several complaints/comments about drugs being used fairly openly (cannabis). We smelt cannabis on numerous occasions but with so many people it was hard to pinpoint the culprit/s. Perhaps in the future a passive drugs going down the line may be beneficial?
- Complaint from one visitor that the DJ was shouting "fuck" & "cunt" over the mic and children were present at the event.
- 3) Complaints that water wasn't as widely available as they thought it should be (apparently the bars ran out of water and people had to use a water container & take their own vessel).
- 4) We prevented a couple of fights.
- 5) We supported stewards who were ejecting people.
- 6) A male who was injured in a fall saw paramedics who said he should drink water however he said the paramedics weren't allowed to carry bottles of water in case it was sold??? He felt paramedics should be allowed bottles of water for first aid type scenarios.
- 7) A girl said she and a cousin or other female relative were down the front of the stage and were being crushed, a male was pulling her back preventing her from reaching the barrier however when she did

R20

manage to get to the barrier stewards were reluctant to help her so she had to virtually climb over the barrier herself.

8) The first aid post wasn't where the programme suggested it would be (near the main entrance) & persons looking for it couldn't find it.

I submit this report for your information and consideration

**Nigel Davies** 

...

TO: David McFarlane FROM: APS Richard Handley

STATION: Barton Street

DATE: 15<sup>th</sup> September 2017

REC: Witcombe Cider Festival

#### David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

R20

PS 1760 Robertson and I were both deployed as Evidence Gatherers to document anti-social behaviour and disorder from the patrons leaving the festival site. Unfortunately due to the policing demand at this festival, PS 1760 Robertson and I were not able to gather any video footage as it was not appropriate with the staffing levels and for our own personal safety. EGT's are normally deployed within a PSU serial and work as a pair with one EGT operating the camera and the other EGT being the 'minder' ensuring the safety of the camera operative. To deploy as an EGT in this environment was not appropriate without a supporting PSU, especially as we ended up dealing with 11 incidents during the shift and therefore did not have a chance to begin videoing. Subsequently I produce this briefing report in compensation for the lack of video evidence.

On Saturday (26<sup>th</sup>) PS 1760 Roberston and I dealt with 11 different incidents whilst at the festival site. PS 1760 Robertson has collated a list of these incidents and will be emailing them to you in the next few days. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol. Up until the hours of darkness the festival had a lovely community feel about the event. Families with young

114

children were enjoying the festival and PS 1760 Robertson and I took on the role of community engagement by posing for selfies and engaging with the crowds. However as the families and children began to leave you were left with a predominantly youthful crowd and when the main act of Wiley began the outbreaks of fighting began.

The easy accessibility of Witcombe is one of the contributory factors to some of its problems. In comparison to Frocester beer festival for example, Witcombe is easily accessible from both the centre of Gloucester and Cheltenham. With regular local public transport from Stagecoach the festival appeals to many people from both these urban areas. Subsequently I was concerned with how many local nominals (criminals) were in attendance at this event. Obviously the festival is available to everyone, and rightly so, but there was a large amount of OCG (Organised Criminal Gang) nominals in attendance and in the wake of recent stabbings in Gloucester park and St Aldate Street I was apprehensive that there would be further disorder. Fortunately this wasn't the case but a policing response and scene management at this event should something like this happen would be a nightmare.

The choice of headline act on the Saturday night is also a contributory factor as to why there were so many OCG nominals in attendance. Wiley is a rapper from East London who is popular amongst young black males. He has been stabbed on three separate occasions and has admitted to selling heroin in interviews. Wiley was always going to attract a problematic crowd and it is no coincidence that when his set began we had outbreaks of disorder in the crowd. One female was hit on the head with what she believed to be a glass that was thrown into the crowd. She received a significant cut to the head and was treated by St Johns ambulance. Also there was a scuffle amongst some black males that was broken up by security.

I also witnessed some clear under-age drinking at the festival. This is almost impossible to stop and I have a lot of sympathy with the organisers who will struggle to stop this. Even if you were to introduce different wristbands for

115

over and under 18's, I'm sure people with over 18 wristbands will end up buying drinks for those who don't.

I submit this report for your information and consideration

Richard Handley TPS 1915

• •

TO: David McFarlane FROM: PS Andrew Robertson

STATION: Tewkesbury DATE: 15<sup>th</sup> September 2017

REC: Witcombe Cider Festival

#### David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

R20

Saturday was very busy, not what I was expecting. There were 14 incidents that we were involved in. Incident 1 was about 1900 hrs and we were busy until a slightly late conclusion at 0230hrs.

- 1. Witness intimidation, not related to the event; two involved parties met unexpectedly. No offences, advice given.
- 2. Report of male assaulting female due to incident of toilet cubical rocking. Differing accounts of incident, all parties calmed/details taken.
- Female reporting assault, could speak to her as I was dealing with (1),
   I/P walked off saying she would phone it in.
- 4. Report of fight about to happen off site at Shell Garage didn't get to it.
- On route to (4) disturbance in road, male had assaulted a juvenile.
   Witnesses stated that it was in retaliation to the juvenile assaulting him.
   Adult was too upset to investigate fully. Parties separated and moved on.
- 6. Patrolled area to monitor (5), they met again, more tensions so removed adult from the area to prevent BOP.
- Report of fight in crowd at main stage. Female hit with full glass thrown by unknown party. Significant laceration taken away by medics. No confirmation if this was a fight or just a randomly thrown glass.

- Security request assistance with a fight in the crowd. We did not enter crowd, security removed male and ejected. No direct involvement/evidence.
- 9. As (8)
- 10. As (8) but D&D at entrance. Didn't get to it.
- 11. On route to (10). Two groups building to a fight, male and female's, groups separated and monitored. One group left voluntarily. Requested night mobile to assist with D&D.
- 12. Robbery report. Not a robbery, theft. Female dispute at toilets. Stolen handbag. Handed to Tewkesbury nights to track iPhone. IPhone and bag later found on site!!!
- 13. Large disorder at Shell garage assistance shout. Only resolved due to assistance from MOP. There were 5 reports of assault. We were unable to determine if they were linked directly. We had it calmed by the time back up attended. Unable to determine culpability so concentrated on keeping the peace.
- 14. D&I couple taken home by us and night van.
- 15. Numerous complaints about the amount of drugs being taken, no specific allegations, no action taken.

Feedback from the crowd on Sunday was that there was a great atmosphere on the Saturday and they were unaware of the above incident. However they stated that there was an ugly/tense atmosphere on the Sunday and numerous people felt uncomfortable.

#### Sunday feedback

- 1. Drugs complaints as per (15) above.
- 2. Numerous complaints about lack of available water.
- We witness people being ejected by security but no assistance was requested and escorted parties appeared co-operative. No information as to the reason for the ejections.
   We didn't deal with any incident directly.

I submit this report for your information and consideration.

PS Andrew Robertson

••

TO: David McFarlane FROM: PS Claire Morgan STATION: Bamfurlong

DATE: 25<sup>th</sup> September 2017

REC: Witcombe Cider Festival

#### David

I attended the Witcombe Cider festival on the evening of Sunday 27th October 2017.

I spoke to the security manager, Darren SIMMS who stated that there were just under 3000 in there (the licence is 2725 including staff isn't it?) and when I spoke to the front gate staff : the person clicking people in, had almost 3500 on his clicker. When questioned about this he stated that he was told to just click in so that may include some clicked in twice if they left then returned.

It may well have been that they have no idea how many are actually on the site at any one time.

There also appeared to be a very large number of under18's – groups of them (none I saw holding booze though). Though I question how this works unless they bought tickets as I was under the impression Under 18's only got in with a full paying adult. All a bit questionable!

Went to the medical tent and I can only say it's very, very primitive. No staff when I first went there and just 2 medics who we passed as I left. She said they patrol around the place and can be alerted by radio but I wasn't overly impressed.

I submit this report for your information and consideration

Claire Morgan Police Sergeant Tewkesbury Police Station

#### R20

TO:David McFarlaneFROM:PS Claire MorganSTATION:Bamfurlong

DATE: 25<sup>th</sup> September 2017

REC: Witcombe Cider Festival

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I submit this report for your information and consideration

Claire Morgan Police Sergeant Tewkesbury Police Station

### R20

# Appendix 9

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reflect this. I dont think the acts were great this year, with a few exceptions, and I just didnt feel the variety was there.....especially for a family event. Im sorry, im sure a lot goes into the planning, but it has just been disappointing this year.





Having been the last few years for the whole weekend. This was ok but things still need to be addressed. I noticed alot more weed being smoked. Some of the acts language was disgusting for early evening while children were around. Left both nights at 10.30 as didn't like the way the atmosphere changed with people fighting. The drink situation was poor as ran out alot quicker. The things that had improved was amount of bars so different drink options and the seating was great altho if you were there after 3pm you had no chance. The queues to get in didn't seem too bad as you knew everyone was being searched however on Sunday I had a glimpse in my bag and that was it. Sunday seemed more relaxed than Saturday. Children's tent was a great idea. Few more tollets on the right hand of tent would of been better as there was always a queue for them.



📮 Comment 💦 🏕 Share







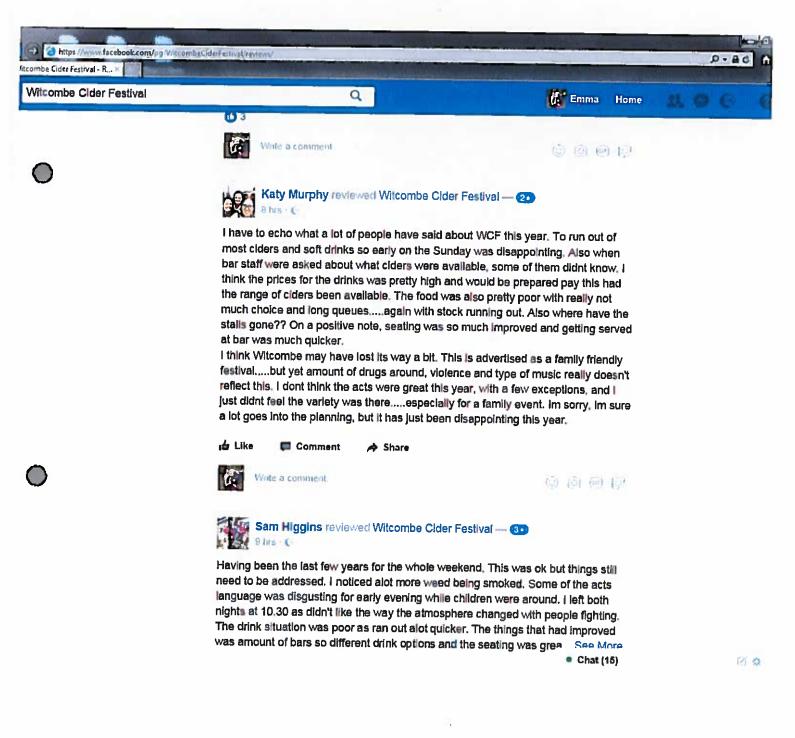
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David Bailey reviewed Witcombe Cider Festival --- 15 hrs - 0

It was a joke where was the police presence sorry there turn up at 6.30 pm as me and my partner walked out

Loads of drugs going on we report people to security and all there did was take it off of them and let them stay which them we felt uncomfortable as securi towards to to say something about it. • Chat (15)







Melanie Byrne reviewed Witcombe Cider Festival --- 20 10 hrs : 0

I also echo previous comments made re drugs, state of the loo's and running out of a variety of drinks.....this also happened last year and the weather wasn't as good but what really annoyed me was teenagers aged 16 (my sons age) many of them his friends and they're friends who were getting in with adult tickets and not being asked for ID when getting alcoholic drinks......it was a joke!! Also the staff didn't seem to know what was going on....i paid 2 tokens for a GnT and later in a different tent got charged 3 tokens.....when I questioned it I was told 3 is for a double GnT, 2 tokens for a single GnT. Sunday I was charged 3 tokens for a single ....and told that's what it is!!! Really!?! I went last year and loved it.....it felt like a family festival but this year socoo different that I didn't enjoy it as much. The buses however worked well and saved having to get the public transport which is always a nightmare when people think they can push past those that have been waiting patiently and end up getting verbally abused.....so well done WCF but sadly I would reconsider next year's festival.



I have to echo what a lot of people have said about WCF this year. To run out of most ciders and soft drinks so early on the Sunday was disappointing. Also when bar staff were asked about what ciders were available, some of them didnt know. I think the prices for the drinks was pretty high and would be prepared pay this had the range of ciders been available. The food was also pretty poor with much choice and long queues.....again with stock running out. Also wi

#### 16:31 A facebook.com

#### View 4 more comments

16.42



Paul James Glad to Here some of you won't be coming back you won't be missed always someone going on sit back and enjoy the day and atmosphere instead of sitting there F ing moaning about e everything top festival top weekend spent with a shit load of top people

3 17 fees Exhibed.



Wesley Gilbert And Paul James shut that convo down

**Caro Roberts** Report to the tewkesbury borough council and brockworth parish, and your MP, its not acceptable to take drugs openly around children, end of, and you people who say it is, maybe don't have children yourselves, but who ever you are you are a disgrace to society, for saying it's ok, infact its you who need to get a life, and fuck off from a festival that has turned into a drug and drink induced festival that will be its demise, and ruin a truly what was good festival

O4 Autors



David Bailey Well said and I think I will



**Caroline Rowe** I've been to hundreds of gigs festivals and have never felt such a bad atmosphere as there was here towards the end. Before Example came on security were looking worried scanning the crowd and running around breaking up fights. One of the organisers was looking out from backstage while Example was on looking worried. Even Example said something about everyone being off their heads. We left before Example had finished as it really felt like it was about to kick off plus we didn't fancy getting the festival bus home with that crowd. When we arrived there were youngsters just up from the garage saying they could get in around the back so I wonder if lots snuck in.

O2 6405



Had an absolutely fab time at the festival on Sunday, however I was very put off by the amount of idiots fighting and throwing pints over the crowds (This and rapid sell out of most drinks)!! If you can't act like an adult in a responsible manor ..... stay at home!! I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider. The sun was out and I was surrounded by a group of good friends  $\hat{\mathbf{V}}$  shame about the idiots!!

🖈 Share



Cath Nation reviewed Witcombe Cider Festival - 3

Ok....

8 hrs 4

1. If you are going to market WCF as a family festival then you need to provide something for the smaller children to do ,or put an age limit on the gate as I saw very young children wandering around alone in the dark while their parents got smashed ... A bit dangerous Imo

2. If you are going to have rules on the gate and have sent them in emails and on here, then you need to make them stand up on the gate re bringing chairs in
3. The fighting inside and down at the garage wasn't great when you have young children ...my daughter wanted to leave as she felt unsafe

Positives now .... A great crowd on the whole , a good range of ciders , loved Phats and Small , but Wiley seemed to trigger the aggressive element sadly , but amazed that he did turn up when he didn't the night before to V Festival I You have a few creases to iron , but the foundations of a good festival

Like Comment A Share White a comment. (○) (○) (○) (○) (○) (○) (○)



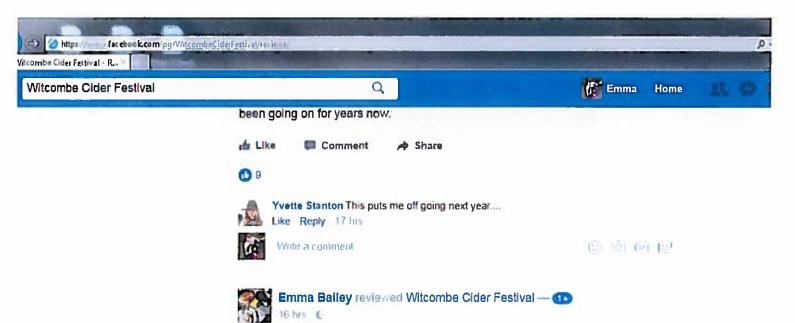
Katle Mould reviewed Witcombe Cider Festival --- (2)

Not a lot of choice from food stalls, no stalls to look around, again long cues for face painting and ice cream (only one of each) ran out of cider and mixers and lots of drugs around. Not the family friendly festival that it's advertised as.

🖆 Like 🛛 💭 Comment 🛛 🏕 Share

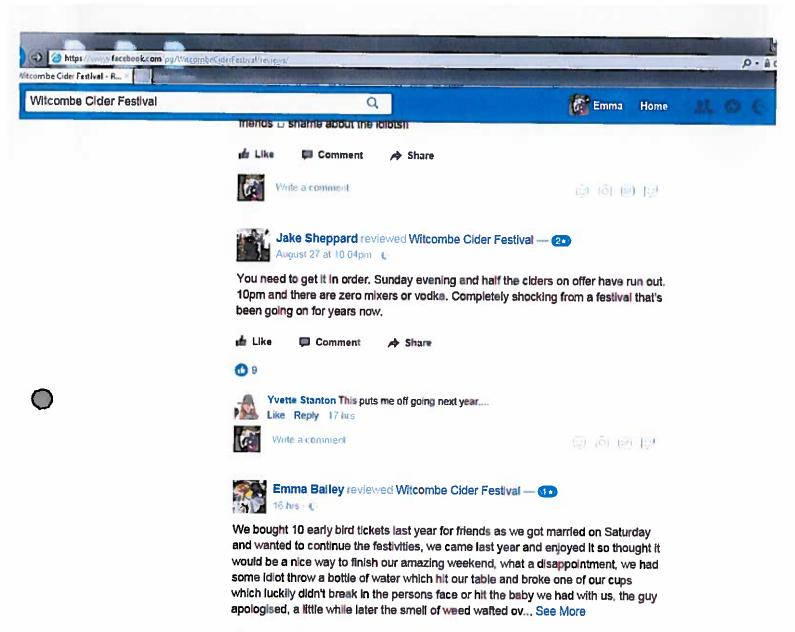
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Chat (12)



We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so thought it would be a nice way to finish our amazing weekend, what a disappointment, we had some idiot throw a bottle of water which hit our table and broke one of our cups which luckliy didn't break in the persons face or hit the baby we had with us, the guy apologised, a little while later the smell of weed wafted over we reported it, the security confiscated it but let them stay, security were not discrete and they knew it was one of our group, they moved off but we kept seeing them and they made us feel uncomfortable, people were then seen sniffing coke of their hands, at least be discreet about it, I thought it was meant to be a family event, we left after about three hours, we were really looking forward to it, we even stopped one of the organisers on the way out and told him, he offered us tokens for drinks which was pointless as we were leaving, I spent a lot of money and feel it was totally wasted, suffice to say I won't be going back next year and wouldn't recommend it to anyone

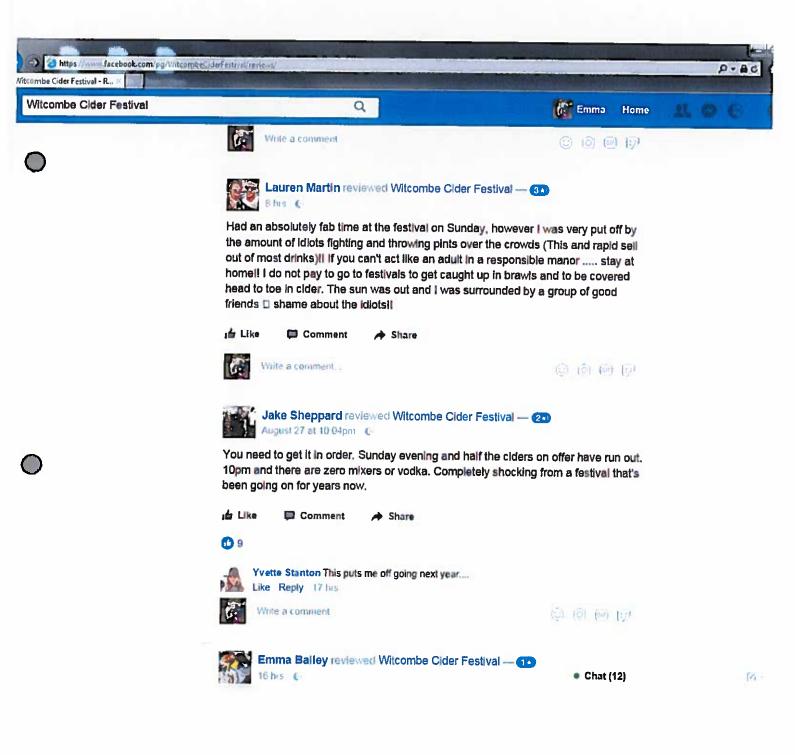




👍 Like 📮 Comment 🏼 🎓 Share







# Appendix 10

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TO:David McFarlaneFROM:PS Tony WallaceSTATION:BamfurlongDATE:25<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

I did attend the festival after there had been reports of several incidents of disorder during the event. This was first put over the radio by T/Sgt 1915 Handley who had been there in an EGT capacity but had to step in to resolves issues.

The Force Control Room put this is as an assistance shout and several officers did attend. On my way to the location, I drove along the A46 and saw many festival goes in and around the petrol station and the bus stop on Ermin Street. As I drove uphill towards the festival entrance, there were numerous personal cars and private hire cars on both sides of this unlit road, I assume waiting to collect persons from the location. There was also a stream of people walking down the footpath towards Brockworth and walking down the road, clearly intoxicated.

With the numbers of pedestrians all leaving the site at the same time, it was obvious that there would be congestion. I did see some security around the main entrance and on the road trying to get persons back onto the pavement. The security I did see was not sufficient or organised enough in my opinion, from what I saw around the site entrance. The security trying to keep persons on the pavements had very little in the way of high visibility clothing on. Barriers preventing festival goes walking onto the road should have been placed down edge of the road (by the kerb) to keep them on the pavement until at least the area lit up with street lighting.

There was a turning area for buses in the site, which was the same entrance that persons on foot had entered and were now leaving the site? Why would you have vehicles and intoxicated persons in the same location, There should have been a

R20

separate entrance/exit for this purpose. I saw security guards trying to clear this entrance of pedestrians when buses were trying to enter the site. There were no provisions for taxi's or private vehicles to park up in a safe well-lit environment.

There were reports of disorder at the Shell Petrol Station, I assume with intoxicated individuals arguing over taxi's that had taken up position at this location.

I submit this report for your information and consideration

**Tony Wallace Police Sergeant 321** Urban Incident Resolution Team – A Shift

...

## Appendix 11

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TO:David McFarlaneFROM:Kathryn HammondSTATION:TewkesburyDATE:25<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

My observations in respect of the Witcombe Cider Festival are as follows-

R20

Although there were security staff trying to guide people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people's hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians.

I dealt with two drink drivers – one on the 26<sup>th</sup> and one on the 27<sup>th</sup> – both were just random stops by myself, after witnessing poor driving.

I was also tied up for a while with a drink driver who had crashed his vehicle in to a fence on Moorfield Road – inc 392 26/08/2017.

These were just dealing with the incidents as a response officer, and not specifically in attendance as part of the cider festival protection.

Kind regards

Kate

#### PC 2377 Kathryn (Kate) Hammond

135

## Appendix 12

 $\bigcirc$ 

### WITCOMBE CIDER FESTIVAL – Post Event Review

I did not attend the event and am dependent on the reports, photographs and video footage that I have been provided with in order to carry out this review.

In the period prior to the event I provided a review of the operating schedule produced by the event organisers. This included a significant number of concerns regarding general and, in particular, road safety.

It would appear from the information sources provided that many of these concerns were not acted upon and the safety of event patrons, staff and road users not attending the event was compromised. However, from what I have been informed, I understand that there were no actual incidents where any person was injured on the highway.

#### Key issues:

a.

- Patrons on the highway queueing to enter.
  - The footway along the approach and length of the site are at the minimum that would be expected for a lightly used location. For this type of event the footfall is well above that expectation.
  - As patrons arrived prior to the opening time the potential for them to form a queue is inevitable.
  - With patrons attending in 'family' and other groups this leads to overspill onto the carriageway.
  - The 'entry' phase was during daytime hours but would also be when more traffic is using the road so the risks rise.
- Patron egress
  - The two reports and the in-car video clearly show that there was a significant safety concern during the egress phase with patrons paying scant attention to where they were walking.
  - Those leaving showed signs of intoxication and the inhibition and lack of control resulting in a reduced consideration of the risks to their safety.
  - The Fights reported resulted in others being forced into the road to avoid becoming involved.
  - There were few patrons shown on the video whose clothing was light or reflective to assist in their visibility during the hours of darkness
  - The number of vehicle movements past the site would have been fewer than during the daytime hours. This is likely to have provided a false feeling of security for patrons to use the carriageway rather than the footway. This meant that drivers were confronted by groups and individuals in and crossing the road at unexpected places and directions.

Even marked police vehicles appear to have had limited effect on this behaviour.

- The use of pedestrian barriers, while providing a clear division between pedestrians and vehicles would normally be a worthy consideration, with the limited footway width could be less safe.
  - With the volumes of pedestrians leaving there would be the potential for the barriers to be knocked over into the path of vehicles.
  - If done with sufficient pressure pedestrians are likely to also fall into the carriageway.
  - Those who are intoxicated could consider crossing the barriers and be trapped on the carriageway side with no escape route.
  - Barriers would also restrict the movement of security staff, reducing their capability to deal with any issues further along the route.
- Drop-off & Pick-up
  - Although not shown on the video the reports allude to the numbers of private cars, taxis and Private Hire cars that were stopping on the carriageway to drop off and pick up patrons at both ends of the event.
    - While the organisers stated that there would be provision for this within the car park area it was not clear whether this was provided, appropriate signs and lighting was actually provided.
    - Locating such a facility in this position meant that patrons had to walk away from their (potential) direction of travel and that any vehicles attending had to pass the exit point to reach it. This meant that the incentive for use was reduced.
    - The additional result was that those waiting on the footway for a pick up produced an additional obstruction to those walking past.
    - The use of the petrol station at the Cross Keys roundabout as a collection point resulted in numbers of patrons waiting in the vicinity, crossing to reach vehicles with limited consideration for other moving vehicles.
- Vehicle (bus) entry & egress
  - During the exit phase security staff were required to 'manage' pedestrians to allow the service buses to enter & leave the site. This indicates that the shared use of the gateway was unsuitable, as expected.
- Drink drive
  - The operating schedule stated that staff in the car parks would monitor drivers and provide advice to those they considered unfit to drive. As three drivers, having left the event were dealt with for drink driving it would appear that either this 'monitoring' was not implemented, or their ability to evaluate a driver was not as anticipated by the organisers.

- PPE Security staff.
  - The in-car video is limited, due to the period of time after the event closed that it was recorded. However, there appear to be about 3 along the A46; not the number presented in the operating schedule "until such time as the area has been fully cleared of those who have attended".
  - Those who appeared to be security staff appeared to be wearing dark clothing with minimal retro-reflective material. This level of PPE does not meet the standards of the New Roads and Streetworks Act 2015. The use of this level of PPE was part of my pre-event advice.

As these staff were working alongside & had to step into the road the risk to their safety from passing vehicles was increased.

It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users has been higher than it should have been. It is fortunate that no injury incidents occurred.

**David Collicott** 

Traffic management & Road Safety Officer



Stroud Gloucestershire

Tewkesbury Borough Council Licensing Department Gloucester Road Tewkesbury Gloucestershire GL20 5TT

0 4 JUN 2013

RECEIVED

TEWKESBURY BOROUGH COUNCIL OPERATIONS

31 May 2018

To the Licensing Committee,

### WITCOMBE CIDER FESTIVAL SUPPORT FOR NEW LICENSE APPLICATION

This letter is a formal letter in support of Mr Joseph Pointon's request for a new festival application for the Witcombe Cider Festival at a new location following promising growth over the last few years. I am aware that Joseph is seeking to grow the festival further following an extremely successful 2017 festival that reached full capacity. I would be happy to attend the hearing and answer any questions the Committee may have that I can answer from a customer experience point of view.

I am a Major in the British Army, having served eleven years in the Royal Gurkha Rifles. I am an infantry officer and have worked in a variety of appointments during my service ranging from challenging command roles on operational tours, to instructing at the Royal Military Academy Sandhurst and latterly as a NATO staff officer in the Allied Rapid Reaction Corps in Imjin Barracks, Gloucester. I am currently studying for a MA in Defence and Security Studies with Kings' College London and routinely work across the NATO arena liaising with military and political interlocutors.

I have known Mr Joseph Pointon for 9 years and regard him as a close friend. I have found him to be reliable, trustworthy and a man of his word throughout this friendship and professional relationship, something I hold in high regard in modern society. Joseph is a highly motivated individual and I have been extremely impressed with the way in which he has single-handedly developed an idea into a highly successful event through determination and an impressive work ethic. Such is his standing in the local community that all of his extensive friendship group and family assist with the festival.

I have attended all of the Witcombe Cider Festivals when I have not been deployed on operations with HM Forces and have watched the event grow from humble beginnings into a successful and professional festival. I estimate that of the few thousand attendees, each of them contribute to the local economy in some way bringing in thousands of pounds to the local rural economy, this should not be underestimated. My father runs a nearby business and is clear that the festival is entirely positive to the local community.

Joseph has ensured throughout the annual growth of the festival that he has employed experienced specialist help to ensure the events are safely operated, and has been forward leaning in supporting numerous charitable organisations during the festival. Joseph continues to support local businesses through his choice of local produce and is a good example of a young, local entrepreneur.

The security provision of the festival has been highly professional and has adapted as the festival has developed and grown over the past few years, the security is overt and reassuringly professional. The staff, as a mixture of friends and family are always helpful and cooperative and there is a safe and fun feel to the atmosphere. The festival is family friendly and I attended last year with my heavily pregnant wife. This

140

year I will attend with my young son and numerous friends with their young children from a NATO multinational environment. The marketing, audience and direction of development of the festival is anti-drugs. The event attracts a broad cross section of society from young families who wish to enjoy the music to more sedate members of the community with a thirst for good, traditional cider.

I welcome any further correspondence from Tewkesbury Borough Council on this matter at any point in the f

Thave the honour to be Your obedient servant,

### RECEIVED

### 0 4 JUN 2018

TEWKESBURY BOROUGH COUNCIL OPERATIONS (This letter is a signed copy of an email sent on 28/05/18)

Licensing Department Tewkesbury Borough Council

28th May 2018

Dear Sir/Madam,

would like to express my concern about the licensing application for the Witcombe Cider Festival, to be located along the Brockworth-Churchdown road, near the M5.

I have no objection to the event itself, but I am concerned about the festival goer's safety as they leave the event.

Obviously there will be much drinking at the festival. Many people leaving the festival will walk to Churchdown or Brockworth. In either direction, there is no lighting and no pavement/cycle path. This is a fast road and dangerous enough in daytime for walkers and cyclists. At night it will be much worse, and the expectation should be that many of those leaving the festival will not be walking in neat straight lines next to the verge!

I feel that the licence should only be granted if some action is taken to ensure the safety of those leaving the site, in to Brockworth or Churchdown. If this is to be a permanent relocation, serious consideration should be given to a pavement or cycle path along this road, which needs one anyway.

am emailing this letter to you at licensing@tewkesbury.gov.uk, but also putting a paper copy in the post to ensure that I have done things correctly.

Yours sincerely,

RECEIVED		
3 0 MAY 20:3		
TEWKESBURY BOROUGH COUNCIL UPERALIONS		

From:	
Sent:	04 June 2018 12:47
To:	Licensing
Subject:	witcombe cider festival
Importance:	High

Hello,

A few months ago I received confirmation from Tewkesbury Borough Council that the Witcombe Cider Festival would not be going ahead during August 2018 and the planning licence had been declined.

Today I have heard through colleagues that tickets are on sale and that the festival will be going ahead!

As a local resident living close to the venue it has a great impact on the bank holiday weekend therefore I would be very grateful to gain updated information on this status.

## Yind regards

<sup>1</sup>, Brockworth, Glos.

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From: Sent: To: Subject:

04 June 2018 11:33 Licensing FW: 18/00412/LIQPRM

From Sent: 31 May 2018 12:55 To: 'colin.holt@tewkesbury.gov.uk' Subject: 18/00412/LIQPRM

Good afternoon

Hucclecote Parish Council is concerned about the access to and from this site, the additional traffic and potential parking issues on the surrounding roads.

Kind regards

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Licensing Department Tewkesbury Borough Council Council Offices Gloucester Road Tewkesbury, GL20 5TT.

## RECEIVED

3 1 MAY 2018

Gloucester 29<sup>th</sup> May, 2018 3

TEWKESBURY BOROUGH COUNCIL OPERATIONS

Dear Sir/Madam,

## Application number 18/00412/LIQPRM – Witcombe Cider Festival

I am writing to object to the application request by Joseph Pointon for a premises licence at Pressmead Farm, Brockworth Road, Churchdown to hold Witcombe Cider Festival for 3 days per year for 10 years

Previous events in Witcombe have led to a poor reputation for monitoring visitor numbers and loud, alcohol fuelled abusive behaviour until the early hours of the morning, causing complaints from local residents.

The location of this application is not Witcombe. It is in a rural area close to several dwellings which is soon to increase dramatically following the decision under the Joint Core Strategy to give planning permission to build houses on the green belt along the A417 in Brockworth. (It is worth noting that as this application is for 10 years it will affect new residents but they will have had no opportunity to comment.)

Residents in Court Road can hear the hum of the M5 motorway so will definitely be able to hear loud music which may be played until 3.00am according to the licence application. With the potential for alcohol to be sold from 9.00am until 2:00am the possibility of loud crowd noise and alcohol fuelled abusive behaviour gives rise to huge concerns.

There is only one entry to Pressmead Farm which is Brockworth Lane. This is a country road which links Hucclecote and Churchdown to Brockworth and is well used by local traffic and emergency vehicles. Vehicles regularly travel above the speed limit and pedestrian traffic, particularly at night, is potentially dangerous. Add the fact that some pedestrians may have been drinking alcohol which may affect their judgement, could lead to devastating effects.

For the reasons stated above , I request that Tewkesbury Borough Council rejects this planning application.

Yours faithfully

 $\bigcirc$ 

Clerk to the Council, Brockworth Parish Council

## RECEIVED

## 3 1 MAY 2018

TEWKESBURY BOROUGH COUNCIL OPERATIONS

Tuesday 29<sup>th</sup> May, 2018

To – Licensing Department, Tewkesbury Borough Council, Council Offices, Gloucester Road, Tewkesbury, GL20 5TT.

Ref – Application number 18/00412/LIQPRM – Witcombe Cider Festival

Dear Sir/Madam,

Following the application by Joseph Pointon for a premises licence at Pressmead Farm, Brockworth Road, Churchdown I would like to object to this request.

It seems that previous events in Witcombe have had a very poor reputation for monitoring visitor numbers and local residents have complained of loud, alcohol fuelled abusive behaviour until the early hours of the morning.

This new location is on a very busy country road, routinely used by emergency service vehicles. There are not any streetlights and pedestrian traffic would be in danger as well as disruptive for nearby residents.

I did attend the recent Parish Council meeting in Brockworth and found there were many objections raised even though a vote was made without concerns being addressed or seeing a risk assessment.

There is no tradition to this event, it is purely a loud money making project for the organisers, whose revenue will depend on selling tickets and vast quantities of alcohol. This will cause major distress to everyone who lives in the surrounding vicinity.

This is not a one day, one off event - my understanding is that this application is for up to 10,000 people per day, for three days, until 3.00 am in the morning for 10 years...! How can this be acceptable to tax paying residents.?

I would like you to accept this letter as a strong objection and request that you refuse the application.

Yours fairly in

/

Clerk to the Council, Brockworth Parish Council

146

Licensing Committee Tewkesbury Borough Council Public Services Centre, Gloucester Road, Tewkesbury, Gloucestershire. GL20 5TT.

RECEIVED 3 0 MAY 2018

TEWKESBURY BOROUGH COUNCIL

Witcombe Cider Festival Application for Licence. Ref. No: 18/00412/LIQPRM

Dear Sir,

Further to your letter dated 17 May 2018, in response to my objection letter to the above application.

Your letter states that" Your representation will be considered by a licensing Sub-Committee when determining the application. Notice of the hearing will be sent to you no later than 10 working days before the day on which the hearing is due to commence in accordance with the Licensing Act 2003 regulations". I am therefore somewhat concerned by events that have happened in the past couple of days. At the time of writing I can no longer locate the application by Mr Pointon on the Tewkesbury Borough Licensing web site. Has it been removed? Why is it no longer available for public viewing?

The Brockworth Parish Council held an "extraordinary Full Council meeting" on the 23rd May 2018, whereby my letter of objection along with other matters was discussed. Since then on 25<sup>th</sup> May at 19:17 on *facebook* and on the same day at 19:26 on *twitter* the Witcombe Cider festival announced that "Witcombe returns". It would therefore appear to myself and the general public, that the application for a license is a forgone conclusion and that a license will be granted regardless of any objections and without the required notice. Has the license already been granted?

Since my initial letter of objection, a couple of other points have arisen, and I would be grateful if these could be added as an addendum to my original letter and taken into consideration by the licensing committee.

I have looked back through my paper copy of the license application and can find no "risk assessment". I find this unusual, surely there should be a risk assessment. I am unsure as to whether it is a legal part of the application. If there is a risk assessment document, please could I have a copy and could it be made available to the public as I am not the only person who would like to view this.

There are many comments appearing on social media about the camping arrangements. As far as I could see there was nothing in the license application in respect of camping. Is it a requirement that camping facilities connected with the license should have formed part of the application? Is camping

going to be available to the public for the festival? Where exactly is the camping site to be located? What facilities and security arrangements are being allocated to the camping area?

I look forward to hearing from you,

.

CC Tewkesbury Borough Council . (Hard Copy in post)

 From:

 Sent:
 25 May 2018 11:17

 To:
 Licensing

 Subject:
 Brockworth Parish Council - Comment on application 18/00412/LIQPRM

Due to not being able to comment on the portal as it is down I have been advised to email the comments for application 18/00412/LIQPRM

25 May 2018 Brockworth Parish Council Comment – No Objection

G

Please can you confirm receipt of this email.

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From:	
Sent:	
To:	

### Subject: Attachments:

Licensing Committee my letter doc 2.docx

*)*0412/ЦQPRM

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To whom it may concern,

Attached a a copy of a further letter sent to Tewkesbury Borough Council re the above application.

• This e-mail has been scanned for all viruses by Claranet. The service is powered by MessageLabs. For more information on a proactive anti-virus service working around the clock, around the globe, visit: http://www.claranet.co.uk

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Licensing Committee Tewkesbury Borough Council Public Services Centre, Gloucester Road, Tewkesbury, Gloucestershire. GL20 5TT.

Witcombe Cider Festival Application for Licence. Ref. No: 18/00412/LIQPRM

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going to be available to the public for the festival? Where exactly is the camping site to be located? What facilities and security arrangements are being allocated to the camping area?

I look forward to hearing from you,

Regards

From:
Sent:
To:
Subject:

28 May 2016 14.54 Licensing Witcombe Cider Festival.

\*\*\*Please note that I am also sending a signed letter as a copy of this\*\*\*

28<sup>th</sup> May 2018

Dear Sir/Madam,

I would like to express my concern about the licensing application for the Witcombe Cider Festival, to be located along the Brockworth-Churchdown road, near the M5.

I have no objection to the event itself, but I am concerned about the festival goer's safety as they leave the event.

Obviously there will be much drinking at the festival. Many people leaving the festival will walk to Churchdown or Brockworth. In either direction, there is no lighting and no pavement/cycle path. This is a fast road and dangerous enough in daytime for walkers and cyclists. At night it will be much worse, and the expectation should be that many of those leaving the festival will not be walking in neat straight lines next to the verge!

I feel that the licence should only be granted if some action is taken to ensure the safety of those leaving the site, in to Brockworth or Churchdown. If this is to be a permanent relocation, serious consideration should be given to a pavement or cycle path along this road, which needs one anyway.

I am emailing this letter to you at licensing@tewkesbury.gov.uk, but also putting a paper copy in the post to ensure that I have done things correctly.

Yours sincerely,

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30 May 2018 18:11
Licensing
Whitcombe Cider Festival

Reference Application number: 18/00412/LIQPRM

To whom it may concern.

I was unable to attend the relevant Extraordinary Full Council meeting at the Brockworth Community Centre last week, but having been made aware of the details of application **18/00412/LIQPRM** I wish to make known my strong objection to its terms, as they appear on the public notice.

- The sale by retail of alcohol from 0900 -0100 daily, over the course of three days and nights will inevitably encourage excessive drinking and rowdy behaviour on the site, spilling out into nearby Brockworth as people leave.
- The very nature of live music in the open air is to create very loud noise, which with the proximity of the proposed site, will be at the least, annoying and at worst, highly disruptive to the residents of the nearby housing, continuing into most antisocial hours.

(Note: The site is very close the Brockworth Parish Church, which this year and almost every year holds weddings on the August Bank Holiday Saturday, as well as its regular Sunday morning service. Also, it is very close to the Tythe Barn where there are wedding receptions, all of which involve their own live music up till 11.30pm.)

3. While we understand that parking will be provided for many cars, it is inevitable that many local people would be arriving and leaving on foot, necessitating their walking through the residential roads of Brockworth, which even if only a minority are involved, is likely to result in antisocial or irresponsible behaviour and litter.

(Note: There is no pavement leading to the proposed site, so that all pedestrians will be forced to walk in the road.)

4. Where the above points all relate to the proximity of the event to the residential area of Brockworth and the nuisance caused to the residents and road users, I have a serious objection based on my concern that all such festivals are plagued by a relatively prolific use of drugs, no matter how carefully policed they are. Sometimes with catastrophic consequences as in last weekend in Portsmouth.

I am, in general very pleased that enjoyable family events should be arranged in the holiday period and am very proud that Brockworth is world famous for the crazy Cheese Rolling which residents have tolerated every year, but to grant the sale of alcohol and production of loud music over 16 hours (effective day and night) for three days seems to me to be irresponsible, and to do so for 10 years with no apparent regard to the effects of even one year seems even more so.

I trust, Sir or Madam that you will consider this matter very seriously.

Yours faithfully,

From: Sent: To: Cc:	31 May 2018 11:40
Subject:	Licensing - Witcomus cuer Festival
Attachments:	CP - Email Privacy Notice.pdf
Importance:	High
Follow Up Flag:	Follow up
Flag Status:	Completed

## Dear Licensing Officers Please see below the comments of Churchdown Parish Council concerning the below application

## **→**<sup>41.1</sup>

Cider Festival Site Part Parcel 8100 Brockworth Road Churchdown Gloucester Gloucestershire Ref. No: 18/00412/LIQPRM:

Closing date for consultee comments: 1st June 2018

Premises Licence

The Chairman reminded Members that concerns raised must be relevant to licensing law and how the proposed event will impact on Residents of Churchdown .

A lengthy discussion ensued. Members object to the above application on the following grounds :

## a. The impact of traffic congestion on Residents of Churchdown.

If the licence is issued, can traffic control measures be introduced to mitigate the considerable flow of traffic both to, and from the event over a bank holiday weekend. What measures can be introduced to regulate access and egress to the site ?

## b. The impact of noise pollution on Residents of Churchdown.

Members note that live music will cease at 23.00 hours, but recorded music will be played between, and potentially before and after live music , particularly as the 'Dance Event' is scheduled to finish at 01.00 am.

If the licence is granted, can appropriate conditions be imposed to regulate and mitigate the impact of the noise emanating from this event for Residents of both Churchdown and Brockworth?

Members note that food is to be served until 02.00 am. If the licence is granted, can the time be revised to 00.00 midnight ?

## c. The impact of irreversible damage to Green Belt land.

Members expressed real concern about the undoubted and irreversible damage to the agricultural land on which the proposed event is scheduled to take place.

#### d. The term of the proposed licence

Members expressed concern that the licence applied for is for a three-year term. If the licence is granted, can this be for the duration of the proposed event only? This will facilitate a system of appropriate scrutiny and informed decision making should future applications be made.

## e. Anti-social behavior

Members share the concerns of the local police regarding this issue ...

## Please see attached privacy notice

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Licensing Committee Tewkesbury Borough Council, Public Services Centre, Gloucester Road, Tewkesbury, Gloucestershire. GL20 5TT.

TEWKER	OPERATIONS
Officer	
Rec'd	1 5 MAY 2018
Ack'd	
Ans'd	
File	

Witcombe Cider Festival Application for Licence. Ref. No: 18/00412/LIQPRM

To Whom it may concern

I would like to object to the application for a licence for Mr Joseph Pointon for the Cider festival to be held on Brockworth Lane over the August Bank holiday 2018.

I live at the above address and will be severely affected by the proposed festival. The site is not far from my house am I will be subject to the noise and music over the whole of the bank holiday. I should be able to enjoy the bank holiday in peace and quite as my house is in the countryside. Myself and my wife bought this house about 40 years ago to be able to enjoy the peacefulness. I do not consider that I should now be subject to this festival. It will no doubt decrease the value of my property as I have been made aware that the intention is to hold this festival annually.

I am also concerned about the traffic. There is a footpath over the road from my property which leads onto Brockworth Lane. I am concerned that the festival goers will use this to try and find a convenient drop off and pick up place. Churchdown Lane is a very busy road, there have been many accidents along it since I move in. The road has no paths, no street lightning and no where to safely drop off and pick up festival goers. The layby next to my house is the entrance to the reservoir on the top of the hill and access is required at all time by Severn Trent in case of emergency.

I am also concerned that the site along Brockworth Lane is not suitable. Again it has no paths or street lighting, whilst there are proposed safeguards against this I do not believe that it would be sufficient to keep everyone safe.

I hope when considering the license application, you will take my concerns into consideration.

Yours faithfully

Please acknowledge receipt of this communication.

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ACK 17/05/18

**Licensing Committee Tewkesbury Borough Council Public Services Centre,** Gloucester Road, Tewkesbury, Gloucestershire. GL20 5TT.

RECEIVED 17 MAY 2018 TEWKESBURY BOROUGH COUNCIL **OPERATIONS** 

Witcombe Cider Festival Application for Licence. Ref. No: 18/00412/LIQPRM

To Whom it may concern

I am writing to object to the above application. My objection is in three parts

- 1. Concern for my father
- 2. Suitability of the proposed site
- 3. Previous years event

Part 1. My fathar

## a not far from the proposed site at

e has already put in his own سياورس المع tather is elderly, being agea . ... ne has used at his current address for the past 40 years. He (and my mother) moved there to get away from the noise and stress of living on an estate. My father has many health issues not least being high blood pressure, stress and epilepsy, which is currently controlled by medication. I am very concerned that the stress of this application and the proposed festival is seriously affecting his blood pressure and causing undue stress. I am also concerned that any noise, loud music, flashing lights, hordes of lively loud people and general stress of having the actual festival on his door step might well cause him to start have ecliptic fits again. The entertainment and the bar is due to finish at 1.00am, the site cleared by 2.00am this would mean that disturbance will continue well beyond that time, causing continued disruption through the night and further distress to my father.

Part 2.

I have viewed the proposed site maps and have also visited the site in person. I do not consider that the site is suitable for a festival for the following reasons:-

The site is along a country lane, which has no lighting or pavements. I note that Mr Pointon has offered to erect lighting .... "Flooding will be used to illuminate the section of Brockworth Road alongside the site.".... This would equate to approximately 150 meters (this length of road I will refer to again). I reiterate, there is no lighting along the length of Brockworth Lane. There are no footpaths until you reach the residential area of Brockworth.

There are proposed two entrances for the site, one pedestrian and the other for vehicles. These entrances are approximately 150 meters apart (see above). There does not appear to be any other means of exiting the festival site apart form these two points. I ask the question...what happens if

there is a major incident at one of the entrance/exit points? Surely both points will be compromised. What other means of exiting the site do the festival goers have, maybe in panic, apart from over the Brockworth bypass or onto the M5?

The site is surrounded by two major roads the Brockworth Bypass and the M5. What considerations have been taken to ensure that motorists on either of these roads are not distracted by (a) loud music (b) flashing lights and (c) fun fair rides etc.?

The site appears to be very close to two electricity pylons, what considerations have been taken regarding their close proximity?

It is noted that Mr Ponton his arranging a number of buses to take attendees to and from the site. My Cook, easy licensing, appears think that these buses are to attend a number of different drop of sites, I quote :Quedgeley, Lower Tuffley, Podsmead, City Cnetre, Hucclecote, Borckworth, Cheltenham, Montpellier, Warden Hill, Shurdington, Brockworth, Churchdown, innsworth and Longlevens". With only 8 buses employed (point 9 The Prevention of crime and disorder) I would suggest that there would be an exceedingly long wait between available buses. This would leave a substantial amount of people waiting for buses along Brockworth Lane at the end of the night. I believe this is a serious health and safety consideration.

#### Part 3.

Mr Pointon is the previous license holder for the Witcome Cider Festival that was previously held on Painswick Road, Brockworth. It is my view that, although Mr Ponton has applied to a license for 9,999 people at the event he is not expecting to be granted that amount. I believe he has set this high number so that he can make a compromise with the council in order that they grant him a license for only 50% of his proposed attendance. He would therefore will still have been granted a licence for more people than the previous year.

Mr Pointon intends to have 1 security guard to every 75 attendees. This would equate to approximately 133 security guards. It was well documented by social media last year, and through talking with friends that attended the festival and with people in the vicinity of the festival, that underage drinking was prevalent along with unacceptable social behaviour including but not limited to, urinating in public along the roadside and in drive ways, and drug use. It was clear from social medial last year that the security guards were not equipped to deal with the issues. I do wonder whether there was the recommended amount of security guards to attendees on site during last years festival. What further actions does Mr Pointon intend to take to stop a repeat of last years unacceptable behaviour.

I am aware from the festivals website and face book page that tickets will be available from May 2018, notwithstanding that the consultation period does not end until 1 June 2018. It would appear that Mr Ponton is trying to obtain a license by pressure on the council due to the fact that he has already arranged the line-up, events catering etc. I do not think that the council licensing committee should be held to ransom in this manner.

I would like to suggest that due to and the unsuitability of the site and last years antisocial behaviour that the application for the license is rejected.

Please acknowledge this communication



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# RECEIVEL

## 17 MAY 2018

TEWKESBURY BOROUGH COUNCIL OPERATIONS

Appendix 7

#### TO THE LICENSING COMMITTEE

I am an independent Licensing Consultant, and I operate a business named 'Easy Licensing' which is based in Cheltenham.

In June 2013, I retired as a Police Officer, having completed 29 years' service in two Constabularies, this being 9 years with Dorset Police followed by 20 years with the Gloucestershire Constabulary. My career was focused on front-line 'response' policing, and I dealt with a very wide variety of crimes and incidents.

My *licensing* expertise was gained in the second half of my service. In 2000 I was appointed 'Divisional Licensing Officer' for the Cheltenham & Tewkesbury division of the Constabulary. In that role, I oversaw all applications connected with 800 licensed premises, monitored crime and disorder activity associated with those premises, and worked with Licensees to reduce problems. I also exercised a sharp focus on under-age sales, and arranged numerous test-purchasing operations to deal with the issue.

In 2011, I was appointed 'Licensing Manager' for Gloucestershire Constabulary, managing a small team at HQ and overseeing the applications and activity connected with the 3,000 licensed premises across the County's six Local Authority areas. In that role I led on all licensing matters for the force, carried out regular detailed analysis on crime and disorder levels associated with licensed premises, worked in close partnership with a wide range of agencies and organisations, and formulated strategies for reducing alcohol problems.

During those 13 years I was focused wholly on Licensing issues and was involved, firstly, with the Licensing Act 1964, and then in the implementation and bedding-down of the Licensing Act 2003.

I oversaw thousands of applications every year, relating to every type of licensed premises, ranging from small community events requiring a simple Temporary Event Notice through to permanent licences for Cheltenham Racecourse.

In short, my long police licensing career was focused entirely on raising standards within the licensed trade and reducing associated crime and disorder.

I have extensive experience of working with Nightclubs, Pubs, Hotels, Restaurants, Off-Licences, Supermarkets, Late-Night Takeaways and other types of premises. I can say that some of the licensed premises in Gloucestershire have in the region of 300 Incidents per year, some being of a serious nature. These premises are a heavy drain on police frontline resources.



#### WITCOMBE CIDER FESTIVAL

This festival has been running for 6 consecutive years, so I believe it is important that the Committee are supplied with a history of the Witcombe Cider Festival, and transparency regarding the Constabulary's stance toward it over that time. I believe it may help and inform their deliberations regarding the current application.

Mr Joe Pointon approached me in September 2013 and enquired as to whether I could assist him, as a Review was being threatened by the Gloucestershire Constabulary in relation to the festival, which took place over just 2 days per year on the August Bank Holiday weekend.

I was surprised that a Review was being considered, because the level of crime & disorder associated with the festival was remarkably low (*See Incident Report 2013 - Appendix 1*) and the festival music did not even continue into night-time hours, so it was unlikely to be a noise nuisance.

In my long licensing experience, initiating a Review is a serious step and should be used as a last resort. The Revised Guidance to the Licensing Act 2003 issued by the Home Office states (at 11.4) "the licensing authority must review a licence.... if the police have made an application for summary review on the basis that premises are associated with **serious crime and/or disorder**."

Reviews should only be undertaken when all other options have failed, or the crimes are so serious that only a revocation is appropriate. The Police have a wide range of other options available to them including Supplying Advice, Agreeing Undertakings, Giving Warnings, Issuing Fixed Penalties, Prosecution for Offences, Issuing Closure Notices, and enacting Closure Orders. These alternative methods of dealing with problems are usually successful and are much less costly to the Police, Council, and licence holder.

Mr Pointon and I met with the Police Licensing Manager PC Jaine Simner and I found that a few festival neighbours had raised various complaints, which were of a generally minor nature, and wanted the festival stopped. We subsequently met up with these neighbours at Tewkesbury Borough Council offices and listened to their concerns. A number of measures were promised for the 2014 festival to address their concerns and improve the event. (See letter to Kathryn Hill at Tewkesbury Borough Council dated 9<sup>th</sup> January 2014 - Appendix 2) Mr Pointon offered to submit a Minor Variation so that these voluntary measures could be added to the Licence as Conditions.

Despite Mr Pointon offering these measures, Mr David McFarlane (acting for the Constabulary) submitted a Review in February 2014, seeking *Revocation*.

This application was contested by Mr Pointon, and I would refer the Committee to a statement provided by an experienced local frontline Police Officer, PC Lee Thompson (Appendix 3), in which he stated that it would be a travesty if the licence was revoked.

The Hearing concluded on 22<sup>nd</sup> April 2014. The Committee dismissed the Police application for Revocation, preferring to convert Mr Pointon's voluntary measures into conditions on the licence. (See Decision Notice - Appendix 4)

I visited the subsequent festival on Saturday 23<sup>rd</sup> August 2014, as I wanted to check that the festival was being run in the best way possible. I arrived at 1.30pm and remained there until 4.30pm. There was a positive atmosphere and everyone seemed to be enjoying the event. Families were present and there was no obvious drunkenness. I saw absolutely no aggression or disorder. My very brief diary notes (which were compiled at the time) record "All running very sweetly." I can produce my diary if required.

At 10.45pm the same day I returned to the festival to observe the closure procedures and dispersal, as this is the time when the risk of problems is normally at its highest. On my arrival, I found that the Tewkesbury Borough Council's Licensing Manager, Mr Bhavdip Nakum, was already there. He had also paid an unannounced visit and we walked round together observing activity and discussing aspects of the festival. We found that the Music on the stage stopped at the required time (11pm), crowds were dispersing in an orderly manner, and there was very little evidence of drunkenness.

Unfortunately, around midnight, a fight erupted at the top of the festival field. Door supervisors immediately intervened and separated the parties involved, however the same individuals started fighting again a few minutes later on the pavement immediately outside the gate. Again the doorstaff intervened, this time sending one on his way and holding the other back. The police attended this incident, albeit it had settled down when they arrived a few minutes later. Mr Nakum and I both left the site at half-past-midnight as the site was, by that point, almost empty. I was entirely satisfied that the festival was being run responsibly, and conditions on the licence were being fully complied with.

Mr Pointon later assured me that the individual who had started this fight was known to the local door supervisors, and that he would be banned from entering all future festivals. This type of action is simple but effective, because it sends out a strong message to all his friends and the community that bad behaviour will not be tolerated.

The Police confirmed after the festival that there was only that one incident (which we had witnessed) requiring direct police involvement, along with just a few other low-level complaints from the neighbours. (See email from PC Simner dated 27/08/14 - Appendix 5)

In keeping with the condition on his licence, Mr Pointon duly met up with the authorities and neighbours at a Feedback meeting on Tuesday 2<sup>nd</sup> September 2014. I also attended this meeting. Although the festival had gone extremely well, some anxiety still remained on the part of the neighbours, as the result of which, Mr Pointon offered a number of measures to address the issues raised in order to reduce continuing resident and police concerns. (See Additional Measures 2015 - Appendix 6)

This Feedback meeting concluded at 8.45pm, at which point Mr McFarlane came over to me and said that the Constabulary was "still not happy" and he was going to seek another Review. I replied that a Review had only just taken place (4 months earlier) and there were no grounds for another. This conversation, although one-to-one, was partially overheard by Mr Pointon and Mr Colin Hoult (the Council's Licensing Officer) who were standing nearby talking, and I related the conversation to both of them immediately afterwards.

The next day, on 3<sup>rd</sup> September, I received an email from Mr McFarlane regarding the conversation, and he continued to threaten a Review. I produce this email (See email - Appendix 7) along with my response, which was copied to the Licensing department at Tewkesbury Borough Council. (See email - Appendix 8)

Mr McFarlane subsequently invited me to a meeting at Police HQ on Monday 22<sup>nd</sup> September 2014. The purpose of this meeting was for us to examine in a little more detail the evidence the police held regarding the few festival incidents and discuss the possibility of the festival opening hours being changed. Mr McFarlane wanted the festival to conclude at 8pm.

Prior to this meeting he requested that I bring *Health & Safety Records* to the meeting. (See email dated 12<sup>th</sup> September 2014 - Appendix 9) In my view, and with my long experience of policing, Health & Safety matters are generally well outside the remit of the Constabulary. There had, in fact, been no incidents over the previous festival concerning Health & Safety, and no requests for such information from relevant Tewkesbury Borough Council officers.

Following this, Mr Pointon and I were invited to a *further* meeting at Police HQ by PC Simner. This took place on Tuesday 18<sup>th</sup> November and Mr Pointon offered the additional measures as a solemn Undertaking. (See Undertaking dated 18/11/14 - Appendix 10)



In response to this Undertaking, PC Simner sent an email dated 24<sup>th</sup> November 2014 (Appendix 11).

The 2015 festival ran extremely smoothly with the extra measures in place and was followed by the usual Feedback meeting with residents, council and police. PC Simner reported that "there had been no incidences of crime or disorder" (See paragraph 6.1 on page 4 of Feedback meeting minutes - Appendix 12). This was a *remarkable* achievement.

The 2016 festival also ran very smoothly with very low incident numbers (Feedback meeting minutes produced - Appendix 13), but it had, by this point, become so popular with the local community that it came close to reaching the permitted capacity on the licence.

In early 2017, Mr Pointon expressed to me his desire to extend the capacity of the festival licence to 3,000 patrons on the Saturday and Sunday, and also to include the Friday evening, but capping the numbers on the Friday evening to 1,500 people in total. Given the fact that the festival constantly had extremely low levels of crimes and incidents, this seemed to me to be very reasonable. The field concerned (being 8.7 acres) and the separate car-parking area could safely accommodate many more people without feeling over-crowded. Mr Pointon had clearly demonstrated his ability to manage the event well and keep it tightly under control, but he again planned a number of *extra* preventative measures to accompany an increase in the licence.

Prior to this application being submitted, I outlined Mr Pointon's proposals in a letter to all the responsible authorities, along with the extra measures that would promote good management (See letter dated 24/4/17 - Appendix 14). However, the police immediately stated they would object to *any* increase in the licence, and did not even want to enter into discussions on the matter (See Mr McFarlane's email dated 25/04/17 - Appendix 15).

Prior to submitting the application, Mr Pointon also met with the neighbouring residents to discuss his plans and outline the extra measures that were designed to ensure they were not detrimentally affected. Unfortunately, despite the extra measures, both neighbours stated that they would object.

The application was duly submitted on 7<sup>th</sup> June with the following preventative measures offered:

1. The number of Registered Doorstaff/Security employed will be *increased* to correspond with the increase in capacity. A minimum ratio of 1 door supervisor per 75 patrons will remain in place at all times. This is a high ratio and follows best practice for festival events.

- 2. The heras fencing between the festival site and the neighbouring properties will be covered with fabric screening material, so as to provide a much higher degree of privacy for the neighbours and additional sound attenuation.
- 3. Transport arrangements will be substantially enhanced in the following manner:
  - a. Three double-decker buses and a single-decker will be available on site from 9pm to close on Saturday, Sunday and Monday evenings to provide dedicated transport for festival visitors. Two buses will operate from 9pm to close on Friday evening.
  - b. The bus fare will be *subsidised* to encourage use (£2 per person in 2017), and this will be payable by either a drinks token (pre-purchased) or cash. Children (under 18) will travel free.
  - c. Stewards will oversee the transport facilities. They will encourage customers heading towards the exit to make use of the buses.
  - d. Doorstaff will travel on the buses to maintain good order.
  - e. The buses will service two routes: *Route 1.* Brockworth, Hucclecote, to Gloucester City Centre Bus Station (to assist with ongoing transport connections as necessary). *Route 2.* Shurdington, Warden Hill, Tivoli, to Cheltenham Town Centre.
  - f. In addition, Stagecoach has agreed to monitor demand and provide additional buses at peak times on its number 61 service (which serves this route).
- 4. A CCTV camera will be installed at the entrance to the site in order to record visual images of all those attending the event and signs will be displayed to make attendees aware that CCTV is in operation. This will act as a further deterrent to antisocial behaviour. Recordings will be made available to the statutory authorities in the event of problems.
- Temporary signs (notices of consideration) will be attached to the lamp-posts along Painswick Road asking patrons to be considerate to residents and keep noise levels low.
- 6. The overflow car-park will be utilised and extra stewards deployed to this area to ensure good traffic flow is maintained.
- 7. Furthermore, as a result of resident feedback from last year's event, the fairground arrangements will be modified to reduce extraneous noise. In particular, the provision of the noisy 'dodgem cars' will cease, and the fairground will remain closed on Friday evening.



These substantial measures were designed to reduce the chance of crime, disorder, and public nuisance occurring, increase public safety, and provide more privacy for the neighbours. In particular, the improved transport arrangements would reduce the number of pedestrians walking down Painswick Road and thereby minimise contact between local residents and those attending the event. Bus transport would also ensure that those festival attendees who chose to use the service travelled home promptly and safely and were not left hanging around on the streets at the end of the evening.

Mr McFarlane's anti-festival stance was particularly apparent during the public consultation period which followed the submission of the application for an extended licence. He arranged for PCSO's to canvass residents on the Abbotswood housing estate near the festival site in order to encourage objections. This action stirred things up among the local community and encouraged negativity towards the festival, which was unhelpful to say the least.

At the Hearing on 25th July 2017, the Committee granted the new licence. The Committee allowed the Friday evening to be added with total numbers of *attendees* being capped at 1,500. They also granted most of the requested increase in capacity on Saturday and Sunday.

The Committee added conditions to the licence based predominantly upon the previous licence along with the preventative measures offered by Mr Pointon (as above). A further condition was added requiring *professional* monitoring of noise levels by an Acoustic Engineer who was accredited by the Institute of Acoustics or equivalent body. Mr Pointon immediately complied with this condition by employing Acoustic Consultants Limited from Keynsham, Bristol. (Their comprehensive 12 page report is attached - Appendix 16).

The Committee also granted permission for Mr Pointon to install pre-booked yurts on the site, however, this was not actually utilised. Although he had been considering a small camping facility for the benefit of customers who lived further away, he decided not to go ahead with that option.

During the 2017 festival I again carried out inspection visits, during the daytime and at closing-time on both the Saturday and Sunday in order to monitor the management and operation of the festival.

During the daytimes, there was a fun atmosphere and everyone seemed to be in very good spirits and enjoying the occasion. There were considerable numbers of families with children of all ages, some making use of the Assault Course provided by the Army and others enjoying the fairground rides. I did not see even one incident of violence or aggression. I checked the Drinks Marquee several times and found that there were only adults within the marquee each time I visited. There was always at least one door supervisor present in the marquee monitoring the activity, sometimes two or three.

Although there were high numbers of children and teenagers present, I saw no under-age drinking anywhere on the site. Doorstaff and stewards in high-visibility clothing were very evident and were spread across the whole site, paying close attention to what was going on, i.e. patrolling, and not simply standing around.

I returned again at closing-time (10.30pm – 1am) on the Saturday, specifically to observe the dispersal period. As mentioned previously, this is the time when the risk of problems is normally at its highest. However, Mr Pointon had implemented a 'winding-down' procedure that promoted a gradual and more orderly dispersal. I was very impressed by what I witnessed. The atmosphere was still calm and sociable, as it had been during the daytime. Door Supervisors were tightly controlling the Bar area and observing people as they made their way to the exit. Two Police Officers were also present on the site and were observing activity. Again, I did not see any disorder and there was very little sign of drunkenness. Festival attendees were not even unsteady on their feet.

The Bus transport facility (provided by John Dix Travel - See <u>www.johndixtravel.co.uk</u>) was being implemented for the first time last year. Comprehensive transport provision can make a massive positive contribution at large events, so I paid particular attention to the way it was operating.

A large number of people wanted to make use of the Bus service, and there were orderly queues under the watchful eye of a door supervisor. The buses were arriving in quick succession with only a few minutes between each, so customers did not have to wait long for a lift home. The buses loaded up passengers and a door supervisor was then invited on board to accompany them on their journey. The number of buses needed seemed to have been gauged exactly right, in that the queues were exhausted just as each bus filled. It would have been almost impossible to improve on the service.

During my evening inspection on Saturday 26<sup>th</sup> August, I recorded some short clips of the dispersal period and the bus transport arrangements using body-worn CCTV, and I produce a copy of the recordings for the Committee to view (Appendix 17). It shows very clearly that, even at the peak times, (i.e. immediately after the Main Stage finished, and when the Bar closed), there was an extremely orderly dispersal and a relaxed atmosphere. It shows door supervisors monitoring everything closely, and shows the two Police Officers present standing and observing for long periods. Their services were hardly called upon, even at this peak time.



The situation on the Sunday was exactly the same when I visited during the day, and again at dispersal time, to the extent that I did not bother to record it.

There was a stark difference between what I witnessed at this festival and what I have seen hundreds of times outside nightclubs at closing time. I would suggest that this is due to nightclub patrons being concentrated in the 18 - 25 age range, whereas the festival is an 'all-age event' that includes children right through to mature people.

Following the festival, PC Matt Hammond requested the footage from Mr Pointon's static CCTV system for the stated purpose of investigating the few crimes that had taken place.

Despite the increased capacity, the number of incidents and crimes was, again, extremely low, (See incident records - Appendix 20).

I wish to draw the attention of the Committee, at this point, to the Incident that took place at 2300hrs on Saturday 26<sup>th</sup> August. Door Supervisors were facing aggression from a member of the Barstaff who was being escorted off the site for drinking on duty. The door supervisors requested the assistance of one of the Police Officers on site to eject the man. However, the Police Officer declined to assist and walked away, leaving the doorstaff to deal with it on their own.

The police have a *legal duty* to assist Licensees in such circumstances. Section 143 (4) of the Licensing Act 2003 provides that "a police constable *must* help to expel drunk or disorderly individuals from relevant premises, or help to prevent them entering as the case may be, if requested to do so by anyone who works at the premises." This was an extremely disappointing response as well as being a neglect of duty.

Remarkably, on 25<sup>th</sup> October 2017, Mr McFarlane then submitted *another* Review application, again seeking *Revocation* of the Premises Licence (copy of Review attached - Appendix 18).

Mr Pointon and I were shocked by this application which came 'out of the blue', as there had been no indication from the Constabulary that they were unhappy at any point during the festival. In our view, and in the view of many others including Police Inspector Mark Duncton (Appendix 19) the festival had been a *resounding success*, so a Review of the licence and Revocation would both be entirely unjustified.

I wish to point out that, even in circumstances where a Review is necessary, there are often steps that can be taken by a Committee (such as reducing licensing hours or adding conditions) that can resolve problems and remove concerns. None were suggested by the police. They simply sought Revocation, which is 'the final step' and should never be taken lightly.

Mr McFarlane made several allegations in his Review application, including a claim that Mr Pointon breached his licence conditions by exceeding the capacity on the licence. The evidence for this was based primarily on the fact that police officers had spent several days studying Mr Pointon's CCTV footage and had counted everyone in and out of the Main Entrance. This was supplemented by a few comments from Sgt Claire Morgan regarding the number of people on the site.

Mr McFarlane stated (on the 4<sup>th</sup> page of the Review application), "The current number of *festival goers* permitted under the current licence is 2,250 on each day (with 500 staff and security personnel in addition to this)." However, that statement is wrong and misleading, because he has changed the wording that the previous Committee carefully chose at the last Hearing. The licence condition he is referring to (Annex 3 - Public Safety section) actually states, "On Saturday and Sunday no more than 2,250 patrons shall be permitted at the event at any one time; additionally total staff and performers shall not exceed 500."

Mr Pointon informed the Committee, at the last Hearing, that he wanted to promote the festival as 'family friendly' and that there would be various entertainments laid on for children under 18, who would be admitted *free* provided they were accompanied by adults. As such, they were *not* regarded as 'patrons' by the Committee, nor included in the figures mentioned in this condition. This is made very clear in the Committee's Decision Notice (copy attached – Appendix 21), which refers to children separately from patrons and staff, and also to 'an unknown number of children'. I wish to point out that Mr McFarlane attended the last Hearing, and would also have been supplied with a copy of the Decision Notice at the time, so was well aware of all these facts.

The Police figures are, therefore, totally inaccurate and spurious, as their head-count included all the children and young people (under 18's) who were not actually 'patrons'. The Committee will also note that the brief report from Sgt Morgan (included in the Review application) makes it evident that she had not been properly briefed prior to her visit. She was not even sure of the numbers permitted on the licence and quotes an inaccurate figure. She spoke to a door supervisor with a clicker at some point, but this was a 'token gesture' and not followed through in any way. She did not pursue any concerns or suspicions she may have had, and did not speak to the licence holder Mr Pointon.

Furthermore, the Police did not take into account in their calculations customers who exited the festival via the rear exit, which led directly to both the car-park and the public footpath to the Cross-Hands roundabout. This exit was not covered by any CCTV cameras.

This exit was permanently staffed by a door supervisor to monitor numbers leaving and turn away anyone seeking entry. It was not used as an *entry* point for patrons because all the search facilities and ticketing were situated at the Main Entrance. Consequently, anyone who left via this rear exit was told that, if they returned, they would have to re-enter by the Main Entrance, where they would again be searched and their wristband checked. When customers left via this exit, the door supervisor radioed the numbers through to staff at the Main Entrance so that an accurate count could be kept of overall numbers of people on the site.

The police were well aware of this rear exit, as it had been discussed with SAG members at some length during their site visit with me on 3<sup>rd</sup> August 2017. Three police officers were present at this site visit (PC Matt Hammond, PC Steve Kiernan, and a female officer who was, I believe, Sgt Claire Morgan).

Furthermore, this rear exit was also one of a number of things discussed at the SAG meeting on 10<sup>th</sup> August at which Mr McFarlane and Sgt Morgan were both present. (See minutes of the meeting - Appendix 22). This exit is specifically addressed in paragraph 1. *"second exit (to car park) is for exit only and is radio linked to main gate. Anyone leaving this way will have to go down to main entrance for readmission."* 

Furthermore, the suggestion is made that police officers had, somehow, been able to separate out staff and security personnel simply by viewing the CCTV footage. Whilst some staff such as door supervisors and stewards would have been identifiable by high-visibility clothing or 'T' shirts, many other staff such as managers, fairground staff, catering staff, stall-holders, entertainers, staging and sound system engineers, Rugby for Heroes staff, media staff and others were not in any type of uniform. Also, those staff who did wear high-visibility vests might well have taken them off if they left the site temporarily. In reality, it would not have been possible for the Police to identify accurately who were staff and performers by simply watching the CCTV footage.

Mr Pointon had a number of accurate methods in place to keep a track on numbers at the festival. Firstly, he knew exactly how many tickets had been sold in advance. In fact, he had stopped selling tickets two weeks in advance because it had 'sold out', and he did not want to sell tickets to people who would then be refused entry at the gate. No tickets were sold at the gate. Secondly, Mr Pointon had installed electronic scanning at the checking-in/reception point in the entrance marquee. Patrons had to show their ticket to Reception staff on entry, and the tickets were electronically scanned onto a database. This tracked exactly how many adult customers had come through the gate. (See screen-shot from electronic scanning system - Appendix 23).

Thirdly, all customers had a wristband fitted by Reception staff before they were allowed in. Children and young people under 18 were fitted with wristbands of a different colour, and Mr Pointon knew how many wristbands were being issued for adults and children. Mr Pointon visited the Reception desk repeatedly throughout the festival, liaising with staff regarding all issues and checking the numbers scanned in.

This was all in addition to the clickers operated by Mr Simms' staff who were maintaining a count of the *overall* numbers of people on the site from a Health & Safety/Fire Risk perspective.

The allegation of a Breach of Condition by exceeding the numbers of patrons on the licence is, therefore, entirely wrong. Mr Pointon went to great lengths to keep a count of numbers at the festival and remained within the limits on the licence. Had the police spoken to Mr Pointon *during the festival* regarding any concern of being over-capacity, I have no doubt that he would have advised officers of the numbers permitted on the premises licence (a copy of which was available at the festival), and would have shown the officers the methods being used to track numbers of patrons and under-18's, along with figures for overall numbers of people on the site.

Regarding the wristbands, again the material from Mr McFarlane is misleading. At no point did Mr Pointon run out of *patron* wristbands as stated. He did run out of *children's* wristbands, because numbers of children attending last year was considerably greater than anticipated, and that was to be welcomed. Mr Pointon had ordered 1,000 children's wristbands for the weekend and these ran out during the festival. However, running out of children's wristbands was a minor hiccup because Mr Pointon simply made use of the leftover Friday night *yellow* wristbands, which did not cause any problem as it allowed staff to continue to identify those under 18 years of age, and staff at the Bar were instructed accordingly.

In relation to the allegation that the number of Door Supervisors was below the required level, the police figures were completely wrong, because their calculations were based on the same inaccurate numbers as outlined above. The condition regarding doorstaff ratios again relates to 'patrons' and not overall numbers which include staff, security, performers, children and teenagers. The number of door supervisors at the festival was actually lower than planned, but this was entirely due to exceptional and unfortunate circumstances involving an unexpected death of a family member, concerning which Mr Simms and Mr Munir provide the full circumstances in their statements (Appendix 24 and 25 respectively).

A nonsensical and false allegation is made that the festival "ran out of both water and beer". Mr Pointon answers this point in his statement. (Appendix 26)

A very serious allegation has been made by Mr McFarlane of "the widespread use of illegal drugs" along with allegations *taken from social media* of drugs being freely available and being sold on site. Drugs are an issue that Mr Pointon takes extremely seriously. He has always had a 'zero-tolerance' policy in place regarding illegal drugs, and he has gone to great lengths to make sure that drugs are discouraged at the festival. This stance is most clearly seen in the searching procedures that he put in place. Random searching has actually been carried out at the festival in previous years, but Mr Pointon made the decision last year to search *everyone* (males, females and teenagers), and they were searched meticulously, including emptying pockets onto a table, checking inside wallets, handbags, other possessions they were carrying (such as cigarette packets, phone cases), bags and clothing.

My wife and I were present for several hours during the daytime and again for a few hours in the evening on both the Saturday and the Sunday. We saw no drugs being sold or offered to anyone. If drugs were present, it was very low profile and not at all obvious. I again refer the Committee to the statement submitted by local Police Inspector Mark Duncton, who was there in an off-duty capacity and was sober. He also saw no sign of drugs. Nor were First Aid staff called upon to deal with any incidents involving drugs.

I wish to remind the committee that there were police officers wandering around on the site for substantial periods of time and, apart from one, none refers to witnessing drugs in their reports. The only reference made to the presence of drugs actually being detected was by Nigel Davies, who states that he smelt cannabis being smoked but he was unable to identify the culprit.

It is, frankly, outrageous that Mr McFarlane is making such a serious accusation based largely on a few Social Media reports. Such reports are notoriously unreliable, especially given the fact that he stirred up antipathy toward the event among local people who live near the site by canvassing objections. It is very likely, in my view, that the media reports he provides are malicious and, even if they are not, they have been greatly exaggerated. They simply do not fit with my observations, nor those of Inspector Duncton, Mr Pointon or Mr Simms.



If patrons of the festival witnessed drug-dealing as purported, they could easily have spoken to door supervisors or the police officers present and the matter could have been investigated properly and suspects could have been searched. (NB. police have powers to search, which doorstaff do not).

I am also perplexed as to why, if drugs were rife, the police officers present did not take any positive action to deal with the issue. The festival had a fun atmosphere and was not in any way threatening. It would have been easy for officers to approach patrons and check whether or not they were smoking cannabis or in possession of drugs. A private area for searching suspects (such as the first aid tent) could easily have been found by Mr Pointon had the police officers requested it.

All door supervisors on duty at the event had been instructed to be vigilant for any sign of drugs and were told to deal positively with this issue if they saw anything, or if anyone drew their attention to drug issues. I have every confidence that anyone found taking or dealing drugs would have been escorted from the site or, alternatively, the police would have been called. The alleged incidents, if they occurred, must have been 'few and far between'.

The door supervisors actually identified a well-known drug-dealer and escorted him off the site. (See Incident Records - Appendix 20.)

Mr Pointon is very keen to protect the good reputation of the festival as a family-friendly and drugfree environment and greatly resents this sort of accusation, which not only casts a slur on the festival and him but, again, stirs up antipathy in the local community.

A further indication of Mr Pointon's anti-drugs stance is the fact that, if this licence is granted, he undertakes to reinforce the anti-drugs message even further by including a 'sniffer' dog this year. The dog and handler will be able to identify people who have the scent of drugs on them while queuing to get in and immediately prior to them being searched. The dog and handler would be provided by Mr Munir's company Assure Security Limited. (Appendix 24.)

Mr Pointon also stated that he would be prepared to provide an Amnesty Box for drugs, ensuring it is securely guarded by a door supervisor and handed to the police at the conclusion of each day. Mr McFarlane was informed of these two additional proposed measures at the recent SAG meeting on 14<sup>th</sup> May, which Mr Gordon Buchanan (EHO) chaired. (Minutes not yet supplied)

Mr Pointon would also be happy to provide a small dedicated tent where police officers could carry out strip-searching of suspects next year if the Constabulary wished to cooperate and provide support. The Committee will probably be aware that it is normal practice for any police officer, fire officer or council officer who is carrying out a licensed premises inspection to speak to the Licence Holder, especially if they have any concerns about the manner in which premises are being run. Mr Pointon was on site *the whole time* and his mobile number had been provided *in advance* to all the Responsible Authorities, along with the location of the management office, yet at no point did anyone from the Constabulary speak to him regarding concerns of numbers being too high (or any other issue).

On Mr Pointon's behalf, I had specifically emailed his contact number to Mr McFarlane on 22<sup>nd</sup> August (ahead of the festival), along with details of the Acoustic specialist company being employed. (Copy of email - Appendix 27)

Mr McFarlane alleges in his Review material (Public Nuisance section) that "the Noise volume was excessive and above the prescribed limit". The Committee will appreciate that Noise Levels are a very complex subject (hence the previous Committee's requirement for Mr Pointon to employ a qualified Acoustic Engineer and the provision of a detailed report).

However, *noise issues* are not, essentially, a police matter, especially at a pre-planned and licensed event such as this festival which had EHO involvement. The Council's own Licensing Policy refers to this in paragraph 25.5 where it makes it clear that it expects the police to focus on 'crime and disorder' and for 'noise nuisance' to be dealt with by Environmental Health. In fact Environmental Health Officers visited the festival, and met up with Mr Pointon. They did not express any concern that the music was too loud or above the limit. They were later supplied with the Acoustic Engineers report and did not raise any concerns with Mr Pointon. Nor did they join in the Constabulary's application for a Review.

If the Police Officers on the site had genuine concerns that the music was too loud, they could simply have approached Mr Pointon. I have no doubt that he would have introduced them to the Acoustic Engineer on site who could have explained to them the sound levels and monitoring points etc. This might have allayed their concerns, but if not, they could have liaised with the Environmental Health Officers at the Council.

Potential problems should *always* be addressed at the time and not retrospectively, so that issues can be examined in detail and, if necessary, immediate action taken to resolve problems or concerns.

Mr Peter Tong and Mr Alastair Low (Tewkesbury Borough Council) carried out licensing visits to the festival (separately) and had no difficulty getting hold of Mr Pointon. The SIA Officer, Charlotte Haslam also visited the festival and met up with Mr Simms (Head of Security) with no difficulty.

The police, however, made *no effort whatsoever* to speak to Mr Pointon about *anything* during the whole weekend, despite the fact that two police officers were wandering around, keeping observations on the site each evening from 6pm until the festival ended. Neither officer made any attempt to speak to Mr Pointon, even though they were obviously not busy. At the conclusion of the evening Mr Pointon approached the officers and thanked them for attending. Neither of them raised any concerns with him at that point.

There was no request from the police to reduce numbers, and no request to shut the entrance and stop more customers entering (as one would normally do if premises appear overcrowded). There was no request to turn down the Music because it was considered to be too loud, and no attempt to liaise with the Acoustic Engineer carrying out the accurate noise monitoring.

Nor had anyone from the Constabulary asked for a meeting with Mr Pointon *after* the festival to discuss their observations or express concerns, even though both Mr Pointon and I both had contact with PC Matt Hammond, who had been allocated the task of collating any incidents from the festival. In fact, he complimented Mr Pointon on the fact that the festival had a low number of incidents. He stated that there had been far fewer incidents at the festival than they have on any weekend in the town and city centres. There had been no large-scale disorder for the police to deal with, and no arrests on the site, etc.

In particular, it should be noted that no-one from the police even attended the regular Feedback meeting held on Monday 27<sup>th</sup> September at Witcombe Cricket Club (to which they had been invited). (Feedback minutes attached - Appendix 28)

I turn now to the current application, which was submitted on Thursday 3<sup>rd</sup> May 2018. Mr McFarlane indicated on Thursday 10<sup>th</sup> May that the Constabulary will object to this application, saying, "I will be at the Hearing" and that there were "some anomalies".

I have not yet received the police representation regarding the current licensing application, (and this does not have to be served on the Council until 1<sup>st</sup> June), so I submit this representation based on the Review application that was submitted by Mr McFarlane on 25<sup>th</sup> October 2017 and which is referred to above. I anticipate his objection will be based upon the same allegations.

I wish to stress that Mr Pointon has *always* been prepared to listen to the police and neighbours' concerns *at any point* and, over the past 6 years. He has readily promised and implemented a whole range of measures to reduce problems and accommodate the neighbours, even to the point of voluntarily dispensing with the popular 'dodgems' ride in the fairground due to repetitive and annoying announcements over a tannoy. These are not the actions of an uncaring licence holder. Mr Pointon took this action because he had due regard for the neighbours, even though the fairground operator was unhappy with him that their dodgems ride was withdrawn. He shows consideration to neighbours even though the event takes place on only one-weekend-per-year.

Mr Pointon is *always* keen to enhance the reputation of his festival and places a high value on it. He employs specialist help when necessary, such as in Health & Safety, Electrical specialists, Noise Management, Security, Traffic Management, Waste Management, and Transport.

In fact, Mr Pointon has gone to *extraordinary* lengths to ensure that the festival continues to be operated in an extremely safe and responsible manner, and has made it clear that he will implement further measures in keeping with the new larger licence. The low levels of crime & disorder, low demand on police services, lack of accidents and injuries in previous years, and the growing popularity of the festival speak for themselves. Parents simply do not take their young children to events where there is large-scale drunkenness, a threatening atmosphere and open drug-dealing. Many of Mr Pointon's customers return year-after-year and bring their friends.

Mr Pointon *fully implemented* the numerous conditions placed on the licence during the 2017 festival, and it ran extremely smoothly. The transport provision using buses went particularly well.

Mr Pointon operates in a professional manner and does not cut corners to save money. On the contrary, he is generous and allocates free space for charity stands and uses the festival to raise a large amount of money for a local charity 'Rugby for Heroes' (which supports ex-service personnel). He has also previously offered free tickets to local charity 'The National Star Centre' which cares for people with severe disabilities and brain injuries, so they can join in the fun. Mr Pointon would happily provide a dedicated steward to accompany a group such as this to ensure their total safety.

I have no hesitation is saying that Mr Pointon has proved himself to be a responsible Licence holder. In fact, Mr Pointon is among the most responsible of all the Licence Holders I have ever met. He understands his responsibilities, takes them seriously, goes well beyond the minimum requirements on the licence, listens to and is considerate towards his neighbours, leaves the festival fields and surroundings in immaculate condition after each festival, has taken numerous steps to address police and neighbour concerns, and his promises are followed through even when there is considerable financial cost involved.

In my lengthy time as a Police Licensing experience I came across very few Licensees who would consider arranging transport home for their customers. Patrons are normally just left to find their own way home. Mr Pointon is not only arranging transport home, but is arranging transport *to* and *from* his event.

Not surprisingly, the Witcombe Cider Festival has proved to be extremely popular with the local communities. The festival originally centred on the wide choice of ciders locally produced, but its focus rapidly shifted so that it now focuses primarily on Live Music. It is renowned for featuring some eminent and popular artists, and these have become the main attraction. However, a wide selection of primarily local ciders are still on offer, and this feature provides a quirky distinctiveness and distinguishes it from other music festivals in the UK, particularly since traditional and naturally flavoured ciders tend to be more popular than beer, for example, with female festival goers.

Despite the name, this festival is not an Alcohol-led event. Drinks prices are set at a minimum of £4 per pint, and others are considerably higher. These prices are considerably higher than all local Bars.

This festival has grown in size each year since it started, but is still relatively small in comparison to many other music festivals and, significantly, operates predominantly during *daytime hours*. Ticket prices are also considerably less than other festivals, allowing local people to enjoy a popular music festival at relatively low cost and without the environmental damage caused by unnecessary long-distance travel.

Despite an increase in capacity granted by the Committee last year, the festival came close to reaching its capacity again. This is one of the primary reasons why Mr Pointon has decided to move the festival to a much larger site and increase the maximum capacity to 9,999 (although he appreciates it may never actually reach the maximum number).

At the end of 2017, Mr Pointon located a large site at *Shurdington* that was considerably better than the previous site. Mr Pointon and I attended a site visit and meeting with the land-owner to discuss possibilities for relocating the festival from the site at Painswick Road. However, the Shurdington site had some difficulties with access routes and, at the start of 2018 Mr Pointon identified this new site at Brockworth Road, which was clearly a better location. He engaged in negotiations with the land-owner, Mr Will Speakman, and has been given the opportunity to hold the festival there. The site consists of two large flat and level fields running between the M5 Motorway and Brockworth Road, Churchdown. The fields are situated in an open rural area which has very few residents nearby. The nearest property (Pressmead Farm) is 550 metres from the intended Main Stage position and there is also a coppice sandwiched between that will absorb some of the sound.

The field closest to the motorway would be used as the main festival field and the Main Stage would be located towards the western side of this field with loudspeakers projecting noise in an easterly direction across open farmland which stretches for miles. This field has a dense 1.5 m high hedge and barbed wire around its perimeter, which would help keep intruders and gate-crashers out, and would keep festival attendees in. Metal Heras fencing would be used to supplement any sections of the perimeter that require bolstering. Behind the stage, Mr Pointon would install 2 metre high Heras fencing to keep festival-goers forward of the stage.

Raised viewing platforms would be implemented at the side of the Main Stage for the exclusive use of door supervisors, so that crowd activity can be closely monitored. Any person seen throwing any objects in the crowd will be escorted off the site immediately and will be banned from attending future festivals. Warning signs will also be displayed to help deter such irresponsible behaviour. Warnings will also be given in advertising and with ticket information.

The second field (nearest Brockworth Road) would be used as a welcoming area along with Busloading facilities, and Taxi drop-off point. An Emergency RV point would also be provided in this area. Again, this field has a dense 1.5 m high hedge and barbed wire around its perimeter.

This year, Mr Pointon would extend the Bus provision considerably. Mr Dix (Mr Pointon's transport provider) would provide 10 buses and would transport festival attendees **to** and **from** the festival. Routes are being planned to collect customers at various pick-up points in the morning from around 10am, as well as taking them home in the evening from 9pm onwards. Furthermore, although Mr Dix and Mr Pointon made an accurate assessment last year of the number of Buses that were needed, Mr Dix has offered to have additional vehicles on standby if they find that demand is exceeding the available buses. Mr Dix would also have his own (additional) set of door supervisors to provide security on the Buses, so that his activities do not impinge on security management on the main festival site. Buses will cost 2 drinks-tokens per journey (tokens cost £2 each), although children under-18 will travel free. The use of Buses will be actively promoted on the festival website and Bus tickets will also be pre-sold with festival tickets.

A further very large (third) field next door to the site (on the southern side), which is also owned by Mr Speakman, would be used as a car-park with a capacity of around 2,418 cars. There is a gateway

that leads between these two fields so that people parking their cars can walk to and from the welcome field without going near the road. Beyond that car-park field is another very large field which would also be used for car-parking if needed. This field would accommodate 2,949 cars. The total number of parking spaces available would be well beyond that which could be expected, even if the festival reached full capacity.

Trackway will be installed as necessary in the car-park field to prevent mud getting onto the highway in the event of rain. Trackway will also be installed to provide a Bus turning-circle and Taxi drop-off point in the welcome field. There will also be trackway running down the south side of the welcome field and into the festival field for the use of emergency vehicles.

For the last few years, Mr Pointon has employed a specialist Traffic Management company 'Link Highway Services' to provide and erect road signs, and provide and install the temporary traffic lights. <u>http://www.linkhs.co.uk/traffic-management</u>. This year, he intends to employ them to also manage the Car-Park, so that this element does not become a distraction for either himself or Mr Simms. (Mr McFarlane is aware of this via the SAG meeting).

Cars will be charged £10 per day to park at the event, so there will be a financial incentive to use the Buses unless cars are carrying at least one passenger.

I have visited the site on a number of occasions since it was identified and consider it to be perfect for holding a music festival. In my view, it would be extremely hard to locate a better site.

Mr Pointon has already had discussions with the new neighbours at Pressmead Farm and Dean Farm. They are not particularly close to the site and have no objection to a festival taking place once-per-year. (See Mr Hopkins statement attached - Appendix 29.)

Prior to submitting this application, Mr Pointon and I carried out a site visit with Tewkesbury Borough Council's Environmental Health Manager Mr Gordon Buchanan on 11<sup>th</sup> April. He has considerable experience involving large and small festivals, and stated that this site is very suitable for use as a festival site.

Two of the main objections from the Constabulary in the past, have been the fact that the festival at Painswick Road was located on an 'A' Road and that there were residents living in close proximity. These issues have been raised repeatedly and were raised again in the Review application.

Both these objections are dispensed with on this new site, as Brockworth Road is an unclassified road, being neither an 'A' road nor a 'B' road and, as such, it carries relatively little traffic. The speed

limit on this road is 50 mph, but drivers would be warned to slow down on the approach by the use of multiple road signs in both directions. As at previous festivals, 'Early-warning' signs and 'Slow' signs would be erected in Brockworth Road by a contractor employed by Mr Pointon.

In accordance with advice supplied by the Police Road Safety Officer (David Collicott) and Highways (David Pritchett), Mr Pointon also plans to install temporary traffic lights to allow vehicles to exit the festival site safely. This system worked extremely well in previous years.

Unfortunately, there is no pavement along Brockworth Road; however there is a grass verge alongside the road, which pedestrians can use as a walkway. Mr Pointon would arrange for the long grass and weeds to be cut back along considerable lengths of Brockworth Road, although, as the distance from the festival site to the nearest residential area is considerable and, given that buses are available, it is anticipated that the numbers of people walking to and from the event would be relatively low.

A detailed Road Safety Plan would be submitted, as usual, and approved by the Police Road Safety Officer (David Collicott) and Highways (David Pritchett), with whom Mr Pointon and I have already had a meeting.

Another concern on the previous site related to there being only *one* entrance to the festival field, which had to be shared by Buses and pedestrians (with barriers placed to separate the two). This new site has *two* gateways, so that separate entrances can be allocated to vehicles and pedestrians, and there is a separate (third) entrance that leads to the car-parking fields. There is also a fourth (emergency) exit from the car-park field at the southern end.

There are Public Footpaths running across the proposed festival site and through Pressmead Farm, but the County Council officers responsible for these have already agreed temporary closures for that weekend.

Full Risk Assessments have already been carried out on the new site by Mr Dewi Scourfield (the Health & Safety specialist employed by Mr Pointon). The maximum capacity of the festival field alone for the purposes of a Fire Risk Assessment have been calculated at 60, 500 which is, of course, well in excess of the numbers that will be permitted access. There are wide emergency exits that lead from the festival field into the adjacent fields on both sides of the festival field. These exits would allow swift escape in the event of a major emergency. The Fire & Rescue Officer overseeing this application (Mr Kevin Saturley) has told me that he considers the event as 'Low risk'.

There are high-voltage electricity cables running across the welcome field, and enquiries have been made with Western Power regarding these. They have measured the height and they are above the legal requirement to allow high vehicles to pass under, however, as a result of this enquiry, Western Power have decided to tighten the cable to reduce sag and create more clearance, or will possibly relocate the cables underground in keeping with their long-term improvement policies.

If the Committee has any doubt about the suitability of this site, I would encourage the Committee to carry out a site visit. The scale and suitability of the site and the distances from the nearest dwellings are not particularly apparent when viewing it on a plan.

Mr Pointon engaged fully with the Safety Advisory Group last year to discuss the festival's finer details, and is doing so again this year.

Feedback from interested parties and the statutory authorities has been taken into consideration each year and refinements have been made year-on-year to ensure continuous improvement. This process will remain, as Mr Pointon is keen to enhance the reputation of the festival and uphold his own reputation as a responsible licence holder.

It is regrettable that the considerable resources the police have invested into this event have all been in a negative context. Had those policing resources been used to support the festival and engage positively with patrons, staff and children, it would have been much more productive.

In addition to a search tent, Mr Pointon would still be willing to provide the Constabulary with free stand space for a feature such as a Crime Prevention display, Road Safety display, or anything else that is appropriate for engaging with a mixed-age audience.

The grant of this licence is *very unlikely* to result in a significant increase in crime and disorder, due, essentially, to the high level of security staff that will be present, coupled with the history of good management and the upgraded transport provision.

Gradual dispersal from the festival has been successfully achieved by allowing the Bar to remain open for a further period after the Main Stage ends, with low-level music playing inside the marquee.

Food Stands have remained available until the end of the event and have been heavily used after the Main Stage entertainment has concluded. Toilets also remain available. Nevertheless, the whole site has been emptied within an hour of the Bar closing.

If the total capacity were ever to reach 9,999 the minimum number of door supervisors provided would be 134. On top of that, there would be in the region of 60 stewards. Furthermore, the continual tension that existed between nearby residents and the festival has now gone and is very unlikely to reappear due to the larger distances involved.

Mr Pointon is not seeking to establish any camping facility for patrons on this new site. However, there will be an *overnight security presence* on the site (as previous years) to protect all the valuable equipment and there is a possibility that a few staff may choose to remain on the site overnight (e.g. in their vehicle) to give *additional* protection to their own equipment.

Plans for this new enlarged festival have been discussed with the Brockworth Parish Council (in whose area the new site is located), and they support the application.

I respectfully ask the Committee to grant the licence exactly as applied for, and in keeping with paragraph 5.3 of the Council's Licensing Policy which states that "The Licensing Authority will aim to carry out its licensing functions in a way that **promotes tourism, increases leisure and culture provision**, and encourages economic development within the borough."

Andrew Cook

Licensing Consultant on behalf of Mr Joseph Pointon

## **Incident Report 2013**

### Saturday 24th August 2013 Drug Search 7.22pm

Male was spotted with white powder around his nostril. According he was searched for Class A. Nothing found. Male free to go on site.

### Saturday 24th August 2013 Eviction

Called to an incident where a male had been stalking his ex girlfriend. He had managed to gain entry on site. He was asked to leave of his own accord. Second call about the same male back on site. We ejected the man from site for second time. The male was heavily intoxicated so we took the keys to his vehicle and told to leave his vehicle until 9am because he had been drinking. He returned the next day to collect his keys and vehicle. Van registration V128 GAM.

### Saturday 24th August 2013

21.44 Police called to arrest a male being violent and threatening. He made threats to stab, shoot and set on fire all Security personnel. He was subsequently arrested and taken off site. Police will attend site the next morning to take statements. Police Incident Number 472/24/8

### Saturday 24th August 2013

21.26 Two lads play fighting. Security split the two males up and one then tried to carry on with staff. He was restrained by Keith and myself. In this struggle his partner tried to intervene and lost her wedding ring.

### Sunday 25th August 2013

06.30 Man entered site through the hedges claiming he was searching for his phone. Nothing was found to be stolen or tampered with. Man escorted from site.

7.30AM Neighbour came out and thanked us for a good job done. He said he would be telling the Council how pleased he is with the Security.

Sunday 25<sup>th</sup> August 2013 - Arrival time of ambulance 15.52 Dan Bee was stung by a wasp. He has an allergy to bee stings. An ambulance was called to check him over and it was decided to take him to GRH for observation at 16.14.

<u>Sunday 25th</u> <u>August 2013. 22.30</u> Drunken male leaving site and started walking home. He passed a neighbouring house and thought it was his and tried to gain entry via the back door. I attended and escorted him off the property. No raised voices or hands on. The male left quietly and walked to the bus stop.

# **APPENDIX 2** Letter to Kathryn Hill

Kathryn Hill Environmental Health & Licensing, Tewkesbury Borough Council, Gloucester Road, Tewkesbury, GL20 5TT

9<sup>th</sup> January 2014

Dear Kathryn,

### Subject: Witcombe Cider Festival

Following our meeting in November, I am writing to thank you for hosting the meeting at your offices so that Joe Pointon and I could hear the residents and police concerns 'in person' and be given the opportunity to address them prior to this year's festival. We are grateful to all who attended, and we felt it was a very worthwhile meeting. Some good suggestions were made.

Although I have not yet received minutes of the meeting from you, I think it would be fair to say that the main concerns raised at the meeting (along with earlier written correspondence) were incidents of drunken anti-social behaviour (especially at closing time and overnight), inadequate fencing, urinating in public, road safety concerns and litter.

I am pleased to say that, since our meeting, Joe Pointon has made considerable progress on measures designed to deal with all these concerns, and we are confident that, if the proposals below can be implemented, the problems experienced last year will not be repeated this year.

### Proposals:

1. No overnight camping will take place on the festival site this year. This will mean that there will be no campers bringing alcohol onto the site by car with the intention of drinking it in the campsite prior to entering the arena or drinking it overnight. This will help reduce drunkenness. Removing the campsite will also remove the 'campfire' element and eliminate overnight disturbance.

As musical entertainment finishes at 2300hours, the whole site can be empty and closed down by Midnight on both days, ensuring that the residents are not disturbed by any overnight activity. I would like to add that a minimal but reassuring security presence will remain on the site overnight anyway, to protect the equipment.

- 2. Mesh Fencing will be provided onsite, as requested by the residents. This fencing will be erected in the arena field a considerable distance from the perimeters of the gardens so that a large sterile area is created. This will protect areas adjacent to neighbouring properties from intruders, and will also deter festival attendees from coming into contact with or annoying residents.
- 3. Additional Portaloos will be provided and will be located adjacent to the exit in order to encourage their use by attendees as they leave the event.
- 4. Additional Rubbish Bins will be provided and located adjacent to the exit in order to encourage attendees to deposit their litter responsibly as they leave.
- 5. Stewarding and doorstaff deployed at the event will be operating to a higher standard than last year, so as to address specific issues raised at the meeting. In particular, at closing time, there will be a <u>constant</u> patrol of staff (minimum of two) along the pavement that runs past the neighbours' homes, so that these staff can intervene promptly in the event that any person who has attended the event attempts to carry out antisocial activity such as littering, urinating, climbing on hedges etc. These staff will wear high-visibility clothing and will encourage pedestrians to remain on the pavement and not walk in the road, so that risk of a road traffic collision is reduced. Doorstaff will also undertake more rigorous searching of customers as they enter the event in order to prevent customers bringing in their own alcohol and entry will be refused to anyone who arrives in a drunken state.
- 6. Staff engaged at the Bar will be briefed to pay greater attention to the state of sobriety of customers seeking to purchase alcoholic drinks. Barstaff will be instructed to decline service where they have concerns. Furthermore, if this occurs, they will be instructed to summon doorstaff who will ensure the customer concerned moves away from the Bar area and, if appropriate, is asked to leave the site. If necessary, drunk or troublesome customers will be escorted off the site by doorstaff.

- 7. Additional and larger road-signs will be placed out on Painswick Road on the approach to the site (from both directions). These will be placed out well in advance so they provide motorists with adequate early-warning of the event. This will encourage drivers to pay particular attention and slow down to an appropriate speed, improving road safety.
- 8. Stewards wearing high-visibility clothing will position themselves on the pavement outside the car-park exit at closing-time so they are visible to approaching motorists and to help attendees leave safely. This will help raise road safety further.
- 9. Additional recommendations. It is suggested that, as discussed at the meeting:
  - a. The main pedestrian entrance/exit to the festival is moved away from the public footpath running immediately alongside Mr & Mrs Oakley's home, and that the gated field entrance is used instead. This field entrance is 75 metres away and will remove the necessity for attendees to have close proximity to Mr & Mrs Oakley's property. The new entrance would, however, still retain a distance of 145 metres from Mr Roberts' property, and doorstaff will be specifically instructed to remain in the immediate vicinity of Mr Roberts' and Mrs Gover's homes when the event finishes, as this is the direction in which most local attendees will inevitably walk.
  - b. It is suggested that the pedestrian link between the car-parking area to the arena (which runs alongside the furthest side of the field some 25 metres from the rear of Mr& Mrs Oakley's garden boundary) is maintained, so that attendees have no reason to venture any closer to their home. If this suggestion is accepted, Mr Pointon will make application to the County Council for the public footpath to be temporarily closed so as to provide an additional buffer. Should this closure order be granted, the footpath will be clearly fenced off so as to deter access.
  - c. With the agreement of residents, event staff patrolling Painswick Road will place cones across their drives to deter motorists from using their drives for turning around.
  - d. Entertainment for children is being increased, so that the whole event takes on a more family-friendly atmosphere.

It is suggested that, if these proposals are acceptable to the residents, police and council, an application is made shortly in order to modify the Licence (Plan) by Minor Variation.

I look forward to your reply when you have had the opportunity to consider the above and discuss with all those concerned.

Yours sincerely,

Andy Cook Licensing Consultant

07565 969398 andy@**easy**licensing.co.uk

Page **4** of **4** 

# **APPENDIX 3** Statement of PC Lee Thompson

L S Thompson

15th March 2014

To Whom It May Concern:

My name is Lee Thompson, and I am currently employed by the Gloucestershire Constabulary as a serving police officer. I have over 10 years service, all of this as a front-line response officer.

Prior to joining the Constabulary, I served 22 years in the British Army, concluding my career as a Sergeant.

In the past, I have carried out duties as a steward at several music concerts in various countries around Europe. More recently I have acted as a steward for Gloucester Rugby Club, including all the musical concerts that have taken place there over the last few years.

I first came into contact with Joe Pointon several years ago, where we would train at our local gym. Over the years Joe has become a very good friend.

Two years ago, Joe informed me that he was organising a music event at Witcombe Cricket Club. I told him that, if he required a hand with anything, to give me a call. However, due to work commitments that year I was actually only able to help for a couple of hours giving advice and observing. That event went well and without problems.

Last year I was on rest days and became more involved with Joe as the venue had changed to a site in Brockworth, just off the A46. I was present for almost the whole time the event was open to the public. I helped Joe by working as a volunteer on the entry area, placing wristbands on customers, checking ages for the bands to be placed on attendees, advising on issues I could help with, and generally observing proceedings in a neutral capacity.

To my knowledge, during the whole event, Joe had only one incident of note. This involved an inebriated male making threats toward people in his immediate vicinity. I had heard the threats that the man made, so I monitored the incident. I believe it was dealt with more than satisfactorily by the event's security team. It was dealt with admirably and promptly. Also with the amount of security that were stewarding the festival, there were more than ample door supervisors to defuse the situation, without subjecting the many hundreds of festival revellers to further disruption.

When police officers arrived, I informed them what I had heard and they escorted the inebriated male away. The police officers showed no concern about the event or road safety aspects. One officer even commented that it was about time something like this (festival) took place and that events like this were needed around the area. He said that it was a shame he was working, otherwise he would have attended.

Although I was off-duty as a police officer, I would like to stress that I remained sober and attentive. Due to my line of work, wherever I go I tend to only have only a few drinks, as I like to enjoy my surroundings while keeping vigilant. I saw very little at this venue that would cause any concern to those that attended.

When the festival came to a conclusion each night, apart from a few festival participants that were still singing a few tunes on the walk back home or to their respective tents, it was nothing that I would say could cause concern to any of the local residents. It was all good natured, and attendees in my eyes were well-behaved.

I saw nothing that caused me concern regarding any road safety aspects. There were persons employed to control the traffic and car parks, which they did competently.

After consulting with Joe in recent days, he has informed me that his licence for the next event could be revoked due to a few complaints. I believe this would be a travesty for the community, attendees and Joe, as he provides a well-constructed and well-organised event that is enjoyed by all attending. Revocation of the licence would be totally unjustified in my eyes.

There are very few events provided for the local community to celebrate and get together to enjoy each other's company. This event/festival provides this for the local community, but also allows attendees from other parts of the county and country who wish to enjoy such events. This, in turn, provides a spirit that gels everyone together.

I understand Joe has made commitments to improve this year's event. Joe is a person of integrity and is trustworthy, so I have no doubt he will honour those commitments to the best of his ability.

Yours faithfully,

L S Thompson

### **DECISION NOTICE**

COMMITTEE:	Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)
DATE:	Wednesday, 21 May 2014 – Reconvened from Tuesday, 22 April 2014

Premises:	Witcombe Cider Festival, Painswick Road, Brockworth.		
Applicant in respect of Review:	Gloucestershire Constabulary.		
Application to review the premises I	icence.		
Present:	Councillors A C Tugwell (Chairman), B Whelan and Mrs C Wright.		
The Applicant:	David MacFarlane – Gloucestershire Constabulary Senior Harm Reduction Adviser. Jaine Simner – Gloucestershire Constabulary Licensing Manager.		
Witnesses for the Applicant:	Mrs R Hamblett-Stubbs – Resident of Painswick Road. Mr J Hunt – Resident of Shurdington Road. Mrs C M Neal – Resident of Moorfield Road. Mr and Mrs Oakley – Residents of Painswick Road. Mr T Roberts – Resident of Painswick Road.		
Representatives of Premises being reviewed:	Andy Cook – Independent Licensing Consultant for Easy Licensing. Joseph Pointon – Premises Licence Holder.		
Witnesses for Premises being reviewed:	Mr L S Thompson – Resident of Ribble Close. Councillor Mrs J M Perez – Resident of Kennel Lane. Councillor V A Perez – Resident of Kennel Lane.		
Responsible Authorities:	Paul Bowden – Environmental Protection Officer. Gerry Davies – Senior Environmental Protection Officer. Colin Hoult – Licensing Officer.		

### SUMMARY OF REPRESENTATIONS

- 1. Eight letters of representation had been received from interested parties in support of the review application and the recommendations put forward by Gloucestershire Constabulary that further events should not go ahead citing that the festival had undermined the licencing objectives of the prevention of public nuisance; the prevention of crime and disorder; and public safety.
- 2. Four letters of representation had been received from interested parties opposing the review application and the recommendations made by Gloucestershire Constabulary, citing that the event had promoted the licensing objectives of prevention of public nuisance and the prevention of crime and disorder.

### THE APPLICATION

The Witcombe Cider Festival is a music and cider festival held annually on open pasture land in Brockworth to the south-east of the A46 Painswick Road, 400 yards south of the junction of Ermin Street and the A46 at the Cross Hands Toby Carvery.

The review request from Gloucestershire Constabulary was received because it was considered by the Constabulary that the entrance to the Witcombe Cider Festival, situated on the A46

Cheltenham to Stroud Road, within a 40mph zone between Brockworth and Cranham, was an unsuitable and unsafe location and therefore did not promote the licensing objective of public safety.

Furthermore, following the event in 2013, a number of complaints had been received by Gloucestershire Constabulary from local residents who lived in close proximity to the premises. The residents alleged that they were disturbed by customers of the event and experienced incidents of drunkenness and anti-social behaviour from festival-goers attending the event. Council Officers had attended the festival on both evenings in order to monitor how the festival was being managed by the premises licence holder and witness statements had been provided by the Officers to Gloucestershire Constabulary which corroborated the concerns highlighted by the residents.

In light of the complaints and witness statements provided by Council Officers, a meeting was arranged with the premises licence holder and his Licensing Consultant to discuss the apparent poor management of the event and the adverse effect the event had caused to local residents. Council Officers, a representative from the Police and local residents had also been in attendance at the meeting. Following the meeting, a letter had been received from a company called Easy Licensing, the Licensing Consultancy acting on behalf of the premises licence holder, which set out a number of additional proposals put forward by the premises licence holder which attempted to address the concerns raised during the meeting.

In response to these additional proposals, Gloucestershire Constabulary stated that, due to traffic issues at the event in 2013, the poor management of the event and the premises licence holder's reluctance to accept any responsibility for failing in his obligations under the Licensing Act 2003 by not complying with the conditions already attached to the current premises licence, they had no confidence that he would comply with the additional steps proposed, and as he had made no attempt to engage or work with local residents, there was a likelihood that disorder and public nuisance would increase considerably should the festival go ahead as planned in 2014. On that basis, they had made their application for a review of the premises licence in respect of the Witcombe Cider Festival on the grounds of the licensing objectives of public safety and the prevention of public nuisance.

### DECISION

Having considered the review application; the representations made by all parties, including those made at the hearing and the proposals put forward by the premises licence holder to alleviate the concerns of Gloucestershire Constabulary; the four licensing objectives; the National Guidance; and the Council's Statement of Licensing Policy, it was resolved, to modify the conditions of the premises licence through the addition of a series of conditions as follows:

- 1. That, between the hours of 10:00 and 18:00 on event days, there be no less than 10 security guards on site.
- 2. That, between the hours of 18:00 and close on event days, there be no less than 20 security guards on site and no less than a further five patrolling the A46.
- 3. That a security guard be located outside, or within 25 metres, of Mr and Mrs Oakley's property at all times when the event is open to the public.
- 4. That a security guard be located outside, or within 25 metres, of Mr Roberts' property between the hours of 21:00 and closure of the event.
- 5. That security guards remain on site until it is cleared and that a presence be maintained along the A46, between the site and the Cross Hands roundabout and 500 metres in the Stroud direction, until such time as the area has been fully cleared of those who have attended.
- 6. That the exclusion zones surrounding the private and/or residential properties be maintained using Heras fencing.
- 7. That, in respect of the safety perimeter or exclusion zone surrounding Mr and Mrs Oakley's

property, the boundary be marked and observed at 50 metres in all areas, save for the specific points of the boundary where this would not be possible due to the location of the opposite boundary of the field, and at this, or these, point(s) only, there should be an allowance of no more than 3 metres between the opposite boundary and the perimeter of the exclusion zone.

- 8. That, in addition to the events signs being provided and erected by the AA in the 24-48 hours preceding the event, the early warning signs to be placed no less than a week before the event also be supplied and erected by the AA.
- 9. That no camping is to be provided on the site itself or at any other place, in relation to patrons, and/or any other persons either attending or being involved with the event.

The Sub-Committee also sought the following undertakings from the premises licence holder:

- 1. That the premises licence holder adhere to any recommendations made by David Collicott, Road Safety Officer for Gloucestershire Constabulary, concerning the implementation and use of a second entrance to the event site.
- 2. That the premises licence holder undertake to obtain at least 10 shifts experience of front line bar work in a town or city sports-type bar or nightclub, where he will be exposed to the realities of dealing with high volume alcohol sale.
- 3. That the premises licence holder distributes a monthly bulletin to ALL interested parties.
- 4. That the premises licence holder facilitates a follow-up meeting with all interested parties within one month following the last day of the event.

## **Email from PC Simner**

### RE: Debrief on Witcombe Cider Festival

Simner, Jaine <Jaine.Simner@gloucestershire.pnn.police.uk>

### **Reply**

Wed 27/08/2014, 13:42 'Andrew Cook' (andy@easylicensing.co.uk) Consultancy

### Andy

There was just the one incident which caused a problem for Mr Roberts .There were a couple of isolated incidents after but minor. The Taxis were a bit of a nightmare as always and having been there near to close on both evenings was a bit concerned re dispersal. I personally had to direct a few people out of the road and pick one up off the road. Watching the attendees come out was not good.

Darren did a great job and residents had total faith in him.

I spoke to quite a few of the security staff who said nice venue wrong location.

Jaine

From: andyandcathycook@hotmail.co.uk [mailto:andyandcathycook@hotmail.co.uk] On Behalf Of Andrew Cook
Sent: 26 August 2014 18:02
To: Simner, Jaine
Subject: RE: Debrief on Witcombe Cider Festival

Hi Jaine,

Noted re your availability. I will confirm date, time & venue when other replies have come in.

Joe has not yet found another site, although I have suggested that, ideally, he could do with moving to another site where there are no neighbours and no main road. He could then, potentially, have 3 days, later hours, reinstate the camping and increase the capacity.

Attendance on Sat was around 850 I believe and around 600 on Sunday. Most attendees pre-bought tickets it seems.

I believe I am right in saying there was just one incident (on Saturday) when Police were called.

Sorry I missed your visit! I was there during the afternoon, and then again at closing time.

Kind Regards,

Andy

## **Additional Measures offered**

### Additional Preventative Measures for Witcombe Cider Festival 2015

Building on the additional measures that were successfully implemented this year, and taking into account the feedback that was gathered from residents, council and police at the recent follow-up meeting (and subsequent discussions), the following improvements will be made to the festival arrangements next year:

- The Bar will close earlier. 'Last orders' will be called around 2245hrs and the Bar will stop serving drinks at 2300hours, when the music finishes. Drinking-up time will also be reduced to 15 minutes. The Drinks Marquee will, therefore, be emptied at 2315hours. These changes will result in a swifter dispersal of festival attendees from the site.
- 2. At least 2 extra security staff will be employed, taking the total to a minimum of 27.
- 3. From the start of the hours of darkness (2030hours) until 2230hrs, a minimum of 4 x security staff in high-visibility clothing will carry out foot-patrol up and down Painswick Road from the festival car-park to the Cross Hands roundabout. (NB. This is in addition to the static guards posted outside Mr & Mrs Oakley's home and Mr Roberts' home.)
- 4. From 2230hrs until midnight, a minimum of 15 x security staff in high-visibility clothing will be spread out along Painswick Road between the festival car-park and the Cross Hands roundabout. These staff will endeavour to prevent festival attendees encroaching onto private driveways & gardens. They will also encourage pedestrians to walk on the pavement and stay out of the road.
- 5. Drinks prices will be raised by between 10 20%. (Exact amount yet to be determined)
- 6. More robust arrangements will be made for Taxi & Private Hire provision in the festival car-park in order to reduce further the incidence of these cars stopping on the road or turning in private drives.
- 7. Signage on the festival site will be improved, e.g. No-Entry signs will be displayed on the inside of the car-park entrance.
- 8. The volume of Bass being played during the infill music between Live Bands will be reduced.
- 9. The street lights along Painswick Road will be checked one month to 6 weeks in advance of the festival and any defective lighting will be reported to the Council.

It is hoped that these preventative measures will reduce the anxiety felt by residents during the hours of darkness and dispersal period. It will also ensure that the risk of disorder is reduced further.

30/09/14

## Email from Mr McFarlane dated 3/9/14

### **Cider Festival**

McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk>

### Reply

Wed 03/09/2014, 09:13

Andy

In furtherance of our conversation at the debrief. I may have been unclear in our concerns.

We were made aware of an incident which occurred at 0300 hrs on the morning of Sunday 24<sup>th</sup> August where a man was detained in the Festival beer tent by security staff. It was described to us as a burglary.

As you know that there is an expectation by the police that such a serious offence would be reported to us by any responsible event organiser. On checking it was apparent that no such report had been made hence I made the request to see the Security Log for the festival but as you are aware nothing had been recorded.

To put this in context recently there has been a burglary at a nearby Festival where the contents of the tills were stolen overnight, you can therefore see our concern in respect of this matter.

I would be grateful if you could supply me with the name and address of the individual that had been detained and a copy of the photograph of him taken by security staff. I will give you an undertaking that we will not contact the individual unless it is absolutely necessary.

In addition could you provide me with the contact details of the organisation that provided first aid for the event.

I was disappointed that you felt it necessary to tell me that "we haven't got enough to take us to review" which is both inaccurate and unhelpful.

I am awaiting the outcome of the Community Impact assessment which was instigated by the Tewkesbury Inspector before we decide how we will progress this matter.

### David McFarlane

Senior Harm Reduction Advisor
Head of Crime Prevention and Licensing.
Gloucestershire Constabulary Headquarters
No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN
(01452) 752173
David.McFarlane2@gloucestershire.pnn.police.uk

## Email to Mr McFarlane dated 3/09/14

From: andyandcathycook@hotmail.co.uk [mailto:andyandcathycook@hotmail.co.uk] On Behalf Of Andrew Cook Sent: 03 September 2014 22:30 To: McFarlane, David Cc: Joe Pointon; licensing@tewkesbury.gov.uk Subject: RE: Cider Festival

Dear Dave,

Thank you for your email.

### **Intruder Incident**

I have now spoken to Darren Simms & Joe Pointon regarding the incident where a man was found by Security inside the Beer Tent at around 2.30am on Sunday 24th August. The man alleged he was looking for a mobile phone which he had lost earlier. He was photographed and escorted off the site.

The incident was regarded by the security officers as minor, and it is not Joe's intention to report it as a crime. However Darren & Joe are very happy to supply you with the photograph and the man's ID for intelligence purposes. The man is local and known as xxxx xxxxxxxx. He lives in Brockworth. Exact address unknown, but I guess you may well have it on record.

I have asked Darren to let me have a copy of the photo (which he is getting from the door supervisor concerned). I will then pass it on to you along with Incident records.

Perhaps I could enquire what your interest is in relation to First Aid provision?

### **Threat of Review**

In view of there being just one incident requiring police attendance during this year's festival and the fact that all the neighbours viewed the festival as being an improvement over last year, I was shocked to be told by you immediately after the meeting that the police are "still not happy" and that another Review is, in any way, being considered. That does not reflect the impression given to staff by Jaine Simner when she attended the event and carried out an inspection. Jaine indicated she was happy with the way it was operating. Separately, two or three police visits were made by passing local officers who expressed no concern. Additionally, the Licensing Authority carried out extremely thorough inspections and have indicated they are happy with the event.

As you know, extensive and costly measures were implemented by Joe this year to resolve concerns arising from last year's event. They had a significant beneficial effect, which you heard for yourself at the meeting. Further improvements and adjustments will be made regarding next year's event as result of feedback from the council and residents.

Considering the fact that a Review took place just 3 months ago and the police request for revocation was rejected by the Committee, it is my view that a further Review application would be totally unjustified and could even be considered oppressive. It would most certainly be opposed.

Aside from the incident referred to above, perhaps you could outline, in detail, the reasons why the police are still unhappy, so that we can see if there are additional measures that may be introduced to allay concerns.

I also look forward to recieving feedback after the Community Impact Assessment has been completed.

Andy

Andy Cook Licensing Consultant

## Health & Safety email dated 12/9/14

From: <u>David.McFarlane2@gloucestershire.pnn.police.uk</u> To: <u>andy@easylicensing.co.uk</u> Date: Fri, 12 Sep 2014 15:00:38 +0100 Subject: RE: Cider Festival

Andy

If you could bring any Health and Safety Records of the event, ( or any event log that you have) it would be useful,

Thanks

David McFarlane Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing. Gloucestershire Constabulary Headquarters No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

☎ (01452) 752173
 ⑦ <u>David.McFarlane2@gloucestershire.pnn.police.uk</u>

## Undertaking given by Mr Pointon November 2014

### Additional Preventative Measures for Witcombe Cider Festival 2015

Building on the additional measures that were successfully implemented this year, and taking into account the feedback that was gathered from residents, council and police at the recent follow-up meeting (and subsequent discussions), I undertake to implement the following improvements for the festival arrangements next year:

- The Bar will close earlier. 'Last orders' will be called around 2245hrs and the Bar will stop serving drinks at 2300hours, when the music finishes. Drinking-up time will also be reduced to 15 minutes. The Drinks Marquee will, therefore, be emptied at 2315hours. These changes will result in a swifter dispersal of festival attendees from the site.
- 2. At least 2 extra security staff will be employed, taking the total to a minimum of 27.
- From the start of the hours of darkness (2030hours) until 2230hrs, a minimum of 4 x security staff in high-visibility clothing will carry out foot-patrol up and down Painswick Road from the festival car-park to the Cross Hands roundabout. (NB. This is in addition to the static guards posted outside Mr & Mrs Oakley's home and Mr Roberts' home.)
- 4. From 2230hrs until midnight, a minimum of 15 x security staff in high-visibility clothing will be spread out along Painswick Road between the festival car-park and the Cross Hands roundabout. These staff will endeavour to prevent festival attendees encroaching onto private driveways & gardens. They will also encourage pedestrians to walk on the pavement and stay out of the road.
- 5. Drinks prices will be raised by 10 20%. (Exact amount yet to be determined)
- 6. More robust arrangements will be made for Taxi & Private Hire provision in the festival car-park in order to reduce further the incidence of these cars stopping on the road or turning in private drives.
- 7. **Signage on the festival site will be improved**, e.g. No-Entry signs will be displayed on the inside of the car-park entrance.
- 8. The volume of Bass being played during the infill music between Live Bands will be reduced.
- 9. The street lights along Painswick Road will be checked one month to 6 weeks in advance of the festival and any defective lighting will be reported to the Council.

It is hoped that these preventative measures will further reduce any anxiety felt by residents during the hours of darkness and the dispersal period. It will also ensure that the risk of disorder is reduced.

Signed	Joe Pointon
18/11/14	

## **Email from PC Simner**

On 24 Nov 2014, at 14:48, Simner, Jaine <<u>Jaine.Simner@gloucestershire.pnn.police.uk</u>> wrote:

### Hi Andy

Apologies for the delay in getting back to you following last week's meeting. I am happy in principal with the additional preventative measures that were offered with a few slight additions.

The largest issue around the event is dispersal, Closing the bar earlier will have a huge impact on dispersal and as a result dependent on the crowd or demand on the bar it may be beneficial to close half an hour earlier.

More robust SIA briefing, It was identified at last year's event that there was uncertainty with a some of the SIA staff on site. For example controlling the frontage of Mr Oakley's and Mr Roberts homes, Taxi control, general control of persons entering and leaving the site

Consideration for tickets to be purchased at back entrance rather than persons having to go backwards and forwards from car park to main entrance. I appreciate this makes control of numbers more difficult.

Better signage on site.

Consider /take advice re better use of traffic lights . 3 way ?

Lighting and signage to encourage use of rear entrance preventing people walking along main road.

Early liaison with Taxi company and agreed protocol for dropping/collecting customers

Liaison with AA to ensure signage raised to prevent drunken persons removing or knocking over

Continued liaison with Mr Oakley and Mr Roberts to address their concerns and to reassure them of good event control and management.

I believe all was discussed at the meeting and that none of the above brings anything new to the table.

Regards

Jaine

### **Cider Festival 2015 Debrief and Review of Festival arrangements to neighbouring residents**

Minutes of Meeting held at Witcombe Cricket Club on Monday 21/09/15 at 7.00pm

#### Present:

	Ros Hamblet Stubbs (RHS) Tony Oakley (TO) Ann Oakley (AO) Nick Bishop (NB) Hilary Clifford (HC) Sean Clifford (SC) Jude Perez (JPer) Vince Perez (VP) Jim Hunt (JH) Jaine Simner (JS) Bhavdip Nakum (BN) Sandy McMillan Joe Pointon (JP) Dave Pointon (AC) Mrs Pointin (Mrs P) Brian Webber (BD) Darren Simms (DS)		Resident Resident Resident Resident Resident Resident Resident Resident Parish Councillor Glos Police TBC Licensing Officer TBC Environmental Officer Festival applicant/ organiser Joe Pointon's father Joe Pointon's mother Festival volunteer Simms Security (Festival security)
Apologies:	Tony Roberts (TR)	-	Resident

**Distribution:** Those present, Apologies

#### 1.0 Introductions

1.1 VP confirmed he had been asked by JP to chair and minute this meeting as he had previously conducted this role at previous meetings.

TO confirmed Tony Roberts was ill and unable to attend tonight's meeting but had submitted a letter to TBC Licensing.

### 2.0 **Review of Festival measures**

2.1 RHS stated the Festival worked well this year and was a big improvement on last year. Security was good this year and generally better management of the event was evident. Taxis were better managed without the previous attempts to 3 point turn and encroaching on RHS's drive.

JP confirmed he had briefed the requirements and expectations with Andy Cabs, this year about refraining from pulling into drives and 3 point turns.

- 2.2 Site entrance pedestrian site entrance had moved this year away from TO's house leaving only the parking area entrance by TO's house. TO stated this had improved matters generally.
- 2.3 Fencing JP stated the Heras fencing had been erected inline with the Licence requirements, as it had been erected last year, comprising 50m separation zone apart from the one area where this cannot be physically achieved.
- 2.4 Traffic management JS stated the installation of pre-festival signage had been erected in good time this year, almost too early, given advance warning of the

### **ACTION**

forthcoming festival with good overall visibility of the signs.

Traffic lights had been incorporated again this year which controlled the exit of the car park area and also controlled the speed of vehicles generally along the main road. The car park consisted of a one-way system with entry and exit positions and avoided the turning of vehicles and clash at the one entrance which was a problem presented the previous year. Exit from site times on the traffic lights had been extended by 10 seconds.

JS stated the traffic management had worked well this year.

2.5 Toilet arrangements – VP noted that last year comments suggested that toilets be introduced at the pedestrian gates to help relieve festival goers upon their departure and prevent some the urination that had previously taken place on the highway by hedges and driveways. Toilets were placed at the exit this year.

TO commented that perhaps some further screening be introduced to the toilet area as some men still urinated outside of the on-site facilities albeit just behind the toilet shelter provision and this was in some instances visible from their kitchen window.

JP confirmed he will increase the screening and make it more strategically placed to avoid any future sightings from his kitchen window.

It was noted that urinating along the main road had not presented problems this year and was likely from the extra presence of security by the houses and the roundabout.

2.6 On-site facilities – JP confirmed caterers had increased in number with a greater variety of culinary options available. It was commented that there had been complaints about prices being high. JP commented that he was unable to dictate costs to the caterers.

JP stated there were more family orientated entertainment this year together with children's' rides. It was commented that the high spinning ride felt too noisy.

JP commented that he had paid for acoustic testing to be undertaken during the Festival and proceeded to hand out decibel readings that had been taken at strategic spots, including in Abbotswood area, during different times and stages of the Festival. All readings, he remarked, were within the permitted guidelines and stipulation as laid down by the Licence board.

RHS stated that noise is a very subjective phenomenon with different pitches affecting people differently. An increase of a few decibels and indeed 5 decibels is a significant jump in audible scale with human hearing and can be determined as a nuisance. She could hear the thumping of Bass from what she termed the "Star Wars" ride which seemed to play the same music continually.

It was commented that the Bass is much more audible and the shrieks from the ride certainly more noticeable. HC stated she felt the vibrations from the Bass at her house in Abbotswood. Her family were trying to enjoy the Bank holiday weekend in their garden and the noise was intolerable.

VP reminded that at the previous year's meeting the interlude music between acts was commented as being over exuberant with Bass. It was noticeable this year that the music mixing was much more refined and did not seem to produce last years issues. JP advised that the mixing equipment this year was more technically competent and a great deal of effort had gone into the directional placing of speakers and control of ranges in the noise spectrum.

BN stated the reading s presented by JP were more or less in line with TBC's readings taken during the Festival. BN confirm there are no statutory requirements or restrictions enforceable with fair ground rides. The artist music stage was very professional in its set up. Consideration should also extend to having super silent generators in the fair ground and if these are not available

JP

strategically placing them further away from residential housing will help.

TO commented that despite living right next the Festival grounds the noise and music had not bothered him.

RHS stated the music from the fair ground must have created conflict with the performing artists during their acts.

It was agreed that the nuisance factor of this year's Festival was the high level spinning, white knuckle ride, with the incessant shrieking from users of the ride and the continuous incessant fair ground music that accompanied this ride.

JP commented the fair did shut down exactly when asked to at the end of each day. The noise issue can be remedied with such rides being omitted altogether from future events.

#### 3.0 **Communications to residents**

3.1 Letter drop – a letter drop had been posted to local residents encouraging residents to complain to TBC Licensing in order to shut down the Festival.

DP stated that the letter was anonymous thereby preventing any form of contact and means of addressing ay concerns.

BN stated the wording on the letter was inaccurate and not factual and the intention of closing the Festival as the letter alluded to was not possible.

3.2 Communications – JP confirmed he personally sends out emails out to residents.

Noted a new couple had recently moved in down the road. Tony Gover should be removed from the email circulation list.

JH stated he had received one letter from a resident where that had tried to contact JP but JP had not replied. JP confirmed he communicates on all forms of social media , carries his phone with him at all time during the Festival and is contactable at any time. He doesn't know what more he can do to advertise his contact status. DP asked JH for the letter which JH confirmed he did not have details of the individual involved.

### 4.0 Site control measures

4.1 Security – TO stated he had phoned DS to personally confirm the improvement in security measures.

JH commented that one security man had tried to get departing revellers onto the footpath. DS stated security cannot physically manoeuvre people off the road. Security was placed to protect driveways along the road. There were 15 to 20 security personnel along the road at dispersal. A sniffer dog had also been deployed this year.

Mrs P confirmed that she had personally taxied some of the artists and that Andy cabs had commented how relatively quiet the Festival was during dispersal.

It was commented that the dispersal stage was generally very quiet. TO stated security was excellent.

BN stated there is a very grey area with dispersal as is experienced outside of pubs. The further away from the property, being it a pub or festival, the less power of authority can be exercised, which can make it more difficult to disperse from some properties.

4.2 Cleanliness – JP confirmed there are litter pickers during the day. To commented that the rubbish left at the end of the Festival is magically gone the following morning.

There has been less rubbish this year with less found and dropped in hedges. There was no rubbish at all left in neighbouring gardens.

HC commented that a ruck sack and sleeping bag had been thrown into a garden in Abbotswood.

4.3 Site dispersal & time keeping – JP stated site dispersal this year was quick, efficient and less congested. Bars were shut on time with bar staff leaving the area immediately and being replaced with security who quietly started ushering people after a short period. The immediate exiting of people once the last act had finished followed by the steady dispersal over the flowing half hour contributed to the perceived quiet exit of the festival. DS stated that if you try and force people out immediately they tend to get upset hence the method adopted.

#### 5.0 **Tewkesbury Borough Licensing Comments**

5.1 NB & SM confirmed TBC had received letters of complaint together with letters of support with a fair mix of each.

There is a need to evaluate the fair ground's effect on noise and the nuisance factor but from a licensing perspective there are no controls that can be exercised upon the fair ground. The fair ground need to adopt the use of strategic directional speakers. Lights can also affect residents and need due consideration when setting up.

There were no problems with security with the dispersal managed better than the previous year.

With the anonymous letter drop the information portrayed is not correct on how the licensing procedure operates.

JP commented that the monetary contribution from the fair ground to the Festival is very minimal but it does bring entertainment to the Festival and they do help with the site set up. The one ride that has caused excessive noise and concern is very frustrating.

#### 6.0 Police

6.1 JS commented that there had been no incidences of crime or disorder. The police had received an email about noise from the fairground.

Two officers visited early during the Saturday. DS stated his disappointment that there had not been a greater police presence. JS stated there had been incidents during the weekend which had prevented a greater presence.

### 7.0 **AOB**

7.1 JP confirmed the Festival had produced a small loss but he was pleased with the positive feedback he has received for this year's event. He derives a lot of pleasure from bringing good entertainment to the public.

JP commented that Heather Small never gives an encore performance but proceeded to do so which reflects how much she enjoyed the family good natured ambience. Titchy Strider confirmed he had a good time.

Judge Jules who was a last minute fixture proceeded to turn up without his music or headphones, but with some quick back up downloading from the Festival music team the situation was retrieved.

JP confirmed there had been a greater presence from corporate groups this year and this is an area he wants to encourage and increase next year.

JP is proud to be able to use his family's land for the Festival and despite the Festival being only for two days a year he takes very seriously the effect on the

neighbouring residents and will continue, as he has for the last two years, to improve matters where he can.

JPer commented that JP should be congratulated for organising such an enjoyable Festival for local residents and the wider audience.

7.2 It was agreed this year's Festival was a success with the slight blip from the fair ground white knuckle ride.

### End of meeting.

### Meeting ended at 8.45 pm

### Cider Festival 2016 Debrief and Review of Festival arrangements to neighbouring residents

### Minutes of Meeting held at Witcombe Cricket Club on Monday 12/09/16 at 7.00pm

### Present:

	Ros Hamblet Stubbs (RHS) Tony Oakley (TO) Ann Oakley (AO) Vince Perez (VP) Jim Hunt (JH) Jaine Simner (JS) Sandy McMillan Joe Pointon (JP) Danny Pointon (DP) Darren Simms (DS)		Resident Resident Resident Parish Councillor Glos Police TBC Environmental Officer Festival applicant/ organiser Joe Pointon's brother Simms Security (Festival security)
Apologies:	Tony Roberts (TR) Alan Taylor (AT) Nick Bishop (NB)	- -	Resident Resident Resident

**Distribution:** Those present, Apologies

#### <u>ACTION</u>

### 1.0 **Apologies** – received from Tony Roberts, Alan Taylor, Nick Bishop

 $\ensuremath{\textbf{Introductions}}$  – no introductions were necessary as all had previously met and were aware of their status.

### 2.0 Main Festival changes this year

2.1 JP gave a brief overview of the changes this year from the previous:

Re-usable cups for drinks were issued this year which significantly reduced the amount of rubbish generated plus the money generated from the purchase of the cups went towards the Festival's chosen charity.

Security this year has increased to a total of 35 which worked out very well.

All bar staff this year had been changed, now utilising staff from the race course.

Food was now all located in one particular zone rather have it spread out on the Festival grounds. TO commented the food stalls were located more towards his house which helped with screening of the toilet area which the previous year had presented problems with people urinating in view of his kitchen window. Visually, this year, it was a marked improvement. JP advised more options and types of food were offered this year and food traders had reported good business. It is difficult to get food traders to commit to the Festival as there is a cost to trade on the Festival grounds and they require some certainty that returns will justify the cost. There is a need to encourage more sweet stalls. Emails from traders had been sent to JP confirming this had been a good event.

### 3.0 **Review of Festival site controls**

3.1 Noise levels – JH handed copies of a couple of complaint emails. JH stated this was the first year he had visited the Festival after a kind donation of a ticket

from JP. Having walked around he was impressed with the general layout. Music from the fairground was too loud. He confirmed he had received 5 phone calls complaining about the noise.

TG commented the noise is far worse if you are a resident. RHS asked whether there be any scope concentrating more on the music festival rather than the fair to attract more people for the music.

JP confirmed he had asked that the direction of the fair music be more directed towards the hill and to not repeat the same music over and over again. He had asked the fair on a number of occasions to lower its music.

JS commented the fair is not that large and its does cater for children making the event more of a family event. JP stated not having the fair would be a loss to the Festival but there are no plans to increase it in any way.

TO stated the fair is the main acoustic problem. After 2 days you have had your fill. The proximity of the event to TO's house is an unfortunate situation to the event. There are a lot of people on the Saturday night taking selfies in the carpark until 2.00am. The fair is dismantled on the Sunday night which can go on for a few hours. TO was kept awake until about 3am with the main disturbance being from the impact drivers used on the nuts and bolts.

JH confirmed 5 people had complained about noise. He advised people are parking their cars on Castle Hill drive and then make themselves a nuisance when returning. He confirmed one of the complainants is from Castle Hill Drive reporting noise after 11pm and she wonders if she will be consulted in the future.

JH asked about under-age drinking, JP confirmed they operate a very strict Challenge 25 policy and do challenge those looking younger than 25. DS asked whether comments received related to the Festival or were general comments of under-age drinking on the street which can be a common problem.

Numbers of attendance to the Festival was questioned. JP confirmed approximately 1400 on Saturday and approximately 1300 on Sunday. DS stated a wrist band system was operated to confirm numbers, a strict challenge 25 policy was operated and there were a number of people turned away. There is a log confirming those turned away but DS would have to check with his colleague Jason on the gate. SM commented if logs are available that would be a good demonstration of enforcement.

SM confirmed Tewkesbury Borough Council had not attended the Festival this year due to lack of resources and had not undertaken any acoustic testing. JP confirmed he had employed Dale to take random acoustic readings at strategic positions who would then inform JP of any discrepancies which he would attend to immediately.

3.2 Traffic management – A one -way system operates on the approach to the carpark but not everyone complies. There seemed to be fewer taxis which suggests they must be picking up at the Shell garage.

TO asked whether a no exit sign had been placed to help direct the traffic in the one-way system. JP stated he assumed so. TO indicated having more men at the carpark would help. DS confirmed there were 2 stewards in that location.

RHS asked whether the traffic lights had been positioned differently this year which in her opinion was worse this year. The previous position was better in helping direct cars towards the carpark.

JS stated the traffic management had worked well this year.

3.3 Toilet arrangements – JP confirmed last year there were 36 toilets, this year this was increased to 52 with 12 positioned at the hospitality tents. There were 24 ladies toilet within a fully screened area. The gents had some outside toilets with modesty panels.

Previously the cubicles were used as unisex toilets but his year the distinct segregation caused less blockages and was a vast improvement in their set-up.

- 3.4 Children facilities JP stated he is looking forward to expand the childrens' facilities and entertainment by using a charity partner offering rugby training. Some social media comments are asking for a Kids' Club. It's all an idea for the moment. More families attended this year and JP had received good comments from families. The families do tend to drop away as the night progresses.
- 3.5 Taxis JP confirmed having again debriefed Andy Cabs prior to the event reminding not to turn in peoples' drives. It was noted there were about a dozen incidents of 3 point turns in the road. TO thinks the Cross Hand garage must have been busy as there were a lot of pick ups from there. It was noted the carpark by the Festival was plenty big enough catering for parked cars and taxi pick-ups.

The subject returned to the car parking in Abbotswood, JH stating drunken youths returning to their cars. JP confirmed having spoken with friends who lived in Abbotswood and they had not noticed any increase in normal car parking and again reiterating the Challenge 25 policy, they make great effort not to sell alcohol to minors.

JS stated the dynamics of the festival could be changing with locals deciding to park up in the neighbouring roads and not in the field and then leaving their cars overnight to avoid drink-driving. SM commented that peoples' perception of drunken behaviour is very often just high spirits. DS commented that evidently minors must have been accompanied by an adult if they were going to their cars as they would be too young to drive. JH stated he had no proof of events but was simply relaying the comments from the complainants.

#### 4.0 **Communications to residents**

4.1 TO commented the last set of minutes were sent out very late, he having received them in May 2016.

JS stated the news of charity events is very positive news. DP advised it is very often difficult to know what to communicate to residents. TO said just advising the increase in security gives enormous comfort. RHS stated each year a bit of panic sets in as August approaches and some communication gives some confidence that matters are in hand or are likely to improve.

TO asked whether it would be better to talk to DS direct about security. JP confirmed he has a debrief with DS at the end of each night. RHS commented that just popping in and having an informal chat helps matters.

TO commented with attendance figures now having reached the limits as set by the Licencing Board he asked JP what does he envisage happening at future events. DS advised that there had been people turned away on both days due to numbers.

JP commented he had new ideas for next year but these were still in their infancy, it would be good to grow the Festival. He was looking at tweaking the site layout even to the extent of getting costs from Western Power to bury the overhead power cable which currently placed restrictions and limitations on the positioning of the stage.

JH stated if the Festival was to grow JP would have to go back to the Licencing Board. JS commented JP needs to be realistic about the size of the Festival.

JP reminded that last year the Festival had suffered a financial loss, this year the Festival has proved to be more successful thereby covering last year's loss. There is a lot of hard work getting attendees to the Festival including the corporate events becoming more prominent. Growth is organic and comes from word of mouth. Last year's comments have helped the Festival grow.

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TO questioned whether the infrastructure could cope with greater numbers. RHS reminded that if the event gets bigger there will be greater costs associated with more security and other elements which does not necessarily equate to greater profitability. If the event grows at the same percentage as it has over the previous year it will be oversubscribed next year. TO expressed apprehension if the Festival grows he doesn't want it getting closer to his property.

JP commented that plans are for the Festival to eventually move but could not do so at the moment as there remained an unstable base to the Festival. Accountants need to review whether increasing the Festival will lead to greater profit. RHS stated it is important to maintain quality rather than quantity.

JS stated the Witcombe Festival is affordable compared to other festivals being in the region of  $\pm 50$  to  $\pm 100$ . JP stated the current price makes it inclusive to a lot of people including the tight-knit Brockworth community which he feels an allegiance to. The Brockworth community don't want to feel ripped off.

TO commented it would be a massive risk to move the Festival elsewhere with inherent problems other sites would offer whilst JP was now getting over some of the problems this site presented.

### 5.0 Site control measures

5.1 Security – TO asked DS was he happy with the security measures. DS stated he was very pleased that JP had increased security numbers which gave him the confidence to deal with matters in an appropriate manner should they arise. He has a good bunch of guys and many ask to work the event as it is a good humoured/natured event. Dispersal this year was cleared 15 minutes earlier that the previous year.

TO commented that increased security really helped this year. DS reiterated he felt very confident this year they could deal with any issues.

The Roving Fest was brought up as comparison where there had been an incident. JP commented having attended that festival and witnessed the incident that made his mind up to increase security at the Witcombe Festival. JP stated any incident whether minor or major is ugly and no-one wants to see that. DS confirmed 30 security were on the road this year at dispersal.

5.2 Cleanliness – JP confirmed the introduction of the plastic cups this year really helped with litter and there were no problems with litter. TG stated he walked out on Sunday morning and there was a great deal of litter at the Cross Hands garage. A couple of hours later the site was spotless. JP confirmed he and his brother had cleaned the site and his OCD makes him clean up thoroughly.

TO commented clearance of litter has always been good.

5.3 Site dispersal & time keeping – Music stops at 11pm with last orders at the bar at 10.45pm. Question was raised about what time the fair turns their music off. JP confirmed he asks that it gets turned off at the same time.

DS confirmed a softly approach is taken with dispersal. Bar staff are completely removed from the bar at closing time and this makes people naturally vacate the area. The area is left for 30 minutes and the site naturally clears of its own accord without the mass exodus which can often be experienced.

### 6.0 Tewkesbury Borough Licensing Comments

6.1 SM confirmed TBC had received one email of complaint which was bland in nature and related to questioning why this type of event should be held so close to their property.

Receipt of risk assessments gave sufficient confidence to enable the Festival to proceed. There were no issues presented that required TBC to attend the

Festival. It was noted that previous inspections had given the impression of a very professional layout to the Festival.

SM clarified that the term inaudible at the perimeter of the site means you can hear music and sounds but it should not bother you, it is unobtrusive.

JH commented that noise travels and he could hear the music from his home.

TO stated he was pleased the large propeller fair ride was not there this year.

SM confirmed noise before 11pm is viewed very differently to that after 11pm. If noise/music is shut down at 11pm that goes a very long way to noise compliance. It is very difficult to complain about noise before the hours of 11pm. JS commented that some pubs suffer from complaints about noise which the latest licensing changes and smoking out of the properties has not helped. TG stated you can be afraid of retaliation if you complain directly about noise.

### 7.0 Police

7.1 JS commented there was a lot of drunkard behaviour at the Cross Hands but this may not be reflective of the Festival alone. Festival security does tend to send revellers down to the Cross Hands for taxis and this is naturally an area for congregation. TBC had allocated a couple of officers this year to attend to matters relating to the Festival.

DS commented the response and attendance of the Police this year was "spot on". Compared to last year this was a marked improvement.

### 8.0 **AOB**

8.1 JS commented that the Festival and JP had come a long way and it was pleasing to see JP take on comments and make the improvement where required.

TO stated you learn to live with it as long as the Festival is organised correctly but 2 days is long enough. The site set-up is crucial for the success of the Festival particularly the security measures. It proves the conditions as laid down by TBC Licencing Board have worked. All these details are very dear to the local residents. TO confirmed he is now not as affected as most but the first year it was horrendous. The newly located entrance has helped matters.

End of meeting.

Meeting ended at 8.30 pm

# **APPENDIX 14**

### **Letter to Responsible Authorities**

Licensing department, Tewkesbury Borough Council, Gloucester Road, Tewkesbury, GL20 5TT

24<sup>th</sup> April 2017

Dear Licensing Officers,

### Subject: Variation - Witcombe Cider Festival

The Witcombe Cider Festival takes place over each August Bank Holiday weekend. This once-per-year event has been operating successfully for five years (four on the current site), and there have been no major incidents during its history.

A wide range of proactive measures have been put in place to ensure good control of the event and, last year, with robust security being implemented, there were no incidents of crime or disorder connected with the event.

This successful event has become more and more popular with the local community, as a result of which the Licence Holder, Joe Pointon, wishes to vary the licence in the following manner:

- Increase the *maximum* capacity from 1,500 to 2,500 on Saturday and Sunday.
- Extend the duration of the event to include Friday evening from 5pm midnight (but with the maximum capacity remaining at 1,500 on Friday).

A meeting was held with PC Jaine Simner (Police Licensing) on 24<sup>th</sup> January 2017, during which Mr Pointon's proposals were outlined. It was suggested that Mr Pointon should discuss his proposals with the neighbours immediately alongside the site. Mr Pointon has since met with them and they have indicated that they are *not* opposed to these changes provided appropriate measures are put in place to maintain good control.

Ctd/

### **Additional Measures**

In order to ensure that this event remains trouble-free, the following *additional* measures would be implemented this year:

- 1. The number of Registered Doorstaff/Security employed will be *increased* to ensure that the high ratio of 1 door supervisor per 75 attendees remains in place at all times.
- 2. The heras fencing around the site will be covered with fabric screening material, so as to provide a higher degree of privacy for the neighbours.
- 3. CCTV will be in operation at the entrance to the site, in order to record visual images of those attending the event.
- 4. Additional Portaloos will be provided.
- 5. The overflow car-park will be available in the event that the car-park reaches capacity.
- 6. Transport provision will be improved. Stagecoach has agreed to provide extra buses at peak times on its number 61 service (which serves this route). In addition, it is intended that a minibus will operate a local dropping-off service from 2100 hours to close.

Musical entertainment will continue to end at 2300hours each day, with the whole site being empty and closed down by midnight.

An application to vary the Licence will be submitted shortly but, in the meantime, if any of the Responsible Authorities have any questions or concerns, please don't hesitate to contact me. Mr Pointon and I remain available to discuss any concerns or meet with you.

I look forward to hearing from you.

Yours sincerely,

Andy Cook Licensing Consultant

07949 800094 andy@**easy**licensing.co.uk

cc. Responsible Authorities, Gloucestershire.

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# **APPENDIX 15**

**Police response to letter.** 

### Witcombe Cider Festival

McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk>

### Reply

Tue 25/04/2017, 13:52 'AndyCook100@hotmail.co.uk'

### Andy

I have read your letter which relates to the proposed increase in numbers for the Witcombe Cider Festival.

I have discussed this matter with Senior officers and the Force Operations Department and the position of the Constabulary is that we will oppose any increase in regard to attendees at this event.

Thank you.

David McFarlane
Senior Harm Reduction Advisor
Head of Crime Prevention and Licensing.
Gloucestershire Constabulary Headquarters
In No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

 <sup>(1452)</sup> 752173

 <sup>(1452)</sup> David.McFarlane2@gloucestershire.pnn.police.uk

# ACOUSTIC CONSULTANTS LTD

Outdoor Music Event Witcombe Cider Festival, Brockworth

# Noise Monitoring Report

Reference: 6848/DO August 2017



Outdoor Music Event Witcombe Cider Festival, Brockworth

# Noise Monitoring Report

Client:
JDP events Ltd
Marklands
Green Lane
Little Witcombe
Gloucester
GL3 4TX

### Noise and Acoustic Consultant:

Acoustic Consultants Limited Raleigh House Wellsway Keynsham Bristol BS31 1HS

Prepared by

Daniel Oldaker BSc. (Hons), MIOA

Checked by:

Blake Lucas BEng. (Hons) MIOA

Issue Number: 1st Issue Date: 31 August 2017



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### 1. Introduction

JDL Events Limited appointed Acoustic Consultants Limited to provide Noise Monitoring during Witcombe Cider Festival, which took place between 25<sup>th</sup> – 27<sup>th</sup> August 2017.

The purpose of the noise monitoring was to determine compliance with the noise limits and fulfil the noise monitoring requirements required by the premises licence 17/00437/LIQPRM.

The report summarises the findings of monitoring that took place during the event.

### 2. The Site & Event

The event site was located on Painswick Road, Brockworth, Gloucester, GL3 4RP. The main stage was located approximately 85 metres to the south-east of Painswick Road and the housing estate opposite; and 150 metres and 125 metres respectively to the north east of Highways and south of Greenacres, the two most exposed residential properties.

The site comprised one main stage (where performances ended at 23:00 hours), carnival rides, a bar within a marquee, and several food and drink outlets.



### 3. Noise Limits

The premises licence 17/00437/LIQPRM provides noise limits to be assessed at nearby noise sensitive properties and requirements for noise monitoring. The relevant extracts are as follows:

### "The prevention of public nuisance ...

- 5. Music in the open air shall cease by 23:00 at the latest.
- 7. On days when music is taking place outdoors Music Noise Levels (MNL's) shall be monitored at such intervals and from such locations as have been agreed in writing with an Environmental Health Officer from Tewkesbury Borough Council.
- 8. Control limits set at the mixer position shall be adequate to ensure that a maximum MNL of 65dB LAeq (15 minutes) measured one meter from the façade of the noise sensitive properties shall be achieved between the hours of 09:00 to 23:00.

### Prevention of Public Nuisance ...

A detailed noise management plan must be provided which will set out how the applicant is going to ensure that throughout the event the Music Noise Levels (MNL) does not exceed 65 dB(A) over a 15 minute period at 1 metre from the façade of any noise sensitive premises. This includes inaudibility of music noise between the hours of 23:00 and 09:00 (as detailed in section 3 of The Noise Council Code of Practice on Environmental Noise Control at Concerts). The plan must identify the noise monitoring locations; the duration and pattern of the noise monitoring throughout the event; details of the noise monitoring equipment, including calibration details; and the credentials of the persons undertaking the monitoring – this must be a member of the **Institute of Acoustics or equivalent body.**"



### 4. Noise Monitoring

Noise monitoring was undertaken in accordance with the submitted noise management plan reference 6343 dated 18<sup>th</sup> August 2017.

### 4.1. Equipment

Sound pressure levels were measured using two Class 1 sound level meters with half-inch condenser microphones, using the 'fast' setting.

The equipment is checked regularly using a Quality System meeting the requirements of British Standard EN ISO/IEC 17025:2005, and in accordance with British Standard EN 10012:2003, and traceable to the National Standards.

This equipment was checked and calibrated as noted below and the certificates are available for inspection. Table 1 provides the equipment and calibration status.

Equipment Description /	Serial number	Date of	Calibration
Manufacturer / Type		calibration	Certification Number
NTI XL2 Sound Level Meter	A2A-11053-E0	10/03/16	42439
NTI MA220 Pre-Amp	5871	10/03/16	42439
NTI Microphone Capsule	9276	10/03/16	42439
Larson Davis Calibrator CAL200	12605		
NTI XL2 Sound Level Meter	A2A-11041-E0	15/12/2016	4A719-A2A-11041-E0
NTI MA220 Pre-Amp	6428	15/12/2016	42719-6428-M2230
NTI Microphone Capsule	9583	15/12/2016	42719-6428-M2230
Larson Davis Calibrator	13392	15/12/2016	42719-13392-CAL200

### Table 1: Equipment and calibration status

Field calibration checks were carried out before, during and after measurement took place. The maximum drift recorded on either sound level meter was 0.5 dB; this is not considered significant.



### 4.2. Monitoring Procedure

One of the sound level meters was attached to the frame of the sound tent, directly opposite the main stage. An upper limit was determined for the on-site sound level meter by carrying out concurrent short term monitoring during the first DJ set on the Friday night with the second meter, which was located in a field opposite, in a location representative of the façade level at 188 Abbottswood Road.

By determining the sound level at the mixing desk that corresponded to the maximum Music Noise Level at the residential receivers, a limit was able to be set on the on-site meter that would cause an LED to flash when the limit was exceeded. With this system in place, the sound engineer had a visual indicator to ensure the Music Noise Level was not exceeded.

The Music Noise Level limit at the mixing desk was determined as 96dB  $L_{Aeq,15 minutes}$ , this was later corrected to 92dB  $L_{Aeq,15 minutes}$  when the Friday night headline act started.

The second meter was rotated primarily between three locations, which had been monitored in previous years and are identified on figure 1.

A fourth location to the south, at Hillside Cottage, was monitored once each on the Friday and Saturday nights, however the Music Noise Level at this location was significantly lower than at the other receivers and noise levels were primarily determined by road traffic noise.

Music Noise Level readings in terms of the  $L_{Aeq,15 \text{ minutes}}$  were taken at each location, as as asset out in the noise management plan to determine whether the maximum Music Noise Level of  $L_{Aeq(15 \text{ min})}$  of 65 dB was being exceeded at the residential receivers. If the maximum  $L_{Aeq}$  was exceeded, the mixing desk was visited, the sound engineers were requested to reduce the noise level and the limit on the on-site sound level meter's maximum limit was adjusted accordingly.



Figure 1: Site overview showing monitoring positions representative of nearby residents, stage location and speaker direction





### 4.3. Measured Data

The recorded data during the event is presented in the tables below.

Location	Start	End	L <sub>Aeq, 15 min</sub> , dB
D	18:38	18:53	54.8
А	19:03	19:18	51.5
А	19:38	19:53	55.8
В	20:05	20:13	55.3
С	20:31	20:46	58.2
А	21:36	21:51	63.6
В	22:10	22:25	56.8
С	22:34	22:49	58.7

Table 2: Noise level measurements on Friday 25<sup>th</sup>

Table 3: Noise level measurements on Saturday 26<sup>th</sup>

Location	Start	End	L <sub>Aeq, 15 min</sub> , dB
А	19:04	19:19	58.6
В	19:31	19:46	61.4
С	19:55	20:10	62.0
D	20:30	20:45	52.2
А	20:55	21:05	63.9
В	21:29	21:44	61.6
С	21:54	22:09	61.9
А	22:20	22:35	64.4
В	22:47	23:02	60.5

As shown in Tables 2 and 3, no recorded  $L_{Aeq,15min}$  value exceeded the 65 dB criteria at the façade of the nearest residential receivers on the Friday and Saturday.



Location	Start	End	L <sub>Aeq, 15 min</sub> , dB
А	18:56	19:11	65.2 <sup>[1]</sup>
А	19:18	19:20	65.8[1]
А	19:24	19:39	62.0
В	20:11	20:26	62.3
С	20:34	20:49	59.1
А	21:01	21:07	68.8 <sup>[2]*</sup>
А	21:15	21:20	68.3 <sup>[2]*</sup>
А	21:26	21:32	66.8 <sup>[2]*</sup>
А	21:40	21:55	62.5
В	22:12	22:27	63.2
С	22:36	22:50	67.8[3]

Table 4: Noise level measurements on Sunday 27<sup>th</sup>

[1] Upon arriving on the Sunday, noise levels subjectively appeared louder around the perimeter of the festival site, which was confirmed by the first 15 minute reading of the day. This may have been due to the frequency content of the music being performed at the time, which was punk rock. Significant rumbling low frequency content from the bass and kick drum could be heard throughout the performance without respite, as opposed to the genres of music played on the previous night, in which the presence of low frequencies varied throughout. The constant nature of the low frequency content within songs is likely to have contributed to a louder 15 minute L<sub>Aeq</sub>.

Whilst the exceedance of the Music Noise level was negligible this was addressed by liaising with the sound engineer running the desk and asking for a reduction in the sound level of the main mix and also a low shelf filter be applied under 100 Hz on the parametric equaliser. After the initial changes, the reduction in noise levels sounded negligible so further adjustments were made which resulted in a suitable 15 minute L<sub>Aeq</sub>, recorded between 19:24-19:39.

[2] Upon returning to monitoring location A for the next round of measurements, the noise level was noticeably higher than at locations B and C. In a rare period when no music was playing, the LAF trace was showing a level of approximately 62.5 dB for crowd noise alone, so it is possible that the larger crowd on the final night was contributing to the louder levels at location A.

The asterisked values are 5-6 minute  $L_{Aeq}$  values. Recording was stopped in each case to inform the engineer that sound levels needed reducing in order to be compliant with the licensing criteria. As it was a continuous DJ set, there was no pause in the music and a judgement was made for each that the 15 minute  $L_{Aeq}$  would not be < 65 dB if the monitoring were continued. The  $L_{Aeq}$  values continue to decrease over the course of these short term measurements until the levels were deemed acceptable, which was demonstrated in the measurement of a 62.5 dB  $L_{Aeq(15 minute)}$  between 21:40 – 21:55.



[3] The final 15 minute window fell within Example's headline set. The L<sub>Aeq</sub> recorded exceeded the 65 dB criteria and sounded significantly louder than any previous recordings at monitoring location C. There was not enough time to walk back to the sound tent and inform the engineer of this, so text messages and calls were made, although with no response. Upon returning to the tent it transpired that a member of Example's crew had taken over the desk and had refused to comply with the limit shown on the sound level meter.

We suggest that to avoid a similar issue in future years the festival sound engineer is to maintain control of the mixing desk at all times. The festival engineers were very responsive to requests to reduce or alter the noise levels from the stage.

### 5. Limitations

The report limits itself to addressing solely on the noise aspects as included herein. We provide advice only in relation to noise and acoustics. It is recommended that appropriate expert advice is sought on all the ramifications (e.g. CDM, structural, condensation, fire, legal, etc.) associated with any proposals in this report or as advised and concerning the appointment.

The report has been prepared in good faith, with all reasonable skill, care and diligence, based on information provided or available at the time of its preparation and within the scope of work agreement with the Client. We disclaim any responsibility to the Client and others in respect of any matters outside the scope of the above.

The report is provided for the sole use of the named client and is confidential to them and their professional advisors. No responsibility is accepted to other parties.

### 6. Conclusion

Acoustic Consultants Limited were appointed by JDL Events Limited to advise on the environmental noise impact of Witcombe Cider Festival, Painswick Road, Brockworth, Gloucester, GL3 4RP, and to monitor noise levels on the day of the event to ensure compliance with the relevant code of practice and the requirements of the licensing conditions.

Monitoring locations were agreed prior to the event, based on previous years, and 15 minute monitoring exercises were carried out in a regular cycle between them.

Regular liaison between the noise consultants and backstage crew ensured that noise emission from the event was kept to acceptable levels throughout its duration. The only window of non-**compliance was the final 15 minutes in which an act's crew had taken over** the desk and refused to comply with the agreed limits. To avoid a reoccurrence of this in future years, acts could be contractually required to relinquish control of the master faders to the in-house staff upon being booked.



Incorporated in the UK as Acoustic Consultants Limited. Registered Office: Raleigh House, Wellsway, Keynsham, Bristol BS31 1HS. Registered No: 8544901.

# **APPENDIX 17** Body-Worn CCTV Schedule

### • Footage 22:44 - 22:47 Saturday 26/08/17

Shows Main Entrance/Exit and Reception desk with CCTV system. Customers starting to leave in orderly fashion. Patrons leaving are not unsteady on feet. Door Supervisors present and Medics observing in case needed. Calm atmosphere.

### • Footage 22:50 - 22:52 Saturday 26/08/17

Main Stage entertainment can be heard. Shows children still on site. Briefly shows the area near the Drinks Marquee/Main Stage area.

### • Footage 22:59 - 23:19 Saturday 26/08/17

Shows people leaving via Main Exit. Steady on feet.
Fairground in operation.
Families with children present. Teenagers present too.
Food Village (in distance).
Trackway on the ground.
Customers queuing in orderly manner for Buses. Buses loading up & leaving.
Toilets by Exit heavily used.
Doorstaff monitoring calm dispersal. Darren Simms overseeing.
Two Police Officers standing observing (in distance)
Main Stage music ends.

### • Footage 23:19 - 23:39 Saturday 26/08/17

Shows people leaving in greater numbers but still in an orderly fashion.
Door supervisors can be seen heading out to Painswick Road.
Side-exit in use but closed when buses enter and leave.
Families still present & seen leaving.
Fairground still operating but fairground music now stopped.
Buses operating well.
Attendees posing for photos in front of illuminated Festival sign.
Couple of extra Police Officers arrive.
Argument between customers.

### • Footage 23:39 - 23:59 Saturday 26/08/17

Music in Marquee cannot be heard from position near Main Exit. Doorstaff start shepherding people towards the Exit. Shows Drinks Marquee thinning out. Adult only in Bar area Door supervisor in Bar area. Marquee half-empty. Music in marquee stops. Bar closure. Doorstaff empty marquee. People having fun & laughing. Remaining customers head for exit.

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

### I David McFarlane on behalf of Gloucestershire Constabulary (Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, or description Witcombe Cider Festival Part Parcel 6568 Painswick Road Brockworth	dnance survey map reference or
Post town	Post code (if known)

Name of premises licence holder or club holding club premises certificate (if known) Joseph Pointon

Number of premises licence or club premises certificate (if known) 13/00120/LIQPRM

### Part 2 - Applicant details

lam	Please tick ✓ yes
1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)	
2) a responsible authority (please complete (C) below)	х□
3) a member of the club to which this application relates (please complete (A) below) (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)	

Please tick ✓ yes					
Mr 🗌 Mrs	🗌 Miss		Ms		Other title (for example, Rev)
Surname			Fir	st names	
l am 18 years old o	or over				Please tick
Current postal address if different from premises address					
Post town			Post	t Code	
Daytime contact tel	ephone numb	er			
E-mail address (optional)					

### (B) DETAILS OF OTHER APPLICANT

Name and address		 
Telephone number (if any)		 
E-mail address (optional)	<u></u>	 

### (C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Chief Constable Gloucestershire Constabulary Police Headquarters 2 Waterwells Quedgeley	
Telephone number (if any) 01452 752173	
E-mail address (optional) David.McFarlane2@gloucestershire.pnn.police.uk	

Please tick one or more boxes ✓

X

### This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 2)

The police are objecting to the this festival continuing on the following grounds,

- Breach of the Licence Conditions The number of festival goers in attendance exceeded the maximum permitted mandatory number and thus compromised public safety and increased incidents of crime and disorder.
- Public Nuisance in relation to the disturbance and nuisance caused to local residents.
- 3) Crime and disorder issues in respect of the violence, disorder and illegal drug use received in relation to this event
- 4) An unsafe location in respect of the fact that public safety has been compromised by the number of people walking to and from the event along a main trunk road..

### Breach of the Licence Conditions -

The number of festival goers in attendance exceeded the maximum permitted mandatory number on the licence and thus compromised public safety and increased incidents of crime and disorder.

The current number of festival goers permitted under the current licence is 2250 on each day (with 500 staff and security personnel in addition to this).

The CCTV at the entrance to the event has been very carefully scrutinised by the Constabulary and it was found that –

On Saturday 26<sup>th</sup> August 2017 at 1900 hrs the number of festival goers on site (excluding staff and security) was 3691. This was 1441 persons above the permitted on the licence and therefore 64% more than allowed.

On Sunday 27<sup>th</sup> August at 2000 hrs the number of festival goers on site was 4038 (excluding staff and security). This figure was 1788 above the number permitted on the licence and 80% more than allowed.

At 1930 hrs on Sunday 27<sup>th</sup> August a member of the festival staff who was positioned at the entrance, was 'clicking' patrons into the event and when spoken to by Police Sergeant Claire Morgan the clicking apparatus indicated a number in excess of 3500. In addition she also spoke to the security manager on the night who stated that in his opinion there were in the region of 3000 festival goers on site.

Further evidence that indicates that the organisers were aware of the overcapacity are that there were insufficient wristbands for the patrons and more basically that the event ran out of both water and beer.

The consequence of the excessive numbers was that there was a further breach of conditions in that there were insufficient SIA and marshals to protect and safeguard the public. There should have been 53 SIA staff for this number of patrons, in actuality there were 21 on site as counted by Charlotte Haslam from the SIA on her visit to the site at 2030 hrs on Sunday 27<sup>th</sup> September.

This being in accordance with the condition of a ratio of one SIA staff per 75 customers.

In addition there is requirement under the operating schedule for the event that – 'All incidents will be logged in the Event Incident Log; this being stipulated in Appendix G of the schedule'

The police have never received a copy despite requesting by email to see it on two separate occasions.

Also the police have requested to examine the record of any drug seizures which should have been recorded in the event Security Log Book. Again this has not been produced which, in view of the reports from members of the public that drugs were seized by SIA staff at the event, suggests a disregard for recognised procedures and implies potential malpractice.,

Appendix 1 – Breakdown of the figures of people entering the event. Appendix 2 – Copy of entire CCTV footage for camera 4 at entrance to site. Appendix 3 – Copy of Email from Charlotte Haslam – SIA covering her visit to the event.

Appendix 4 – Copy of email requesting Incident and Security log.

<u>**Public Nuisance**</u> - in relation to the disturbance and nuisance caused to local residents.

There were 5 complaints received by the Parish Council in regard to overt use of illegal drugs, excessive noise and parking. One the of the complaints refer to one of the event organiser's openly taking drugs and another report states that patrons were blatantly snorting in front of families and children.

There were also 7 incidents reported to the police relating to noise and other nuisance, and 4 incidents relating to thefts.

In addition reports from members of the public and police officers state that the final act on the Sunday used profane and obscene language and the noise volume for this performer was excessive and above the prescribed limit.

The Brockworth Parish council support the Police in this review process.

Appendix 5 – Redacted versions of complaints to the Parish Council

### Appendix 6 - Redacted versions of police incidents

<u>Crime and disorder</u> - issues in respect of the calls and complaints received in relation to this event

Police officers who attended the event report that the wide spread use of illegal drugs and they felt that they were unable to enforce the law in respect of this due to the problems that arrests would make in this environment.

Local residents also complain of illegal drug taking both in the form of complaints to the Parish council, to the Police and on social media.

There were also a large number of fights and scuffles, particularly in the hours of darkness. One of the Police Officers, APS Handley states "I dealt with 11 different incidents whilst at the festival site. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol"

(Appendix 7 – Five Reports from officers who attended the event)

Officers report that a woman was hit on the head by a glass whilst watching the final performer on Sunday night

There was also one police emergency call for assistance call whereupon officers from both Cheltenham and Gloucester were sent to the assist.

In addition one officer arrested two separate people for drink driving both had driven from the event and were stopped nearby following bad driving or a road traffic collision.

Some of the quotes in respect of the use of illegal drugs and violence from different individuals on the Witcombe Cider Festival Facebook site include –

'A member of our party being threatened when they asked a group to move from our tents seating. Members of our group were approached by people selling drugs'

'We had some idiot throw a bottle of water which hit our table which luckily didn't break in the person's face or hit the baby we had with ús, people the seen sniffing coke off their hands at least be discreet about it''

'I was very put off by the amount of idiots fighting and throwing pints over the crowds.'

It's not acceptable to take drugs openly around children, it has turned into a drug and drink induced festival'

'Loads of drugs going on, we report it to security and all they do was take it off them. People sniffing coke by the toilets'

'I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider'

Appendix 8 – Social media comments

**Public Safety** –This is an unsafe location in respect of the fact that public safety has been compromised by the number of people walking to and from the event.

The Witcombe Cider festival is situated on the A46 Cheltenham to Stroud road within a 40mph zone between Brockworth and Cranham. Evidence indicates that even with a comprehensive traffic management plan this location is not suitable for the festival.

There were reports of large numbers of people queuing on the A46 waiting to enter the event. Many of these strayed into the roadway and were in danger from vehicular traffic travelling towards Stroud.

Members of the public were so concerned that they took photographs of this and

forwarded them to the police - attached.

There are also several reports from police officers of considerable numbers of intoxicated persons leaving the site in the hours of darkness and walking along the road of the A46 causing a danger to themselves and other road users.

PC Kathryn Hammond stated ' *Although there were security staff trying to guide* people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people's hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians'.

On addition CCTV footage taken from a police vehicle clearly show persons walking along the A46 in the roadway and in danger from vehicular traffic, this being 40 minutes after the event has finished.

*Appendix 13* - Gloucestershire Road Safety Officer David Collicott has prepared a report in respect of the event and conclusion is:

"It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users has been higher than it should have been. It is fortunate that no injury incidents occurred."

(Appendix 9 - photographs taken by a member of the public illustrating person's queueing on the roadway)

(Appendix 10 – Report by Police Sgt Tony Wallace)

(Appendix 11 – Report by PC Kathryn Hammond.)

(Appendix 12 – CCTV form Police vehicle)

(Appendix 13 – Road Safety Report David Collicott)

Conclusion

The organisers have showed a complete disregard for the conditions and advice given by both the licensing committee and the Safety Advisory Group. If this event were allowed to continue there is very likelihood that any conditions or recommendations given by the Licensing Committee would also be ignored in the future.

Appendix 1 – Breakdown of the figures of people entering the event.

Appendix 2 – Copy of entire CCTV footage for camera 4 at entrance to site.

Appendix 3 – Copy of Email from Charlotte Haslam – SIA covering her visit to the event.

Appendix 4 – Copy of email requesting Incident and Security log.

Appendix 5 – Redacted versions of complaints to the Parish Council

Appendix 6 - Redacted versions of police incidents

Appendix 7 – Five Reports from officers who attended the event

Appendix 8 – Social media comments

Appendix 9 - Photographs taken by a member of the public illustrating person's

queueing on the roadway

Appendix 10 – Report by Police Sgt Tony Wallace

Appendix 11 – Report by PC Kathryn Hammond.

Appendix 12 – CCTV form Police vehicle

Appendix 13 – Road Safety Report David Collicott

# <u>Appendix 1</u>

# Breakdown of the figures of people entering the event.

Numbers of festival goers on site at the Witcombe Cider Festival

These figures were achieved by counting festival goers going through the entry tent entrance and do not include performers, staff or security

#### Saturday 26<sup>th</sup> August

Licensed permitted capacity of 2250 exceeded at 1637 hrs.

1200 hrs to 1300hrs	On Site - 256
1300 hrs to 1400 hrs	On site - <b>633</b>
1400 hrs to 1500 hrs	On site - 1159
1500 hrs to 1600 hrs	On site - 1781
1600 hrs to 1700 hrs	On site- 2517
1700 hrs to 1800 hrs	On site -3266
1800 hrs to 1900 hrs	On site - <b>3691</b>
1900 hrs to 2000 hrs	On site -3793
2000 hrs to 2100 hrs	On site 3738

#### Sunday 27<sup>th</sup> August

Licensed permitted capacity of 2250 exceeded at 1549 hrs.

1200 hrs to 1300hrs	On Site - <b>378</b>
1300 hrs to 1400 hrs	On site - <b>957</b>
1400 hrs to 1500 hrs	On site - <b>1668</b>
	On site - 2360
1500 hrs to 1600 hrs	
1600 hrs to 1700 hrs	On site- 2963
1700 hrs to 1800 hrs	On site - <b>3509</b>
1800 hrs to 1900 hrs	On site -3880
1900 hrs to 2000 hrs	On site - <b>4038</b>
20 hrs to 2100 hrs	On site - <b>3981</b>

## <u>Appendix 2</u>

# Copy of entire CCTV footage for camera 4 at entrance to site.

### <u>Appendix 3</u>

# Copy of Email from Charlotte Haslam – SIA covering her visit to the event.

#### McMillan, Emma (Community Harm Reduction)

From: Sent: To: Cc: Subject: Charlotte Haslam < Charlotte.Haslam@sia.gsi.gov.uk> 06 September 2017 12:58 McMillan, Emma (Community Harm Reduction) McFarlane, David RE: WCF 2017

Hi Both

I hope you are well.

My apologies for not getting back to you sooner. Its only now, that the festival season is coming to an end, that I've been able to take breath and sit down in front of my computer and answer the mountain of emails...

With respect to the Cider Festival.

The security provider was Simms Group based in Cheltenham. As I understand it, the security provision was upwards of 28 security staff. However, no-one, including yourselves, Simms Group or the Licence Conditions, was able to give a definitive number.

Prior to the event on Thursday 24/08/17, I had a meeting with Simms Group with the hope that they would be able to furnish me with a list of staff that would be deployed over the weekend. They did not have one. I gave them until 5pm on Friday and said that I would collect the list when I attended on the Saturday. They still did not have a list on Saturday. This is due to the fact that they did not know who exactly would be turning up - the security operatives were being drafted in from friends of friends, word of mouth, other security companies.

I completed my checks with PC Tom Evans and in all 22 security staff had been deployed. Of those 22 security operatives, 21 had active SIA licences. One individual was however wearing a laminated fake licence. He was questioned but was unable to provide any further identification to prove who he was. He was therefore cautioned on suspicion of committing an offence under the Private Security Industry Act 2001 (sect 3 engaging in licensable activity without a licence). I conducted a brief interview and suspended it pending further enquiries by the SIA. These enquiries are ongoing.

As the SIA do not have the authority to remove people from a venue or an event, I deferred to Tom and it was decided that the individual would be removed from his position and used as a Steward instead.

Unfortunately I cannot comment on the capacity, this is something you will have to bring up with the Event Organisers / Simms Group.

Going forward for next year; if the event is to take place; I would suggest that the licence conditions are changed to reflect a more structured approach for security provision and the number of security operatives required is a set figure and not the "no less than" style it currently is.

With respect to security provision itself, the number of operatives required to man this event is high (28+). Experience has shown that smaller security companies do not have the capacity to man an event of this size using their own employees. Events are temporary and companies do not want to pull off their staff from regular NTE work to man an event, therefore an ad hoc / scatter gun approach is normally the case and operatives are brought in via Facebook and word of mouth. The knock on effect from this, means that any form of screening and vetting of individuals falls by the wayside, staff lists cannot be complied in time and you are left unsure as to whether you have the numbers to cover the event and who is going to be working for you.

For events of this size, I would recommend that the Licencing Authority look towards an SIA Approved Contractor (ACS).

The benefits of using an Approved Contractors would include such things as continuity of staff, screening and vetting of staff, commitment to customer service and the compulsory licensing of their staff. Further information about the Approved Contractor Scheme can be found at https://www.sia.homeoffice.gov.uk/Pages/acs-benefits-using.aspx - I think this is something we should have a face to face discussion about in the next few weeks.

Please let me know your thoughts.

Best wishes

#### **Charlotte Haslam Investigations Officer** Security Industry Authority

#### Landline: 020 7025 4138

From: McMillan, Emma (Community Harm Reduction) [mailto:Emma.McMillan@gloucestershire.pnn.police.uk] Sent: Tuesday, August 29, 2017 2:46 PM To: Charlotte Haslam < Charlotte. Haslam@sia.gsi.gov.uk> Cc: McFarlane, David <David.McFarlane2@gloucestershire.pnn.police.uk> Subject: WCF 2017

Good Afternoon Charlotte,

Hope your well and the weekend went by without to many problems for you.

I was wondering when you get a second could you email us a debrief regarding how your inspection went at Witcombe Cider Festival. We have a report from residents stating that a security guard informed them the capacity was 3,600 patrons on the Saturday and 4,200 on the Sunday we have no way of clarifying that, we were extremely shocked by this as their licence is only for 2,250 patrons per night.

We would be grateful for any feedback you may have.

Many Thanks Emma

Emma McMillan **Licensing Unit** Harm Reduction Department **Gloucestershire Constabulary** 

Police Headquarters | No.1 Waterwells | Quedgeley | GL2 2AN Personal - 01452 752817 | Group - 01452 754482 | Force Control Room - 101 www.gloucestershire.police.uk Facebook Twitter

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# Appendix 4

# Copy of email requesting Incident and Security log.

#### McMillan, Emma (Community Harm Reduction)

From: Sent: To: Subject: McMillan, Emma (Community Harm Reduction) 12 October 2017 09:49 McFarlane, David FW: Incident book

FYI

From: Hammond, Matt Sent: 12 October 2017 09:35 To: McMillan, Emma (Community Harm Reduction) Subject: Fwd: Incident book

Hey .. finally had a response from Joe .. info only .. M

Sent from my Samsung device

------ Original message ------From: Joe Pointon <<u>joe@witcombeciderfestival.co.uk</u>> Date: 12/10/2017 08:21 (GMT+00:00) To: "Hammond, Matt" <<u>Matt.Hammond@gloucestershire.pnn.police.uk</u>> Subject: Re: Incident book

Hi Matt,

Apologies for the delay I am chasing this information from Darren Simms of Sterling Security.

Thanks Joe

Sent from my iPhone

On 11 Oct 2017, at 15:14, Hammond, Matt <<u>Matt.Hammond@gloucestershire.pnn.police.uk</u>> wrote:

Hi Joe

Please find my request sent last month but with no reply ... please could you respond .

Following up on this I now have several reports where persons attending your event state drugs were seized by security and the culprits dealt with .. this is good news but I would be interested to know where the drugs are or what records you have of this ... Regards Matt Hammond

From: Hammond, Matt Sent: 28 September 2017 06:24 To: 'joe@witcombeciderfestival.co.uk' Subject: Incident book

Hi Joe

Sorry for the delay, just to update you the cctv was all working fine and I have managed to view some parts of it. As you would expect some aspects are needle in a haystack and rather laborious but still plodding on . I would anticipate being able to return it to you shortly.

On another note would you be able to supply a copy of your incident book that covered the event . I noted at times a couple of ambulances on site and wondered if they were linked to reported assaults or simply those types of incident you get when lots of people are in the same place ..

#### Many thanks Matt

Matt Hammond Police Constable 1156 Gloucester and Forest Licensing Officer Harm Reduction Hucclecote Police Station Gloucestershire Constabulary Hucclecote Police Station | 58 Hucclecote Road | Hucclecote | Gloucester GL3 3RT Group – 01452 754482, Force Control Room – 101 <u>Matt.Hammond@gloucestershire.pnn.police.uk</u> www.gloucestershire.police.uk

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# <u>Security Log Book</u>

# Head of Security:

			 Date
			Time
			Time Confiscated Items (Weapons, Action Taken Drugs, Alcohol, Other)
		•	Action Taken
			Relevant forms filled out
	260		Outcome

#### Witcombe Cider Festival

#### **Drugs Policy**

Witcombe Cider Ferstival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

#### Aims of the Policy

- Comply with all legal requirements
- Raise awareness of the dangers and penalties associated with the use of illegal drugs.
- Guarantee the right of all staff, performers and attendees to be in an environment unaffected by illegal drugs.
- Protect Children and Vulnerable Adults from drugs

#### **Possession of Drugs**

In accordance with our policy, anyone found to be in possession of drugs will be removed from the event. The drugs will be seized and the police will be alerted. The person in possession will provide personal details that can be passed on to the police. The Police will be contacted and attend site, where there is belief that someone is dealing drugs on the site.

The event log will be completed by the Head of Security.

#### Detecting if someone is under the influence of Drugs

When people are under the influence of drugs (or alcohol) they can be a risk to themselves and others at the event.

Staff and Security Staff will be briefed on the procedures to follow if someone is deemed to be under the influence of drugs (or excessively intoxicated from alcohol). Signs to look for include:

- Sudden changes in behaviour;
- Confusion;
- Irritability;
- Fluctuations in mood and energy;
- Loss of inhibitions
- Inability to communicate coherently

Where people are deemed to be under the influence of drugs they must be removed from areas of high risk, in particularly bar areas, fairground area or in close proximity to Children and Vulnerable adults. Staff will be trained on how to deal with such cases and each case will require a specific response from the event teams. All staff will remain vigilant in regards to the dealing and taking of illegal drugs. This includes so called 'legal highs' which are now classed as illegal.

#### **Training Initiatives**

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who may be under the influence of drugs. This training is documented and refresher training is carried out at regular intervals. This will include updates on 'trends' and 'new' drugs being used.

Name:	Date:
-------	-------

Signature: .....

#### Witcombe Cider Festival Alcohol Responsible Drinking Policy

Witcombe Cider Ferstival are committed to supporting the health and wellbeing of our attendees by operating our licensed premises safely and responsibly.

#### Our Commitment to.....

#### **Promoting Sensible Drinking**

We are conscious of the potential harmful effects of alcohol and therefore work hard to prevent the misuse of alcohol at our event, through staff training and support for a number of initiatives aimed to combat the misuse of alcohol:

Where it exists, we support the Pubwatch scheme which works closely with local authorities and the police to achieve a safer drinking environment in all licensed premises.
In our ongoing commitment to work with the government to improve public health, we have signed up to the Public Health Responsibility Deal.

• We also support Drinkaware in their efforts to raise awareness about the misuse of alcohol and encouraging consumers to make informed choices. We provide a large and growing selection of low alcohol and non-alcoholic drinks, including alcohol free 'mocktails' as an alternative to alcohol based drinks.

#### **Preventing Underage Drinking**

In our efforts to prevent young people from gaining access to alcohol, we adopt a Challenge 25 policy across our event. Alcohol is refused to any young person who appears to be under the age of 25 and who does not provide proof of age identification. Only credible proof of age is accepted, this includes a photo driving licence, a passport or proof of age card scheme carrying the PASS logo. Witcombe Cider Festival will also conduct test purchases at our event to ensure compliance.

#### **Responsible Pricing and Promotions**

Witcombe Cider Ferstival recognise that discounted pricing and promotions can encourage excessive drinking. Our promotional activities focus on supporting responsible drinking through competitive pricing set within government guidelines.

We promote sensible and controlled consumption of alcohol by:

- Free drinking water is always available
- Only standard measures are served.
- No single glass contains more than 4 units of alcohol
- No promotion of speed drinking such as 'Happy Hours', 'Buy One, Get One Free' or 'Drinking Games'.
- Alcohol is refused to anyone who appears to be intoxicated.
- Alcohol is refused to anyone under the age of 18 years.
- Avoiding multi-buy promotions
- Not stocking alcoholic drinks that might have increased appeal to people under the age of 18.

#### **Training Initiatives**

Our training programme equips all staff to understand their responsibilities under the Licensing Act 2003. Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who should be refused alcohol. This training is documented and refresher training is carried out at regular intervals.

Name: ...... Date: .....

# <u>Appendix 5</u>

# Redacted versions of complaints to the Parish Council



Brockworth Community Centre Court Road Brockworth Gloucestershire GL3 4ET Telephone 01452 863123 Email clerk@brockworth-pc.gov.uk

Councillor Rob Garnham Chair Licensing Committee councillor.garnham@tewkesbury.gov.uk

30<sup>th</sup> August 2017

Dear Councillor Rob Granham

#### Re: Complaint Witcombe Cider Festival 2017

I would like to bring the following to your attention regarding the recent cider festival in Brockworth:

On Saturday evening, 26 August 2017 I had reason to contact Joe Pointon at around 5:45pm to say that we had campers on the land at the rear of the Cross Hands Garage which is owned by the Parish Council. He was contacted and did come with me and a security man to speak to them. When we got there, there was two fairly large tents. The occupants, which was a mixture of boys and girls, were there. Some had festival wrists bands and some did not. Some of them did not look any older than about 14 years of age. They had been drinking as there was lots of empty cider cans thrown around the area. Mr. Pointon asked them to leave the field immediately as it was not his land. They were polite and took the tents down, clean the area and took all the rubbish with them.

I only saw 1 security guard outside the house of Tony Robert's. Previous years there were ample security to make sure that the people stay off the road. This lack of security is a major security risk for the safety of the attendees of the festival.

On the licensing permit is states that the Music Noise Levels does not exceed 65dB(A) over a 15-minute period at 1 meter from the façade of any noise sensitive premises. I live in Brockworth on the Shurdington Road, past the Chase Hotel going towards Cheltenham. I have double glazed doors and windows and even my conservatory windows are double glazed. On Sunday night, especially I could hear the music, singing and even the words. My question is, where is the control on the noise and how is it dealt with? Where is the evidence that the noise levels did not exceed the 65dB(A)?

Please see attached 4 letters of complaints that we received so far.

Kind Regards

Jim Hunt Chair Brockworth Parish Council

#### Witcombe Cider Festival

On the evening at around 8:45 I walked from the Cross Hands Garage to Mr. Tony Oakley's house. There was a lot of people coming from the festival singing, shouting etc. and I had difficulty getting past them. While doing so a red car came from the roundabout towards Painswick at a frightening speed. Had anyone staggered out of the pavement, the car would have certainly killed someone. There were 2 slow signs on the pavement where the people walk which made people walking towards the road to avoid them, and these signs could not be seen by cars. There was 1 security guard outside Mr. T Roberts house but he was the only one to tell anyone to walk on the pavement. This lack of security is a major security risk for the attendees of the festival.

At 11:50 I left Mr. Oakley's house and when I got near to the main entrance there were 2 police vehicles in the middle of the road with head lights on and blue light flashing, one facing towards Cross Hands and the other police car facing towards Painswick. There was people trying to see what was happening but I did not stop to see. On walking on down towards the Cross Hands people were walking all over the road shouting etc. and cars were trying to go by. Lucky no one got knock down as there were no security people to stop them from walking in the middle of the road.

Noise:

I live in Brockworth on the Shurdington Road, past the Chase Hotel going towards Cheltenham. I have double glazed doors and windows and even my conservatory windows are double glazed. On Sunday night, especially I could hear the music, singing and even the words. My question is, where is the control on the noise and how is it dealt with?

Kind Regards

Jim Hunt Resident of Brockworth From: Sent: 29 August 2017 11:39 To: Subject:

I went to the cider festival, advertised as a family festival, too my grandchildren, with 2 other families and there children, and we were ashamed of being from brockworth, locals and non locals taking drugs vomiting infront of everyone, there were toilets, but many decided to do it anywhere in complete view, fighting was horrific, the language, the abuse if anyone complained, was frightening, the security had no control at all, it was always going to happen, because this festival has lost control, the organizers had no control, infact Gareth Evans was taking cocaine in front of anyone, well i assume cocaine cos he was stuffing some note up his nose, and he is an organizer, if this carries on some one willend up dying, or seriously hurt, you gave carte blanche to them, allowing more idiots to join the idiots, the organizers are only interested in money, but it was always going to go like this, you only have to look at the group's, they are only interested in young people, you gave the licence, your at fault because you don't check, on what really goes on, anyone complains gets abused, witcombe drug festival is what it will be called, shameful abuse of trust for money money money, not thinking of consquences Sent from AOL Mobile Mail

Name: Telephone: Email:

#### Comments

I am making a complaint about drugs being used at the cider festival, fighting, if you look on there Face book page contains have been made, to other festival goers abusing there comments, saving drugs is ok, and don't go if you are against it, you the council who gave the licence with allowing more people on site, an extra night, without going and checking what really goes on, because drugs were openly being sold and taken last year, and where a group of black drug dealers beat up on the local drug dealers, I am taking legal advice into sueing the council for allowing a music festival under the umbrella of a family orientated festival, as this was not anything like it, infact it was anti children, and families, its so obvious the organizers have slowly turned this festival to attract young people, drugs, just look at the group's, and Gareth Evans who is the stage guru, has bragged about turning it into a music festival, and you the council are part of this charade, many families were disgusted, and I personally saw them ask for there money back, it was advertised, and the licence given as a family festival, either you the council are part of this or you have had the wool pulled over your eyes, just check the Facebook page, and I saw Gareth Evans personally snorting cocaine, that your organizers for you, there has been no condemnation from the organizers about the drug use or the fighting, why would they, as long as they make money they don't give a damn, people going to toilet in the field infront of everyone, the security could do nothing, the police turned up, where many people complained, they did nothing, it was to late, loads got In for free, through damaging the hedges, no security stopping them, no one done nothing, pointon was complained to many times and tried to give them free tokens, what a disgraceful bunch you all are

Sent: 29 August 2017 05:49

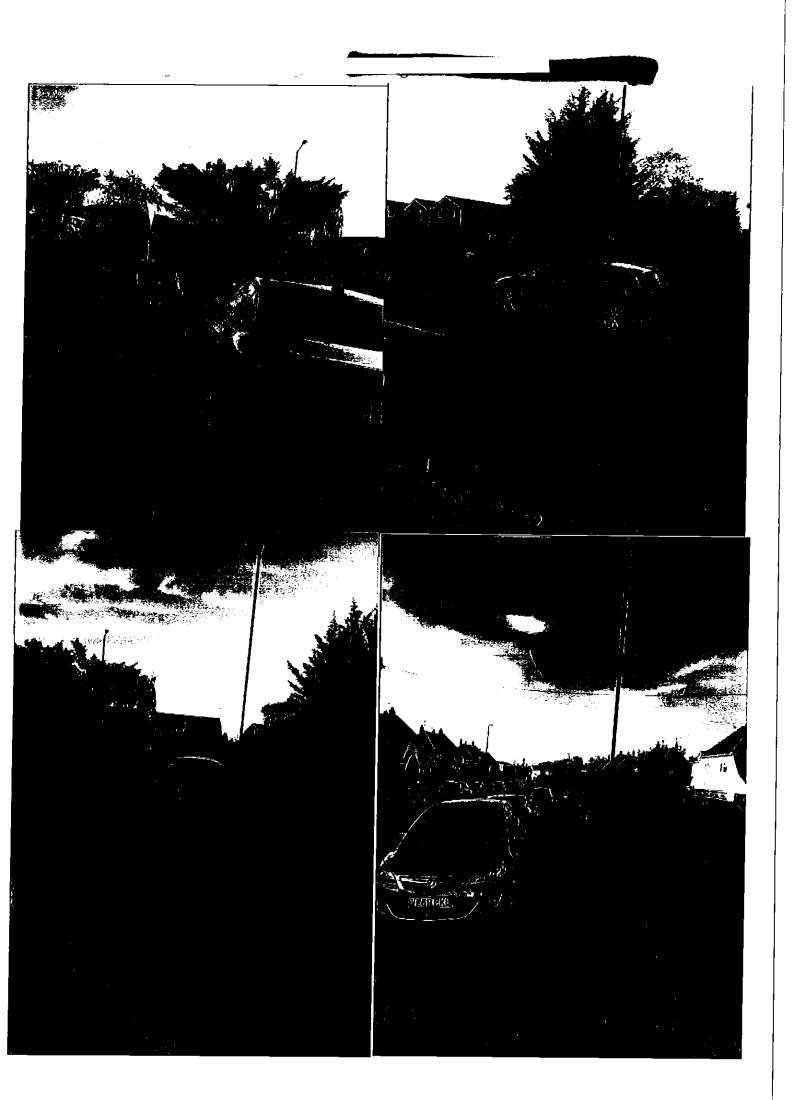
#### Subject: Drugs fighting urinating

This was my first time at witcombe cider festival, I took my 4 children, as it was advertised as a family festival, my husband works for Gloucester city council, all we saw and smelt was groups of people smoking drugs and snorting up there noses some powder we assume cocaine infront of our children, it was as though it's normal, as it was done in the open infront of children and parents, l dare not complain on the cider festival Facebook page, because people are slagging people of for mentioning it, there was fighting amongst obviously under 18, that could not hold there drink its a disgrace I complained to the police, and they said they were only there to monitor, so in other words you can take illegal drugs, infront of children and adults who are there for a fun day out, and they don't get arrested, you gave this festival the licence, and you obviously do not care about what really goes on, talking to other festival goers, also when I came Sunday they gave me Saturday wrist bands, obviously over sold Sunday out, this festival is not for families, and has obviously transgressed into a drug and drink festival shame on you as a council, to allow this festival to go this way, obviously the way it was going to go eventually, as the profit for the organizers treble, by having turning it into a young drug and drink festival, you only had to look at the band's to know that this was not going to be a fun family day, shame on me for not realising before I spent the money, on the cider festival Facebook page, please look the organizers have not condemned the drugs the fighting, infact some people have said don't come back drugs is everywhere get a life, really is this festival you freely gave the licence for, that you even allowed more drug induced people to attend, my husband has done some research, and you allowed more people to attend this year, obviously the organizers have plans to go away from the family festival, and turn it into a young music festival, whether you have been duped, or are part of this masquerade, knowing it was going to turn into this, shame on you, we will find out, we have talked to many, and they said last year was brilliant and year before, I feel so sorry for the town of brockworth because the festival is now will get a name for drugs only festival and drink induced young boys and girls, who can't hold there drink bieng sick everywhere urinating openly in the field infront of my children, I will be going to my MP about this, many complained to the police, and security and they did NOTHING I would like you to reply, as the reply will be sent to my MP thank you for your time S

Name: Telephone: ---Email:

#### Comments

I live \_\_\_\_\_\_\_ and I am disgusted with the rubbish and behaviour of these so called festival people, they are animals, you give the licence to these people, to run a what???, Because these animals that attend have no respect for anyone, why don't you have it by where you live, but no of course not not in my back yard isn't that right???, Why have you given a licence for a music festival because that's what it is, so close to residents and the village, you can put everything in place but you cannot make animals act properly on drink and drugs, this needs to be stopped it was always going to happen, tell the organizers to take it back to witcombe and let them deal with the disgusting behaviour of animals, because that all I can call them, if you want to know who I am I posted on the brockworth notice board please contact me, with your pathetic excuses of giving a licence for a family friendly what everyou want to call it, because its nothing but that, and us residents knew it was going to become like this, the organizers obviously don't want it to be family friendly, they make more money by feeding alchohol, and drugs to youngsters, the scenes I saw the only explanation they were drugged up, it was just a way to get the licence



# <u>Appendix 6</u>

# **Redacted versions of police incidents**

#### GLOUCESTERSHIRE CONSTABULARY GC-20170826-0254 (Closed)

ISR Report:

26/08/2017 13:07:03	M04, MISCELLANEOUS INCIDENT	GC-20170826-0 GC	254 / E-MA	ΔĬL	GC		
Priority:(7) 3.Attention Reqd	STROUD - 2 TENTS PITCHED	B22	Office	er Dealing:250	)440		
Operator:243150		104 (384623,216823	) Creat	tor Wkstn:CRC	00M171		
Address Information			]				
PAINSWICK RD			ľ <u>.                                    </u>				
PAINSWICK RD, , GLOUCESTER		Disposit	ion Codes				
Proximity:	[X] Gaze	teer Validation	ASB - EN	VIRONMENTAI			
Complainant Information							
THIRD PARTY [?] Media Conse	nt [?] <=Do not Use [?] VUL [?] N	NPT [?] ETA					
Notes:							
Date / Time Information				-			
Call Received		26/08/2017	,	13:07:03			
Incident Created		26/08/2017	· · · · · · · · · · · · · · · · · · ·	13:07:03			
Address Validated		26/08/2017	,	13:07:26			
Initial Input Complete		26/08/2017	,	13:09:42			
Transfer Sent		27/08/2017	8/2017 09:39:51				
Transfer Accepted		27/08/2017 09:39:51					
Incident Disposed		27/08/2017	1	12:13:34			
Qualifiers							
DISPOSAL QUALIFIERS		CALL - GOO	CALL - GOOD INTENT				
LOCAL INITIATIVES		NO LOCAL					
ТНЕМЕ		2	2				
ISR Comments							
Object record logged: PAINSWIC	CK RD, PAINSWICK RD	26/08/2017	13:07:27	CROOM171	243150		
Object record logged:08/06/201 STONHAM HOUSING ASSOC PRC	7 11:44:07 WARNING NOS 14,15,16 - DPERTY - LINK PROJECT - ANY	26/08/2017	13:07:27	CROOM171	243150		
REQUIREMENT FOR KEYHOLDER	S/STAFF - 24HR CONTACT 01452	26/08/2017	13:07:27	CROOM171	243150		
OBJECT(S) VIEWED		26/08/2017	13:07:29	CROOM171	243150		
		26/08/2017	13:07:33	CROOM171	243150		
EMAIL REC'D WITHIN FCR:		26/08/2017	13:07:38	CROOM171	243150		
FROM		26/08/2017	13:07:48	CROOM171	243150		
3		26/08/2017			243150		
I am a resident of Painswick Roa Festival.	d close to the site of the Witcombe Ci	der 26/08/2017	13:07:56	CROOM171	243150		
		26/08/2017	13:07:56	CROOM171	243150		
piece of land at the bottom of m Parish Council. That is the land	young people have pitched 2 tents in t y garden that belongs to the Brockwor	th		CROOM171	243150		
that backs onto the Shell garage be any camping associated with	at Brockworth. There is not supposed the Festival.	to 26/08/2017	13:07:56	CROOM171	243150		
· · · · · · · · · · · · · · · · · · ·	· · · ·						

1	26/08/2017	13:07:56	CROOM171	243150
There are about 8 or 9 youths who, when asked, confirmed that they	26/08/2017	· · · · · · · · · · · · · · · · · · ·	CROOM171	<u></u>
were here for the Festival. As some of the group passed me, towards the Festival site, at least one young man				
was already drinking alcohol at about 1215. In my judgement all of the	26/08/2017	13:07:56	CROOM171	1243150
party were less than the age of 18.				
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
	26/08/2017	13:07:56	CROOM171	243150
Brockworth	26/08/2017	13:07:56	CROOM171	
	26/08/2017		CROOM171	243150
	26/08/2017	13:07:56	CROOM171	
	26/08/2017	13:07:56	CROOM171	
	26/08/2017		CROOM171	
	26/08/2017		CROOM171	
	26/08/2017		CROOM171	
	26/08/2017	<u> </u>	CROOM171	
	26/08/2017		CROOM171	
	26/08/2017		CROOM171	
	26/08/2017		CROOM171	
3.Attention Reqd	10,00,2017			245150
Transfer Accepted At Terminal CROOM201 For Control	26/08/2017	13:45:07	CROOM201	252076
OBJECT(S) VIEWED	26/08/2017	13:45:11	CROOM201	252076
Incident status changed manually FOR IAU->Confirmed IAU DEALING	26/08/2017	13:45:19	CROOM201	252076
AREA FOR FOLLOW UP THEY DEEM NESS PLEASE	26/08/2017	13:45:54	CROOM201	252076
IAU TRANS TAG DELETED	26/08/2017	13:45:58	CROOM201	252076
1 INATRANS TAG ADDED:	26/08/2017	13:46:00	CROOM201	
Incident status changed manually Confirmed->TO LPA TO LPA	26/08/2017	13:46:08		252076
Transfer To B2 From Terminal CROOM201 Forced Control GRADE 3.Attention Regd	26/08/2017	13:46:16	CROOM201	
Transfer Accepted At Terminal BART002 Forced Control	26/08/2017	13:46:16	CROOM201	252076
BELIEVE THIS FALLS UNDER STROUD AREA THEREFORE REQUESTING THAT THIS IS SENT TO THEIR QUEUE FOR FOLLOW UP	26/08/2017	14:32:36	BART023	252386
	26/08/2017	14:40:35	CROOM171	243150
	26/08/2017		CROOM171	
	26/08/2017	14:41:07	CROOM171	243150
MAIL FROM	26/08/2017		CROOM171	
EAMIL CONTENT: Having just driven up the A46 from the Cross Hands roundabout towards Painswick there is a large number of people queuing on the pavement to obtain entry to	26/08/2017	14:41:34	CROOM171	243150
he Festival and some are standing in the busy road along with taxis fropping people off outside the entrance. This is very dangerous, an accident waiting to happen.	26/08/2017	14:41:34	CROOM171	243150
	26/08/2017	14:41:34	CROOM171	243150
ient from my iPad	26/08/2017	14:41:34	CRO0M171	243150
	26/08/2017	14:41:37	CROOM171	243150
	26/08/2017	14:41:38	CROOM171	243150
RANSFER TO C6 FROM TERMINAL BART023 FOR FORCED CONTROL RADE 3.ATTENTION REQD	27/08/2017	09:39:51	BART023	252225
RANSFER ACCEPTED AT TERMINAL STROUD044 FOR FORCED CONTROL	27/08/2017	09:39:51	BART023	252225
RANSFERRED BY WEBSTORM 2	27/08/2017	09:39:51		252225
	27/08/2017		STROUD086	
	27/08/2017		STROUD086	
	27/08/2017		STROUD086	
	7/08/2017	12:13:34	STROUD086	250440

OTHER FACTORS LOCALINIT-22	27/08/2017 12:	:13:34	STROUD086	250440
GC-20170826-0254 HAS BEEN DISPOSED	27/08/2017 12:	:13:34	STROUD086	250440

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170826-0548 (Closed)

ISR Report:

			20170926-0549	7		
26/08/2017 22:15:40	C13, THEFT OTHER	GC	-20170826-0548	101		GC
Priority:(8) 4.Code 100	IPHONE STOLEN	A63	3	Officer	Dealing:259	999
	Dispatcher:	058		Creato	or Wkstn:CON	17147
Operator:243271		(38	9112,215164)			
Address Information						
PAINSWICK RD				<u> </u>		
PAINSWICK RD, BROCKWORTH, C	GLOUCESTER,	_		ispositio	on Codes	
Proximity:WITCOMBE CIDER FES		(] Gazeteer	r Validation	Heft - O	THER	
Complainant Information						
					<del></del>	
THIRD PARTY [?] Media Consent	<u>[?] &lt;=Do not Use [?] VU</u>	l. [?] NPT	[?] ETA			
Notes:						
Date / Time Information						
Call Received			26/08/2017		22:15:18	
Call Answered			26/08/2017		22:15:18	
Incident Created			26/08/2017		22:15:40	
Address Validated			2 <u>6/08/2017</u>		22:15:47	
Initial Input Complete			26/08/2017 22:29:23			
Transfer Sent			26/08/2017 22:33:36			-
Incident Disposed			28/08/2017 13:23:48			
Qualifiers						-
DISPOSAL QUALIFIERS						
LOCAL INITIATIVES			NO LOCAL INIT			
<u>THEME</u>				D		
ISR Relations						
CRIME NUMBER - @INC RELATION	24715/17:REQUESTED B	Y OPERATO	DR 245467			
ISR Comments						
: 07792968418 624024 20170826	221518		26/08/2017 22			243271
LOCATION COMMENTCROSS HAND LOCATED ON LEFT OF ROAD OPPO	DS RAB TOWARDS 12 BELLS DSITE TWELVE BELLS PH.	AREA	26/08/2017 22	:15:47	CONT147	243271
·			26/08/2017 22	:21:23	CONT147	243271
1.		•	26/08/2017 22	:21:34	CONT147	243271
			26/08/2017 22	:21:52	CONT147	243271
			26/08/2017 22	:22:08	CONT147	243271
			26/08/2017 22		CONT147	243271
			26/08/2017 22			243271
			26/08/2017 22			243271
·			26/08/2017 22			243271
2	<u> </u>		26/08/2017 22		·	243271
DOB		_	26/08/2017 22		CONT147	243271
			26/08/2017 22		CONT147	243271
			26/08/2017 22	:22:59	CONT147	24327 <u>1</u>

h	26/08/2017 22:23:	00 CONT147	243271
3. BETWEEN 0950 AND 2200 26/08/2017	26/08/2017 22:23:	10 CONT147	243271
	26/08/2017 22:23:	12 CONT147	243271
4. WITCOMBE CIDER FESTIVAL, PAINSWICK ROAD, BROCKWORTH, GL34RP	26/08/2017 22:26:	39 CONT147	243271
	26/08/2017 22:26:	41 CONT147	243271
Incident Held	26/08/2017 22:29:	23 CONT147	243271
Address changed from WITCOMBE, ., GLOUCESTER to PAINSWICK RD, PAINSWICK RD, BROCKWORTH	26/08/2017 22:29:	23 CONT147	243271
5. AT SOME POINT WHILST IP WAS IN THE CROWD AT THE CIDER FESTIVAL UNKNOWN OFFENDER HAS TAKEN IP'S PHONE OUT OF THE FRONT POCKET OF HER JEANS	26/08/2017 22:32:0	D6 CONT147	243271
٠ <u>ــــــــــــــــــــــــــــــــــــ</u>	26/08/2017 22:32:0	07 CONT147	243271
6. NIL	26/08/2017 22:32:0	)8 CONT147	243271
·	26/08/2017 22:32:0	08 CONT147	243271
7A. IPHONE 6 IN GOLD WITH A CLEAR CASE - NUMBER	26/08/2017 22:32:2	28 CONT147	243271
CONTRACT WITH EE	26/08/2017 22:32:3	35 CONT147	243271
NFD	26/08/2017 22:32:3	39 CONT147	243271
·	26/08/2017 22:32:4	0 CONT147	243271
7B. NI;	26/08/2017 22:32:4	2 CONT147	243271
7C. NIL	26/08/2017 22:32:4	5 CONT147	243271
L	26/08/2017 22:32:4	5 CONT147	243271
8 DECLINED	26/08/2017 22:32:4	9 CONT147	243271
	26/08/2017 22:32:5		243271
9. NO CCTV, NO WITNESSES AS IT WAS A VERY LARGE CROWD. CALLER HAS ADVISED DAUGHTER TO GO AND TELL SECURITY BUT IS AWARE THAT THERE IS LITTLE THEY CAN DO	26/08/2017 22:33:2	5 CONT147	243271
Call Activated	26/08/2017 22:33:3	0 CONT147	243271
4.Code 100	26/08/2017 22:33:3	6 CONT147	243271
Incident status changed manually Confirmed->Q'd for Crime QUEUED FOR CRIMING	26/08/2017 22:33:4	3 CONT147	243271
CODE100 IN TAG ADDED:	26/08/2017 22:33:4	7 CONT147	243271
(NOTES) TAG ADDED:	26/08/2017 22:33:5	0 CONT147	243271
PLEASE TEXT CALLER CRIME REF NUMBER	26/08/2017 22:33:5	9 CONT147	243271
CASE NUMBER 24715/17 ADDED AS PRIMARY REFERENCE	28/08/2017 13:21:1	1 CONT149	245467
Print/Email requested by Workstation CONT149 -> uc- stormweb01/webstormlive	28/08/2017 13:21:1	4 CONT149	245467
PREVIOUS CODES WERE::	28/08/2017 13:21:3	1 CONT149	245467
PREVIOUS CODES WERE:: 245467	28/08/2017 13:21:3	1 CONT149	245467
TEXT MESSAGE SENT WITH CRIME REFERENCE NUMBER AS REQUESTED	28/08/2017 13:23:4	2 CONT149	245467
Disposition code: ,'C13'	28/08/2017 13:23:4	8 CONT149	245467
No. of Arrests N.F.A. No. of Reports	28/08/2017 13:23:4		245467
landling Officer 259999	28/08/2017 13:23:4		245467
Qualifiers,NO_QUAL_APPLIC	28/08/2017 13:23:4		245467
ocal Initiatives,NO LOCAL INIT	28/08/2017 13:23:4		245467
	28/08/2017 13:23:44		245467

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#### GLOUCESTERSHIRE CONSTABULARY

GC-20170827-0010 (Active)

ISR Report:

GC-20170827-0010/ GC 101 27/08/2017 00:13:39 R01, RTC INJURY GC D 2517 - HIT BY CAR INTENTIONALLY A63 Officer Dealing: Priority:(7) 3. Attention Read 058 Creator Wkstn:CONT147 Operator:243271 Dispatcher: (389821,215990) Address Information CROSSHANDS ROUNDABOUT, CROSSHANDS ROUNDABOUT , BROCKWORTH, GLOUCESTER, . Disposition Codes [X] Gazeteer Validation Proximity:SHELL GARGAE RAB LOCATED AT THE JUNC OF THE A46 AND ERMIN STREET AT BROCKWORTH Complainant Information THIRD PARTY [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA Notes Date / Time Information 27/08/2017 00:13:39 Initial input 27/08/2017 00:23:03 Held 27/08/2017 00:26:14 Confirmed 27/08/2017 00:27:55 FOR IAU 00:33:15 27/08/2017 to lpa Qualifiers ISR Comments 27/08/2017 00:13:39 CONT147 243271 01242771639 624239 20170827 001312 CALLER HAS GONE TO PICK DAUGHTER UP FROM THE SHELL GARAGE 27/08/2017 00:15:46 CONT147 243271 AS SHE WAS HIT BY A CAR 243271 27/08/2017 00:15:47 CONT147 THEY WERE STANDING IN THE FORECOURT OF THE GARAGE AND HER CONT147 243271 27/08/2017 00:16:04 DAUGHTER HEARD A BEEP 243271 27/08/2017 00:16:04 CONT147 SHE THEN TURNED AROUND AND SAW THE CAR COME TOWARDS HER 243271 27/08/2017 00:16:12 CONT147 27/08/2017 00:16:12 CONT147 243271 CALLER'S DAUGHTER SAID THAT THERE WAS LOTS OF PEOPLE MILLING 243271 27/08/2017 00:20:19 CONT147 AROUND BY THE GARAGE, THE VEHICLE SEEMED TO BEEP AT EVERYONE TO GET OUT OF THE WAY BUT SHE DIDNT SEE THE VEHICLE UNTIL SHE TURNED AROUND 27/08/2017 00:20:23 CONT147 243271 243271 27/08/2017 00:20:23 CONT147 243271 HE THEN ACELLERATED TOWARDS HER AND HIT HER WITH THE CORNER 27/08/2017 00:20:50 CONT147 OF HIS BONNET WHICH CAUSES HER TO FALL TO THE GROUND 27/08/2017 00:20:51 CONT147 243271 SHE HAS SOME MINOR INJURIES TO HER ELBOW AND KNEE BUT IS OK - 27/08/2017 00:21:12 CONT147 243271 THEY ARE GOING TO SEE HOW SHE IS IN THE MORNING TO SEE IF SHE NEEDS MEDICAL ATTENTION 27/08/2017 00:21:13 243271 CONT147 THE CAR HAS THEN DRIVEN OUT ONTO PAINSWICK ROAD AND THEN 27/08/2017 00:21:47 CONT147 243271 STRAIGHT ON AT THE RAB TOWARDS SHURDINGTON

	27/08/2017	00:21:47	CONT147	243271
IP IS	27/08/2017	00:21:59	CONT147	243271
	27/08/2017	00:22:00	CONT147	243271
SHE DID NOT GET THE VRM HOWEVER THERE WILL BE CCTV AT THE GARAGE	27/08/2017	00:22:09	CONT147	243271
•	27/08/2017	00:22:11	CONT147	243271
VEHICLE WAS A	27/08/2017	00:22:21	CONT147	243271
	27/08/2017	00:22:21	CONT147	243271
CALLER SAID THE INCIDENT HAPPENED AROUND 2345	27/08/2017	00:22:32	CONT147	243271
	27/08/2017	00:22:34	CONT147	243271
CALLERS OTHER DAUGHTER WAS WITNESS TO IT ALL -	27/08/2017	00:22:44	CONT147	243271
	27/08/2017	00:22:44	CONT147	243271
LOCATION COMMENT	27/08/2017	00:24:33	CONT147	243271
RAB LOCATED AT THE JUNC OF THE A46 AND ERMIN STREET AT	27/08/2017	00:24:33	CONT147	243271
BROCKWORTH	27/08/2017	00:24:33	CONT147	243271
	27/08/2017	00:25:52	CONT147	243271
DAUGHTER IS HOME AND SAFE AND CALLER IS HAPPY FOR THIS TO BE DEALT WITH IN SLOW TIME	27/08/2017		CONT147	243271
·	27/08/2017	00:26:12		243271
TRAFFIC TAG ADDED:	27/08/2017		CONT147	243271
Address changed from PAINSWICK RD, PAINSWICK RD, BROCKWORTH, GLOUCESTER to CROSSHANDS ROUNDABOUT, .	27/08/2017		CONT147	243271
Comments viewed via pop-up, Location Comments .	27/08/2017	00:26:16	CONT147	243271
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: X	27/08/2017	00:26:20	CONT147	243271
BOTH DAUGHTERS WERE COMING OUT OF THE WINCHCOMBE CIDER	27/08/2017	00:27:04	CONT147	243271
	27/08/2017	00:27:05	CONT147	243271
- TO HARM	27/08/2017	00:27:12	CONT147	243271
	27/08/2017		CONT147	243271
	27/08/2017		CONT147	243271
- NO VRM HOWEVER POTENTIAL FOR CCTV OF THE INCIDENT OUTSIDE HE GARAGE	27/08/2017	00:27:38		243271
/ - LOW	27/08/2017	00:27:40	CONT147	243271
- IAU TO FOLLOW UP AND REVIEW CCTV	27/08/2017	00:27:46	CONT147	
	27/08/2017			243271
ncident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	00:27:55	CONT147	243271
	27/08/2017			243271
ransfer Accepted At Terminal CONT137 For Control	27/08/2017		CONT137	251433
ASSING TO IRT FOR FOLLOW UP WITH INJURY RTC	27/08/2017			251433
AU TRANS TAG DELETED	27/08/2017	00:32:23		251433
	27/08/2017		CONT137	251433
	27/08/2017		CONT137	251433
	27/08/2017			251433
ransfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	00:33:22	CONT137	251433
	30/08/2017			251729
RANSFER ACCEPTED AT TERMINAL TEWKS003 FOR FORCED CONTROL	30/08/2017	14:50:21	TEWKS017	251729
	30/08/2017		TEWKS017	
	02/09/2017		TEWKS016	
	19/09/2017		TEWKS003	
IC ASKED FOR UPDATE				252517
	21/09/2017			

OF WHAT HAPPENED AND THE DRIVER HAS HIT THE FEMALE WHILST DRIVING OFF THE FORECOURT. IT DOES APPEAR TO BE A DELIBERATE			Į.	
ACT AND THE DRIVER WILL BE GIVEN A NIP 21.09.2017. CCTV HAS			<u> </u>	
NOW BEEN COLLECTED.	21/09/2017	23:31:13	TEWKS001	252517
VEHICLE DETAILS: VRM	21/09/2017	23:31:13	TEWKS001	252517
KEEPER DETAILS:	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
	21/09/2017	23:31:13	TEWKS001	252517
DOB:	21/09/2017	23:31:13	TEWKS001	252517
· · · · · · · · · · · · · · · · · · ·	23/09/2017	12:07:22	CONT150	243357
CALL FROM	23/09/2017		CONT150	243357
	23/09/2017	12:07:31	CONT150	243357
HE HAS QUERIED A LTTER HE HAS RECEIVED FROM US	23/09/2017	12:07:40	CONT150	243357
•	23/09/2017	12:07:42	CONT150	243357
EMAIL SENT TO PC	23/09/2017	12:08:27	CONT150	243357
	23/09/2017	12:08:28	CONT150	243357
CALL FROM MALE VERY IRATE STATING HE HAS HAD A LETTER HAND DELIVERED FROM THE POLICE ABOUT AN INCIDENT INVOLVING HIS VEHICLE	25/09/2017	16:57:54	TEWKS002	245584
CALLER WOULD NOT GIVE ME HIS NAME AND STATED HE WAS DRIVING THE VEHICLE AT THE SAID TIME	25/09/2017	16:58:14	TEWKS002	245584
CALLER DEMANDED TO KNOW WHAT THE OFFENCE WAS	25/09/2017	16:58:24	TEWKS002	245584
I ADVISED HE WOULD NEED TO SPEAK TO PC	25/09/2017	16:58:37	TEWKS002	245584
CALLER NOT HAPPY WITH THIS ADVICE	25/09/2017	16:58:43	TEWKS002	245584
CALLER PUT THROUGH TO PC	25/09/2017	16:58:57	TEWKS002	245584
DETAILS OF CALLER TAKEN FROM ID ON PHONE	25/09/2017	16:59:26	TEWKS002	245584
2517 - CALL FROM <b>CONTRACT OF AN ONE OF A STATE OF A ST</b>	27/09/2017	09:21:37	TEWKS010	252517
HE HAS AGREED TO DO AND HAS STATED THAT HE WILL WRITE A LETTER EXPLAINING THE CIRCUMSTANCES OF THE INCIDENT.	27/09/2017	09:21:37	TEWKS010	252517

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0012 (Closed)

ISR Report:

					76		
27/08/201	7 00:17:29	B14, ANTI SOCIAL BEHAVIOUR	GC-20170827-0 GC		GC		
Priority:(4)	2.1 Hr Attendance	APPROX 70 PEOPLE GATHERED	A63	Officer D	ealing:251760		
Operator:2	43253	Dispatcher:243260	058 (389826,215943	3) Creator V	Wkstn:CROOM106		
Address I	Information						
CROSS HA	NDS GARAGE, CROSS	HANDS GARAGE		]			
CIRENCES	TER RD, BROCKWORT	H, GLOUCESTER, GL34PL		Disposition	Codes		
Proximity:		[X] Ga	zeteer Validation	ASB - NUISA	NCE		
				<u> </u>			
Complain	ant Information						
				]			
THIRD PAR	RTY [?] Media Conser	nt [?] <=Do not Use [?] VUL [?	] NPT [?] ETA				
				]			
Notes:							
Date / Tin	me Information		<u> </u>				
Call Receiv			27/08/2017	70	0:17:23		
Call Answe			27/08/2017		0:17:23		
Incident Cr			27/08/2017	7 0	0:17:29		
Address Va			27/08/2017	7 0	0:20:29		
Initial Inpu			27/08/2017	7 0	0:21:14		
Transfer Se			27/08/2017	7 0	0:21:38		
Transfer Ac			27/08/2017	7 0	0:21:53		
Resource D			27/08/2017	7 [0	0:27:57		
Arrived at s			27/08/2017	7 0	0:33:50		
Units Clear			27/08/2017	70	1:41:29		
Incident Di			27/08/2017	27/08/2017 01:42:25			
Qualifiers							
	QUALIFIERS		ALCOHOL F	RELATED			
	QUALIFIERS			ES REQD			
LOCAL INIT			NO LOCAL	INIT			
THEME			ANTI SOCI	ANTI SOCIAL BEHAVIOUR			
Unit Activ							
EGT2		:27:57 251760	En Route t	o incident			
<u> </u>		ARAGE, CROSS HANDS GARAGE, CI					
EGT2		:27:59 251760	En Route t	o incident			
<u> </u>	MESSAGE SENT 2		58494) GC-201708	27-			
EGT2		:30:38 251760	En Route t				
		LE HERE AND SOME TAXIS HERE BI	UT WILL TAKE A				
EGT1		:31:16 251915	En Route t	o incident			
		ARAGE, CROSS HANDS GARAGE, CI	IRENCESTE				
EGT1		:31:18 251915	En Route t	o incident			
	MESSAGE SENT 2		08) GC-20170827-				
EGT2		:33:50 251760	At Scene				
		ARAGE, CROSS HANDS GARAGE, CI					

EGT2	27/08/2017		251760		En Route to incident	
		BILES PLEASE				
RD1221		00:34:01	251221	252485	En Route to incident	
		DS GARAGE, C				
RD1221	27/08/2017		251221	252485	En Route to incident	
		ENT 252485			9) GC-20170827-00	
RD1221	27/08/2017	00:34:04	251221	252485	En Route to incident	
	MESSAGE S	ENT 251221		3,3658520 <u>)</u> GC	-20170827-0012;	
EGT1	27/08/2017		251915	I	At Scene	
		DS GARAGE, C		GARAGE, CIR		
EGT2	27/08/2017		251760		At Scene	
	LARGE GRO				EM BUT DIFFICULT	
<u>0T51</u>	27/08/2017	00:34:37	251401	252261	En Route to incident	
	CROSS HAN	DS GARAGE, C		GARAGE, CIR	ENCESTE	
DT51	27/08/2017	00:34:38	251401	252261	En Route to incident	
_	MESSAGE SI	ENT 252261	(#365852	22,3658524)	C-20170827-0012	
OT51	27/08/2017	00:34:38	251401	252261	En Route to incident	
	- //	ENT 251401		58523,365852	5) GC-20170827-0	
DG1764	27/08/2017		251764		En Route to incident	
	CROSS HAN	DS GARAGE, C	ROSS HANDS	GARAGE, CIR		
DG1764	27/08/2017	00:34:56	251764		En Route to incident	
	MESSAGE SE	NT 251764	(#36585)	27,3658528) (	6C-20170827-0012	
GT2	27/08/2017	00:37:01	251760		At Scene	
	WELFARE AT	0. FIGHTING S	TOPPED. ALL	PARTIES HAVE	CALMED DOWN	
DT51	27/08/2017	00:39:32	251401	252261	At Scene	
	CROSS HAN	DS GARAGE, CI	ROSS HANDS	GARAGE, CIRE	INCESTE	
RD1956	27/08/2017	00:46:26	251956	252036	En Route to incident	
-	CROSS HAN	DS GARAGE, CI	ROSS HANDS	GARAGE, CIRE	NCESTE	
RD1956	27/08/2017	00:46:27	251956	252036	En Route to incident	
	MESSAGE SE	NT 251956	(#365	8567,3658569	)) GC-20170827-0	
RD1956	27/08/2017	00:46:27	251956	252036	En Route to incident	
	MESSAGE SE	NT 252036	(#3658	568,3658570)	GC-20170827-00	
DG1764	27/08/2017	00:48:21	251764		At Scene	
	CROSS HAND	DS GARAGE, CA	ROSS HANDS	GARAGE, CIRE	NCESTE	
DT51	27/08/2017	01:36:50	251401	252261	On Duty/Available	
-		<u></u>				
D1221	27/08/2017	01:38:21	251221	252485	At Scene	
	CROSS HAND	S GARAGE, CF	OSS HANDS	GARAGE, CIRE		
D1221	27/08/2017	01:38:21	251221	252485	On Duty/Available	
					N	
GT1	27/08/2017	01:41:14	251915		On Duty/Available	
GT2	27/08/2017	01:41:15	251760		On Duty/Available	
;		<u>``</u>				
 D1956	27/08/2017	01:41:28	251956	252036	At Scene	
<u></u>		S GARAGE, CR				
D1956	27/08/2017	01:41:29	251956	252036	On Duty/Available	_
G1764	27/08/2017	01:41:29	251764		On Duty/Available	
				<u>_</u>		
SR Relation		100000	0 015000 47	-		
ELATION	PHONE - @INC	3908	30,215362,17	70,1770,80,0.	UU	
SR Comme		!L				
ik comme	nts					

: 07758093053 390830 ,215362 ,1770 ,1770, 80 ,0.00 ,OSGB36, *MOB* T MOBILE ,99,20170827001716,0 ,DATA AVAILABLE ,20624242 20170827 001723	27/08/2017	00:17:29	CROOM106	243253
CALLER IS AT BROCKWORTH CROSS HANDS FESTIVAL	27/08/2017	00:17:45	CROOM106	243253
•	27/08/2017	00:17:46	CROOM106	243253
THERE IS FALL OUT FROM THE WITCOMBE CIDER FESTIVAL	27/08/2017	00:17:57	CROOM106	243253
•	27/08/2017	00:17:57	CROOM106	243253
IN THE SHELL PETROL STATION	27/08/2017	00:18:08	CROOM106	243253
•	27/08/2017	00;18:08	CROOM106	243253
APPROX 70 PEOPLE - ALL SITTING ON WALLS - DRUNK - LISTENING TO MUSIC THAT IS COMING FROM THEIR CARS: QUITE LOUD	27/08/2017	00:18:33	CROOM106	243253
·	27/08/2017	00:18:33	CROOM106	243253
THERE WAS A FIGHT EARLIER ON	27/08/2017	00:18:43	CROOM106	243253
•	27/08/2017	00:18:43	CROOM106	243253
CONCERNED IS GOING TO GET OUT OF HAND	27/08/2017	00:19:29	CROOM106	243253
•	27/08/2017	00:19:29	CROOM106	243253
**CORRECTION** CALLER IS NOT AT BROCKWORTH CROSS HANDS FESTIVAL!	27/08/2017	00:20:57	CROOM106	243253
ASB TAG ADDED:	27/0 <u>8/201</u> 7	00:21:15	CROOM106	243253
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	27/08/2017	00:21:17	CROOM106	243253
QUESTION Is the ASB happening now or have those involved left the scene?	27/08/2017	00:21:20	CROOM106	243253
ANSWER ,	27/08/2017	00:21:20	CROOM106	243253
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	27/08/2017	00:21:24	CROOM106	243253
SMS Text Message Sen (Control of the Section S	27/08/2017	00:21:27	CROOM106	243253
Transfer To .RURAL F&T From Terminal CROOM106 Grade 2, 3 or Dept. GRADE 2.1 Hr Attendance	27/08/2017	00:21:38	CROOM106	243253
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017	00:21:53	CROOM103	245451
CROWD NEED DISPERSING TO PREVENT BOP	27/08/2017	00:21:53	CROOM106	243253
DG5000 - THIS IS A PICK UP POINT FOR THE TAXI. THE SECUIRTY FROM THE SITE SENDING THEM DOWN TO THIS SITE	27/08/2017	00:23:40	CROOM103	245451
RD1221 - DEALING WITH AN INCIDENT IN THE WITCOMBE FESTIVAL SITE AT THE MOMENT	27/08/2017	00:24:28	CROOM103	245451
	27/08/2017	00:26:08	CROOM110	243260
SPOKEN TO CALLER AGAIN - STATES POLICE JUST PULLING UP NOW	27/08/2017	00:26:38	CROOM110	243260
EGT2 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:27:57	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO EGT2 (251760 ROBERTSON #3658493,3658494	27/08/2017	00:27:59	AWSERVER	AIRWAV
EGT2: ABOUT 100 PEOPLE HERE AND SOME TAXIS HERE BUT WILL TAKE A WHILE TO CLEAR	27/08/2017	00:30:38	CROOM110	243260
EGT1 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:31:16	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO EGT1 (251915 HANDLEY #3658507,3658508	27/08/2017	00:31:18	AWSERVER	AIRWAV
EGT2: OTHER MOBILES PLEASE	27/08/2017	00:33:56	CROOM110	243260
RD1221 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:01	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO RD1221 (252485	27/08/2017	00:34:04	AWSERVER	AIRWAV
EGT2: LARGE GROUP AND CONFRONTATION. SEPERATED THEM BUT DIFFICULT	27/08/2017	00:34:34	CROOM110	243260
OT51 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:37	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO OT51 (252261 TOVEY #3658522,3658524, OT51 (251401)#3658523,3658525	27/08/2017	00:34:38	AWSERVER	AIRWAV
DG1764 DISPATCH FROM ASSIGNMENT FORM	27/08/2017	00:34:54	CROOM110	243260
DEPLOYMENT MESSAGE SENT TO DG1764 (251764 (251764)) #3658527,3658528	27/08/2017	00:34:56	AWSERVER	AIRWAV
EGT2: WELFARE AIO. FIGHTING STOPPED. ALL PARTIES HAVE CALMED	27/08/2017	00:37:01	CROOM110	243260

RD1956 DISPATCHED BY DRAG/DROP	27/08/2017 00:46:26	CROOM103 245451
DEPLOYMENT MESSAGE SENT TO RD1956 (251956) #3658567,3658569, RD1956 (252036) #3658568,3658570	27/08/2017 00:46:27	AWSERVER
Disposition code: ,'B31'	27/08/2017 01:42:25	CROOM103 245451
No. of Arrests N.F.A. No. of Reports	27/08/2017 01:42:25	CROOM103 245451
Handling Officer 251760	27/08/2017 01:42:25	CROOM103 245451
Qualifiers, ALCOHOL RELATED, NO UPDATES REQD	27/08/2017 01:42:25	CROOM103 245451
Local Initiatives, NO LOCAL INIT	27/08/2017 01:42:25	CR00M103 245451
GC-20170827-0012 HAS BEEN DISPOSED	27/08/2017 01:42:25	CR00M103 245451

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#### GLOUCESTERSHIRE CONSTABULARY

GC-20170827-0022 (Closed)

ISR Report:

GC-20170827-0022 / 101 C40, DOMESTIC ABUSE GC 27/08/2017 00:38:55 GC Priority:(5) 2.Standard Response A 2495 ASSAULTED BY EX A63 Officer Dealing:251729 058 Creator Wkstn:CONT147 Dispatcher: Operator:243271 (389112,215164) Address Information PAINSWICK RD PAINSWICK RD, BROCKWORTH, GLOUCESTER, **Disposition Codes VIOLENCE AGAINST THE PERSON** [X] Gazeteer Validation Proximity:CIDER FESTIVAL **Complainant Information** VICTIM [?] Media Consent [?] <= Do not Use [?] VUL [?] NPT [?] ETA Notes: Date / Time Information 00:38:35 27/08/2017 Call Received 27/08/2017 00:38:35 Call Answered 27/08/2017 00:38:55 Incident Created 00:53:40 27/08/2017 Address Validated 27/08/2017 01:00:26 Initial Input Complete 31/08/2017 11:59:00 Transfer Sent 11:59:00 Transfer Accepted 31/08/2017 08:28:18 04/09/2017 Incident Disposed Qualifiers DOMESTIC ABUSE DISPOSAL QUALIFIERS NO LOCAL INIT LOCAL INITIATIVES THEME ||1 ISR Relations GC-20170827-0041 ASSOCIATED BY OPERATOR 243271 CALL CARD - XREF CALL GC-20170826-0530 ASSOCIATED BY OPERATOR 243257 CALL CARD - XREF CALL CRIME NUMBER - @INC RELATION 25132/17:REQUESTED BY OPERATOR 251729 25128/17:REQUESTED BY OPERATOR 251660 CRIME NUMBER - @INC RELATION ISR Comments 27/08/2017 00:38:55 CONT147 243271 CALLER HAS BEEN ASSAULTED BY HER PARTNER WHILST AT THE CIDER 27/08/2017 01:01:05 CONT147 243271 FESTIVAL 27/08/2017 01:01:59 CONT147 243271 27/08/2017 01:02:40 243271 SHE IS IN THE PROCESS OF SPLITTING UP WITH HER PARTNER -CONT147 27/08/2017 01:02:43 243271 CONT147 SHE HAS GONE TO THE FESTIVAL TONIGHT AND HAS SEEN HIM WITH 27/08/2017 01:02:54 243271 CONT147 ANOTHER FEMALE 27/08/2017 01:02:54 243271 CONT147 CALLER HAS APPROACHED HIM AND A ROW HAS STARTED 27/08/2017 01:03:10 CONT147 243271 I 1 1

·	27/08/2017		CONT147	243271
CALLER SAID IT WAS JUST A VERBAL ARGUMENT BUT THEN HE FLIPPED AND PUNCHED HER IN THE FACE		ľ	CONT147	243271
HE THEN RUGBY TACKLED HER TO THE FLOOR AND TRIED TO STRANGLE HER	27/08/2017	01:03:37	CONT147	243271
	27/08/2017	01:03:37	CONT147	243271
CALLER SAID THAT HE HAS NEVER BEEN VIOLENT TOWARDS HER BEFORE	27/08/2017	01:03:47	CONT147	243271
	27/08/2017	01:03:48	CONT147	243271
SECURITY HAVE GOT INVOLVED AND REMOVED HIM FROM THE FESTIVAL	27/08/2017	01:04:04	CONT147	243271
•	27/08/2017	01:04:04	CONT147	243271
CALLER CURRENTLY STILL LIVES IN THE SAME HOUSE AS HIM AS THEY CO OWN THE HOUSE	27/08/2017	01:04:18	CONT147	243271
	27/08/2017	01:04:20	CONT147	243271
CALLER IS HOME NOW WITH HER MUM AND FRIEND AND DOES NOT THINK HE WILL RETURN TONIGHT	27/08/2017	01:04:34	CONT147	243271
	27/08/2017	01:04:35	CONT147	243271
CALLER ORIGINALLY RANG TO REPORT HER BAG STOLEN AT THE FESTIVAL - IT IS ONLY WHEN I HAVE ASKED ABOUT THE CIRCUMSTANCES THAT SHE HAS THEN DISCLOSED THIS INCIDENT	27/08/2017	01:05:00	CONT147	243271
	27/08/2017	01:05:00	CONT147	243271
CALLER IS NOT SURE HOW SHE WISHES TO PROCEED AS THIS HAS NEVER HAPPENED BEFORE AND IS WORRIED ABOUT WHAT ENTAILS IF SHE PRESSES CHARGES AND HOW IT WILL AFFECT HER	27/08/2017		CONT147	243271
	27/08/2017	01:06:52	CONT147	243271
CALLER WOULD LIKE TO BE CONTACTED TOMORROW SO SHE CAN THINK ABOUT IT OVER NIGHT	27/08/2017	01:07:33	CONT147	243271
	27/08/2017	01:07:34	CONT147	243271
SHE CAN BE CONTACTED ON HER MUMS PHONE, LANDLINE	27/08/2017	01:08:03	CONT147	243271
DR MOBILE	27/08/2017	01:08:09	CONT147	243271
	27/08/2017	01:08:13	CONT147	243271
CALLER MOTHER LIVES AT	27/08/2017	01:08:23	CONT147	243271
	27/08/2017	01:08:37	CONT147	243271
CALLER HAS HAD HER MOBILE STOLEN SO CANNOT BE CONTACTED	27/08/2017	01:10:56	CONT147	243271
	2 <u>7/</u> 08/2017	01:10:57	CONT147	243271
	27/08/2017	01:11:04	CONT147	243271
JRN PNC ID: CRO NO:	27/08/2017	01:11:04	CONT147	243271
IO WARNINGS NIL OS	27/08/2017	01:11:04	CONT147	243271
	27/08/2017	01:11:04	CONT147	243271
UNIFI ENTRIES	27/08/2017	01:11:04	CONT147	243271
	27/08/2017	01:11:04	CONT147	243271
RN: PERSON ONLY	27/08/2017	01:11:04	CONT147	243271
	27/08/2017	01:11:04	CONT147	243271
	27/08/2017	01:11:04	CONT147	243271
RN: PERSON ONLY	27/08/2017	01:11:04		243271
	27/08/2017	01:13:37		243271
REVIOUS DA FOR	27/08/2017			243271
	27/08/2017		CONT147	243271
	27/08/2017			243271
	27/08/2017			243271
	27/08/2017 (			243271
	27/08/2017 (			243271 243271
	27/08/2017			243271 243271
	27/08/2017 ( 27/08/2017 (			
				243271
	27/08/2017	1:14:13	CONT147	243271

V - LOW - CALLER IS WITH HER MOTHER AND FRIEND	27/08/2017	01:14:49	CONT147	243271
E - IAU TO FOLLOW UP AND MAKE CONTACT WITH VICTIM	27/08/2017	01:14:57	CONT147	243271
Transfer To .IAU From Terminal CONT147 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:15:03	CONT147	243271
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	27/08/2017	01:15:08	CONT147	243271
JAU TRANS TAG ADDED:	27/08/2017	01:15:11	CONT147	243271
SMS Text Message Sent(07581162027):RE: GC-20170827-0022 THANK YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0022	27/08/2017	01:15:25	CONT147	243271
Cross Referenced By Incident GC-20170827-0041 ASSAULT	27/08/2017	01:19:40	CONT147	243271
Transfer Accepted At Terminal CONT137 For Control	27/08/2017	01:31:02	CONT137	251433
PC 1433 IAU	27/08/2017		CONT137	251433
*INVESTIGATION PLAN*	27/08/2017	·	CONT137	251433
PASSING TO DESK FOR DEFERRED ATTENDANCE 27/08/2017 AFTER 0900HRS	27/08/2017		CONT137	251433
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017			251433
DA TAG ADDED:	27/08/2017	01:32:34	CONT137	251433
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: IAU ASSESSED	27/08/2017	01:32:47	CONT137	251433
CRIME TAG ADDED:	27/08/2017	01:32:56	CONT137	251433
PPB TAG ADDED:	27/08/2017		CONT137	251433
Transfer To .RURAL F&T From Terminal CONT137 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017	01:33:09	CONT137	251433
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017		CROOM103	
EGT2 - NOT AWARE OF THIS INCIDENT DURING THE EVENING	27/08/2017	01:40:54	CROOM103	245451
CALL CARD SUCCESSFULLY DEFERRED 27/08/2017 08:45:56 Workstation Group .RURAL F&T	27/08/2017	01:46:07	CROOM103	
Reactivated at: CROOM103	27/08/2017		CROOM103	
Transfer Accepted At Terminal CROOM103 For Control	27/08/2017		CROOM103	
DOMESTIC ABUSE INCIDENT IDENTIFIED. OIC RESPONSIBILITY: UPDATE INCIDENT WITH SUMMARY OF DECISIONS MADE, VIST LEVEL OR WHY VIST IS NOT REQUIRED, ANY SAFEGUARDING MEASURE TAKEN,	27/08/2017	07:18:07	CROOM103	243257
DETAILS OF ANY CHILDREN PRESENT AND CONFIRMATION OF CRIMING IF RELEVANT, SUPERVISOR RESPONSIBILITY: ENSURE OIC HAS COMPLIED WITH RESPONSIBILITIES BEFORE CLOSING INCIDENT !!	27/08/2017	07:18:07	CROOM103	243257
Final question automatically answered	27/08/2017	07:18:09	CROOM103	243257
	27/08/2017		CROOM110	^
IAU - CAN YOU PLEASE CONTACT CALLER AND ASCERTAIN WHAT SHE WANTS TO DO AS PER LINE TIMED 01:07.	27/08/2017		CROOM103	243257
Transfer To .IAU From Terminal CROOM110 Grade 2, 3 or Dept. GRADE 2.Standard Response	27/08/2017		CROOM110	
Transfer Accepted At Terminal CONT137 For Control	27/08/2017		CONT137	250047
(NOTES) TAG ADDED:	27/08/2017		CONT137	250047
CAN WE CALL OUR IP AFTER 0900 HRS TO SEE IF WE CAN SEE HER TODAY	27/08/2017		CONT137	250047
URTHER ENQUIRIES REQUIRED	27/08/2017		CONT137	250047
Incident status changed manually Further Action Required->FOR IAU PASSED TO IAU	27/08/2017		CONT152	252290
PHONED CALLER, HAS GONE BACK TO THE HOUSE WITH A FRIEND, MUM WILL TRY AND GET FRIENDS PHONE NUMBER FOR ME.	27/08/2017	09:39:07	CONT152	252290
MUM STATES SOMEONE RANG THEN AT ABOUT 03.30 HRS THIS MORNING, SAYING HE HAD HAD PHONE AND THAT SOMEONE HAD TRIED TO SELL IT TO HIM. SAID HIS NAME WAS	27/08/2017	09:40:37	CONT152	252290
LIVED IN THE LINE THEN WENT DEAD AND SHE HAS NOT HEARD ANYTHING SINCE.	27/08/2017	09:40:37	CONT152	252290
Incident status changed manually FOR IAU->Confirmed IAU DEALING	27/08/2017	10:09:25	CONT152	252290
incident status changed mandally FOR TAO >commed TAO DEALINO		10:10:25	CONT152	252290

SHE WILL HEAD BACK TO HER MUM'S ADDRESS AT FOR ABOUT MIDDAY.	27/08/2017	10:11:12	CONT152	252290
SENDING TO URBAN DESK SO SHE CAN BE SEEN THERE AFTER 12.00 HRS	27/08/2017	10:11:44	CONT152	252290
CRIME DETAILS WILL ALSO NEED TO BE TAKEN RE THE HANDBAG.	27/08/2017	10:13:52	CONT152	252290
*	27/08/2017	10:15:44	CONT152	252290
MAY BE	27/08/2017	10:16:02	CONT152	252290
DOB:	27/08/2017	10:16:14	CONT152	252290
URN: PNC ID: RO No:	27/08/2017	10:16:14		252290
WHO HAS A LINKED ADDRESS OF HAY 2017	27/08/2017	10:17:19	CONT152	252290
LOTS OF INTEL ON CONTRACT ABOUT HIM HANDLING STOLEN GOODS.	27/08/2017	10:19:19	CONT152	252290
Transfer To .URBAN From Terminal CONT152 Grade 2, 3 or Dept. GRADE 2. Standard Response	27/08/2017	10:19:55	CONT152	252290
Transfer Accepted At Terminal CROOM109 For Control	27/08/2017	10:20:24	CROOM109	244976
CURRENTLY CONTACTABLE ON CALLED - HER FRIEND	27/08/2017			252290
(NOTES) TAG DELETED	27/08/2017	10:41:57	CROOM105	243098
NOTES TAG DELETED AS CONTACT WITH THE CALLER HAS ALREADY BEEN MADE BY IAU	27/08/2017		CROOM105	
Cross Referenced By Incident GC-20170826-0530 COUNTER	27/08/2017	10:43:48	CROOM103	243257
APOLOGIES - THERE IS A CODE 100 WAITING TO BE CRIMED WHICH RELATES TO THE THEFT OF THE HANDBAG.	27/08/2017	10:51:47	CONT152	252290
CALL FROM ASKING FOR AN ETA -	27/08/2017	13:19:43	CONT143	244877
	27/08/2017	13:21:13		244877
LEASE CALL BEFORE ATTENDANCE -	27/08/2017	13:21:42		244877
CRS SGT: THIS AND LINKED 530:26/08 (COUNTER ALLIGATION) TO BE DEALT WITH TOGETHER - POTENTIAL COUNTER WHO IS PARTNER/SOON TO BE EX, IS ALSO THE COUNTER	27/08/2017	14:55:44	SILVER128	250504
COMPLAINANTS COMPLAINANTS CURRENT PARTNER.	27/08/2017	14:55:44	SILVER128	250504
IO RES TAG ADDED:	27/08/2017	16:11:33	CROOM105	243051
	27/08/2017	18:10:23	CROOM102	250504
CR SGT: URBAN ARE EXPERIENCING HIGH VOLUME OF CALLS ESULTING IN US STRUGGLING TO DISPATCH ANYTHING OTHER THAN 51'S - THIS IS ONE OF 18 UNRESOURCED INCIDENTS 10 OF WHICH ARE	27/08/2017	18:10:26	CROOM102	250504
A SIMILAR GRADING - WE WILL CONTINUE TO REVIEW RESOURCING CAPABILITIES VS INC DEMAND AND DISPATCH OFFICERS AS AND WHEN HEY BECOME AVALIBLE.	27/08/2017	18:10:26	CROOM102	250504
	27/08/2017	<u>1</u> 8:43:52	CROOM105	243051
*NO RESOURCES **	27/08/2017	19:28:41	CROOM105 CROOM104	
*NO RESOURCES ** HAVE RUNG ADD APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS	27/08/2017	19:28:41		244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE	27/08/2017	19:28:41 19:39:44	CROOM104	244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS	27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41 19:39:44 19:40:05 19:40:32	CROOM104 CROOM104	244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41 19:39:44 19:40:05 19:40:32 19:40:54 19:40:58	CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54         19:40:58         19:41:27	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54         19:40:58         19:41:27         19:41:42	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST . VC BEING SENT TO AREA. INATRANS TAG ADDED: Incident status changed manually Confirmed->TO LPA TO LPA	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54         19:40:58         19:41:27         19:41:42	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED TO S SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST . VC BEING SENT TO AREA. INATRANS TAG ADDED: Incident status changed manually Confirmed->TO LPA TO LPA ransfer To A6 From Terminal CROOM104 Forced Control GRADE Standard Response	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54         19:40:58         19:41:27         19:41:50	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .  YC BEING SENT TO AREA. INATRANS TAG ADDED: Incident status changed manually Confirmed->TO LPA TO LPA ransfer To A6 From Terminal CROOM104 Forced Control GRADE Standard Response Tansfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:32         19:40:54         19:40:58         19:41:27         19:41:50         19:41:58	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951 244951 244951 244951
*NO RESOURCES ** HAVE RUNG AND APOLOGISED FOR LACK OF ATTENDANCE, , SHE S OK WITH THIS E THE LINKED - WE HAVE SUGGESTED TUES EVENING FOR TTENDANCE S THIS INCIDENT IS LINKED - I HAVE ASKED IS SHE AVAILABLE UES EVENING AFTER 2000HRS AND SHE IS FINE WITH THIS HE MAY BE AT THE 13 DUNSTER CLOSE ADDRESS AND PLEASE CAN WE ING FIRST .  YC BEING SENT TO AREA. INATRANS TAG ADDED: Incident status changed manually Confirmed->TO LPA TO LPA Tansfer To A6 From Terminal CROOM104 Forced Control GRADE Standard Response Tansfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017 27/08/2017	19:28:41         19:39:44         19:40:05         19:40:54         19:40:54         19:40:58         19:41:27         19:41:50         19:41:58         19:41:58         19:41:58	CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104 CROOM104	244951 244951 244951 244951 244951 244951 244951 244951 244951 244951

TRANSFERRED BY WEBSTORM	31/08/2017	11:59:00	TEWKS003	251729
PC 2495: HAVE SPOKEN TO CALLER, HAVE ARRANGED FOR HER TO COME INTO TEWKESBURY POLICE STATION FOR 1800 01/09/17 TO TAKE A STATEMENT	31/08/2017	14:56:39	TEWKS016	252495
FROM PC 2205 FOLLOWING MY CONVERSATION WITH SECOND FROM PC 2205 FOLLOWING FROM PC 2205 FOLLOWIN	01/09/2017	09:17:15	TEWKS001	252205
AN E-MAIL TO PC GEORGE HOWE TO ADVISE. HAVE ALSO CRIMED THE THEFT OF HANDBAG TOO. HAS SINCE HAD THE MOBILE PHONE RETURNED TO HER.	01/09/2017	09:17:15	TEWKS001	252205
PC 2495: HAS COME INTO TEWKESBURY POLICE STATION TO SEE ME TODAY AT 1900, MEDIUM RISK VIST COMPLETED, SAYS SHE DOES NOT WISH TO PURSUE A COMPLAINT, MG11 DECLINED.	01/09/2017	23:50:11	TEWKS026	252495
PC 2495: DID HAVE MINOR BRUISING TO HER FOREARMS STILL VISIBLE FROM THIS INCIDENT, I HAVE PHOTOGRAPHED THIS ON MY PNB	01/09/2017	23:51:09	TEWKS026	252495
CASE NUMBER 25132/17 ADDED AS PRIMARY REFERENCE	04/09/2017	08:27:22	TEWKS003	251729
PREVIOUS CODES WERE::	04/09/2017	08:28:14	TEWKS003	251729
DISPOSAL CODES: C01	04/09/2017	08:28:18	TEWKS003	251729
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	04/09/2017	08:28:18	TEWKS003	251729
HANDLING OFFICER: 251729	04/09/2017	08:28:18	TEWKS003	251729
QUALIFIERS 715	04/09/2017	08:28:18	TEWKS003	251729
OTHER FACTORS LOCALINIT-22	04/09/2017	08:28:18	TEWKS003	251729
GC-20170827-0022 HAS BEEN DISPOSED	04/09/2017	08:28:18	TEWKS003	251729
CASE NUMBER 25128/17 ADDED AS PRIMARY REFERENCE	11/09/2017	10:37:04	COMP041	251660

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0041 (Closed)

27/08/2017 01:15:34	C13, THEFT OTHER	GC-20170827-004 GC	101	GC
Priority:(8) 4.Code 100	BAG STOLEN	A63	Officer Dealing:2	59999
Operator:243271	Dispatcher:	058 (389112,215164)	Creator Wkstn:C	ONT147
Address Information				
PAINSWICK RD	· · · · · · · · · · · · · · · · · · ·			
PAINSWICK RD, BROCKWOR	TH, GLOUCESTER,	il	Disposition Codes	
Proximity:		[X] Gazeteer Validation	Theft - other	
				_
<b>Complainant Information</b>				
VICTIM [?] Media Consent	[?] <=Do not Use [?] VUL	[?] NPT [?] ETA		
Notes:				
Date / Time Information				
Call Received		27/08/2017	00:38:35	
Call Answered		27/08/2017	00:38:35	
Incident Created		27/08/2017	01:15:34	
Address Validated		27/08/2017	01:15:41	
Initial Input Complete		27/08/2017	01:16:46	
Transfer Sent		27/08/2017	01:25:36	
Incident Disposed		28/08/2017	18:19:20	)
Qualifiers				
DISPOSAL QUALIFIERS		NO QUAL APP		
LOCAL INITIATIVES		NO LOCAL IN		
THEME			<u>ED</u>	
ISR Relations				
CALL CARD - XREF CALL		SSOCIATED BY OPERATOR 2	43271	
CRIME NUMBER - @INC RELA	TION 24752/17:REQUESTED	BY OPERATOR 244149		
ISR Comments				
: 07581162027 624264 2017	0827 003835		1:15:34 CONT147	243271
Incident Held		27/08/2017 0	1:16:29 CONT147	
Call Activated		27/08/2017 0		=0
1.		27/08/2017 0		
DOB		27/08/2017 0		
3		27/08/2017 0		
(NO DIRECT CONTACT AS PH	ONE HAS BEEN STOLEN)	27/08/2017 0	(	
		27/08/2017 0		
		27/08/2017 0		
2. AS ABOVE				
		27/08/2017 0		
3. BETWEEN 2130 & 2200 27,	/08/201/	27/08/2017 0		
<u> </u>		27/08/2017 0		
		27/08/2017 0	1:18:55 CONT147	243271

4. WITCOMBE CIDER FESTIVAL, PAINSWICK ROAD, BROCKWORTH, GLOS, GL34RP				
	27/08/2017	01:18:57	CONT147	243271
5. IP HAS BEEN INVOLVED WITH AN ALTERCATION WITH HER PARTNER IN WHICH SHE WAS ASSAULTED	27/08/2017	01:19:20	CONT147	243271
SEE BELOW LINKED INCIDENT	27/08/2017	01:19:24	CONT147	243271
Cross Referenced To Incident GC-20170827-0022 ASSAULT	27/08/2017	01:19:40	CONT147	243271
AT SOME POINT DURING THE ALTERCATION UNKNOWN OFFENDER HAS STOLEN THE BAG, EITHER FROM IP'S SHOULDER OR FROM THE GROUND AS IT MAY HAVE BEEN KNOCKED OFF.	27/08/2017	01:20:35	CONT147	243271
	27/08/2017	01:20:36	CONT147	243271
6. NIL	27/08/2017	01:20:37	CONT147	243271
·	27/08/2017	01:20:38	CONT147	243271
7A. BLACK LEATHER OVER THE SHOULDER BAG FROM H&M VALUE $£10$	27/08/2017	01:20:52	CONT147	243271
IPHONE 6 IN COLOUR WHITE AND GOLD WITH A ROSE GOLD GLITTERY CASE £400	27/08/2017	01:21:33	CONT147	243271
-NUMBER	27/08/2017	01:21:42	CONT147	243271
-SIM ONLY CONTRACT PROVIDER 3	27/08/2017	01:21:55	CONT147	243271
HALIFAX DEBIT CARD £0.01	27/08/2017	01:22:16	CONT147	243271
FULL DRIVERS LICENCE £0.01	27/08/2017	01:22:26	CONT147	243271
MAKEUP BAG CONTAINING MAKEUP - EST VALUE £70	27/08/2017	01:23:01	CONT147	243271
-HOUSE KEYS	27/08/2017	01:23:07	CONT147	243271
£25 IN CASH. 1 £10 NOTE, 1 £5 AND LOOSE COINS	27/08/2017	01:23:54	CONT147	243271
	27/08/2017	01:23:59	CONT147	243271
7B.MIL	27/08/2017	01:24:01	CONT147	243271
7C, NIL	27/08/2017	01:24:04	CONT147	243271
	27/08/2017	01:24:05	CONT147	243271
B. ACCEPTED	27/08/2017	01:24:08	CONT147	243271
	27/08/2017	01:24:09	CONT147	243271
D. CALLER SAID THERE WERE LOTS OF WITNESSES TO THE ALTERCATION AND SECURITY WERE INVOLVED BUT NO ONE SAW BAG BEING TAKEN	27/08/2017	01:24:44	CONT147	243271
CALLER IS GOING TO CANCEL HER BANK CARD	27/08/2017	01:24:54	CONT147	243271
CALLERS FRIEND TRIED RINGING THE PHONE STRAIGHT AWAY BUT IT	27/08/2017	01:25:08		243271
	27/08/2017	01:25:10	CONT147	243271
COME UP TO CALL US BACK	27/08/2017	01:25:27	CONT147	243271
.Code 100	27/08/2017	01:25:36	CONT147	243271
MS Text Message Sent(07581162027):RE: GC-20170827-0041 THANK OU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 0170827-0041	27/08/2017	01:25:41	CONT147	243271
	27/08/2017	01:27:25	CONT147	243271
	27/08/2017	01:27:28	CONT147	243271
ERSON	28/08/2017	18:17:08	CROOM112	244149
	28/08/2017	18:19:20	CROOM112	244149
	28/08/2017	18:19:20	CROOM112	244149
andling Officer 259999	28/08/2017	18:19:20	CROOM112	244149
	28/08/2017	18:19:20	CROOM112	244149
	28/08/2017	18:19:20	CROOM112	244149
C-20170827-0041 HAS BEEN DISPOSED	28/08/2017	18:19:20	CROOM112	244149

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0114 (Closed)

27/08/2017 08:08:13	C13, THEFT OTHER	GC-20170827-0 GC	<sup>114 /</sup> PHON	E	GC	
Priority:(8) 4.Code 100	STOLEN HANDBAG	A63	Office	Officer Dealing: 25999		
Operator:244877	Dispatcher:	057 (390500,215739	) Creat	or Wkstn:CO	NT143	
Address Information			]			
WITCOMBE						
, , GLOUCESTER,						
Proximity: WITCOMBE CIDER	FESTIVAL	[] Gazeteer Validation	Dispositi			
CROSS HANDS RAB TOWARD OPPOSITE TWELVE BELLS PH	S 12 BELLS: AREA LOCATED ON	LEFT OF ROAD		OTHER		
Complainant Information	<u></u>					
					· <u> </u>	
VICTIM [?] Media Consent	[?] <=Do not Use [?] VUL [?]	NPT [?] ETA	<u>الــــــــــــــــــــــــــــــــــــ</u>			
Notes:						
Date / Time Information			ے 			
Call Received		27/08/2017	,	08:07:52		
Call Answered	· · · · · · · · · · · · · · · · · · ·	27/08/2017		08:07:52		
Incident Created		27/08/2017		08:08:13		
Address Validated			27/08/2017 08:13:38			
Initial Input Complete		27/08/2017		08:14:18		
			/08/2017 08:26:41			
Qualifiers						
DISPOSAL QUALIFIERS		NO QUAL A	PPLIC		·	
LOCAL INITIATIVES		NO LOCAL	INIT			
ТНЕМЕ		CRIME REL	ME RELATED			
ISR Relations						
CRIME NUMBER - @INC RELA	TION 24592/17:REQUESTED B	Y OPERATOR 244877	-			
ISR Comments						
		27/08/2017	08:08:14	CONT143	244877	
5/8/1993		27/08/2017		CONT143	244877	
STOLEN HANDBAG -	<del></del> _	27/08/2017		CONT143	244877	
SMALL BROWN RIVER ISLAND	BAG - FAKE LEATHER	27/08/2017		CONT143	244877	
2 STES CAR KEYS		27/08/2017	2	CONT143	244877	
2 PURSES -	······································	27/08/2017	08:10:24	CONT143	244877	
	WHITCOMBE CIDER FESTIVAL	27/08/2017	08:10:36	CONT143	244877	
PAIR SOCKS -		27/08/2017	08:10:42	CONT143	244877	
ONE PURSE BELONGS TO		27/08/2017	08:11:30	CONT143	244877	
E30 CAS IN		27/08/2017	08:11:42	CONT143	244877	
DEBIT AND CREDIT CARDS LL	OYDS	27/08/2017		CONT143	244877	
D/L		27/08/2017		CONT143	244877	
-		27/08/2017		CONT143	244877	
		27/08/2017	08:12:06	CONT143	244877	
		11	1		11	

D/L £30 CASH	27/08/2017	08:12:15	CONT143	244877
HAPPENED AT 2300 / 2330HRS 26/8/17	27/08/2017	08:12:35	CONT143	244877
EA W1 FOR BOTH GIRLS	27/08/2017	08:12:49	CONT143	244877
LOCATION COMMENTA46 BATH TO CHELTENHAM. COVERS FROM THE LODGE BROCKWORTH SIDE OF UPPER PINCOTT FARM TO HENLEY BANK	27/08/2017	08:13:38	CONT143	244877
Comments viewed via pop-up, Location Comments A46	27/08/2017	08:14:25	CONT143	244877
Relation: 24592/17:REQUESTED BY OPERATOR 244877 STOLEN	27/08/2017	08:25:41	CONT143	244877
SMS Text Message Sent YOU FOR CONTACTING GLOS POLICE YOUR INCIDENT NO IS GC- 20170827-0114 CRIME NUMBER IS 24592/17	27/08/2017	08:26:00	CONT143	244877
Address changed from A46 BROCKWORTH,A46,BROCKWORTH to WITCOMBE,,GLOUCESTER	27/08/2017	08:26:09	CONT143	244877
@Common Location Comment:CROSS HANDS RAB TOWARDS 12 BELLS: AREA LOCATED ON LEFT OF ROAD OPPOSITE TWELVE BELLS PH.	27/08/2017	08:26:15	CONT143	244877
Comments viewed via pop-up, Location Comments	27/08/2017	08:26:17	CONT143	244877
CODE100 IN TAG ADDED:	27/08/2017	08:26:26	CONT143	244877
Disposition code: ,'C13'	27/08/2017	08:26:41	CONT143	244877
No. of Arrests N.F.A. No. of Reports	27/08/2017	08:26:41	CONT143	244877
Handling Officer 259999	27/08/2017	08:26:41	CONT143	244877
Qualifiers,NO QUAL APPLIC	27/08/2017	08:26:41	CONT143	244877
Local Initiatives,NO LOCAL INIT	27/08/2017	08:26:41	CONT143	244877
GC-20170827-0114 HAS BEEN DISPOSED	27/08/2017	08:26:41	CONT143	244877

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170827-0156 (Closed)

27/08/2017 10:26:42	B14, ANTI SOCIAL BEHAVIOUR	GC-20170827-0156 / GC	101	GC
Priority:(9) 4.Inf Only / Resolved	CIDER FESTIVAL - FOR DUTY SGT	A63	Officer Dealing:25999	9
Operator:252127		058 (389882,215929)	Creator Wkstn:CONT1	46

Address Information					
Proximity:	·		[X] Gaz	eteer Validation	Disposition Codes
Complainant Information			-		
VICTIM [?] Media Consent	[?] <=Do not Use	[?] VUL	(?) NPT	[?] ETA	
Notes:					]

Date / Time Information				
Call Received	27/08/2017		10:25:54	
Call Answered	27/08/2017		10:25:54	
Incident Created	27/08/2017		10:26:42	
Address Validated	27/08/2017		10:28:22	
Initial Input Complete	27/08/2017		10:31:31	
Transfer Sent	27/08/2017		10:41:17	
Transfer Accepted	27/08/2017		10:44:16	-
Incident Disposed	27/08/2017		11:25:44	
Qualifiers				
DISPOSAL QUALIFIERS	NO QUAL APPLIC			
LOCAL INITIATIVES	NO LOCAL INIT			
ТНЕМЕ	ANTI SOCIAL BEHAVIOUR			
ISR Comments				
: 01452862825 624613 20170827 102554	27/08/2017 1		CONT146	2521 <u>27</u>
ASB TAG ADDED:	27/08/2017 1	10:31:32	CONT146	252127
PLEASE TEXT CALLER INCIDENT NUMBER ONCE CALL CONCLUDED	27/08/2017 1	l0:31:33	CONT146	252127
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: .	27/08/2017 1	L0:31:42	CONT146	252127
CALLER IS CONCERNED ABOUT ISSUES WITH THE CIDER FESTIVAL - ESPECIALLY AT THE SHELL PETROL STATION ON CIRENCESTER ROAD. THIS MORNING THERE WERE APPROXIMATELY 40 - 60 PEOPLE AT	27/08/2017 1	10:37:57	CONT146	252127
THE SHELL GARAGE WAITING FOR COLLECTION AND THEY WERE MAKING ALOT OF NOISE.	27/08/2017 1	10:37:57	CONT146	252127
· · · · · · · · · · · · · · · · · · ·	27/08/2017 1	l0:37:58	CONT146	252127
SHOUTING, SWEARING HANGING AROUND IN THE ROAD AND VEHICLES QUEUING ON THE ROAD BEEPING HORNS ETC	27/08/2017 1	10:38:36	CONT146	252127
	27/08/2017 1	10:38:37	CONT146	252127
HE HAS KINDLY REQUESTED POLICE BE AWARE OF THIS AND MONITOR TONIGHT AS THERE ARE ALOT OF DRUNK PEOPLE AROUND THE AREA AND IN THE STREET MAKING LOTS OF NOISE KEEPING LOCAL	27/08/2017 1	10:39:25	CONT146	252127
	27/08/2017 1		CONT146	252127

·	27/08/2017		CONT146	252127
HE SAID PREVIOUS YEARS HAVEN'T BEEN TOO BAD BUT AS IT HAS GOT MORE POPULAR THE NOISE POLLUTION HAS INCREASED.	27/08/2017	10:39:52	CONT146	252127
•	27/08/2017	10:39:53	CONT146	252127
CALLER WILL ALSO EMAIL THE ORGANISERS TO HIGHLIGHT HIS ISSUES.	27/08/2017	10:40:11	CONT146	252127
	27/08/2017	10:40:12	CONT146	252127
CALLER GIVEN INCIDENT NUMBER.	27/08/2017	10:40:18	CONT146	252127
	27/08/2017	10:40:19	CONT146	252127
***PASSING TO F&T TO MAKE DUTY SGT AWARE FOR HANDOVER FOR LATES/NIGHTS****	27/08/2017	10:40:43	CONT146	252127
·	27/08/2017	10:40:44	CONT146	252127
PRIORITY HAS CHANGED FROM 3.Attention Read TO 4.Inf Only / Resolved: Reason INCIDENT DOWNGRADED	27/08/2017	10:40:54	CONT146	252127
Transfer To .RURAL F&T From Terminal CONT146 Grade 2, 3 or Dept. GRADE 4.Inf Only / Resolved	27/08/2017	10:41:17	CONT146	252127
	27/08/2017	10:44:16	CROOM103	243257
1 INATRANS TAG ADDED:	27/08/2017	10:46:10	CROOM110	243261
	27/08/2017	10:46;17	CROOM110	243261
Transfer To A6 From Terminal CROOM110 Forced Control GRADE 4.Inf Only / Resolved	27/08/2017	10:46:23	CROOM110	243261
Transfer Accepted At Terminal TEWKS025 Forced Control	27/08/2017	10:46:23	CROOM110	243261
FROM DG 366 PS (CONTROL OF THE RUNG) BACK TO DISCUSS. HE STATES THAT AFTER MIDNIGHT THERE WERE APPROXIMATELY 60 PERSONS ON THE FORECOURT OF THE SHELL GARAGE WAITING FRO	27/08/2017	11:22:09	TEWKS003	250366
TAXIS THE REAL HAS CCTV FOOTAGE OF THE OCCURRENCE. I HAVE ADVISED TO CONTACT THE LICENSING DEPARTMENT OF TEWKESBURY COUNCIL WHO ISSUE THE TEMPORARY EVENTS NOTICE			TEWKS003	250366
OR THE EVENT AND THIS MAY HELP WITH ISSUES IN FUTURE YEARS. I WILL ALSO MAKE THEM AWARE OF THIS INC <b>OLOGICAL STATED</b> STATED HE HAS LIVED THERE FOR TEN YEARS AND THIS IS THE FIRST	27/08/2017	11:22:09	TEWKS003	250366
TIME HE HAS NOTICED A PROBLEM. HE SATED THAT THERE WAS A POLICE PRESENCE DURING THE EVENING WHICH HE APPRECIATED. I WILL BRING THIS INC. TO THE ATTENTION OF THE LPA INSPECTOR AND	27/08/2017	11:22:09	TEWKS003	250366
HE LATE TURN/NIGHTS DUTY SERGEANT FOR PASSING PATROL.	27/08/2017	11:22:09	TEWKS003	250366
	27/08/2017	11:25:44	CROOM110	243261
	27/08/2017	11:25:44	CROOM110	243261
landling Officer 259999	27/08/2017	11:25:44	CROOM110	243261
Jualifiers,NO QUAL APPLIC	27/08/2017	11:25:44	CROOM110	243261
ocal Initiatives,NO LOCAL INIT	27/08/2017	11:25:44	CROOM110	243261
C-20170827-0156 HAS BEEN DISPOSED	27/08/2017	11:25:44	CROOM110	243261

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170828-0051 (Closed)

28/08/2017 01:11:59	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-00 GC		LCRIME	GC	
Priority:(9) 4.Inf Only / Resolved	MALE URINATING IN PUBLIC	A63	Office	r Dealing:259	999	
Operator:243275	Dispatcher:	058 (389112,215164	) Creat	or Wkstn:CRO	OM172	
Address Information						
PAINSWICK RD						
PAINSWICK RD, BROCKWORTH, C	GLOUCESTER,		Dispositi	on Codes		
Proximity:		zeteer Validation	ASB - PEF	SONAL		
Complainant Information						
WITNESS [?] Media Consent [?	] <=Do not Use [?] VUL [?] NP	T [?] ETA				
Notes:			]			
Date / Time Information			.:			
Call Received		28/08/2017	,	01:11:59		
Call Answered		28/08/2017	,	01:11:59		
Incident Created		28/08/2017	<del>_</del>	01:11:59		
Address Validated		28/08/2017	28/08/2017			
Initial Input Complete	<u></u>	28/08/2017	28/08/2017 01:17:09			
Incident Disposed		28/08/2017	28/08/2017 01:26:21			
Qualifiers						
DISPOSAL QUALIFIERS		ALCOHOL R	ELATED			
LOCAL INITIATIVES		NO LOCAL	INIT			
ТНЕМЕ		ANTI SOCI	L BEHAVIO	BEHAVIOUR		
ISR Relations						
CALL CARD - XREF CALL	GC-20170828-0055 ASSOCIAT	ED BY OPERATOR	243275			
ISR Comments						
Alias BROCKWORTH used to find G	GLOUCESTER	28/08/2017	01:12:41	CROOM172	243275	
EMAIL RECIEVED LIMITED DETAIL		L 28/08/2017	01:16:58	CROOM172	243275	
OF OFFENDER FROM REPORTEE		28/08/2017	01:17:06	CROOM172	243275	
		28/08/2017	01:17:07	CROOM172	243275	
ASB TAG ADDED:		28/08/2017	01:17:09	CROOM172	243275	
PLEASE TEXT CALLER INCIDENT N	UMBER ONCE CALL CONCLUDED	28/08/2017	01:17:15	CROOM172	243275	
QUESTION SET HAS BEEN EXITED	BEFORE COMPLETED: X	28/08/2017	01:17:21	CROOM172	243275	
I HAVE JUST WITNESSED A STEW MAN FROM MY DRIVE WHO PROCE URINATE IN THE HEDGE IN FULL F	EDED TO CROSS THE A46 AND	A 28/08/2017	01:17:26	CROOM172	243275	
RESIDENT		28/08/2017	01:17:26	CROOM172	243275	
GREENACRES		28/08/2017	01:17:26	CROOM172	243275	
PAINSWICK ROAD		28/08/2017		CROOM172	243275	
		28/08/2017		CROOM172		
*****		28/08/2017	01:17:30	CROOM172	243275	
			1			

CLOSING JUST FOR INFO CONFIRMED WITH CONS 2 NO MASTER	28/08/2017 01:18	3:06 CROOM172	243275
·	28/08/2017 01:18	3:07 CROOM172	243275
Disposition code: ,'B31'	28/08/2017 01:18	3:35 CROOM172	243275
No. of Arrests N.F.A. No. of Reports	28/08/2017 01:18	3:35 CROOM172	243275
Handling Officer 259999	28/08/2017 01:18	3:35 CROOM172	243275
Qualifiers, ALCOHOL RELATED	28/08/2017 01:18	3:35 CROOM172	243275
Local Initiatives,NO LOCAL INIT	28/08/2017 01:18	:35 CROOM172	243275
GC-20170828-0051 HAS BEEN DISPOSED	28/08/2017 01:18	3:35 CROOM172	243275
Cross Referenced By Incident GC-20170828-0055 POSS CONNECTED	28/08/2017 01:21	:11 CROOM172	243275
DISPOSAL CODES WERE :B31	28/08/2017 01:23	:56 CROOM172	243275
Qualifiers were ,ALCOHOL RELATED	28/08/2017 01:23	:56 CROOM172	243275
Factors were ,NO LOCAL INIT	28/08/2017 01:23		
Reactivated at: CROOM172	28/08/2017 01:23		
FURTHER EVIDENCE:EMAIL	28/08/2017 01:23		
xxxxxxxxxxxxx	28/08/2017 01:24		<u> </u>
FURTHER EMAIL:	28/08/2017 01:24		
DEAR SIR	28/08/2017 01:24	:29 CROOM172	243275
MY FULL ADDRESS IS	28/08/2017 01:24		243275
	28/08/2017 01:24	:29 CROOM172	243275
	28/08/2017 01:24	:29 CROOM172	243275
	28/08/2017 01:24		243275
GLOUCESTER	28/08/2017 01:24	:29 CROOM172	243275
	28/08/2017 01:24	:29 CROOM172	243275
THE MALE WAS WHITE APPROX 5'11 WEARING WHITE TOP AND LIGHT TROUSERS. FAIR HAIR	28/08/2017 01:24	29 CROOM172	243275
I EXPERIENCED A NUMBER OF SUCH INCIDENTS TONIGHT SOME OF WHICH I HAVE INFORMED YOU OF THROUGH 101. I DO HAVE A PHOTO OF ANOTHER SIMILAR INCIDENT WHEN ANOTHER MALE URINATED IN MY	28/08/2017 01:24	29 CROOM172	243275
GATEWAY ALSO IN FULL PUBLIC VIEW	28/08/2017 01:24	29 CROOM172	243275
THERE WERE A LOT OF ANTI SOCIAL INCIDENTS THIS EVENING AS THE CROWD DISPERSED FROM THE FESTIVAL	28/08/2017 01:24	37 CROOM172	243275
THANK YOU FOR YOUR ATTENTION	28/08/2017 01:24	37 CROOM172	243275
	28/08/2017 01:24:		
*****	28/08/2017 01:24:		
Disposition code: ,'B30'	28/08/2017 01:26:		
No. of Arrests N.F.A. No. of Reports	28/08/2017 01:26:		
Handling Officer 259999	28/08/2017 01:26:		
Qualifiers,ALCOHOL RELATED	28/08/2017 01:26:		
ocal Initiatives,NO LOCAL INIT	28/08/2017 01:26:		
GC-20170828-0051 HAS BEEN DISPOSED	28/08/2017 01:26:		·

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170828-0055 (Closed)

				-	=	
28/08/2017 01:20:53	B14, ANTI SOCIAL BEHAVIOUR	GC-20170828-00 GC	55 / EMAIL		GC	
Priority:(7) 3.Attention Regd	9058 CHAIR THROWN IN ROAD	A63	Office	Dealing:2490	)58	
Operator:243275		058 (389112,215164	Creato	or Wkstn:CRO	DM172	
Address Information						
PAINSWICK RD						
PAINSWICK RD, BROCKWORTH,	GLOUCESTER,		Dispositio	on Codes		
Proximity:CIDER FESTIVAL CON		teer Validation	ASB - NUI	SANCE		
Complainant Information			I			
WITNESS [?] Media Consent [	?] <=Do not Use [?] VUL [?] NPT	[?] ETA				
Notes:					=	
Date / Time Information						
Call Received		28/08/2017		01:20:53		
Incident Created		28/08/2017		01:20:53		
Address Validated		28/08/2017		01:21:01		
Initial Input Complete		28/08/2017	28/08/2017			
Transfer Sent		29/08/2017				
Transfer Accepted		29/08/2017		18:07:15		
Incident Disposed		31/08/2017	31/08/201721:53:55			
Qualifiers						
DISPOSAL QUALIFIERS		NO UPDATE	S REQD			
LOCAL INITIATIVES		NO LOCAL I				
ТНЕМЕ		2		<u> </u>		
ISR Relations						
CALL CARD - XREF CALL	GC-20170828-0051 ASSOCIATE	D BY OPERATOR	243275			
ISR Comments						
Cross Referenced To Incident GC	-20170828-0051 POSS CONNECTED	28/08/2017		CROOM172	243275	
VERY LIMITED DETAIL SIMILAR T	O LINKED AND HAVE SENT EMAIL B	ACK 28/08/2017	01:22:43	CROOM172	243275	
		28/08/2017	01:22:44	CROOM172	243275	
AND TO CONFIRM LINKED		28/08/2017		CROOM172	243275	
		28/08/2017		CROOM172	243275	
	NK MAIL THROW A FOLD UP CHAIR I ARD INTO THE MAIN A46 ROAD IN	28/08/2017	01:22:59	CROOM172	243275	
		28/08/2017	01:22:59	CROOM172	243275	
LOCAL RESIDENT		28/08/2017		CROOM172	243275	
ASB TAG ADDED:		28/08/2017		CROOM172	243275	
	NUMBER ONCE CALL CONCLUDED	28/08/2017	01:23:07	CROOM172	243275	
QUESTION SET HAS BEEN EXITE		28/08/2017	01:23:10	CROOM172	243275	
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		28/08/2017	01:26:36	CROOM172	243275	
<u> </u>						

	28/08/201	701:28:46	CROOM172	243275
NO THERE WERE TWO SEPARATE INCIDENTS AND A NUMBER OF OTHER EVENTS THAT I HAVE ALSO REPORTED. I ALSO EXPERIENCED ANOTHER MALE URINATINING IN MY GATE AT 0040 THIS MORNING WHICH I FIX	28/08/201	7 01:28:46	CROOM172	243275
REPORT VIA 101. SO A TOTAL OF 3 PUBLIC URINATION EVENTS	28/08/201	701:28:46	CROOM172	243275
REGARDS		701:28:46	CROOM172	
	28/08/201		CROOM172	
xxxxxxxxxxxxxxxxxxxxxxxxxxxx	28/08/201		CROOM172	
DUE TO MULTIPLE INCIDENT REPORTS BY THE CALLER AT THE ADDRESS AND AREA DURING THIS EVENT			CROOM172	
HAVE UPGRADED TO G3 FOR AREA TO CONDUCT A BIT OF REASURRANCE SUPPORT IN COMING DAYS AS RESOURCES PERMIT	28/08/201	01:29:56	CROOM172	243275
	28/08/2017	01:29:57	CROOM172	243275
CALLER APPEARS TO HAVE REPORTED AT LEAST X 3 INCIDENTS	28/08/2017	01:30:11	CROOM172	243275
	28/08/2017	01:30:13	CROOM172	243275
PRIORITY HAS CHANGED FROM 4. Inf Only / Resolved TO 3. Attention Reqd: Reason INCIDENT UPGRADED	28/08/2017	01:30:40	CROOM172	243275
ncident status changed manually Confirmed->TO LPA TO LPA	28/08/2017	01:30:51	CROOM172	243275
ransfer To A6 From Terminal CROOM172 Forced Control GRADE Attention Regd	28/08/2017	01:30:57	CROOM172	243275
ransfer Accepted At Terminal TEWKS025 Forced Control	28/08/2017	01:30:57	CROOM172	243275
DIRECT TO AREA	28/08/2017	01:31:03	CROOM172	
- ASB REPEAT OFFENCES	28/08/2017	01:32:55	CROOM172	243275
I- LOW LEVEL ASB	28/08/2017	01:32:59	CROOM172	243275
- LOW AREA IS PATROLLED AND SECURITY ON SITE	28/08/2017	01:33:14	CROOM172	243275
POSS REASURRANCE VISIT IN COMING DAYS	28/08/2017	01:33:24	CROOM172	243275
- N/A	28/08/2017	01:33:26	CROOM172	243275
- NO	28/08/2017	01:33:28	CROOM172	243275
*****	28/08/2017	01:34:29	CROOM172	243275
URRENTLY DEALT WITH	28/08/2017		CROOM172	
ENT AT 2223 AND 2257 WILL INCLUDE ON THIS LOG ALL RELEVANT TO IMILAR BEHAVIOUR AT THE EVENT	28/08/2017	01:35:25	CROOM172	243275
	28/08/2017		CROOM172	243275
AM RESIDENT OF PAINSWICK ROAD BROCKWORTH ADJACENT TO THE BOVE FESTIVAL	28/08/2017	01:35:44	CROOM172	243275
AM SUPPOSED TO HAVE A SECURITY GUARD ON MY DRIVE FROM THE ESTIVAL PROVIDE BY THE ORGANISERS AS A CONDITION OF THE CENCE. THE GUARD IS NOT PRESENT AND THE CROWD IS STARTING	28/08/2017	01:35:44	CROOM172	243275
AD TO PERSONALLY ESCORT A YOUNG LADY OFF THE DRIVE WHO WAS N HER KNEES ALONE AND UNDER THE INFLUENCE OF ALCOHOL. THE	28/08/2017	01:35:44	CROOM172	243275
HOLE SITUATION IS BECOMING MORE INTIMIDATING AS LOUD	28/08/2017	01:35:44	CROOM172	243275
	28/08/2017	01:35:44	CROOM172	243275
	28/08/2017	01:36:04	CROOM172	243275
HAVE JUST WITNESSED A MALE URINATING IN MY GATEWAY. HE IS RT OF A LARGE CROWD DISPERSING FROM THE ABOVE FESTIVAL. HERE ARE CARS AND PEOPLE IN ON THE A46 SOME RUNNING DOWN	28/08/2017	01:36:04	CROOM172	243275
HITE CENTRELINE. I HAVE PHOTOGRAPHIC EVIDENCE OF THE FENCE IF REQUIRED	28/08/2017	01:36:04	CROOM172	243275
	28/08/2017	01:36:04	CROOM172	243275
	28/08/2017		CROOM172	
	28/08/2017		CROOM172	
	28/08/2017	01:37:07	CROOM172	43275
TED SENT IN 2223:	28/08/2017		CROOM172	

I HAVE CONCERNS OVER THE WITCOMBE CIDER FESTIVAL THAT IS CURRENTLY RUNNING CLOSE TO MY HOUSE	28/08/2017	01:40:55	CROOM172	243275
A SECURITY GUARD ATTACHED TO MY PROPERTY HAS JUST INFORMED ME THAT IT COULD BE A LONG TIME DISPERSING THE CROWD TONIGHT AS THERE ARE OVER 4000 PEOPLE IN ATTENDANCE AND THE NOOSE	28/08/2017	01:40:55	CROOM172	243275
AND DISTURBANCE I AM CURRENTLY EXPERIENCING COULD GO ON	28/08/2017	01:40:55	CROOM172	243275
IT IS EVEN MORE CONCERNING AS HE INFORMS ME THAT THERE HAVE ALREADY BEEN SCUFFLES IN THE VENUE. THE LICENCE ONLY ALLOWS FOR 2250 PERSONS AT THE VENUE AND THE SECURITY GUARD	28/08/2017	01:40:55	CROOM172	243275
BELIEVES IT WILL BE "HARD WORK" TONIGHT. THUS I HAVE CONCERNS	28/08/2017	01:40:55	CROOM172	243275
	28/08/2017	01:40:55	CROOM172	243275
•	28/08/2017	01:41:02	CROOM172	243275
HAVE EMAILED LICENSING REGARDING THIS INC LOG AS WELL	28/08/2017	01:43:31	CROOM172	243275
•	28/08/2017	01:43:32	CROOM172	243275
ALLOCATED TO PCSO TO THE CONTACT, THE CALLER HAS DONE THE RIGHT THING IN CONTACTING THE LICENSING DEPT. THE POLICE HAVE OPPOSED THE RUNNING OF THIS EVENT. AS TO THE	29/08/2017	18 <b>:</b> 02:45	TEWKS003	250991
URINATING IN PUBLIC, WE WOULD NOT SEIZE THIS AND ATTEMPT TO IDENTIFY THE PERPETRATOR AS IT IS NOT A PROPORTIONATE USE OF OUR TIME.	29/08/2017	18:02:45	TEWKS003	250991
TRANSFER TO TEWKS NP FROM TERMINAL TEWKS003 FOR FORCED CONTROL GRADE 3.ATTENTION REQD	29/08/2017	18:07:15	TEWKS003	250991
TRANSFER ACCEPTED AT TERMINAL TEWKS005 FOR FORCED CONTROL	29/08/2017	18:07:15	TEWKS003	250991
TRANSFERRED BY WEBSTORM	29/08/2017	18:07:16	TEWKS003	250991
FROM PCSO	29/08/2017	19:29:30	TPF001	249058
FROM PCSO	30/08/2017	17:02:42	TPF001	249058
PS 2080 - PCSO HAS MADE EFFORTS TO CONTACT CALLER. MATTER HAS BEEN SENT TO LICENSING. THIS CAN BE CLOSED PENDING ANY CALLBACK; HOWEVER, WE WILL NOT BE INVESTIGATING THE URINATION			TEWKS025	252080
AS MENTIONED BY MY COLLEAGUE.	31/08/2017	21:53:22	TEWKS025	252080
PREVIOUS CODES WERE::	31/08/2017	21:53:50	TEWKS025	252080
PREVIOUS CODES WERE:: 252080	31/08/2017	21:53:50	TEWKS025	252080
DISPOSAL CODES: B31	31/08/2017	21:53:56	TEWKS025	252080
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017	21:53:56	TEWKS025	252080
HANDLING OFFICER: 249058	31/08/2017	21:53:56	TEWKS025	252080
QUALIFIERS 721	31/08/2017		TEWKS025	252080
OTHER FACTORS LOCALINIT-22	31/08/2017		TEWKS025	

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170829-0487 (Closed)

29/08/2017 21:04:45	C13, THEFT OTHER	GC-20170829-0 GC	<sup>487 /</sup> EMA		GC
Priority:(8) 4.Code 100	WITCOMBE CIDER FESTIVAL	A63	Offic	er Dealing:2599	99
Operator:244149	Dispatcher:	058 (389112,215164	) Crea	tor Wkstn:CROC	M172
Address Information					
PAINSWICK RD					
PAINSWICK RD, BROCKWORTH,	GLOUCESTER,		Disposit	tion Codes	7
Proximity:	[X] G	azeteer Validation	THEFT -		
Complainant Information					
· · · · · · · · · · · · · · · · · · ·					
WICTIM [2] Madia Concent [2]	] <=Do not Use [?] VUL [?] NPT	[?] ETA			
VICTIM [?] Media Consent [?]					
Notes:	<u> </u>				
Date / Time Information		<u></u>			
Call Received		29/08/2017		21:04:45	
Incident Created		29/08/2017		21:04:45	
Address Validated		29/08/2017		21:05:05	_
Initial Input Complete		29/08/2017		21:07:28	
Transfer Sent		29/08/2017		21:08:26	
Incident Resulted		29/08/2017		17:27:30	
Incident Disposed					_
Qualifiers		line outer			
DISPOSAL QUALIFIERS				·	
LOCAL INITIATIVES					
		j[1			
ISR Relations			· · · ·		
CRIME NUMBER - @INC RELATIO	DN 24967/17:REQUESTED BY O	PERATOR 245467			
ISR Comments					
Alias BROCKWORTH used to find	GLOUCESTER	29/08/2017		CROOM172	
		29/08/2017		CROOM172	
DATE OF BIRTH:		29/08/2017		CROOM172	
ADDRESS LINE 1:		29/08/2017			
ADDRESS LINE 2:		29/08/2017		CROOM172	
CITY/TOWN: GLOUCESTER		29/08/2017		CROOM172	
COUNTY: GLOUCESTERSHIRE		29/08/2017		CROOM172	
POSTCODE: Q		29/08/2017		CROOM172	
ETHNIC ORIGIN:	<u> </u>	29/08/2017		CROOM172	
EMAIL:		29/08/2017		CROOM172	
PREFERRED PHONE NUMBER: HO		29/08/2017		CROOM172	
		29/08/2017		CROOM172	
MOBILE NUMBER:		29/08/2017			
WORK NUMBER:		29/08/2017	1 <u>21:00:50</u>	CROOM172	277143

IS PERSON THE VICTIM ?: YES	29/08/2017	21:06:50	CROOM172	<b>  </b> 244149
LOCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL	29/08/2017	21:06:50	CROOM172	
CRIME START: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	244149
CRIME END: 27/08/2017, 23:00	29/08/2017	21:06:50	CROOM172	
CRIME DESCRIPTION: APPLE IPHONE 7 (ROSE GOLD) WENT MISSING FROM MY BAG AT WITCOMBE CIDER FESTIVAL ON SUNDAY, 27TH AUGUST. I NOTICED IT HAD GONE AT 11.00PM WHEN I WENT TO USE IT.	29/08/2017	21:06:50	CROOM172	244149
WERE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	29/08/2017	21:06:50	CROOM172	244149
WAS ANY PROPERTY DAMAGED OR STOLEN? YES	29/08/2017	21:07:05	CROOM172	244149
PROPERTY DAMAGE DETAILS: APPLE IPHONE 7 (ROSE GOLD)	29/08/2017	21:07:05	CROOM172	244149
DO YOU CONSIDER YOURSELF TO BE VULNERABLE OR INTIMIDATED?	29/08/2017	21:07:05	CROOM172	
HAS A SIMILAR CRIME OR INCIDENT HAPPENED TO YOU BEFORE? NO	29/08/2017	21:07:05	CROOM172	244149
DO YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE, RELIGION, HOMOPHOBIA OR ANY OTHER FORM OF PREJUDICE? NO	29/08/2017	21:07:05	CROOM172	244149
DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	29/08/2017	21:07:05	CROOM172	244149
CODE100 IN TAG ADDED:	29/08/2017	21:07:58	CROOM172	244149
Call Resulted (FCR SUPV) Disposition code: C13, , , ,	29/08/2017		CROOM172	244149
Incident status changed manually Resulted->Q'd for Crime QUEUED FOR CRIMING	29/08/2017	21:08:22	CROOM172	244149
Transfer To CRIME From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 4.Code 100	29/08/2017	21:08:26	CROOM172	244149
IP EMAILED AND ASKED TO PROVIDE THE IMEI NUMBER TELEPHONE NUMBER AND NETWORK SUPPLIER FOR THE PHONE AND IF THERE IS ANY TRACKING DEVICE.	29/08/2017	21:09:24	CROOM172	244149
CALLER DOES NOT HAVE THE EMEI NUMBER VALUED AT APPROX £700	29/08/2017	22:28:10	CROOM171	244977
MOBILE NUMBER	29/08/2017	22:29:05	CROOM171	244977
VODAPHONE NETWORK	29/08/2017	22:29:19	CROOM171	244977
THERE IS A TRACKING DEVICE "FIND MY IPHONE" BUT THE PHONE IS SWITCHED OFF	29/08/2017	22:29:51	CROOM171	244977
SORRY KEEPS GOING STRAIGHT TO VOICEMAIL	29/08/2017	22:30:13	CROOM171	244977
	30/08/2017	17:27:23		245467
DISPOSAL CODES: C13	30/08/2017	17:27:30	CMD015	245467
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	30/08/2017	17:27:30		245467
HANDLING OFFICER: 259999	30/08/2017	17:27:30	CMD015	245467
QUALIFIERS 777	30/08/2017	17:27:30		245467
OTHER FACTORS LOCALINIT-22	30/08/2017	17:27:30		245467
GC-20170829-0487 HAS BEEN DISPOSED	30/08/2017	17:27:30	CMD015	245467

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#### GLOUCESTERSHIRE CONSTABULARY GC-20170830-0344 (Closed)

·					
30/08/2017 16:28:02	B14, ANTI SOCIAL BEHAVIOUR	GC-20170830-03 GC	<sup>344 /</sup> E-MA	ĨL	GC
Priority:(7) 3.Attention Read	NOISE & PUBLIC DRINKING	A63	Office	r Dealing:251	729
Operator:243359	Dispatcher:	057 (391134,215719	) Creat	or Wkstn:CRO	IOM172
Address Information			 ]		
LITTLE WITCOMBE					
, , CHELTENHAM,					
Proximity:CIDER FESTIVAL	][X] Gaz	zeteer Validation	Dispositi	on Codes	
	NDS TOWARDS AIR BALLOON PUB. I EFT.	RIGHT AT TWELVE	ASB - NU	ISANCE	
Complainant Information					
VICTIM [?] Media Consent [?	] <=Do not Use [?] VUL [?] NPT	[?] ETA			
Date of Birth:	Sex: F				
Notes: W1					
Date / Time Information					
Call Received		30/08/2017		16:28:02	
Incident Created	·····	30/08/2017		16:28:02	
Address Validated		30/08/2017		16:29:08	
Initial Input Complete		30/08/2017		16:32:46	
Transfer Sent		30/08/2017		16:51:38	
Transfer Accepted		30/08/2017		16:51:38	
Incident Disposed		31/08/2017		08:47:12	
Qualifiers					
DISPOSAL QUALIFIERS		INA DEALIN	G G		
LOCAL INITIATIVES		NO LOCAL I	NIT		
THEME		2			
ISR Comments					
	KWORTH CROSSHANDS TOWARDS /E BELLS PUB. THEN SIGNED TO LE		16:29:08	CROOM172	243359
ASB TAG ADDED:		30/08/2017		CROOM172	
Comments viewed via pop-up, Lo		30/08/2017		CROOM172	
PLEASE TEXT CALLER INCIDENT	NUMBER ONCE CALL CONCLUDED	30/08/2017		CROOM172	
Final question automatically answ	wered	30/08/2017		CROOM172	
		30/08/2017		CROOM172	
NAME:		30/08/2017			243359
DATE OF BIRTH		30/08/2017		CROOM172	
ADDRESS LINE 1:		30/08/2017		CROOM172	
ADDRESS LINE 2:		30/08/2017		CROOM172	
CITY/TOWN: GLOUCESTER		30/08/2017		CROOM172	
COUNTY: GLOUCESTERSHIRE		30/08/2017		CROOM172	
POSTCODE:		30/08/2017		CROOM172	
ETHNIC ORIGIN:		30/08/2017	16:33:12	CR00M172	243359

EMAIL:	30/08/2017	16:33:12	CROOM172	243359
PREFERRED PHONE NUMBER: MOBILE	30/08/2017	16:33:12	CROOM172	
HOME NUMBER:	30/08/2017	16:33:12	CROOM172	243359
MOBILE NUMBER:	30/08/2017	16:33:12	CROOM172	243359
WORK NUMBER:	30/08/2017	16:33:12	CROOM172	243359
IS PERSON THE VICTIM?: YES	30/08/2017		CROOM172	
LOCATION OF CRIME OR INCIDENT: WITCOMBE CIDER FESTIVAL. A46 PAINSWICK ROAD, BROCKWORTH, GLOUCESTER.	30/08/2017		CR00M172	
CRIME START: 25/08/2017, 18:00	30/08/2017	16:33:12	CROOM172	243359
CRIME END: 27/08/2017, 00:30	30/08/2017	16:33:12	CROOM172	243359
•	30/08/2017	16:33:12	CROOM172	243359
CRIME DESCRIPTION: THE WITCOMBE CIDER FESTIVAL IS OVER AND WHILST THERE WERE NO SERIOUS INCIDENTS THAT WARRANTED A 999/101 TELEPHONE CALL, MY HUSBAND AND MYSELF DO WISH THE	30/08/2017	16:33:30	CROOM172	
FOLLOWING THINGS TO BE NOTED. THE QUEUE INTO THE EVENT ON THE SATURDAY AND SUNDAY FROM ABOUT 2PM - 8PM STRETCHED THE LENGTH OF THE A46 BACK TOWARDS THE CROSS HANDS PUB. I SAW A	30/08/2017	16:33:30	CROOM172	243359
GOOD NUMBER OF THE ATTENDEES DRINKING ALCOHOL WHILST WAITING, SOME WERE SWEARING, SHOUTING AND STANDING IN THE ROAD. THE VOLUME FROM THE MUSIC ON FRIDAY NIGHT AROUND 9PM - 10.30PM	30/08/2017	16:33:30	CROOM172	243359
WAS SO LOUD THAT OUR FIREPLACE SURROUND VIBRATED, OVER THE NEXT TWO DAYS THIS CONTINUED TO OCCUR HOWEVER LESS FREQUENTLY AND FOR SHORTER PERIODS OF TIME. ON THE FRIDAY EVENING AT	30/08/2017	16:33:30	CROOM172	243359
THE END OF THE EVENT THE NOISE FROM THE ATTENDEES LEAVING WAS VERY LOUD. ONE FEMALE WAS SCREAMING AND OTHERS WERE SHOUTING TO HER TO GET OUT OF THE ROAD, I WAS SERIOUSLY CONCERNED	30/08/2017	16:33:30	CROOM172	243359
ABOUT HER SAFETY. WE STAYED AWAY FROM OUR HOME SATURDAY NIGHT BUT ON SUNDAY EVENING WE SAW AND HEARD ATTENDEES LEAVING THE VENUE, MANY WALKING IN THE ROAD, GENERALLY HAVING FUN AND	30/08/2017	16:33:30	CROOM172	243359
APPEARING TO PAY LITTLE ATTENTION TO THE CARS PASSING THEM, OUR BIGGEST CONCERN WAS THE VOLUME OF PEOPLE ON THE A46. THE PAVEMENT IS NOT SUFFICIENTLY LARGE ENOUGH TO SAFELY	30/08/2017	16:33:30	CROOM172	243359
ACCOMMODATE THE AMOUNT OF PEOPLE USING IT AND WITH MANY CLEARLY INTOXICATED AND NOT PAYING ATTENTION I REALLY DO THINK IT IS AMAZING AN ACCIDENT DIDN'T OCCUR. WE SPENT AS MUCH TIME	30/08/2017	16:33:30	CROOM172	243359
AWAY FROM OUR HOME AS POSSIBLE THEREFORE THE ABOVE OBSERVATIONS WERE CAPTURED OVER SHORT PERIODS OF TIME, WE CONTINUE TO FEEL OUR PRIVACY IS INVADED BY THE FAIRGROUND HIGH RIDES	30/08/2017	16:33:30	CROOM172	243359
AND THE HIGH LEVEL NOISE FROM THE EVENT SPOILS ANY OPPORTUNITY TO ENJOY THE WEEKEND. I AM HAPPY FOR THIS EMAIL TO BE USED IN THE REVIEW OF THE FESTIVAL HOWEVER I WOULD BE GRATEFUL	30/08/2017	16:33:30	CROOM172	243359
WHERE POSSIBLE) F	30/08/2017	16:33:30	CROOM172	243359
	30/08/2017		CROOM172	
VERE YOU INJURED AS A RESULT OF THIS INCIDENT/CRIME? NO	30/08/2017	16:34:07	CROOM172	243359
	30/08/2017		CROOM172	
	30/08/2017		CROOM172	
AS A SIMILAR CRIME OR INCIDENT HAPPENED TO YOU BEFORE? YES	30/08/2017	16:34:07	CROOM172	 243359
SIMILAR CRIME DETAILS: THESE INCIDENTS OR SIMILAR ONES HAVE AKEN PLACE DURING PREVIOUS WITCOMBE CIDER FESTIVALS IOWEVER THE QUEUING AND PUBLIC NUISANCE WAS INCREASED DUE TO WHAT	30/08/2017		CROOM172	
EAVING THE VENUE.	30/08/2017		CROOM172	243359
O YOU BELIEVE THE INCIDENT/CRIME WAS MOTIVATED BY RACE,	30/08/2017	16:34:07	CROOM172	243359

DO YOU SUSPECT A PARTICULAR PERSON/S IS RESPONSIBLE FOR THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
WERE THERE ANY WITNESSES TO THIS CRIME OR INCIDENT? NO	30/08/2017	16:34:07	CROOM172	243359
.IAU TRANS TAG ADDED:	30/08/2017	16:34:37	CROOM172	243359
Incident status changed manually Confirmed->FOR IAU PASSED TO IAU	30/08/2017	16:34:49	CROOM172	243359
Transfer To .IAU From Terminal CROOM172 Grade 2, 3 or Dept. GRADE 3.Attention Regd	30/08/2017	16:35:04	CROOM172	243359
Transfer Accepted At Terminal CONT137 For Control	30/08/2017	16:49:50	CONT137	251353
Incident status changed manually FOR JAU->TO LPA TO LPA	30/08/2017	16:50:26	CONT137	251353
WILL EMAIL LICENSING	30/08/2017	16:50:36	CONT137	251353
Transfer To A6 From Terminal CONT137 Forced Control GRADE 3.Attention Regd	30/08/2017	16:51:38	CONT137	251353
Transfer Accepted At Terminal TEWKS025 Forced Control	30/08/2017	16:51:38	CONT137	251353
NOTED BY LPA. THIS WILL BE FOLLOWED UP BY PS MORGAN AS WE ARE DUE TO HAVE A REVIEW OF THIS EVENT SOON	31/08/2017	08:46:45	TEWKS017	251729
PREVIOUS CODES WERE::	31/08/2017	08:47:08	TEWKS017	251729
DISPOSAL CODES: B31	31/08/2017	08:47:12	TEWKS017	251729
NO. OF ARRESTS: N.F.A.: NO. OF REPORTS:	31/08/2017	08:47:12	TEWKS017	251729
HANDLING OFFICER: 251729	31/08/2017	08:47:12	TEWKS017	251729
QUALIFIERS 718	31/08/2017	08:47:12	TEWKS017	251729
OTHER FACTORS LOCALINIT-22	31/08/2017	08:47:12	TEWKS017	251729
GC-20170830-0344 HAS BEEN DISPOSED	31/08/2017	08:47:12	TEWKS017	251729

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## <u>Appendix 7</u>

# Five Reports from officers who attended the event

#### GLOUCESTERSHIRE CONSTABULARY

TO: David FROM: PS A	McFarlane Indrew Robertson
STATION:	Tewkesbury
DATE:	15 <sup>th</sup> September 2017
REC:	Witcombe Cider Festival

#### David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

Saturday was very busy, not what I was expecting. There were 14 incidents that we were involved in. Incident 1 was about 1900 hrs and we were busy until a slightly late conclusion at 0230hrs.

- 1. Witness intimidation, not related to the event; two involved parties met unexpectedly. No offences, advice given.
- Report of male assaulting female due to incident of toilet cubical rocking. Differing accounts of incident, all parties calmed/details taken.
- Female reporting assault, could speak to her as I was dealing with (1),
   I/P walked off saying she would phone it in.
- 4. Report of fight about to happen off site at Shell Garage didn't get to it.
- On route to (4) disturbance in road, male had assaulted a juvenile.
   Witnesses stated that it was in retaliation to the juvenile assaulting him.
   Adult was too upset to investigate fully. Parties separated and moved on.
- 6. Patrolled area to monitor (5), they met again, more tensions so removed adult from the area to prevent BOP.
- Report of fight in crowd at main stage. Female hit with full glass thrown by unknown party. Significant laceration taken away by medics. No confirmation if this was a fight or just a randomly thrown glass.

R20

- Security request assistance with a fight in the crowd. We did not enter crowd, security removed male and ejected. No direct involvement/evidence.
- 9. As (8)
- 10.As (8) but D&D at entrance. Didn't get to it.
- 11. On route to (10). Two groups building to a fight, male and female's, groups separated and monitored. One group left voluntarily. Requested night mobile to assist with D&D.
- 12. Robbery report. Not a robbery, theft. Female dispute at toilets. Stolen handbag. Handed to Tewkesbury nights to track iPhone. IPhone and bag later found on site!!!
- 13. Large disorder at Shell garage assistance shout. Only resolved due to assistance from MOP. There were 5 reports of assault. We were unable to determine if they were linked directly. We had it calmed by the time back up attended. Unable to determine culpability so concentrated on keeping the peace.
- 14. D&I couple taken home by us and night van.
- 15. Numerous complaints about the amount of drugs being taken, no specific allegations, no action taken.

Feedback from the crowd on Sunday was that there was a great atmosphere on the Saturday and they were unaware of the above incident. However they stated that there was an ugly/tense atmosphere on the Sunday and numerous people felt uncomfortable.

#### Sunday feedback

- 1. Drugs complaints as per (15) above.
- 2. Numerous complaints about lack of available water.
- We witness people being ejected by security but no assistance was requested and escorted parties appeared co-operative. No information as to the reason for the ejections.
   We didn't deal with any incident directly.

I submit this report for your information and consideration.

PS Andrew Robertson

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#### **GLOUCESTERSHIRE CONSTABULARY**

TO:David McFarlaneFROM:PC Jason SalterSTATION:TewkesburyDATE:25<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

I was directed to attend the location on both Saturday and Sunday evening after 11:00pm, once Tewkesbury night's relief had arrived in Tewkesbury. I arrested two for drink drive, both relating to the event. Both were charged. This is perhaps no surprise when it was so very difficult to remove the crowds from the area as the revellers had to wait for taxi after taxi. It was good to see that some buses had been laid on.

I also intervened in a disturbance between a group of revellers and a large group of security outside the event, whilst everyone was leaving. The reason for the disturbance was unclear

Suffice to say that the revellers were well and truly drunk. It is unclear if anyone was hurt.

I am aware that there were a number of scuffles inside, during the event, which officers "contained," in light of the lack of available resources.

At the time of the event closing, it would have been beneficial to apply a road closure to the A46 from the event entrance/exit to the Crosshands roundabout, in the interests of safety. The drunken revellers were falling into the road and passing traffic.

R20

I submit this report for your information and consideration.

Jason Salter

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#### **GLOUCESTERSHIRE CONSTABULARY**

TO:David McFarlaneFROM:APS Richard HandleySTATION:Barton StreetDATE:15<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

I was directed to attend the Cider Festival on both Saturday and Sunday evening.

R20

PS 1760 Robertson and I were both deployed as Evidence Gatherers to document anti-social behaviour and disorder from the patrons leaving the festival site. Unfortunately due to the policing demand at this festival, PS 1760 Robertson and I were not able to gather any video footage as it was not appropriate with the staffing levels and for our own personal safety. EGT's are normally deployed within a PSU serial and work as a pair with one EGT operating the camera and the other EGT being the 'minder' ensuring the safety of the camera operative. To deploy as an EGT in this environment was not appropriate without a supporting PSU, especially as we ended up dealing with 11 incidents during the shift and therefore did not have a chance to begin videoing. Subsequently I produce this briefing report in compensation for the lack of video evidence.

On Saturday (26<sup>th</sup>) PS 1760 Roberston and I dealt with 11 different incidents whilst at the festival site. PS 1760 Robertson has collated a list of these incidents and will be emailing them to you in the next few days. The majority of these incidents were outbreaks of fighting both on site and in the streets around the site. Nearly all the disorders occurred later on the evening following large consumptions of alcohol. Up until the hours of darkness the festival had a lovely community feel about the event. Families with young

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children were enjoying the festival and PS 1760 Robertson and I took on the role of community engagement by posing for selfies and engaging with the crowds. However as the families and children began to leave you were left with a predominantly youthful crowd and when the main act of Wiley began the outbreaks of fighting began.

The easy accessibility of Witcombe is one of the contributory factors to some of its problems. In comparison to Frocester beer festival for example, Witcombe is easily accessible from both the centre of Gloucester and Cheltenham. With regular local public transport from Stagecoach the festival appeals to many people from both these urban areas. Subsequently I was concerned with how many local nominals (criminals) were in attendance at this event. Obviously the festival is available to everyone, and rightly so, but there was a large amount of OCG (Organised Criminal Gang) nominals in attendance and in the wake of recent stabbings in Gloucester park and St Aldate Street I was apprehensive that there would be further disorder. Fortunately this wasn't the case but a policing response and scene management at this event should something like this happen would be a nightmare.

The choice of headline act on the Saturday night is also a contributory factor as to why there were so many OCG nominals in attendance. Wiley is a rapper from East London who is popular amongst young black males. He has been stabbed on three separate occasions and has admitted to selling heroin in interviews. Wiley was always going to attract a problematic crowd and it is no coincidence that when his set began we had outbreaks of disorder in the crowd. One female was hit on the head with what she believed to be a glass that was thrown into the crowd. She received a significant cut to the head and was treated by St Johns ambulance. Also there was a scuffle amongst some black males that was broken up by security.

I also witnessed some clear under-age drinking at the festival. This is almost impossible to stop and I have a lot of sympathy with the organisers who will struggle to stop this. Even if you were to introduce different wristbands for

310

over and under 18's, I'm sure people with over 18 wristbands will end up buying drinks for those who don't.

I submit this report for your information and consideration

**Richard Handley** 

TPS 1915

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#### **GLOUCESTERSHIRE CONSTABULARY**

TO: David McFarlane
FROM: Nigel Davies
STATION: Tewkesbury
DATE: 25<sup>th</sup> September 2017
REC: Witcombe Cider Festival

#### David

I was directed to attend the Cider Festival on the Sunday evening. My observations were as follows -

 Several complaints/comments about drugs being used fairly openly (cannabis). We smelt cannabis on numerous occasions but with so many people it was hard to pinpoint the culprit/s.
 Perhaps in the future a passive drugs going down the line may be

beneficial?

- Complaint from one visitor that the DJ was shouting "fuck" & "cunt" over the mic and children were present at the event.
- 3) Complaints that water wasn't as widely available as they thought it should be (apparently the bars ran out of water and people had to use a water container & take their own vessel).
- 4) We prevented a couple of fights.
- 5) We supported stewards who were ejecting people.
- 6) A male who was injured in a fall saw paramedics who said he should drink water however he said the paramedics weren't allowed to carry bottles of water in case it was sold??? He felt paramedics should be allowed bottles of water for first aid type scenarios.
- 7) A girl said she and a cousin or other female relative were down the front of the stage and were being crushed, a male was pulling her back preventing her from reaching the barrier however when she did

R20

manage to get to the barrier stewards were reluctant to help her so she had to virtually climb over the barrier herself.

8) The first aid post wasn't where the programme suggested it would be (near the main entrance) & persons looking for it couldn't find it.

I submit this report for your information and consideration

**Nigel Davies** 

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#### GLOUCESTERSHIRE CONSTABULARY

TO:David McFarlaneFROM:PS Claire MorganSTATION:BamfurlongDATE:25<sup>th</sup> September 2017

**REC:** Witcombe Cider Festival

#### David

I attended the Witcombe Cider festival on the evening of Sunday 27th October 2017.

I spoke to the security manager, Darren SIMMS who stated that there were just under 3000 in there (the licence is 2725 including staff isn't it?) and when I spoke to the front gate staff : the person clicking people in, had almost 3500 on his clicker. When questioned about this he stated that he was told to just click in so that may include some clicked in twice if they left then returned.

It may well have been that they have no idea how many are actually on the site at any one time.

There also appeared to be a very large number of under18's – groups of them (none I saw holding booze though). Though I question how this works unless they bought tickets as I was under the impression Under 18's only got in with a full paying adult. All a bit questionable!

Went to the medical tent and I can only say it's very, very primitive. No staff when I first went there and just 2 medics who we passed as I left. She said they patrol around the place and can be alerted by radio but I wasn't overly impressed.

I submit this report for your information and consideration

Claire Morgan Police Sergeant Tewkesbury Police Station

# Appendix 8

## **Social Media Comments**

#### 20:46

en-gb.facebook.com

getting alcoholic drinks.....it was a joke!! Also the staff didn't seem to know what was going on....i paid 2 tokens for a GnT and later in a different tent got charged 3 tokens.....when I questioned it I was told 3 is for a double GnT, 2 tokens for a single GnT. Sunday I was charged 3 tokens for a single ....and told that's what it is!!! Really!?! I went last year and loved it.....it felt like a family festival but this year soooo different that I didn't enjoy it as much. The buses however worked well and saved having to get the public transport which is always a nightmare when people think they can push past those that have been waiting patiently and end up getting verbally abused.....so well done WCF but sadly I would reconsider next year's festival.



#### David Bailey

#### $\bigstar$ $\stackrel{\wedge}{\rightarrow}$ $\stackrel{\wedge}{\rightarrow}$ $\stackrel{\wedge}{\rightarrow}$ $\stackrel{\circ}{\rightarrow}$ $\stackrel{\circ}{\rightarrow}$ 5 hours ago

It was a joke where was the police presence sorry there turn up at 6.30 pm as me and my partner walked out

Loads of drugs going on we report people to security and all there did was take it off of them and let them stay which them we felt uncomforta ble as security walked towards to to say something about it People sniffing Coke by the toilets where was the searching at the entrance it wasn't the best why wasn't sniffer dogs at the gates ? You run out of drink again on Sunday

everywhere I was going to get away from the smell of weed someone else was smoking it

I won't be coming back at all

I did see one of the organiser who was driving a white traffic van and told them about the drugs I got offered more tokens that's a joke goodbye witcombe festival what a shame



#### Lucy Emma Rose

 $\star$   $\star$   $\star$   $\star$   $\star$   $\star$  · 19 August 2017

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for t... See more



#### Jake Sheppard

 $\bigstar \bigstar \land \land \land \cdot$  22 hours ago

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.



#### Emma Bailey

 $\bigstar$   $\land$   $\land$   $\land$   $\land$   $\land$   $\land$   $\land$  5 hours ago

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so ... See more



#### Katie Mould

★ 🛧 🖞 🛝 👘 about an hour ago

Not a lot of choice from food stalls, no stalls to look around, again long cues for face painting and ice cream (only one of each) ran out of cider and mixers and lots of drugs around. Not the family friendly festival that it's advertised as.



#### Beverley Moffat

★★★★★ + 2 hours 160

Had an amazing two days ! It was my first festival and I was very impressed with how well organised and friendly it was. The music acts

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#### 🔶 Share

Katy Murphy likes this.

View 3 more comments

Kaleigh Rooney Oh good you u won't be going back! I personally don't do drugs but I don't agree with people taking children and it's every where u can't stop that so grow up Great festival. Always saps to moan about something. Like I said I don't do drugs so it's up to people that do, aslong as there not harming anyone why feel the need to moan!

🖸 2 · 8 hrs

🗣 🏭 Katy Murphy replied · 1 Reply



**Paul James** Glad to Here some of you won't be coming back you won't be missed always someone going on sit back and enjoy the day and atmosphere instead of sitting there F ing moaning about e everything top festival top weekend spent with a shit load of top people

🕑 1 · 8 hrs · Edited



Wesley Gilbert And Paul James shut that convo down 6 brs

**Caro Roberts** Report to the tewkesbury borough council and brockworth parish, and your MP, its not acceptable to take drugs openly around children, end of, and you people who say it is, maybe don't have children yourselves, but who ever you are you are a disgrace to society, for saying it's ok, infact its you who need to get a life, and fuck off from a festival that has turned into a drug and drink induced festival that will be its demise, and ruin a truly what was good festival **(D)**  $2 \cdot 1$  hr



Lucy Emma Rose reviewed Witcombe Cider Festival – 5\* 19 August at 15:33 · 🚱

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for the kids and awesome live bands and artists all weekend. And a huge variety of ciders on tap to try at the massive bar!!! Loved it last year and so excited to go next weekend to have another thoroughly amazing weekend!

#### 🔶 Share

Sally Burford and Witcombe Cider Festival like this.



Lauren Martin reviewed Witcombe Cider Festival – 3\* 8 hrs · ©

Had an absolutely fab time at the festival on Sunday, however I was very put off by the amount of idiots fighting and throwing pints over the crowds (This and rapid sell out of most drinks)!! If you can't act like an adult in a responsible manor ..... stay at home!! I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider. The sun was out and I was surrounded by a group of good friends **9** shame about the idiots!!

#### Yesterday at 14:04 · 🕑

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.

#### 🔶 Share

Jess Robinson, Jazmyn Lea Johnson, Julie Blackwell and 6 others like this.



**Yvette Stanton** This puts me off going next year.... 17 hrs



Emma Bailey reviewed Witcombe Cider Festival – 18 16 hrs · 🚱

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so thought it would be a nice way to finish our amazing weekend, what a disappointment, we had some idiot throw a bottle of water which hit our table and broke one of our cups which luckily didn't break in the persons face or hit the baby we had with us, the guy apologised, a little while later the smell of weed wafted over we reported it, the security confiscated it but let them stay, security were not discrete and they knew it was one of our group, they moved off but we kept seeing them and they made us feel uncomfortable, people were then seen sniffing coke of their hands, at least be discreet about it, I thought it was meant to be a family event, we left after about three hours, we were really looking forward to it, we even stopped one of the organisers on the way out and told him, he offered us tokens for drinks which was pointless as we were leaving, I spent a lot of money and feel it was totally wasted, suffice to say I won't be going back next year and wouldn't recommend it to anyone

#### 🔶 Share



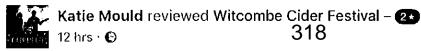
Cath Nation reviewed Witcombe Cider Festival – 3★ 8 hrs • €

#### Ok....

1. If you are going to market WCF as a family festival then you need to provide something for the smaller children to do ,or put an age limit on the gate as I saw very young children wandering around alone in the dark while their parents got smashed ... A bit dangerous imo

2. If you are going to have rules on the gate and have sent them in emails and on here, then you need to make them stand up on the gate re bringing chairs in3. The fighting inside and down at th... See more

#### 🔶 Share



Not a lot of choice from food stalls, no stalls to look around, again long cues for

#### 20:45

en-gb.facebook.com

Heft witcombe sober, hungry and out of pocket. I want this festival to do well but you can not increase the prices and reduce the quality.

You knew it was a sell out weeks before so you should have accommodated for it.

Bitterly disappointed Ø

Melanie Byrne



 $\star$   $\star$   $\land$   $\land$   $\land$   $\cdot$  17 minutes ago

I also echo previous comments made re drugs, state of the loo's and running out of a variety of drinks.....this also happened last year and the weather wasn't as good but what really annoyed me was teenagers aged 16 (my sons age) many of them his friends and they're friends who were getting in with adult tickets and not being asked for ID when getting alcoholic drinks.....it was a joke!! Also the staff didn't seem to know what was going on....i paid 2 tokens for a GnT and later in a different tent got charged 3 tokens.....when I questioned it I was told 3 is for a double GnT, 2 tokens for a single GnT. Sunday I was charged 3 tokens for a single ....and told that's what it is!!! Really!?! I went last year and loved it....it felt like a family festival but this year soooo different that I didn't enjoy it as much. The buses however worked well and saved having to get the public transport which is always a nightmare when people think they can push past those that have been waiting patiently and end up getting verbally abused.....so well done WCF but sadly I would reconsider next year's festival.



#### **David Bailey**

★☆☆☆☆ → 5 hours ago

It was a joke where was the police presence sorry there turn up at 6.30 pm as me and my partner walked out Loads of drugs going on we report people to security... See more



#### Lucy Emma Rose

★★★★★ · 19 August 2017

My boyfriend and I went to Witcombe Cider Festival last year and had an amazing time! A large variety of food stands with amazing food, fair grounds rides for t... See more



#### Jake Sheppard

 $\bigstar$ 

You need to get it in order. Sunday evening and half the ciders on offer have run out. 10pm and there are zero mixers or vodka. Completely shocking from a festival that's been going on for years now.



#### Emma Bailey

★  $\wedge$   $\wedge$   $\wedge$   $\wedge$   $\cdot$  5 hours ago

We bought 10 early bird tickets last year for friends as we got married on Saturday and wanted to continue the festivities, we came last year and enjoyed it so ... See more



#### Katie Mould

★ 🖈 📩 📩 + about an hour ago

Not a lot of choice from food stalls, no stalls to look around, again long cues for face painting and ice cream (only one of each) ran out of cider and mixers and lots of drugs around. Not the family friendly festival that it's advertised as.



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Paul James Giad to Here some of you won't be coming back you won't be missed always someone going on sit back and enjoy the day and atmosphere instead of sitting there F ing moaning about e everything top festival top weekend spent with a shit load of top people

O3 • 17 ms · Ealted

Wesley Gilbert And Paul James shut that convo down



Caro Roberts Report to the tewkesbury borough council and brockworth parish, and your MP, its not acceptable to take drugs openly around children, end of, and you people who say it is, maybe don't have children yourselves, but who ever you are you are a disgrace to society, for saying it's ok, infact its you who need to get a life, and fuck off from a festival that has turned into a drug and drink induced festival that will be its demise, and ruin a truly what was good festival

**0**4 - 10 hrs

David Bailey Well said and I think I wil

2 ars

5

**Caroline Rowe** I've been to hundreds of gigs festivals and have never felt such a bad atmosphere as there was here towards the end. Before Example came on security were looking worried scanning the crowd and running around breaking up fights. One of the organisers was looking out from backstage while Example was on looking worried. Even Example said something about everyone being off their heads. We left before Example had finished as it really felt like it was about to kick off plus we didn't fancy getting the festival bus home with that crowd. When we arrived there were youngsters just up from the garage saying they could get in around the back so I wonder if lots snuck in.

02 · 6 hrs



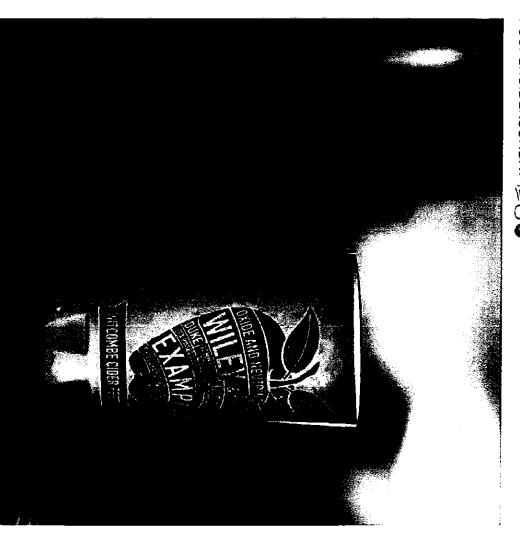
Lauren Martin reviewed Witcombe Cider Festival – 17 hrs · C

Had an absolutely fab time at the festival on Sunday, however I was very put off by the amount of idiots fighting and throwing pints over the crowds (This and rapid sell out of most drinks)!! If you can't act like an adult in a responsible manor ..... stay at home!! I do not pay to go to festivals to get caught up in brawls and to be covered head to toe in cider. The sun was out and I was surrounded by a group of good friends <sup>®</sup> shame about the idiots!!

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#SUPERCIDERSUNDAY JU O



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Today at 12:50 🖑 Paula Tales

drugs. We came the first 3 years and had an car park then having to walk down in the roat dangerous road to get in, after parking in the amazing time, such a disappointment this were also approached by people selling people took to going behind the tents we had to join the queue. Toilets were horrendous, points as advertised, queuing on the side of a Most drinks ran out, food ran out, no water Stating free parking, then being charged 5\* it would certainly be a lot lower now? from our tents seating. Members of our group threatened when they asked a group to move brings me on to a member of our party being paid a substantial amount to hire. Which Cups had run out before we got in at 3pm year. Can't rescore it as have previously rated it a

Like Comment Share





Today at 11:42 P

I had a fab time! - One thing I was confused

) : :

2

With a state of the second states

1 share

Hannah Bircher, Ian Podmore, Samantha-Jade Poinen and 23 others like this.

Like Comment

1-

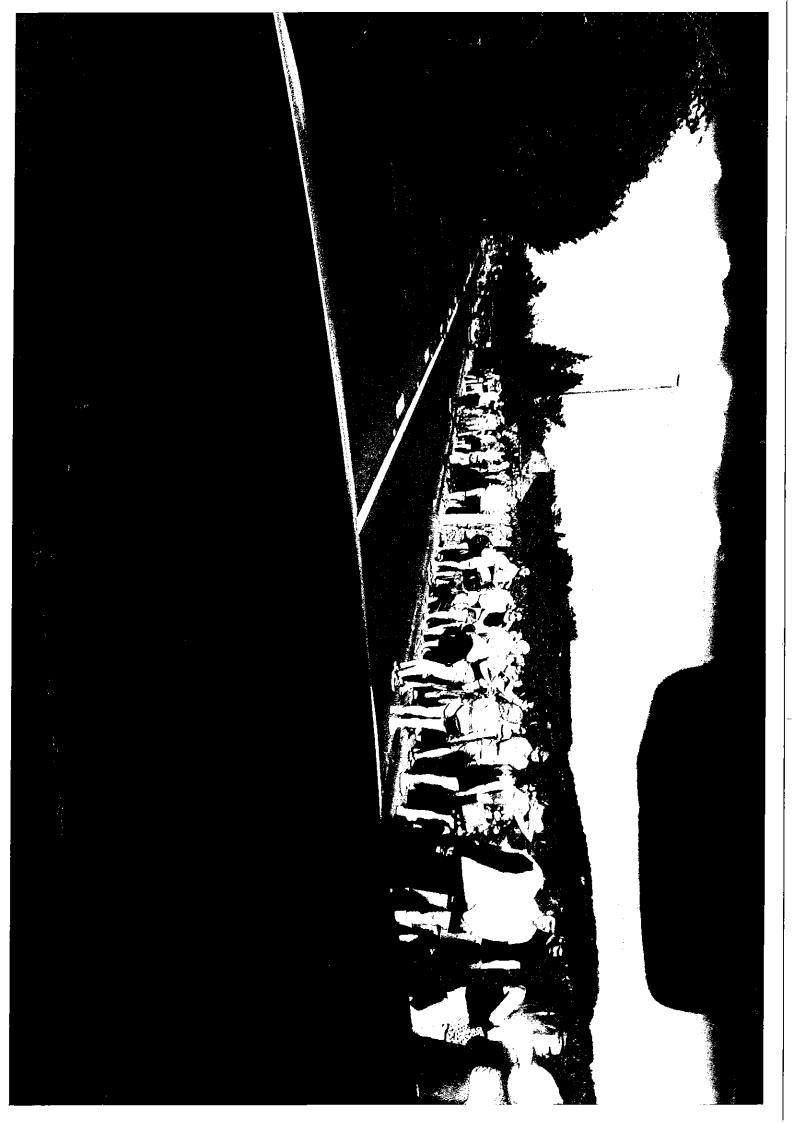
Enalish / Kr. Polski - Español

	Becky Fenner Try going to glastonbury where there is a 8/10ft drop down the toilet but the shit still peaks above the toilet seat 12 mins
	<b>Craig Gardner</b> Ashley Day 11 hrs
	<b>Becky Nash Total</b> ly agree. Still had a fab night but no soft drinks left for kids after a certain time and there was a sign stating real ales inside but there weren'thubby was gutted as he hates cider. Also they didn't have Sunday wristbands left when we got the See more <b>O</b> 2 · 10 hrs
	Witcombe Cider Festival Hi Becky
	Thanks for your comments, we really appreciate all feedback and we are really sorry that you left disappointed.
	We agree that you have some valid points, we are getting bigger and bigger every year and are striving to give everyone an amazing weekend, whilst staying true to our local roots.
322	The weather, whilst amazing, was definitely a contributing factor to the amount of soft drinks and fruity ciders we sold.
2	We would love to have you back next year and give you a much more satisfying experience.
	From the team at Witcombe Cider Festival 🍊 9 hrs
	<ul> <li>Angela Tocknell I agree with all of this as well - have been to witcombe before and is marketed as a family friendly festival. There was 1 ice cream van with huge queues all day, surely knowing the weather was going to be good you could arrange for 2? There was absolu See more</li> <li>1 · 8 hrs</li> </ul>
	<ul> <li>Claire Bond You're welcome to my cup! I don't want to be reminded of that crap day!</li> <li>I totally agree with everything you say.</li> <li>Nothing for kids to do. So many of them were bored and moaning at their parents (who were too busy getting pissed) - I didn't take mine this time, but have done previously (I won tickets for the first one - we left early after there was nothing to do and the bands were crap - Sunday wasn't any better, in my opinion)</li> <li>1 · 2 hrs</li> </ul>

### <u>Appendix 9</u>

# Photographs taken by a member of the public illustrating person's queueing on the roadway





## Appendix 10

### Report by Police Sgt Tony Wallace

326

#### **GLOUCESTERSHIRE CONSTABULARY**

TO:David McFarlaneFROM:PS Tony WallaceSTATION:BamfurlongDATE:25<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

I did attend the festival on the evening of Saturday 26th October 2017 after there had been reports of several incidents of disorder during the event. This was first put over the radio by T/Sgt 1915 Handley who had been there in an EGT capacity but had to step in to resolves issues.

The Force Control Room put this is as an assistance shout and several officers did attend. On my way to the location, I drove along the A46 and saw many festival goes in and around the petrol station and the bus stop on Ermin Street. As I drove uphill towards the festival entrance, there were numerous personal cars and private hire cars on both sides of this unlit road, I assume waiting to collect persons from the location. There was also a stream of people walking down the footpath towards Brockworth and walking down the road, clearly intoxicated.

With the numbers of pedestrians all leaving the site at the same time, it was obvious that there would be congestion. I did see some security around the main entrance and on the road trying to get persons back onto the pavement. The security I did see was not sufficient or organised enough in my opinion, from what I saw around the site entrance. The security trying to keep persons on the pavements had very little in the way of high visibility clothing on. Barriers preventing festival goes walking onto the road should have been placed down edge of the road (by the kerb) to keep them on the pavement until at least the area lit up with street lighting.

There was a turning area for buses in the site, which was the same entrance that persons on foot had entered and were now leaving the site? Why would you have

R20

vehicles and intoxicated persons in the same location, There should have been a separate entrance/exit for this purpose. I saw security guards trying to clear this entrance of pedestrians when buses were trying to enter the site. There were no provisions for taxi's or private vehicles to park up in a safe well-lit environment.

There were reports of disorder at the Shell Petrol Station, I assume with intoxicated individuals arguing over taxi's that had taken up position at this location.

I submit this report for your information and consideration

Tony Wallace Police Sergeant 321 Urban Incident Resolution Team – A Shift

...

# Appendix 11

# Report by PC Kathryn Hammond

#### GLOUCESTERSHIRE CONSTABULARY

TO:David McFarlaneFROM:Kathryn HammondSTATION:TewkesburyDATE:25<sup>th</sup> September 2017REC:Witcombe Cider Festival

#### David

My observations in respect of the Witcombe Cider Festival are as follows-

Although there were security staff trying to guide people down the road back to the petrol station there were a massive amount of people that were walking across the road in front of traffic, stopping to urinate on people's hedges. People were parking up and stopping to pick up friends and family at horrendous places in the road – in unlit areas, also blocking pavements for the drunk pedestrians.

I dealt with two drink drivers – one on the 26<sup>th</sup> and one on the 27<sup>th</sup> – both were just random stops by myself, after witnessing poor driving.

I was also tied up for a while with a drink driver who had crashed his vehicle in to a fence on Moorfield Road – inc 392 26/08/2017.

These were just dealing with the incidents as a response officer, and not specifically in attendance as part of the cider festival protection.

Kind regards

Kate

#### PC 2377 Kathryn (Kate) Hammond

330

R20

# Appendix 12

### **CCTV form Police vehicle**

331

# Appendix 13

## Road Safety Report David Collicott

### WITCOMBE CIDER FESTIVAL – Post Event Review

I did not attend the event and am dependent on the reports, photographs and video footage that I have been provided with in order to carry out this review.

In the period prior to the event I provided a review of the operating schedule produced by the event organisers. This included a significant number of concerns regarding general and, in particular, road safety.

It would appear from the information sources provided that many of these concerns were not acted upon and the safety of event patrons, staff and road users not attending the event was compromised. However, from what I have been informed, I understand that there were no actual incidents where any person was injured on the highway.

Key issues:

- Patrons on the highway queueing to enter.
  - The footway along the approach and length of the site are at the minimum that would be expected for a lightly used location. For this type of event the footfall is well above that expectation.
  - As patrons arrived prior to the opening time the potential for them to form a queue is inevitable.
  - With patrons attending in 'family' and other groups this leads to overspill onto the carriageway.
  - The 'entry' phase was during daytime hours but would also be when more traffic is using the road so the risks rise.
- Patron egress
  - The two reports and the in-car video clearly show that there was a significant safety concern during the egress phase with patrons paying scant attention to where they were walking.
  - Those leaving showed signs of intoxication and the inhibition and lack of control resulting in a reduced consideration of the risks to their safety.
  - The Fights reported resulted in others being forced into the road to avoid becoming involved.
  - There were few patrons shown on the video whose clothing was light or reflective to assist in their visibility during the hours of darkness
  - The number of vehicle movements past the site would have been fewer than during the daytime hours. This is likely to have provided a false feeling of security for patrons to use the carriageway rather than the footway. This meant that drivers were confronted by groups and individuals in and crossing the road at unexpected places and directions.

Even marked police vehicles appear to have had limited effect on this behaviour.

- The use of pedestrian barriers, while providing a clear division between pedestrians and vehicles would normally be a worthy consideration, with the limited footway width could be less safe.
  - With the volumes of pedestrians leaving there would be the potential for the barriers to be knocked over into the path of vehicles.
  - If done with sufficient pressure pedestrians are likely to also fall into the carriageway.
  - Those who are intoxicated could consider crossing the barriers and be trapped on the carriageway side with no escape route.
  - Barriers would also restrict the movement of security staff, reducing their capability to deal with any issues further along the route.
- Drop-off & Pick-up
  - Although not shown on the video the reports allude to the numbers of private cars, taxis and Private Hire cars that were stopping on the carriageway to drop off and pick up patrons at both ends of the event.
    - While the organisers stated that there would be provision for this within the car park area it was not clear whether this was provided, appropriate signs and lighting was actually provided.
    - Locating such a facility in this position meant that patrons had to walk away from their (potential) direction of travel and that any vehicles attending had to pass the exit point to reach it. This meant that the incentive for use was reduced.
    - The additional result was that those waiting on the footway for a pick up produced an additional obstruction to those walking past.
    - The use of the petrol station at the Cross Keys roundabout as a collection point resulted in numbers of patrons waiting in the vicinity, crossing to reach vehicles with limited consideration for other moving vehicles.
- Vehicle (bus) entry & egress
  - During the exit phase security staff were required to 'manage' pedestrians to allow the service buses to enter & leave the site. This indicates that the shared use of the gateway was unsuitable, as expected.
- Drink drive
  - The operating schedule stated that staff in the car parks would monitor drivers and provide advice to those they considered unfit to drive. As three drivers, having left the event were dealt with for drink driving it would appear that either this 'monitoring' was not implemented, or their ability to evaluate a driver was not as anticipated by the organisers.

- PPE Security staff
  - The in-car video is limited, due to the period of time after the event closed that it was recorded. However, there appear to be about 3 along the A46; not the number presented in the operating schedule "until such time as the area has been fully cleared of those who have attended".
  - Those who appeared to be security staff appeared to be wearing dark clothing with minimal retro-reflective material. This level of PPE does not meet the standards of the New Roads and Streetworks Act 2015. The use of this level of PPE was part of my pre-event advice.

As these staff were working alongside & had to step into the road the risk to their safety from passing vehicles was increased.

It appears that scant regard has been paid to the advice provided to the organisers and the potential risks to patrons, staff and other road users has been higher than it should have been. It is fortunate that no injury incidents occurred.

**David Collicott** 

Traffic management & Road Safety Officer

# **APPENDIX 20**

# **Incident Reports 2017**

### STERLING SECURITY SOLUTIONS LTD Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE WITCOMBE CIDER FESTIVAL

**DATE OF INCIDENT** 26/8/17

**RECORDED BY** JASON RICKARD

**TIME OF INCIDENT**20:00

WITNESSED BY

### DESCRIPTION

On 26<sup>TH</sup>August at around 20:00pm a customer of Witcombe Cider Festival approached Jason Rickard (Door supervisor) in a panic explaining her friend was vomiting blood after coming off a fairground ride. Jason assisted the lady and called the on site paramedics. After further investigation the on site paramedics called for an ambulance to take the lady to hospital.

SIGNED BRADLEY SIMMS DATED 1/9/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE WITCOMBE CIDER FESTIVAL

**DATE OF INCIDENT** 26/8/17

**RECORDED BY** MATHEW JONES

TIME OF INCIDENT 21:00

WITNESSED BY

### DESCRIPTION

On 26<sup>TH</sup>August at around 21:00pm a customer of Witcombe Cider Festival approached Mathew Jones(steward) saying she had a cut on the top of her head. She was cut by a plastic cup whilst jumping around in the "mosh pit". Mr Jones then radioed through to the paramedics that were on site who then looked at the cut, cleaned it up and advised the lady to go to hospital to get it treated. The customer then left in a Taxi to go to A& E.

SIGNED BRADLEY SIMMS DATED 1/9/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE WITCOMBE CIDER FESTIVAL

**DATE OF INCIDENT** 26/8/17

**RECORDED BY** JASON RICKARD

**TIME OF INCIDENT**22:30

WITNESSED BY

### DESCRIPTION

On 26<sup>TH</sup>August at around 22:30pm a customer of Witcombe Cider Festival approached a member of the security team explaining they had just been assaulted by another in the crowd. The description was then passed through the radios. The male was then identified and removed off site as the victim did not want to press charges.

### SIGNED BRADLEY SIMMS DATED 1/9/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE	WITCOM	BE CIDER FESTIVAL
DATE OF INCII	DENT	26/8/17
RECORDED BY	,	BRADLEY SIMMS
TIME OF INCIE	DENT	23:00pm
WITNESSED BY	<b>Z:</b>	Bradley Simms, Floyd Cruickshank

### DESCRIPTION

On 26<sup>TH</sup>August at around 23:00PM a member of bar staff was removed from site for being too drunk and was being very aggressive. The individual kept trying to re enter the site and was threatening the security team. I asked a police officer on site to speak to the individual as he was very aggressive and threatening my colleagues.

The police officer replied "I can't get involved this is what you are being paid to do"

I replied "I have removed him from site and now need your assistance"

The officer then replied "You can't even deal with one drunk person" and the officer turned away.

After around an hour the individual then left on his own accord.

### SIGNED BRADLEY SIMMS DATED 30/8/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE	WITCOM	BE CIDER FESTIVAL
DATE OF INCI	DENT	27/8/17
RECORDED BY	Z	BRADLEY SIMMS
TIME OF INCI	DENT	13:00
WITNESSED B	Y	BRADLEY SIMMS

### DESCRIPTION

On 27<sup>TH</sup>August at around 13:00pm a customer of Witcombe Cider Festival approached me saying she was concerned that an individual was to drunk and was behaving in a wild manor. I then monitored the individual for around 5-10 minutes and felt that he had too much to drink and noticed that his state had gotten worse. I then asked the individual to come with me and I escorted him off the site.

SIGNED BRADLEY SIMMS DATED 30/8/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE WITCOMBE CIDER FESTIVAL

DATE OF INCIDENT 27/8/17

**RECORDED BY** DARREN SIMMS

TIME OF INCIDENT 20:00pm

WITNESSED BY:

Floyd Cruickshank, Matthew Jones, Darren Simms

### DESCRIPTION

On 27<sup>TH</sup>August at around 20:00PM a customer of Witcombe Cider Festival reported a Male was being aggressive and was intimidating other festival goers. The male was very aggressive and was barging other customers and shouting at them. He seemed to be very intoxicated. A steward witnessed this behavior and radioed for security assistance. A member of the security team asked the male to calm down and he then threatened to "knock him out". The guard then radioed for the response team who then escorted Mark Singh off site. The male was verbally abusive and still showed signs of aggression and he was still making threats after he was removed from the site. After 5 minutes another festival goer who knew the male walked him away from the site and they left together.

### SIGNED DARREN SIMMS DATED 30/8/17

Maxet House Gloucester Road GL51 8PL

### **INCIDENT REPORT LOG**

VENUE	WITCOM	BE CIDER FESTIVAL
DATE OF INCII	DENT	28/8/17
RECORDED BY	•	DARREN SIMMS
TIME OF INCIE	DENT	00:00
WITNESSED BY	Z	JED SEERS

### DESCRIPTION

On 28<sup>TH</sup>August at around 00:15am a customer of Witcombe Cider Festival tried to enter a drive way of a house nearby. A member of the security team removed him from the Garden and told him to move on. The Customer then punched the guard in the face. There was a call for assistance on the radio which the whole team responded to as it was the end of the night. The individual was then detained and handed over to the police.

The policeman said that the aggressor was truly sorry for his actions and would like to apologize to the security guard. The security guard accepted the apology and the aggressor was released by the police with no further action.

SIGNED DARREN SIMMS DATED 30/8/17

### **DECISION NOTICE**

COMMITTEE:	Licensing Sub-Committee (Licensing Act 2003 and Gambling Act 2005)
DATE:	Tuesday, 25 July 2017
Premises:	Witcombe Cider Festival, Part Parcel 6568, Painswick Road, Brockworth.
Applicant:	Joseph Pointon.
Application for a premises licence.	
Present:	Councillors Mrs G F Blackwell, Mrs J Greening and R E Garnham (Chair).
Representatives of the Applicant:	Andrew Cook – Independent Licensing Consultant for Easy Licensing.
	Thinus Delport - Rugby for Heroes.
	John Dix – John Dix Transport.
	Alan Lamb - Rugby for Heroes.
	Jeremy Phillips - Licensing Barrister.
	Joseph Pointon – Applicant.
	Dewi Scourfield – Health and Safety Adviser.
	Darren Simms – Simms Security Solutions.
Responsible Authorities:	Michael Griffiths – Head of Legal Services at Gloucestershire Constabulary.
	Yvonne Hope – Interim Environmental Health Manager at Tewkesbury Borough Council.
	David McFarlane – Head of Crime Prevention and Licensing at Gloucestershire Constabulary.
	Emma McMillan – Licensing Unit, Harm Reduction Department at Gloucestershire Constabulary.
	Clare Morgan – Community Neighbourhood Policing Sergeant for Gloucestershire Constabulary.
Other Parties Addressing the Sub-Committee:	Mr Jim Hunt – Chair of Brockworth Parish Council and resident of Shurdington Road.
	Four residents of Abbotswood Road.
	Three residents of Painswick Road.

### SUMMARY OF REPRESENTATIONS

- 1. Three responsible authorities had made representations in relation to the application: Gloucestershire Constabulary, Tewkesbury Borough Council's Environmental Health Department and Gloucestershire Fire and Rescue Service.
- 2. Gloucestershire Fire and Rescue Service subsequently agreed four conditions with the applicant for inclusion within the Operating Schedule.
- 3. 34 valid representations had been received from members of the public: 13 representations in support of the application and 21 representations in objection to the application.

#### THE APPLICATION

Relevant licensable activities and hours applied for:

Live music or similar activity	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Recorded music or similar	Friday	17:00 to 00:00
activity	Saturday, Sunday and Monday	10:00 to 00:00
Performance of dance or similar	Friday	17:00 to 00:00
activity	Saturday, Sunday and Monday	10:00 to 00:00
Late night refreshment	Friday, Saturday, Sunday and Monday	23:00 to 00:00
Supply of alcohol	Friday	17:00 to 00:00
	Saturday, Sunday and Monday	10:00 to 00:00
Hours premises open to public	Friday	16:00 to 00:30
	Saturday, Sunday and Monday	09:00 to 00:30

AMENDMENT TO THE APPLICA	TION BY THE APPLICAN	T
Live music or similar activity	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Recorded music or similar	Friday	17:00 to 00:00
activity	Saturday and Sunday	10:00 to 00:00
Performance of dance or similar	Friday	17:00 to 00:00
activity	Saturday and Sunday	10:00 to 00:00
Late night refreshment	Friday, Saturday and Sunday	23:00 to 00:00
Supply of alcohol	Friday	17:00 to 00:00
	Saturday and Sunday	10:00 to 00:00
Hours premises open to public	Friday	16:00 to 00:30
	Saturday and Sunday	09:00 to 00:30

### DECISION

Having considered the application; the evidence provided; the representations made by all parties, including those made at the hearing; the four licencing objectives; the National Guidance; and the Council's Statement of Licensing Policy, it was resolved that the premises licence be **GRANTED** in accordance with the application set out, subject to the following amendments and conditions:

## AMENDMENTS AND ADDITIONAL CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AS AMENDED BY THE SUB-COMMTTEE

### General

- 1. All mandatory conditions to be added to the licence.
- 2. The hours of the event will be Friday 16:00 to 00:30, Saturday and Sunday 09:00 to 00:30 of the August Bank Holiday weekend.
- 3. No private camping is to be provided on the site itself, save for pre-booked yurts, or equivalent. Campers must be included within the total number of patrons allowed on the site.

#### **Public Safety**

1. There shall be a capacity of 1,500 attendees at the event at any one time (which includes staff and performers) on Friday. On Saturday and Sunday no more than 2,250 patrons shall be permitted at the event at any one time; additionally total staff and performers shall not exceed 500.

#### Prevention of Crime and Disorder

- 1. A minimum ratio of 1 door supervisor per 75 customers shall be employed on the site between the hours of 20:00 and 00:00 on all event days.
- 2. There must be a 24 hour security presence on the site; this is extended to the camping site for the duration of the event.

### Prevention of Public Nuisance

- 1. A detailed noise management plan must be provided which will set out how the applicant is going to ensure that throughout the event the Music Noise Levels (MNL) does not exceed 65dB(A) over a 15 minute period at 1 metre from the façade of any noise sensitive premises. This includes inaudibility of music noise between the hours of 23:00 and 09:00 (as detailed in section 3 of The Noise Council Code of Practice on Environmental Noise Control at Concerts). The plan must identify the noise monitoring locations; the duration and pattern of the noise monitoring throughout the event; details of the noise monitoring equipment, including calibration details; and the credentials of the persons undertaking the monitoring this must be a member of the Institute of Acoustics, or equivalent body.
- 2. There will be no operating fun fair on the Friday night and no dodgems on any day.

# CONDITIONS CONSISTENT WITH THOSE RECOMMENDED BY THE RESPONSIBLE AUTHORITIES AND AGREED WITH THE APPLICANT

- 1. The organiser will ensure that the main access point is no less than 4.5 metres wide.
- 2. The access route for vehicles will be clearly marked by means of posts and tape.
- 3. The alternative means of escape in the south-west corner of the festival site will remain accessible at all times and be permanently staffed when the festival is open to the public.
- 4. The organiser will assess the firmness of all vehicle routes prior to and during the festival and will install trackway if necessary.

The Sub-Committee also sought the following undertakings from the premises licence holder:

- 1. That, if this licence is accepted, the premises licence holder will surrender his existing premises licence.
- 2. That the premises licence holder will hold a public engagement exercise, to which the Parish Council should be formally invited, to brief the community on plans for the subsequent festival at least three months prior to the event.
- 3. That the premises licence holder will facilitate a follow-up meeting with all interested parties within one month following the last day of the event.

### REASON

The Sub-Committee recognised that the applicant had the benefit of a good track record for the operating of the event over the last few years and that the residents themselves were happy with the security measures provided at the event by Mr Simms and his team. The Sub-Committee noted that Mr Simms stated that there was always a 24 hour security presence at the site but, when looking at the conditions, the Sub-Committee noted that this was not a condition of the licence and they decided that it should be added to reassure residents.

The Sub-Committee noted that the Police raised a lot of issues of public safety in relation to the proposed use of buses by the applicant; however, Gloucestershire Highways had had the opportunity to register an objection and attend the meeting and had chosen not to do so. The Sub-Committee had heard from Mr Dix, a transport manager, about how he proposed to deal with the buses at the event and it was satisfied that he would take every precaution necessary to ensure the safety of the public; therefore the relevant licensing objective would be adhered to.

The Sub-Committee had also heard from Yvonne Hope, Interim Environmental Health Manager at Tewkesbury Borough Council, in relation to the necessity for the condition that an independent competent acoustic consultant, who is accredited by a relevant professional body, should undertake the noise level readings due to the fact that, historically, the data provided had been insufficient. The Sub-Committee believed that this condition was a requirement due not only to the representations of Ms Hope, but also those of the residents living within the immediate vicinity of the event and therefore impacted by the noise levels.

The Sub-Committee believed that the introduction of "glamping" would be a positive addition to the festival but was concerned that private camping could get out of hand and should not be allowed. Further camping should only be from the patrons of the event, therefore the numbers should be included with the number of patrons attending the event and there should be a 24 hour security presence on site for protection of the patrons and the residents.

The Sub-Committee was happy to agree to the amendment offered and accept Friday night with 1,500 patrons, including staff, but was concerned about the addition of another evening with a funfair and the associated noise impact on residents. On that basis it decided to impose a condition that there be no operating funfair on the Friday night but otherwise the applicant could operate as applied for. As suggested by the applicant the use of "dodgems" would not be allowed.

The Sub-Committee deliberated for a long time over the number of patrons that should be allowed to the event. It noted that the license as it currently stood allowed 1,500 persons on site per day including the staff. The applicant had stated that there were 378 staff currently but that this could rise to 500 if the application was successful. The Sub-Committee decided to restrict the number of patrons to 2,250 per day, excluding staff of up to 500, because it felt that a fair amount of the mitigation measures proposed were untried and tested and, to allow the number of patrons to go from below about 1,200 (once staff were excluded) on the current license, up to 3,000 patrons (plus staff and an unknown number of children) was a large increase to deal with when the applicant could not evidence experience of controlling that number of people - especially at closing time. Given the public and Police concerns about how people would disperse from the site, the Sub-Committee was mindful of the licensing objectives and felt that, whilst the mitigation measures especially the buses - should hopefully prove very successful, there were a number of unknowns and the Licensing Authority needed to control numbers until experience showed the mitigation measures worked. The Sub-Committee acknowledged the considerable efforts of the applicant to put in place all the measures proposed and felt these would help address the concerns raised by both the public and the Police.

The Sub-Committee had regard to the Human Rights Act 1990 and the European Convention on Human Rights as well as its duty under the Crime and Disorder Act 1998; however, it found that it had heard no evidence that any persons human rights would be infringed by granting the application, nor was it sufficient to convince the Panel that any significant crime and disorder would be caused by granting the application.

The Sub-Committee noted that there was disagreement on the amount of engagement between the applicant and local residents, and that this was a matter of contention at the hearing, and wanted to clarify that situation. Therefore the suggestion of two public engagement exercises, in advance of and post the event, was felt prudent and necessary.

The Sub-Committee therefore determined that it was necessary and proportionate to apply these additional conditions to promote the licensing objectives of public safety, the prevention of crime and disorder, and public nuisance. In all other respects, the Sub-Committee found that, despite the recommendations made by other parties, the licensing objectives had been satisfied and the conditions imposed on the licence would ensure that the licence would continue to meet those objectives.

All parties were reminded of their right of appeal to the local Magistrates Court within 21 days of the decision.

### Safety Advisory Group 10<sup>th</sup> August 2017 Tewkesbury Borough Council (CR1)

#### Present:

<b>PT</b> : Peter Tonge (chair)	Head of Community Services, TBC
DMc: Dave Mc Farlane	Gloucestershire Constabulary
EMc: Emma McMillan	Gloucestershire Constabulary
CM: Claire Morgan	Gloucestershire Constabulary
YH: Yvonne Hope	Interim EH Manager, TBC
AC: Andy Cook	Easy Licensing (representing Witcombe Cider Festival)
BN: Bhavdip Nakum	Licensing, TBC

, Item	Discussion	Action
A Introductions	as given above	
	Notes of discussion/issues	
PT	<ul> <li>Asked for update on issues discussed at site visit:</li> <li>AC: <ul> <li>second exit (to car park) is for exit only and is radio linked to main gate. Anyone leaving this way will have to go down to main entrance for readmission</li> <li>Toilets will be moved to other side of main gate to assist on pedestrian and vehicle separation</li> <li>Revised plan to be submitted</li> <li>Pedestrians and buses will be separated at the main gate with posts and tape</li> <li>Management office is behind the bag search area and will be clearly marked on the plan</li> <li>Power company visited site on Tuesday and require a 3m sterile zone from the power cables. WCF will operate a 6m sterile zone</li> <li>Movements and operation of plant during set up and demolition will be via goal post system – to be included in the risk assessments</li> <li>Ambulance route to first aid tent preferred will be via the left perimeter as you enter the site. There is also a main vehicle route towards the marquee and stage. Both routes marked with posts and tape</li> </ul> </li> </ul>	

СМ	If ambulance arrives with blue lights – how will be directed
	AC: always staff at entrance to direct emergency vehicles. All staff are radio linked
BN	First aid provision?
	AC: 2 trained medics in first aid tent throughout the event.
PT	Acoustic music after 11pm – what does this mean
	<b>AC</b> : Dewi is chasing company doing noise management plan. Outdoor music stops at 11pm with non amplified music within the beer tent which they consider is technically indoors – similar to the smoking legislation.
2	<b>YH</b> : The conditions of the licence are that music must not be audible in the nearest neighbouring properties (with windows open) after 11pm. The noise management plan will address this requirement and monitoring at the specified locations will evidence compliance.
PT	Other updates required:
	Safeguarding lacks detail e.g key personnel are not names
	Fire notification – shouting fire tends to cause panic – suggest coded messaging in the first instance followed by evacuation if necessary.
DMcF	Police have not had copy of licence – <b>BN</b> to action
	Will all police recommendations be incorporated including the revisions from road safety? AC: Dewi is on the case and amending
	Constabulary remain of the opinion that this event is in a bad location. <b>DMcF</b> to confirm in writing.

РТ	Meeting closure:	
	<ul> <li>Final plan with all information (including ticket sales numbers) to be submitted by Friday 18<sup>th</sup> August.</li> <li><b>PT</b> will get letter to organisers w/c 21<sup>st</sup></li> </ul>	





### Total Checked Mpendix 23





Sunday 27th August 2017 1299/1500



Weekend Saturday 26t...nday 27th August 2017 500/522



Friday Evening 25th August 2017 227/256

# **APPENDIX 24**

# **Statement of Darren Simms**

#### To the Licensing Committee

I, Darren Simms, am the owner of Sterling Security (formerly Simms Security).

I have 28 years' experience in security work and hold an SIA Licence. I have operated my own security company for over 14 years.

For the last 3 years I have arranged the security for all aspects of the annual Witcombe Cider Festival on behalf of the festival organiser Joe Pointon.

I am pleased that I have been able to arrange security for the festival. I believe our security provision has been a *key* factor in enabling this festival to operate in a safe and well-controlled manner, with *an exceptionally low number of minor incidents*. This is a huge accomplishment for a music festival which is enjoyed by thousands of people.

I already have an extensive event resume which includes Elton John and Katherine Jenkins concerts. These were secured by my company and I have personally managed various teams across Europe.

The experience I have gained over the past few years with this festival has enabled Joe Pointon and me to build in small improvements each year, so that it runs even more smoothly and safely each year. I wish to point out that the festival has increased in size and duration each year, but the level of incidents and crimes has remained exceptionally low, and far below the level of incidents to be found in many Bars and Nightclubs. This is an accomplishment of which I am proud.

The festival is extremely popular with the local communities, including children and teenagers, which it would not be if it was a threatening atmosphere or a harmful or disorderly event.

The provision of security for the event is actually a complex and large-scale operation, because it involves a wide range of functions:

- Maintaining perimeter security, to prevent unauthorised entry or 'gatecrashing'.
- Controlling all entrances and exits, including the use of clickers to monitor numbers.
- Crowd management.
- Screening individuals at point of entry, so that drunks and known troublemakers are refused entry.
- Carrying out physical searches of those entering the event, to ensure they are not in possession of weapons, drugs, glass or alcohol etc.
- High-visibility patrolling inside the festival site, so as to make customers aware of the presence of staff.
- Monitoring activity that is taking place inside and outside the festival so as to intervene promptly if any undesirable activity takes place.
- Ejecting anyone who persists with unacceptable behaviour.
- Maintaining vigilance for Under-age drinking.
- Assisting with general requests for help, such as first-aid needs etc.



- General observations for anyone committing criminal damage or lighting fires etc.
- Stewarding and monitoring the car-park.
- Static guarding of neighbouring sites.
- Providing security to the management team so that large quantities of cash are secure and not vulnerable to robbery or theft.
- Maintaining a presence in the Bars at all times and offering support for bar staff if they get troublesome customers or need to refuse drinks due to drunkenness or under-age issues.
- Assisting in identifying anyone who has consumed too much alcohol and escorting them off the site if necessary.
- Providing a greater presence in the Bar at closing- time, so that customers do not give bar staff a hard time when they close the bar.
- Assisting in the safe dispersal of festival-goers at the conclusion of the event.
- Accompanying passengers on buses that take patrons home, so as to maintain orderly conduct and protect the drivers.
- Support for any Emergency Services that are required to attend.
- Protection of Musicians and the main stage when performing.
- A range of other occasional duties such as incidents involving lost children, lost and found property, etc.
- Overnight security and the protection of equipment on site.

An event of this scale requires a great deal of planning and preparation, which takes place long before the event. I have a number of meetings with Joe Pointon each year to discuss the security operation in advance, and I assume responsibility for all aspects of security during the event.

I also have meetings with Joe *after* each event, in order to review in detail how things went, discuss any issues and consider improvements for the following year. I also attend the feedback meeting with interested parties.

One of the first tasks I have prior to the festival is to arrange a large number of door supervisors (male and female) to work at the event. Preparation for this starts months in advance. Thankfully, my 28 years' experience has provided me with strong connections within the security industry and I have a very good working relationship with a number of other security companies in the region. We always work in support of each other for major events.

I also send out invitations to a large number of individual doorstaff I have got to know over the years. In particular I seek out staff that have hands-on experience at major public events. Many doorstaff enjoy working at this festival, because it has such a great atmosphere and there is so little trouble. I have people queuing up to work this event.

All door supervisors are vetted for this role, which includes checking they hold valid SIA licences and checking other forms of identification. Under no circumstances will I allow people to carry out security work on my behalf if they are not licenced. Not only is it illegal, but it would damage our reputation and put me and my company at risk of litigation if anything went wrong. I always arrange more doorstaff than the number I actually require, to allow for any drop outs, plus Joe has always stated that he would rather have too many guards than too little, which is always a great help to me when planning for this event.

One of the companies that I work closely with on this particular event is Assure Security Ltd. This is also a professional Security Company which has SIA Approved Contractor Status and has its head office in Stourbridge. It is operated by Ash Munir who is a close friend of mine. Like me Ash has a great deal of experience in the industry and is very reliable. He has supplied a group of his doorstaff to me for the Witcombe Cider Festival for the previous 3 years. He has also acted as my right-hand man and deputy, and I have been able to divide up the responsibilities from the above list with him, knowing that he will do a good job. This arrangement has worked extremely well in past years.

When the festival commenced last year, I was confident that I had arranged more than enough doorstaff. I had a good number scheduled to work in the mornings (most of whom would stay the whole day), and I had more doorstaff arranged for the evenings, when risks increase and demand for doorstaff services is higher. I had Ash's support arranged, and everything seemed to be covered on the security side of things, to the extent that I had even accepted an invitation to attend a close friend's wedding on the Saturday morning.

However, I received an unexpected setback last year, for which I could not have planned. Ash rang me on the morning of Friday 25<sup>th</sup> August (the first day of the festival) to inform me that his father had died unexpectedly during the night. Ash was in a state of grief and shock. He explained that he was unable to attend. Understandably, Ash had to cancel all his plans for the weekend and support his family. Ash had also arranged to bring with him 10 of his doorstaff. The arrangements to pick up and transport his staff (who do not live locally) fell apart at the last moment, and this unforeseen event left me with fewer doorstaff than I had planned.

Due to Ash dropping out, along with his staff, I had 22 doorstaff (during the daytime and early evening). Had Ash not dropped out we would have had 33. However, in addition to the doorstaff who were present, I also provided 23 stewards, most of whom have worked at the festival previously and many of whom are ex-doorstaff. So with 45 staff in total, I actually still had a good contingent to carry out the above functions, especially as not all the functions legally require a registered door supervisor. I knew it would be impossible to arrange replacement doorstaff at such short notice, but I was confident that we could cope with daytime demand with the numbers of doorstaff and stewards we had. In fact we did manage, without any significant problems. Whilst our doorstaff numbers were slightly lower than we had planned during the daytime, thankfully, we had additional staff working in the evening.

As Ash had dropped out, I arranged for my son Bradley to deputise for me on Saturday morning. Bradley is an experienced and registered door supervisor and is employed full-time for my company as a director. I knew that I could rely on him to carry out a supervisory role until my arrival, and I would be able to relieve him well before the peak demands of the day (which are during the evening between 9pm and midnight/1 am). I understand that the police are, again, objecting to Joe Pointon's latest licensing application. I have not seen the latest police objection, but I assume it is similar in nature to the Review application made by Mr McFarlane on behalf of the police last year, which I have seen. I have to say that there were a number of inaccuracies.

Firstly, he states that the SIA Officer, Charlotte Haslam, attended on Sunday 27<sup>th</sup> September. That is incorrect. I assume Mr McFarlane meant Sunday 27<sup>th</sup> *August*, however that is still incorrect, as it was actually Saturday 26<sup>th</sup> August when she visited, and I met up and spoke with her at the time.

Secondly, he alleged that one of the doorstaff (John Mendy) was not badged. That is incorrect. I can confirm that he does hold a current SIA licence (Badge number 0130 1105 8087 5957 valid until 21.08.18 of which I can submit a copy). I have double-checked his status by carrying out a search on the SIA database. He was not wearing his correct badge on the day, but we knew that he was the holder of a valid licence.

Thirdly, Mr McFarlane's overall numbers are higher than our figures. I think this might be because he has not taken account of those attendees that left by the rear exit, some of whom re-entered.

Prior to the festival, Joe had made me aware that the maximum capacity on the licence was 2,750 (2,250 patrons, plus up to 500 staff). On top of this, an unlimited number of children were allowed, so long as they came in with parents.

My task was to count *everyone* in and out of the festival, so that, should there be any type of emergency, we would know the total number of people on site. Joe was tracking separately the numbers of adult customers through the use of an electronic scanner at the reception point, as tickets were all scanned in.

I wish to point out that, at all-day festivals, people are coming and going from the site all the time, which makes for a constantly-changing overall figure. Customers and staff pop out for an assortment of reasons, which they often tell my staff in the hope that it will facilitate their reentry on their return. Many customers nipped down to the garage at the nearby Cross Hands roundabout to get cash out of the cashpoint machine, or to buy cigarettes, sweets, chewing gum, snacks, or drinks (the latter being cheaper than the festival prices). Others went home for meals, instead of purchasing meals on site. Many parents took their children home, especially when the children's activities finished around 5pm, then returned without the children. In addition to customers popping in and out constantly, some staff were also coming and going, for a variety of other reasons.

In addition, throughout each day, several hundred people went out of the rear exit which led to the car-park. It also led to a public footpath which locals use to walk down to the Cross-Hands roundabout. This exit was permanently manned by my staff and they had been instructed to let people out, but not to let anyone in. People who wished to return had to come back through the main entrance again, where my staff would carry out another stringent search and their wristband would be re-checked. Numbers leaving from the rear exit were relayed to the main entrance by radio.

Bradley and I had a roving managerial role, so we were checking in with the staff at the exits regularly to check that everything was working well.

The security operation went extremely well again last year, especially considering the strain we had been put under due to our unfortunate setback. The event had a constant queue from opening straight through to about 8.30pm every day, which, I believe was down to our extra vigilant checks being carried out at the entrance.

There were no emergencies, no major incidents, and we maintained good order throughout. There were just a few incidents, which were all dealt with promptly and positively. I submit the Incident Records for the Committee's attention. The Committee will note the low number and nature of the incidents. These Incident Reports were supplied to PC Matt Hammond after the festival.

The number of customers expected can be gauged fairly accurately before the festival by the number of tickets sold. Joe lets me know these figures and I then factor in additional staff.

I would like to point out that, in addition to my security staff, there was also a constant police presence during the evenings last year. Two officers arrived at about 6pm and walked around on the festival site until closing-time. This is something we have not had in the past, but it was welcome, as their presence was also likely to deter problems.

The police officers actually spent most of their time walking around or just standing watching, as there was little going on that needed their attention. Even at the peak time, immediately after the entertainment stopped at 11pm, they were not actually required to deal with anything major, as the dispersal was calm and orderly.

However, I was disappointed with the police officers' response when we had a member of the Barstaff being very aggressive towards security staff after he had been ejected for drinking on duty. They refused to assist when asked, even though they had a legal responsibility to do so. They said they were there to observe and not to police the event. It became apparent that they were there simply to gather evidence to use against the festival and not to support it.

I am aware that Joe has applied this year for a licence for a new site at Brockworth Road. He has asked that I continue to provide the security, so I have had several early discussions with him. I have visited the new site, carried out a survey, have discussed layout, and have seen the Plan. This site is considerably better than the previous one, making it slightly easier to manage from a security perspective. For example, the previous site required a high number of security staff lined up along the residential street of Painswick Road at closing-time in order to reassure local residents and encourage pedestrians to stay on the pavement. It also had sterile areas between the festival activities and the neighbours' gardens which had to be constantly monitored. It also had a shared entrance for pedestrians and the Buses, and was on an 'A' Road.

I am aware that Joe is seeking a *maximum* capacity of 9,999 on the new licence; however this does not cause me any concern. I am arranging for 150 door supervisors to be available, which would allow the maximum number of customers on the site. Many of these door supervisors are



already booked. If numbers at the festival are lower, some doorstaff will be stood down, and they are aware of this. My management structure will be upgraded to take account of the additional staff, and supervisors will be allocated separate areas of responsibility.

We will again carry out rigorous searching of all attendees in search areas that are covered by CCTV cameras. This will provide good quality footage of all persons entering. I am also happy to incorporate the suggestion from the police at the recent SAG meeting that some of my door supervisors wear body-worn cameras. I own several sets and will issue them to staff working in areas where CCTV footage may prove to be most valuable.

In addition, I will have one or two vehicles carrying out mobile patrols up and down Brockworth Road and Court Road, plus a 'sniffer' dog to operate in the searching area. (This dog is being provided by Ash Munir and is trained to indicate to its handler when illegal drugs are smelt. Its presence will also tend to deter drugs being brought in.)

Door Supervisors will be stationed on raised viewing platforms alongside the Main Stage for the exclusive use of door supervisors, so that crowd activity can be closely monitored. Any person seen throwing any objects in the crowd will be escorted off the site immediately and will be banned from attending future festivals.

I am happy to incorporate recommendations from the police regarding their preferred way of us dealing with Drugs and Weapons should they be found or seized. For example we would be happy to incorporate Amnesty boxes, in which case we would also put in place robust measures to protect them before handing them to the police. Alternatively, we will detain anyone found with drugs if the police wish to attend and arrest them.

Security staff and stewards working at the edge of the site, alongside the road, will be provided with high-visibility sleeved jackets so they can be easily seen in the dark. This will help drivers identify the festival site as they approach along Brockworth Road, although the area will also be well-lit by floodlights.

I am confident that I can provide an effective security operation again this year (and in future years) and that the festival will continue to be safe, well-managed, and tightly-controlled event and that crime and disorder will remain at very low levels.

Witcombe Festival is becoming a very popular event in Gloucestershire and I am very proud to be involved in it. I have noticed a huge increase in attendees since the very first one we were involved in, and it is pleasing to see so many people having such a great time.

With the success of Witcombe 2017 we have already made plans to restructure the security facilities at the festival to include a new purpose-built security HQ with a permanent crisis management officer on site amongst many other changes.

I, along with many members of our team, share a passion for this event as it is based in our home town and is supported by many of our friends, family and associates. I feel that this personal touch, coupled with my knowledge of Gloucestershire gained from working as a door supervisor in the area for over 20 years plays a major part in keeping the crime and disorder down to a minimum.

I am looking forward to Witcombe 2018, and always welcome any support or recommendations from our local constabulary.

Darren Simms

23 May 2018

# **APPENDIX 25**

# **Statement of Ash Munir**

# To the Licensing Committee

My name is Ash Munir and I have over 25 years experience within the Security Industry.

I am also the owner of Assure Security Limited which is based in the West Midlands. <u>www.assuresecurityltd.co.uk</u> We hold ACS (Approved Contractor Status) with the SIA and specialise in the following security services:

- Key Holding
- Mobile Response
- Door Supervision
- Static Guarding
- Security Dogs
- Drugs Dogs
- CCTV sytem monitoring
- Intruder Alarms
- Access Control.

Many of my staff have considerable experience within the security industry. We provide door supervisors to several festivals in the U.K.

I am also a close friend of Darren Simms who owns Sterling Security, which is based in Gloucester. I have known Darren for many years and we sometimes work together on large events, pooling our resources. This arrangement works extremely well and is commonplace within the security industry so that peak demands can be met.

One such 'shared' event that I have been involved in, for three years, is the Witcombe Cider Festival at Brockworth, which takes place over the August Bank Holiday weekend. I act as Darren's deputy and also provide him with a team of my door supervisors to assist at the event. I attended the festival in 2015, and then again in 2016, transporting a number of my staff to the event on each occasion.

I can say that the event is extremely well-organised and safe. It is family-oriented and has a relaxed atmosphere and is not at all threatening. The festival also finishes at a relatively early hour. The level of incidents at the festival is exceptionally low, and my door supervisors have rarely had to intervene in incidents of disorder or misbehaviour as it is a good-natured event and their presence in high-visibility patrols is usually sufficient to deter problems. My staff are keen to work it because they enjoy it and it has now become a well anticipated finale to our festival season.

Last year (2017), I had made arrangements to support Darren Simms at the festival and had arranged to take along around 15 of my staff. These arrangements had, as usual, been made well in advance.

Unfortunately, my father died unexpectedly during the night of Thursday 24<sup>th</sup> August, as a result of which my family and I were all distraught and in complete shock. Naturally, I remained at home to comfort and support my mother and family and to make various arrangements in relation to the death.

My memory of the precise details on that day is hazy, due to shock; however, at some point in the morning I remembered that I was supposed to be attending the Witcombe Cider Festival. I had also arranged to pick my staff up at various places in a minibus. I rang Darren, and told him that it was all out of the question and apologised for dropping out. He said he would manage without me and told me not to worry.

At a later date, I asked Darren how things went and he told me that it all went extremely well, which I was pleased to hear as although I wasn't there in person I still have a vested interest in its smooth running.

This year, Darren mentioned to me in January that he would like me to support him again with the Witcombe Cider Festival in August and asked me to bring a larger team of door supervisors. He mentioned that the event would be considerably bigger this year if the application for the new site went as planned.

I have provisionally factored this event into my business and staff planning and have set aside a higher number of staff to attend with me.

As part of my business, I have a number of licensed dogs (for various purposes) all of which are trained on accredited courses alongside police dogs and have Accreditation Certificates. I also have several qualified dog handlers, and am a qualified General Purpose dog handler myself.

Darren has asked me to provide a Drugs 'sniffer' dog that can be walked along the queue of people entering the festival in order to deter drugs being brought in and to identify those individuals who have the scent of illegal drugs on them. These individuals and their possessions will be meticulously searched by door supervisors prior to entry. When not being used for searching the queue, the dog will be walked around the site seeking any drugs that may have been hidden or dropped.

I have met Joe Pointon on the times I have attended his previous festivals and it is clear that he is passionate about making the festival as safe as it can possibly be. Darren has previously supplied over and above the number of doorstaff actually required on the licence, and this allows my staff and his to take breaks etc.

I have no hesitation in supporting the event and providing my door supervisors, and will happily do so in future years. I am also happy to work alongside other security companies that Darren may involve.

Ash Munir

(Ash Munir)

23/5/18

# **APPENDIX 26**

# **Statement of Joe Pointon**

# **To the Licensing Committee**

I am the Main Organiser for the Witcombe Cider Festival, which has been running very successfully over the August Bank Holiday weekend for the past 6 years, and I am responding to police opposition regarding a Premises Licence for a new site.

Mr David McFarlane, acting on behalf of the Constabulary, has repeatedly made known his opposition to the festival, and has submitted objections to each of my licensing applications over the years. His opposition was particularly blatant during last year's application for an extended licence, when he arranged for PCSO's to canvass residents on the Abbotswood housing estate near the festival site in order to encourage objections. This action stirred things up among the local community and encouraged negativity towards the festival, which was unhelpful to say the least.

Last year, Mr McFarlane arranged for two police officers to be in attendance at the festival. However, they were not actually there to assist. They were simply there to observe in the hope of gathering evidence to use against me. This became evident when an incident took place involving an aggressive individual and the officers refused to assist security officers in dealing with it. (My Head of Security, Mr Darren Simms, comments further on this point in his statement.)

Following the 2017 festival, and despite the fact that it had an extremely low level of crime and disorder (which should be the police's main concern), Mr McFarlane requested copies of my CCTV footage from the event under the pretext of investigating crimes and used it to try and prove that I had breached my licence by allowing more people into the festival than the permitted capacity. He then lodged an application for a Review seeking revocation of the Licence.

I was dismayed and very disappointed by all these actions. This was his second such Review application in just 3 years and his actions are entirely disproportionate to the level of crime and disorder associated with the event.

This continual opposition to the festival is, in my view, inappropriate given the fact that it was licensed by a Council Committee after a thorough Hearing, is well-managed, tightly-controlled, takes place just one-weekend-per-year, the Main Stage finishes before midnight, and there are so few incidents and crimes connected with it.

The festival has a fun atmosphere and brings a great deal of pleasure to thousands of people that attend and it also provides an economic boost and employment to a number of local traders, the local community and hundreds of staff who are involved.

The preparation that goes into running such an event is enormous and extends over the whole year. I would also like to point out that I also participated unreservedly in the multi-agency SAG (Safety Advisory Group) meetings in the run up to the festival last year and took on board all the suggestions and recommendations made to me. However, I have to say that it is extremely difficult to work in cooperation with the police when they are actually intent on stopping the event, are constantly fault-finding, encouraging negativity with locals (who are my potential customers), oppose all applications and misuse evidential material provided in good faith.

I am happy to concede that the previous site had limitations and we had probably reached the capacity for that site. The Committee may recall that, at the last Hearing (and prior to that), the police objected to the festival being accessed from an 'A' road and also its close proximity to residents.

I have been searching for a better site for several years. Thankfully, I have been able to identify and secure the use of a new site which is considerably better and is not on an 'A' Road or close to residents. In my view the new site is an ideal site for a festival, and sites such as this are very hard to find.

I had intended to oppose the Review in October last year , as it contained a large number of errors, however, because I had identified a better site, I decided to surrender the previous licence and concentrate my efforts on the new site rather than contest the Review, so the Review did not proceed and was discontinued.

Mr McFarlane has indicated that he will again object to my current application. It will, no doubt, be based largely on the Review material previously raised. Unfortunately, it is very misleading and contains numerous errors. It also resurrects similar objections to those made in the previous hearings, which were taken fully into account by the Committees when granting the previous licences.

The numbers quoted by Mr McFarlane in his Review application are *not* the numbers of people actually on the site at any one time, as suggested. They are based only on the total numbers coming in and out of the main entrance. These figures fail to take any account of people who exited the site by the rear exit.

More importantly, they totally fail to take account of children and young people (under 18's) who were admitted free if accompanied by an adult and who did not count as 'patrons'. The number of children was not limited on the licence. The Committee specified 'patrons' (i.e. paying adults) in the Decision Notice and referred to an 'unknown number of children' who would be in addition.

The entry arrangements last year were upgraded from previous years in that a search tent was erected near the main entrance to the field. This tent incorporated search stations (along with several doorstaff), and a Reception desk which checked tickets, fitted wristbands, dispensed reusable plastic beakers and handed out leaflets showing the stage programme and layout of the site. Last year, for the first time, I also incorporated CCTV cameras at the main entrance.

I had arranged a number of methods to keep a track on numbers of patrons (adult customers) at the festival. Firstly, I knew exactly how many tickets had been sold in advance. In fact, I had stopped selling tickets a week in advance because the event was a 'sell out'.

In addition to knowing how many tickets had been sold, I had installed electronic scanning at the Reception desk. Customers had to show their ticket to Reception staff on entry, and the tickets were electronically scanned onto a database. This tracked exactly how many adult customers had come through the gate, so the limits were not exceeded.

The customers then had a wristband fitted by Reception staff before they were allowed in. Under 18's were fitted with wristbands of a different colour, and I knew how many wristbands were being issued for adults and children.

I visited the Reception desk repeatedly throughout the festival, liaising with staff regarding all issues and checking numbers, and I am satisfied that my staff did not allow in more patrons than the licence permitted.

Responsibility for monitoring and controlling the *overall* numbers on the site - for the purposes of Health & Safety and Fire Risks - was allocated to my Head of Security Mr Darren Simms. The main entrance tent had a dedicated doorman in possession of clickers to record the total number of people entering and the other to record the people leaving.

However, there was also a rear exit from the festival site in the far corner of the field, which led to the car-park and a public footpath. Significant numbers of people used this rear exit, especially if they wanted to return to their vehicle or use the public footpath running down the rear of the festival field.

The rear exit was permanently staffed by a door supervisor to monitor numbers leaving and turn away anyone seeking entry. It was not used as an *entry* point for patrons because all the search facilities and ticketing were situated at the Main Entrance. Everyone who left by this rear exit was told that, if they wanted to get back in, they would have to re-enter by the Main Entrance, where they would again be searched and their wristband checked. When customers left via this exit, the door supervisor radioed the numbers through to staff at the Main Entrance so that an accurate count could be kept of overall numbers of people on the site.

The figures put forward by Mr McFarlane include all the children and teenagers who were admitted with their parents, for which there was no limit specified. They also include customers that left by the rear exit and returned later.

In the review material Mr McFarlane states that Sgt Claire Morgan spoke to the Security Manager at some point regarding the numbers. I am not sure who Sgt Morgan spoke to, but Mr Simms has assured me that no-one spoke to him to discuss numbers at any point.

It is normal practice for any police officer, fire officer or council officer who is carrying out a licensed premises visit to speak to the Licence Holder, especially if they have concerns about the manner in which premises are being run.

I was on site the whole time and my mobile number had been provided *in advance* to all the Responsible Authorities, along with the location of the management office, yet at no point did anyone from the police speak to me regarding their concerns of numbers being too high, or on any other issue. Had they done so, I would have called Mr Simms and gone through with the police the figures for overall numbers on the site. I would also have shown them the scanning system and provided figures for *patrons* from the reception point.

I wish to point out that Mr Peter Tong and Mr Alastair Low (Tewkesbury Borough Council) both carried out separate licensing visits to the festival and had no difficulty getting hold of me. The SIA Officer, Charlotte Haslam also visited and met up with my Head of Security with no difficulty.

The police made no effort to speak to me about anything during the whole weekend. This was despite two police officers wandering around the festival each evening until the festival ended. At the end of the evening I thanked them for patrolling around, and neither of them raised any concerns with me at that point.

Furthermore, after the festival, I had contact with PC Matt Hammond who had been allocated the task of collating any incidents from the festival. He complimented me regarding the fact that the festival had a low number of incidents. He stated to me that there had been far less incidents at the festival than they have on any weekend in the town centres.

Regarding the wristbands, again the material from Mr McFarlane is wrong and misleading. At no point did we run out of *patron* wristbands as stated. We did run out of *children's* wristbands, because numbers of children attending last year was much greater than I anticipated. We had ordered 1,000 children's wristbands for the weekend and we ran out during Sunday morning. However, this was something we welcomed. The festival is designed to be a family event. Running out of children's wristbands was a minor hiccup because we simply improvised by making use of the spare Friday night yellow wristbands, which did not cause any problem as it allowed us to continue to identify those under 18 years of age. Staff at the Bar were instructed accordingly.

The comment regarding running out of water and beer is also misleading. Some of our drinks suppliers operate on a 'sale or return' basis, which allows us to have larger stocks of certain brands. Other suppliers will not accept returns, so we have to try and estimate in advance the quantity required so that we do not have large quantities left over. The quantity consumed is also determined partly by the weather, and the Bank Holiday weekend last year was very hot. We always had a limited stock of beer anyway, because the main focus of the festival is cider. We ran out of some brands of cider, but did not run out completely. In any event, even though it is untrue, it is surprising to hear the Constabulary complaining that we were not in a position to sell more alcoholic drinks! As far as water is concerned, we never ran out and, in fact, had a permanent supply of piped drinking water in the field.

As far as doorstaff numbers are concerned, Mr Simms comments on this in his statement. Suffice to say that Mr McFarlane's doorstaff calculations are also wrong, as they are based on incorrect numbers of 'patrons'.

In relation to the incident reports, these were supplied (on 30<sup>th</sup> October) to PC Matt Hammond who requested them. There was unfortunately a slight delay in supplying these reports. I can only apologise for the delay and ensure it is not repeated in the future. I will ensure that practices around Incident Reports are tightened up.

I now wish to respond to the allegation by Mr McFarlane of drugs being freely available and being sold on site. This is a very grave allegation, on an issue that I take extremely seriously.

We have a 'zero-tolerance' policy in place regarding illegal drugs, and I have gone to great lengths to make sure that drugs are discouraged at the festival. Police advised me that I should carry out searches on around 1 in 5 people. However, I made the decision that rigorous searches should be carried out of *everyone* entering the festival last year, rather than random searches (as had been implemented in previous years). These searches are, in

my view, an important element in contributing to the overall safety of the event, as they make it difficult for customers to bring in knives, drugs, glassware and alcohol. *Every person entering* (males, females and teenagers) were searched meticulously, including emptying pockets, checking inside wallets, cigarette packets, handbags and other bags and clothing. (Unfortunately, whilst raising safety, that decision created congestion in the entrance tent and long queues extending onto the pavement, both of which, with the benefit of hindsight, we had not sufficiently allowed for.)

It is, frankly, outrageous that Mr McFarlane is making these serious accusations about drugs based largely on a few Social Media reports. Such comments are unreliable, especially given the fact that he stirred up anti-festival feelings toward the event among local people.

I wish to remind the Committee that there were police officers wandering around on the site for substantial periods of time and, apart from one officer, none refers to drugs in their reports! The only reference made to drugs was by Nigel Davies, who states that he smelt cannabis being smoked but was unable to identify the culprit.

All doorstaff on duty at the event were instructed to be vigilant for any sign of drugs/drug dealing and were told to deal positively with this issue if they saw anything or if anyone drew their attention to any drug issues. If the people reporting on social media saw drug-dealing taking place, they could easily have informed the police officers present and the suspects could have been searched (as police have powers to search, which doorstaff do not have).

I am very keen to ensure that the festival maintains a good reputation as a family-friendly and drug-intolerant environment and I greatly resent this sort of accusation, which casts a slur on the festival.

Furthermore, it is my intention to reinforce the anti-drugs stance even further by incorporating a 'sniffer' dog this year. The dog and handler will be able to identify people who have the scent of drugs on them while queuing and immediately prior to them being searched. I would also be prepared to provide Amnesty boxes where people could dispose of illegal drugs prior to entry, plus a small tent where police officers could carry out stripsearching of suspects if the police wished to cooperate. Mr McFarlane was informed of my willingness to implement both these measures at the SAG meeting on 14<sup>th</sup> May this year. The presence of a sniffer dog will also be advertised in advance so customers are aware and it acts as a deterrent.

On the subject of social media, the committee would find (if they found time to view it) that 99% of festival goers had a great time and were very positive about the way the festival was run. Incidents involving drugs were obviously 'few and far between' and did not take place with my consent. I had instructed Mr Simms to take very firm action against anyone caught with drugs. I saw no-one taking or dealing drugs whilst I was walking around the festival.

I now wish to comment on the crime and disorder aspect.

Given the size and duration of the festival, it is a remarkable achievement that there were only a handful of complaints made. Most of the incidents referred to by Mr McFarlane are actually low-level or unfounded. Unlike other music festivals we had no *major* incidents. There were no stabbings, rapes, sexual assaults, ABH, GBH, deaths, mass disorder, robberies or hospitalisation. Furthermore no children came to harm, there was no evidence of under-



age drinking, and there were no Road Accidents, Health & Safety accidents, fires, electrocutions or fatalities.

This record has not come about by chance. An enormous amount of planning and a great deal of effort and expense has gone into making the festival safe each year. I employ a number of companies to undertake various aspects of the festival. For example I have specialists in Event Management, Health & Safety, Electrical specialists, Noise Management, Security, Traffic Management, Waste Management, and Transport.

However, I am mindful that there is always room for improvement, especially now that I have found a bigger and better site. A number of improvements are already planned.

Use of the buses was so successful last year that we are also planning to *bring people in* by bus this year, which would increase the numbers using the bus to get home and reduce the number of customers arriving by car. This would also help reduce the risk of drink-driving and the number of people walking home. We will be expanding the number of buses to ten or so, and promoting it much more to encourage use. Bus tickets will be pre-sold with the festival tickets and they will also be available to buy on the day with 2 drinks-tokens or £4 cash. This is cheaper than if customers use their own car, as it would cost £10 to park.

I now wish to respond to the allegation that Noise was "excessive and above the prescribed limit." The committee will probably be aware that, last year, at the request of the Environmental Health Officer Yvonne Hope, an independent Acoustic Engineer was brought in to monitor the noise levels and ensure that they remained within the limits prescribed. This was a condition placed on the licence (due to the proximity of residents) and it was fully implemented. This was a costly measure but, thankfully, I am now in a position to provide the committee with the independent acoustic engineer's report detailing exactly what took place from a noise perspective. This report has already been provided to the EHO (who lead on this issue) and they have not criticised it or given any indication of non-compliance. Nor did they join the police in submitting the review application in October, so I refute any suggestion that noise levels were excessive or above the limits.

So far as profane language is concerned, the use of bad language and swear words has become an intrinsic part of our society and can be heard on our streets, in our schools and on the television every day. We discourage excessive use of swearing by artists. However I would like to point out that the swearing referred to took place during the evening performance, after the 9pm watershed.

Mr McFarlane alleges that I have a disregard for the conditions on my licence and advice given by the Safety Advisory Group. This is simply not true. I adhere to all the conditions on my licence and implement many more voluntary measures to ensure things run as they should. Furthermore, all of the recommendations made by the SAG were implemented where possible, including widening the main entrance, separation of buses and pedestrians using railings, moving the toilets to a different location, fire and ambulance route-marking, use of trackway, enhancing child safeguarding measures, and revision of other policies and procedures. This allegation by the police is not, as far as I am aware, supported by other members of the SAG group (EHO, Licensing, Fire Service, or Highways). The police actions and allegations have caused me a great deal of stress and anxiety over the years, as well as significant financial costs. They are completely unjustified and unfounded. I would go so far as to say that it is harassment and I ask the Committee to dismiss their objection.

The Witcombe Cider Festival has brought a great deal of pleasure to a very large number of people and has helped create a community spirit between the individuals who attend from different areas of Gloucestershire. It has been supported by the local Citizen media group and was recently shortlisted for Gloucestershire's *Event of the Year* by SoGlos.

It provides an economic boost to a large number of local and regional businesses that are involved in the provision of services such as trackway, fencing, portaloos, floodlighting, marquees and catering, along with the fairground operator, doorstaff companies and local breweries. I produce a list of the companies involved.

It also provides an economic boost and opportunities for the local community, i.e. Brockworth, as visitors tend to buy goods in local shops on their way to and from the festival. For example, the Toby Carvery saw a massive increase in customers using their restaurant during the festival each year and will, no doubt, be disappointed to see it move away. Some festival attendees, who come from further afield, also stay in local accommodation over the weekend.

In addition, I am keen to support local musicians by giving them the opportunity to perform in front of a large audience alongside well-known bands.

I am not seeking to establish any camping facility for patrons on this new site. However, there will be an overnight security presence on the site (as previous years) to protect all the valuable equipment and there is a possibility that a few staff may choose to remain on the site overnight (e.g. in their vehicle) to give additional protection to their own equipment.

To sum up, the festival is a well-organised, tightly-managed and safe event which is extremely popular with the local community. It takes place over just one-weekend-per-year and has not made high demands on police resources. I am not aware that even one person was arrested on site last year. This year, on the new site, the festival promises to be even better and safer than previous years.

I respectfully ask the Committee to take account of the festival's outstanding record, excellent reputation and to grant the licence as in the application. I am happy for all the volunteered measures contained in the current application to be added as conditions. Whether added as conditions or not, I undertake to implement them, as I intend to grow the festival and build on its reputation.

Joe Dointon

Mr Joseph Pointon.

24/05/18

# **APPENDIX 27**

# **Email supplying contact details**

# Re: WCF

# Reply

Tue 22/08/2017, 10:24 McFarlane, David (David.McFarlane2@gloucestershire.pnn.police.uk); 'Yvonne Hope' (Yvonne.Hope@tewkesbury.gov.uk); 'AndyCook100@hotmail.co.uk'; +2 more

Hi Dave

Joe will be using his mobile number as the contact point, 07761 476103

The noise management plan was sent to the EHO by Dewi a couple of days ago. The company being employed is Acoustic Consultants Ltd from Bristol. They employ a number of qualified acoustic specialists, so there is not just one named person. I can forward the plan separately if you wish.

Andy

On 22 Aug 2017 8:48 am, "McFarlane, David" <David.McFarlane2@gloucestershire.pnn.police.uk> wrote:

Good Morning All,

Please can you confirm the contact numbers that will be used during the event? Points of contact? Who is the credited person conducting the noise monitoring?

Kind Regards

**David McFarlane** Senior Harm Reduction Advisor

Head of Crime Prevention and Licensing. Gloucestershire Constabulary Headquarters No 1 Waterwells, Waterwells Drive, Quedgeley, Gloucester, GL2 2AN

☎ (01452) 752173
 ⑦ <u>David.McFarlane2@gloucestershire.pnn.police.uk</u>

# Cider Festival 2017 Debrief and Review of Festival arrangements to neighbouring residents

#### Minutes of Meeting held at Witcombe Cricket Club on Monday 27 Sept 2017 at 7.00pm

Present:			
	Ros Hamblet Stubbs (RHS)	-	Resident
	Tony Oakley (TO)	-	Resident
	Katie Ward (KW)	-	Resident
	Ruth Baldwin (RW)	-	Resident
	Tony Gover (TG)	-	Resident
	Vince Perez (VP)	-	Resident
	Jim Hunt (JH)	-	Parish Councillor
	Alastair Low (AL)	-	TBC Environmental Health Officer
	Andy Cook (AC)	-	Licensing Agent on behalf of J Pointon
	Joe Pointon (JP)	-	Festival applicant/ organiser
	Mrs Pointon (EP)	-	Joe Pointon's mother
	Darren Simms (DS)	-	Simms Security (Festival security)
Apologies:	Tony Roberts (TR)	-	Resident

Distribution: Those present, Apologies

Minutes taken by V Perez

### **ACTION**

1.0 **Apologies** – received from Tony Roberts although his comments were issued ahead of the meeting (see attached)

#### 2.0 Review of Festival measures

2.1 Entrance to site – JP stated a number of changes had occurred this year at the bequest of TBC Licensing board. The approach to the site entrance had been widened to allow the passage of vehicles onto the site, particularly emergency vehicles if required. Although not a requirement JP had gone to the trouble of including Track Way, at significant cost to himself, which permits the passage and traction of vehicles on the thick plastic mats which prevent the bogging down and slippage of wheels on mud. A separate passageway for pedestrians was also formed to segregate their passage from that of vehicles.

The pedestrian site entrance comprised two large entrance tents with CCTV, which is a new addition from the previous year. The tents housed the 'tap and search' area where wallets, cigarette packets and even under hats was checked for the drugs and alcohol. It was noted the search process was certainly robust and all credit should be given to Simms Security for its thoroughness.

TO commented that there was more queuing this year which spilled out on the pavements outside of the Festival and resulted in an immense number of people queuing down the road. This wasn't helped by Taxis dropping off by the entrance rather than the carpark. RHS stated she could not walk along the pavement without having to walk onto the road, the pavement should be kept clear. JP responded the queuing was an unforeseen event and had resulted from a larger number of visitors this year. The Festival has grown significantly and is now nationally recognised. There appeared to be a temporary peak in visitors which was quickly attended to and resolved. Data and statistics collated from digital entry indicated a peak on Saturday between 2pm and 4pm. Certainly there were lessons to be learnt which would be catered for during

next year's Festival. DS commented the issue on Saturday was mitigated on Sunday by quickening the security process and getting people into the Festival and out of the queues.

TO commented perhaps a multi-bay entrance, such as Disney World, could be deployed to improve matters. JP stated the Licensing Board requirements to introduce significant infrastructure was impractical.

TO asked DS whether he had enough security to deal with the numbers involved. DS replied he had approximately 10 security staff over the minimum requirements.

2.2 Carpark arrangements – JP advised there had been no use of the overflow carpark provision in the adjacent field. There had been approximately 100 cars on Saturday and approximately 100 cars on Sunday. There was a car parking charge of £5 which had resulted in putting people off using the facility. The introduction of a bus service this year had also reduced car numbers.

RHS commented there were no issues this year with car parking. TO stated car parking arrangements should remain as they are as they have no effect on the local residents.

2.3 Perimeter fencing - submitted comments from TR confirmed the black shielding is a big improvement which was endorsed by TO.

TO asked about black shielding around the bus pick up point as some of the bus drivers had urinated around their vehicles. JP commented that he had provided toilet facilities at the entrance/exit of the site and he could not see what else he could do to encourage their use by the bus drivers, but certainly his comments would be taken note of for next year.

TO commented that the Heras fencing appeared to work well but there were still signs of entry through hedges. JP responded the whole of the site had been Heras fenced this year which is a significant deterrent for unauthorised entry but perhaps a security fencing inspection regime r throughout the day can be introduced.

2.4 Traffic management – Traffic signs reducing speed to 20mph were welcomed this year although JH advised there had been a red car that had speeded along the road at break-neck speed from the Cross Hands garage. AC commented that the Festival would not condone or be held accountable for irresponsible driving and indeed that which broke the law.

> JH commented the road signs were positioned on the pavements which although highly visible were an obstruction for pedestrians. JP confirmed the traffic management set-up was installed by a professional organisation but comments would be relayed back for next year.

TO advised the traffic signs by his entrance should be pulled back from the kerb line as they did interfere with the visibility line as he exits his driveway.

## 3.0 **Review of Festival site controls**

3.1 Security measures – KW stated there was an incident at the Cross Hands roundabout where there was a sudden influx of hundreds of people arrive at the roundabout to the extent that a drunk girl stepped out onto the road and was knocked over by a car. The incident happened about 12.10am in the morning and KW had even recorded the incident on her phone.

> KW stated she is not against the holding of the Festival and indeed relished she had received free tickets and had thoroughly enjoyed the event, but there seemed to be a different dynamic this year with other cars arriving at the Cross Hands roundabout during the early hours and which seemed not to be from the Festival. There were people sat on the wall of the garage with music playing for about 4 hours. KW stated there was no security at the roundabout which she was actively seeking as a fight had broken out at about 1.30am. KW was

disappointed that there had been no Police covering the dispersal on the highways. DS confirmed there had been security present but after his assessment at about 12.30am that the crowds had sufficiently cleared the security team were called off. The other difficulty is the extent of jurisdiction that can be exerted by the security team out of the Festival grounds. Security are there to disperse and 'move on' the crowds from the Festival and certainly their presence can have a deterrent effect but certainly their powers of resolving issues on the highway are extremely diminished. AC commented that he had driven back to the Festival on Saturday night around midnight and had witnessed security on the highway, in their hi-viz vests, but he could not see security at the roundabout.

It was commented that this was the worst year for security with no security to the frontages of the properties that were previously agreed to be in place. It was noted that Saturday was the worst day with no incidents on the Friday or Sunday nights.

Taxis continue to use the Cross Hands garage as a pick up point and JP confirmed this year Tewkesbury BC had contacted all the taxis firms reaffirming the need to avoid turning in the highway outside of the Festival. It was noted taxis had not been an issue this year.

KW stated the profile of Festival attendees had not changed but there seemed to be a younger contingent that had remained and sat on the wall playing their loud music after the event.

JP stated there is a lot of planning that goes into the various aspects of the Festival and as improvements and changes take place each year to the Festival organisation there is an unknown entity that can arise each year. DS security guys do the best they can, considering some of the situations and the comments received about security will be taken on board and if more security needs to be employed next year that is what will occur.

RHS stated there must be more of a security presence.

TO commented that DS had let JP down. DS stated he had employed 55 security personnel.

A question was raised whether the Police mind being called to the Festival. AC replied JP is not permitted to employ the services of the Police with the only exception being the Cheltenham races but the public are at liberty to call the Police.

It was confirmed Police were in attendance on both Saturday and Sunday from 6pm.

JH stated the Parish Council had received a number of emails stating the rife use of drugs. VP stated he had attended the 3 days and had not witnessed any drug use.

DS stated during 2018 he will employ a drugs dog to help eliminate any drug use should there be any. All he wanted was Festival goers to enjoy the event and in light of some of the comments received he is prepared to give his phone number to any of the local residents for comfort.

- 3.2 Attendance JP confirmed the maximum peak number in attendance was 2200.
- 3.3 Toilet facilities JP confirmed last year there 55 toilets with 3 disabled toilets and 3 communal urinals. This year there were 85 toilets with 6 disabled and 6 communal urinals with a number of toilets also positioned at the exit of the site for convenience. JP intends to increase the number of toilets next year to 100 units.

TO commented despite there being toilets at the exit by where the busses parked, the bus drivers continued to urinate to the side of the busses. It was ironic the bus company is called John Dix. 3.4 Bus service – JP advised this year busses had been arranged to help take Festival goers back along various bus routes, which currently had not included Stroud. Bus users were charged 1 token which was very reasonably priced whilst JP covered the other half of the cost.

There were 2 double decker busses on the Friday, 2 double and 2 single deckers on the Saturday and 4 double and 6 single deckers on Sunday.

Certainly the use of buses had relieved the burden on security with dispersal.

JP confirmed the most captive audience is currently Cheltenham and Gloucester and buses has picked Festival goers from these areas.

3.5 On-site facilities – JP stated a circus top arena had been set up just within the entrance of the Festival which conducted circus based activities, such as juggling, for children. The circus activities were not advertised in any manner and was a costly affair costing several thousand pounds to arrange but proved to very popular and will return in 2018, there may even be a bigger top next time.

There were 3 fair ground rides. TO asked whether the fairground rides could be got rid of. There was also an area for Rugby for Heroes.

The question of bad language was brought up which was prevalent by some of the headline acts and whether it is appropriate. JP commented that headline acts were on from 10pm, way past the watershed and suggested that swearing is part of modern living. There needs to be more parental responsibility if children are to be kept away from such language. Certainly JP had experienced bad language from young adolescents on normal bus journeys.

3.6 Refreshments – VP commented he noticed that the food stalls were all situated in one area rather than scattered around the Festival which he thought was an improvement. JP advised that this year there had been a lot of restrictions imposed by the TBC licencing board and there was insufficient time to arrange food traders. People expect good quality food and whilst all food outlets were busy they all did run out of food on the Saturday night.

### 4.0 **Communications to residents**

4.1 TO commented that whilst email communication is good to a point, doing a paper drop is preferred.

JP commented that social media is an almost immediate communicator of information.

It was commented that the licencing conditions required consultation with residents and the Parish to allow their points and opinions to be voiced. AC stated this very meeting is part of that consultation process.

### 5.0 Site control measures

- 5.1 Security it was agreed that security had been extensively discussed early in the meeting and there were no further points anyone wanted to raise.
- 5.2 Cleanliness all agreed the clear up operation of litter etc. was 'brilliant' as always.

JP confirmed the eco plastic cups, which are chargeable at  $\pounds 1$  per cup with proceeds going to 'Rugby for Heroes' had all gone by Saturday. Cups had to revert to disposal cups on the Sunday. There will be more of stock in 2018.

Funds raised for 'Rugby for Heroes' was £2279.00 which all agreed was commendable.

5.3 Noise levels – JH commented there had been a number of complaints received at Brockworth Parish Council regarding noise.

JP confirmed a team of independent noise monitors had been employed with monitoring from agreed positions. Sound engineers controlling the music output were under strict instruction not to surpass the permissible levels. The cost for the noise monitoring plan was  $\pounds$ 4k and the report had been sent to TBC without any reply to date.

AC commented that previous years' noise levels were carried out to the letter. Having met with TBC environmental officer they had requested for independent monitoring by a professional company.

AL confirmed TBC were unable to issue details of the report at the moment but it is planned to go to the Council today and a follow up meeting with JP and his representative will be required. If the results are not satisfactory, measures will need to be deployed during the 2018 Festival.

TO stated fairground rides operated under different rules and he thought JP had jumped through hoops using an independent sound specialist. It was noted that Bass can be heard through walls. The current limit is 65db which is the basis for concerts.

RHL asked whether the sound results would be available publicly, AL confirmed they would. RHL stated she had asked for various responses to questions from the TBC Licensing Board, including copy of the latest licensing meeting minutes, since 20 August but had still not received a response.

JP commented that massive corporations do not have to undergo the rules and conditions that are being imposed him and he thought matters were massively over the top.

### 6.0 Tewkesbury Borough Licensing Comments

6.1 AL advised his position at TBC is an environmental officer which has a different stance to that of a licensing officer.

There is a statutory duty to reply to queries raised by the public and these were being attended to in due course. Results from the recent sound monitoring, complaints and TBC's position on matters were being compiled and would be reported to JP once available. Matters would also cover H&S aspects including risk assessments, compliance to licensing conditions, etc.

RHL raised the point that sound monitoring does not take account of internal sound levels inside houses.

### 7.0 **AOB**

7.1 VP advised that whilst waiting to be served at the bar he had witnessed the 'Challenge 25' in operation. A young man was asked for his ID and was refused service for not having any.

## End of meeting.

### Meeting ended at 8.15pm

From: Anthony Roberts Sent: 21 September 2017 12:08

**To:** stoeltclericus@stoeltclericus.plus.com; jimmadeira@blueyonder.co.uk; vinceperez@live.co.uk; hamblettstubbs@btinternet.com; alan.taylor1938@btinternet.com; boboruss60@googlemail.com; licensing@gloucestershire.pnn.police.uk; licensing@tewkesbury.gov.uk; nick.bishop@pg-t.co.uk; Joe Pointon; dmacey@natstar.ac.uk

**Cc:** Simms Group; dannypointon9; Andrew Cook; dewi@saylittle-shh.co.uk **Subject:** Re: Witcombe Cider Festival 2017 Residents Feedback Meeting

Dear Joe,

Thank you for the invitation to the residents' debrief meeting however; unfortunately, I am unable to attend due to a long-standing speaking engagement.

Please do not interpret my inability to attend on this occasion as any dis-interest in the process. I am happy for my views to be represented by others present and I will brief them accordingly prior to the meeting.

However, there are a few headline points that I would like to submit to you (and the chair) now for inclusion in the minutes.

# Anti-social behaviour.

I still witnessed antisocial behaviour on the nights that I was present.

- 1. A number of males urinated in my front gateway whilst the guard was present on the drive. (I have photographic evidence of this is required at any stage).
- 2. I witnessed a male urinating on the other side of the road in full view after being ejected from my drive by a guard.
- 3. A male threw the chair I had lent to the guard into the road in the path of oncoming vehicles.
- 4. I had to personally attend to a distressed female who was on her knees in my drive worse for drink during a period when the guard had disappeared from the drive. This puts me in a very awkward situation.

# Noise Levels

I believe that the noise levels from the music on Sunday night varied in intensity and were excessively loud at times - more so than in other years. I was not present on Saturday night.

# Fairground

I still believe that the fairground is a very intrusive element. The light and noise coming from the large spinning rides is very intrusive in my front room.

# Camping

People were setting up tents on the Council land to the rear of the Shell garage.

# General

I am concerned at the alleged incidents on social media of under-age drinking, drug taking and hostile, non-family friendly atmosphere at the Festival.

The fabric covering on the HERAS fencing was a great improvement in terms of privacy.

I hope that these points will be taken in the constructive manner that they are intended and will be added to the other comments raised at the meeting.

Regards

Tony

Tony Roberts

From: Joe Pointon <joe@witcombeciderfestival.co.uk>

Sent: 21 September 2017 08:10

To: stoeltclericus@stoeltclericus.plus.com; jimmadeira@blueyonder.co.uk; vinceperez@live.co.uk; archeoscan@hotmail.co.uk; hamblettstubbs@btinternet.com; alan.taylor1938@btinternet.com; boboruss60@googlemail.com; licensing@gloucestershire.pnn.police.uk; licensing@tewkesbury.gov.uk; nick.bishop@pg-t.co.uk Cc: Simms Group; dannypointon9; Andrew Cook; <u>dewi@saylittle-shh.co.uk</u>; Joe Pointon Subject: Witcombe Cider Festival 2017 Residents Feedback Meeting

Dear All, Hope you are well.

Witcombe Cider Festival 2017 Residents Feedback Meeting:

Myself and my team invite you to join us at Witcombe Cricket Club (GL3 4SP) on Wednesday 27/09/2016 at 7pm to hear your feedback about this years festival. If you wish to attend please can you let me know so I can arrange enough seating.

Thanks to Vince Perez for agreeing to chair and minute the meeting.

Many thanks

Joe

# **APPENDIX 29**

# **Statement of Mike Hopkins**

# To whom it may concern

I am the owner and occupant of Dean Farm, Brockworth Road, Churchdown, GL3 4QZ. This farm sits at the eastern end of a 260 metre (285 yard) track which joins Brockworth Road opposite some fields owned by another local farmer named Will Speakman.

One of Mr Speakman's fields is alongside the motorway and adjacent to Pressmead Farm, which is owned by Mr & Mrs Schreuder.

Earlier this year, I was consulted by Mr Pointon about the possibility of a music festival (Witcombe Cider Festival) taking place over the August Bank Holiday weekend on that field. I have also seen a Plan showing the proposed layout for the event. The distance from my farm to the intended music stage position is approximately 1,000 metres (over 1/2 mile).

I understand that music on the main stage would continue throughout the day until around 11pm. Thereafter there may be low-level music. I also appreciate that the event would be attended by several thousand people, and that alcohol would be on sale, but that the event would have a high number of security officers to manage and control the event.

In view of the considerable distance between the festival field and my home, and the fact that the event would be held for only one weekend per year, I can say that I have no objection to the festival being held there. It would not impact on me to any great extent.

I realise that the event would increase traffic on Brockworth Road over that weekend, but do not anticipate that would cause a significant problem, as car-parking facilities would be provided on the field.

Mike Hopkins

Mike Hopkins

Dated 22<sup>nd</sup> May 2018

**APPENDIX 8** 



# **LICENSING ACT 2003**

# **STATEMENT OF LICENSING POLICY 2014 - 2019**

Licensing Team, Tewkesbury Borough Council, Council Offices, Gloucester Road, Tewkesbury, Gloucestershire, GL20 5TT

www.tewkesbury.gov.uk/licensing

Revised with effect from October 2014

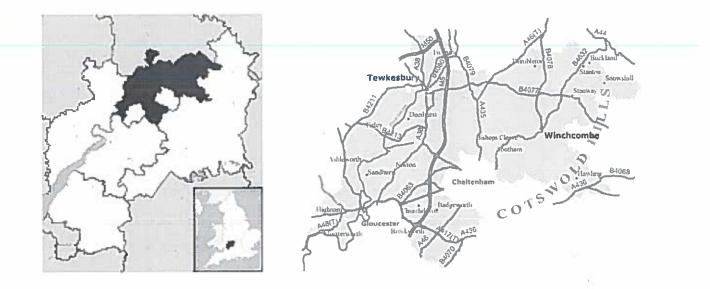
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# 1.0 Introduction

- 1.1 Tewkesbury Borough Council (the Council) is a Licensing Authority under the Licensing Act 2003 and therefore has responsibilities for the administration and enforcement of the act within the borough of Tewkesbury.
- 1.2 These include, among other duties, the granting of premises licences, club premises certificates, temporary events notices and personal licences in the borough in respect of the sale and/or supply of alcohol, the provision of regulated entertainment and late night refreshment.
- 1.3 Tewkesbury Borough covers an area of 160 sq miles in North Gloucestershire. The borough is situated within the Severn Vale and stretches south beyond the outskirts of Cheltenham and Gloucester with borders alongside the county of Worcestershire to the north. It occupies the northern gateway into the south west region.
- 1.4 The borough is predominantly rural in nature with the largest towns / villages being Tewkesbury, Winchcombe, Bishops Cleeve and Churchdown.



# 2.0 Licensing objectives and aims

- 2.1 The Licensing Act 2003 provides a clear focus on the promotion of four key licensing objectives. As a Licensing Authority, Tewkesbury Borough Council will always seek to carry out its licensing functions with a view to promoting these four objectives.
- 2.2 The licensing objectives are:
  - The prevention of crime and disorder
  - Public safety
  - The prevention of public nuisance
  - The protection of children from harm
- 2.3 Each objective is of equal importance. There are no other statutory licensing objectives, so the promotion of the four objectives is the paramount consideration at all times.
- 2.4 However, the Licensing Authority recognises that the legislation also supports a number of other key aims and purposes. It is recognised that these are also vitally important and should be aims for everyone involved in licensing work.
- 2.5 They include:
  - Protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises.
  - Giving the police and licensing authorities the powers they need to effectively manage and police the night-time economy and take action against those premises that are causing problems.
  - Recognising the important role which pubs and other licensed premises play in our local communities by minimising the regulatory burden on business, encouraging innovation and supporting responsible premises.
  - Providing a regulatory framework for alcohol which reflects the needs of local communities and empowers local authorities to make and enforce decisions about the most appropriate licensing strategies for their local area; and
  - Encouraging greater community involvement in licensing decisions and giving local residents the opportunity to have their say regarding licensing decisions that may impact upon them.

# 3.0 Scope of the Licensing Authority's functions

- 3.1 As a Licensing Authority, the Council is responsible for the authorisation of 'licensable activities'. The licensable activities that are required to be authorised under the act are as follows:
  - The provision of regulated entertainment;
    - a) A performance of a play.
    - b) An exhibition of a film.
    - c) An indoor sporting event.
    - d) A boxing or wrestling entertainment; a contest, exhibition or display which combines boxing or wrestling with one or more martial arts ("combined fighting sports").
    - e) A performance of live music.
    - f) Any playing of recorded music.
    - g) A performance of dance.
    - h) Entertainment of a similar description to a performance of live music, any playing of recorded music or a performance of dance.
  - Late night refreshment
    - i) The provision of late night refreshment.
  - Sale or supply of alcohol
    - j) The sale by retail of alcohol or The supply of alcohol by or on behalf of a club to, or to the order of, a member of the club.
- 3.2 The Licensing Authority is responsible for four different types of authorisation or permission, as follows:
  - Premises licence to use premises for licensable activities.
  - Club premises certificate to allow a qualifying club to use premises for qualifying club activities.
  - Temporary event notice to carry out licensable activities on a temporary basis for an event.
  - Personal licence to allow a person to sell or authorise the sale of alcohol from premises in respect of which there is a premises licence.

# 4.0 Purpose of the statement of licensing policy

- 4.1 This statement of policy has been prepared and updated in accordance with the latest amended provisions of the 2003 Act and the latest revised guidance issued under section 182 of the act. The statement sets out the principles the Licensing Authority will generally apply to promote the licensing objectives when making decisions on applications made under the act.
- 4.2 The main purpose of this policy is to provide clarity to applicants, members of the public and responsible authorities on how the Licensing Authority will determine applications for the supply of alcohol, the provision of regulated entertainment and the provision of late night refreshment and also to provide a basis for all licensing decisions taken by the Licensing Authority. It will also inform elected members of the parameters within which licensing decisions can be made.
- 4.3 This policy sets out the process the Licensing Authority will adopt in dealing with licence applications with particular regard to the various types of premises and permissions and the various conditions that can be attached to licences if relevant representations are made. It also highlights the Council's undertaking to avoid duplication with other statutory provisions and its commitment to work in partnership with other agencies and organisations.
- 4.4 When carrying out its licensing functions the Council will always have regard to this statement of policy and the guidance issued by the Secretary of State under section 182 of the Licensing Act 2003.
- 4.5 The Licensing Authority may depart from this policy or the guidance if the individual circumstances of any case merit such a decision in the interests of promoting the four licensing objectives. Whenever the Licensing Authority takes a decision to depart from this policy or the guidance, clear reasons will be given.
- 4.6 The statement of policy took effect on 17 October 2014 and will be kept under review. A revised statement of policy will be published no later than January 2019.

# 5.0 General principles

- 5.1 Every application received by the Licensing Authority will be considered on its own individual merits.
- 5.2 If an application for a premises licence or club premises certificate has been made lawfully and there have been no representations from responsible authorities or other persons, the Licensing Authority must grant the application, subject only to conditions that are consistent with the operating schedule and any relevant mandatory conditions.
- 5.3 The Licensing Authority will aim to carry out its licensing functions in a way that promotes tourism, increases leisure and culture provision and encourages economic development within the borough.
- 5.4 However the Licensing Authority will also always try and balance the needs of the wider community, local community and commercial premises, against the needs of those whose quality of life may be adversely affected by the carrying on of licensable activities, particularly within residential areas.

- 5.5 In particular the Licensing Authority will attempt to control any potential negative impacts from the carrying on of licensable activities, such as increased crime and disorder, anti-social behaviour, noise, nuisance, risks to public safety and harm to children.
- 5.6 The Licensing Authority's aim is to facilitate well run and managed premises with licence holders displaying sensitivity to the impact of the premises on local residents.
- 5.7 The Licensing Authority acknowledges that licensing law is not the primary mechanism for the general control of anti-social behaviour by individuals once they are beyond the direct control of the individual, club or business holding the authorisation concerned. As a matter of policy, however, the Licensing Authority expects every holder of an authorisation to be responsible for minimising the impact of their activities and anti-social behaviour by their patrons within the immediate surroundings of their premises.
- 5.8 "Need" concerns the commercial demand for another pub, restaurant or hotel and is a matter for the planning authority and for the market. Need is not a matter that the Licensing Authority can consider in carrying out its licensing functions.

# 6.0 Applications for premises licences and club premises certificates

- 6.1 The relevant application forms and associated documents can be obtained from the Licensing Authority's website at <u>www.tewkesbury.gov.uk/licensing</u> or from licensing officers during normal office hours.
- 6.2 Along with the application form, applicants must also submit an operating schedule and plans of the premises to which the application relates. Plans will not be required to be submitted in any particular scale, but they must be in a format which is "clear and legible in all material respects", i.e. they must be accessible and provides sufficient detail for the Licensing Authority to be able to determine the application, including the relative size of any features relevant to the application. The Licensing Authority does not require plans to be professionally drawn as long as they clearly show all the prescribed information.
- 6.3 Applicants are expected to demonstrate the positive steps that they will take to promote the four licensing objectives in the operating schedule.

# 7.0 Operating schedules

- 7.1 The operating schedule is a key document and, if prepared comprehensively, will form the basis on which premises may be licensed without the need for additional extensive conditions. All applicants for the grant or variation of a premises licence or club premises certificate are required to provide an operating schedule as part of their application. The Licensing Authority expects an operating schedule to indicate the positive steps that the applicant proposes to take to promote the licensing objectives.
- 7.2 In completing an operating schedule, applicants are expected to have regard to this statement of licensing policy and to demonstrate suitable knowledge of their local area when describing the steps that they propose to take in order to promote the licensing objectives.
- 7.3 Where requested, the Licensing Authority provides general advice on the drafting of operating schedules and applicants are strongly recommended to discuss their operating schedules with the Licensing Authority and other responsible authorities prior to submitting them.

- 7.4 The complexity and detail required in the operating schedule will depend upon the nature and use of the premises concerned. For premises such as a public house where regulated entertainment is not provided, only a relatively simple document may be required. However for an operating schedule accompanying an application for a major entertainment venue or event, it will be expected that issues such as public safety and the prevention of crime and disorder will be addressed in detail.
- 7.5 The operating schedule must be set out on the prescribed form and include a statement of the following:-
  - Full details of the licensable activities to be carried out and the intended use of the premises.
  - The times during which the licensable activities will take place.
  - Any other times when the premises are to be open to the public.
  - Where the licence is only required for a limited period, that period.
  - Where the licensable activities include the supply of alcohol, the name and address of the individual to be specified as the designated premises supervisor.
  - Whether alcohol will be supplied for consumption on or off the premises or both.
  - The steps which the applicant proposes to promote the licensing objectives.
- 7.6 For some premises, it is possible that no measures will be appropriate to promote one or more of the licensing objectives, for example, because they are adequately covered by other existing legislation. It is however important that all operating schedules should be precise and clear about the measures that are proposed to promote each of the licensing objectives.

# 8.0 Representations

- 8.1 When an application is made for the grant, variation or review of a premises licence or club premises certificate, representations about the application can be made by responsible authorities or other persons.
- 8.2 Representations must be made to the Licensing Authority within the statutory period of 28 days beginning on the day after the relevant application is received by the Licensing Authority. Representations must be made in writing.
- 8.3 Representations can be made either be in support of an application or to express objections to an application being granted. However the Licensing Authority can only accept "relevant representations." A representation is "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives.
- 8.4 An example of a representation that would not be relevant would be a representation from a local businessperson about the commercial damage that competition from a new licensed premise would do to their own business. On the other hand, a representation by a businessperson that nuisance caused by new premises would deter customers from

entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be a relevant representation.

- 8.5 In other words, representations should relate to the impact of licensable activities carried on from premises on the licensing objectives.
- 8.8 For representations in relation to variations to be relevant, they should be confined to the subject matter of the variation.
- 8.7 Whilst the Licensing Authority expects representations to be evidence based, there is no requirement for a responsible authority or other person to produce a recorded history of problems at a premises to support their representations, and it is recognised that in fact this would not be possible for new applications.

## 9.0 Representations from responsible authorities

- 9.1 Responsible authorities are a group of public bodies that must be fully notified of applications and that are entitled to make representations to the Licensing Authority in relation to the application for the grant, variation or review of a premises licence or club premises certificate. A full list of contact details for the responsible authorities can be found at Appendix 3.
- 9.2 Whilst all responsible authorities may make representations regarding applications for licences and club premises certificates and full variation applications, it is the responsibility of each responsible authority to determine when they have appropriate grounds to do so.
- 9.3 The Licensing Authority recognises that every responsible authority can make representations relating to any of the four licensing objectives.
- 9.4 The Licensing Authority recognises that the police should be its main source or advice on matters relating to the promotion of the crime and disorder licensing objective, but also may be able to make relevant representations with regards to the other licensing objectives if they have evidence to support such representations.
- 9.5 The Licensing Authority will accept all reasonable and proportionate representations made by the police unless it has evidence that do so would not be appropriate for the promotion of the licensing objectives. However the Licensing Authority will still expect any police representations to be evidence based and able to withstand scrutiny at a hearing.
- 9.6 The Licensing Authority recognises Gloucestershire Safeguarding Children Board as being the body that is competent to advise it on the licensing objective of the protection of children from harm.
- 9.7 The Licensing Authority recognises that, although public health is not a licensing objective, Primary Care Trusts, ambulance services and A&E departments may share information regarding accidents and injuries from violence as a result of drunkenness. This information would assist the Licensing Authority in exercising its functions.
- 9.7 Following the Police Reform and Social Responsibility Act 2011, the Licensing Authority and the local primary care trusts became responsible authorities and can therefore make representations if it deems it necessary to do so.

- 9.8 The Licensing Authority also expects that other responsible authorities should intervene where the basis for the intervention falls within the remit of that other responsible authority. Each responsible authority has equal standing under the 2003 act and may act independently without waiting for representations from any other responsible authority.
- 9.9 In cases where a Licensing Authority is also acting as responsible authority in relation to the same process, the Licensing Authority will seek to achieve a separation of responsibilities within the authority to ensure procedural fairness and eliminate conflicts of interest. This will be achieved by allocating the different responsibilities to different licensing officers or other officers within the local authority to ensure a proper separation of responsibilities. As Tewkesbury Borough Council is a relatively small Licensing Authority, this may involve allocating responsibilities to officials from outside the licensing department to ensure a separation of responsibilities. However, these officials would still be officials employed by the authority.

# 10.0 Representations from other persons

- 10.1 Relevant representations about applications can also be made by any other person, regardless of their geographical position in relation to the relevant premises. However the Licensing Authority will usually give greater weight to representations that are made by people who can demonstrate that they would be directly affected by the carrying on of licensable activities at the premises concerned.
- 10.2 The Licensing Authority will also reject as invalid, any representations from other persons that are deemed to be frivolous or vexatious. A representation might be considered to be vexatious if it appears to be intended to cause aggravation or annoyance, whether to a competitor or other person, without reasonable cause. Frivolous representations are essentially categorised by a lack of seriousness. Frivolous representations would concern issues which, at most, are minor and in relation to which no remedial steps would be warranted or proportionate.
- 10.3 Decisions as to the validity of representations will normally be made by officers of the Licensing Authority. In borderline cases, the benefit of the doubt about any aspect of a representation will be given to the person making that representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it.
- 10.4 Any person who is aggrieved by a rejection of their representations on either of these grounds may lodge a complaint through the authority's corporate complaints procedure. A person may also challenge such a decision by way of judicial review.
- 10.5 Where a notice of a hearing is given to an applicant, the Licensing Authority is required to provide the applicant with copies of the relevant representations that have been made.
- 10.6 The Licensing Authority will normally provide copies of the relevant representations to the applicant in full and without redaction. However in exceptional circumstances, where a person satisfies the Licensing Authority that they have genuine reasons to fear intimidation or violence if their personal details, such as name and address, are divulged to the applicant, the copies of the representations may be redacted accordingly.
- 10.7 In such circumstances the Licensing Authority can provide details to the applicant (such as street name or general location within a street), so that the applicant can fully prepare their response to any particular representation.

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10.8 Alternatively persons may wish to contact the relevant responsible authority or their local councillor with details of how they consider that the licensing objectives are being undermined so that the responsible authority may make representations on their behalf if appropriate and justified.

## 11.0 Licensing hours

- 11.1 The Licensing Authority recognises the variety of premises for which licences are sought and that fixed and artificially early closing times in certain areas can lead to peaks of disorder and disturbance on the streets when people tend to leave licensed premises at the same time.
- 11.2 When determining what licensing hours are appropriate for a premises the Licensing Authority will always consider each application on its own merits and will not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application. The Licensing Authority will take into account requests for licensable hours in the light of:
  - Environmental quality.
  - Residential amenity.
  - The character or function of a particular area.
  - The nature of the proposed activities to be provided at the premises.
- 11.3 Consideration may be given to imposing stricter restrictions on licensing hours when it is appropriate to control noise and disturbance from particular licensed premises, such as those in mainly residential areas.
- 11.4 The Licensing Authority wants all licensees and their customers to continue to enjoy the benefits of the pattern of extended hours for public holidays and major horse racing events at Cheltenham that has been established in Gloucestershire. The Licensing Authority will therefore normally allow, subject to application, reasonable extensions to licensing hours on licences and certificates for premises on public holidays and during the two major racing festivals at Cheltenham Racecourse that take place in March and November.
- 11.5 In accordance with established practice, the Licensing Authority encourages applicants, to include measures of good practice in their operating schedules such as a policy of prohibiting new persons from being admitted to their premises after 11pm in order to reduce the risk of disorder and disturbance to members of the public late at night, where this is appropriate to the premises concerned.
- 11.6 Generally the Licensing Authority will consider licensing shops, stores and supermarkets to sell alcohol for consumption off the premises during the normal hours they intend to open for shopping purposes. There may, however, be instances where it is considered that there are good reasons for restricting those hours, for example, where police representations are made in respect of isolated shops known to be the focus of disorder and public nuisance.

## 12.0 Conditions on licences and certificates

- 12.1 Conditions on a premises licence or club premises certificate are important in setting the parameters within which premises can lawfully operate. The Licensing Authority will ensure any conditions that are imposed on a premises licence or club premises certificate:
  - Are appropriate for the promotion of the licensing objectives.
  - Are precise and enforceable.
  - Are unambiguous and clear in what they intend to achieve.-
  - Do not duplicate other statutory requirements or other duties or responsibilities placed on the employer by other legislation.
  - Are tailored to the individual type, location and characteristics of the premises and events concerned.
  - Are not to be standardised and may be unlawful when it cannot be demonstrated that they are appropriate for the promotion of the licensing objectives in an individual case;
  - Do not replicate offences set out in the 2003 Act or other legislation.
  - Are proportionate, justifiable and be capable of being met, (for example, whilst beer glasses may be available in toughened glass, wine glasses may not).
  - Do not seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff, but may impact on the behaviour of customers in the immediate vicinity of the premises or as they enter or leave; and
  - Are written in a prescriptive format.
- 12.2 Although the Licensing Authority may use standardised forms of wording in conditions to cover commonly arising situations and circumstances, "blanket conditions" will not be applied to licences and specific conditions may be drawn up and applied to meet local need and circumstances.
- 12.3 If necessary for the promotion of the licensing objectives, and if there is a link to remaining licensable activities, conditions that relate to non-licensable activities may be added to or altered on that premises licence or club premises certificate at review following problems occurring at the premises. This has been a feature of licence conditions since the 2003 act came into force. An example could be the use of conditions relating to large screen broadcasts of certain sporting events which, combined with alcohol consumption, create a genuine risk to the promotion of the licensing objectives. It is also not uncommon for licence conditions relating to the sale of alcohol to restrict access to outside areas, such as unlicensed beer gardens, after a certain time.

#### 13.0 Late night refreshment

- 13.1 The 2003 act requires that premises selling hot food or drink for consumption by members of the public on or off the premises, between the hours of 11pm and 5am must have a premises licence.
- 13.2 Such premises include those dedicated to providing this service, any premises including restaurants, takeaways, hot food delivery providers and mobile vans trading during these hours.
- 13.3 Premises engaged in the late night provision of hot food and drink are covered by the 2003 act to enable appropriate controls to be introduced to reduce the incidence of disorder, disturbance and public nuisance that can arise if these venues become the focus for gatherings of people that have come from other venues and may have been consuming alcohol.

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- 13.4 Management of late night refreshment venues needs to be undertaken effectively to assist in preventing crime, disorder, anti-social behaviour and public nuisance.
- 13.5 The authority will look carefully at the scope of operation intended for late night refreshment premises. The authority particularly expects applicants to address issues such as:
  - Hours of operation, to prevent public nuisance to any nearby residents, or problems of noxious smells and anti-social behaviour.
  - Supervision of queues and the management of large numbers of customers gathering in the locality of the premises at certain times - this could include door supervision to control surges of customers where this may occur.
  - Layout of the premises to cope with customers e.g. position of counters, entrances and exits.
  - Litter control and environmental activities, such as litter picking, provision of litter bins, street sweeping/washing.
  - CCTV.
  - Public safety, including the type of power supply to be used where the application is for a trading vehicle.
  - Noise arising from the operation of both plant and clientele.
- 13.6 The authority expects premises licensed for late night refreshment to have regard to the "voluntary code of practice for the fast food industry (DEFRA Oct 2003). <u>http://www.defra.gov.uk/environment/quality/local/litter/documents/fastfoodcop.pdf</u>
- 13.7 Where necessary, following comments from responsible authorities or any other persons, the authority may apply conditions to prevent public nuisance.
- 13.8 The authority will have a presumption against the sale of alcohol from premises where the primary activity during the hours 11pm to 5am is the provision of take-away food, unless it can be clearly shown that there will be no contribution to crime or disorder.

## 14.0 Designated premises supervisors

- 14.1 In order for alcohol to be sold under a premises licence, the licence must name a designated premises supervisor who holds a personal licence unless the premises is a community centre or village hall and has applied for the "alternative licence condition" as set out elsewhere in this document. Even though the police may not object to the grant of a personal licence to a particular person, they may object to that person being named as the designated premises supervisor for particular premises on grounds that the crime prevention objective is likely to be undermined. The authority will normally concur with any objection by the Police, unless there are substantial reasons for not doing so.
- 14.2 In premises where alcohol is not sold, there still may be a need for swift engagement with a responsible person and the authority therefore strongly recommends that a person is identified at all premises where licensable activities are taking place.

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- 14.3 Although the designated premises supervisor has a key role in the management of a premises, the 2003 act does not require the designated premises supervisor to be there.
- 14.4 The designated premises supervisor must be managerially able to mobilise resources to deal with any problem at the premises. The designated premises supervisor should also be able to manage systems and procedures described in the licence conditions.
- 14.5 On occasions where the designated premises supervisor is not available, then a nominated responsible person must be available to oversee the day to day running and control of the premises and to liaise with enforcement agencies, especially when enforcement visits are undertaken.
- 14.6 The authority request that contact telephone numbers be made available to the authority and police for both routine matters and emergencies.
- 14.7 The authority expects the designated premises supervisor to be readily contactable to manage activities at the premises.
- 14.8 The authority also expects the person in charge when the designated premises supervisor is absent, to be both readily available and identifiable.

#### 15.0 Provisional statements

- 15.1 Where premises are to be newly constructed, extended or substantially altered, an applicant who has an interest in the premises can apply for a "provisional statement". This is in addition to any planning and building-control consents that may be required.
- 15.2 A provisional statement gives the applicant some assurance about the grant of a future application for a premises licence. This may be useful if the applicant has insufficient information to be able to complete the operating schedule that is necessary for a premises licence application or, if alcohol sales are proposed, is unable to name the proposed designated premises supervisor. An applicant with adequate information could apply, instead, for a premises licence at a suitable stage in design and construction.
- 15.3 The authority will consider issuing a provisional statement for new premises. Where there are any changes to the proposals before a substantive licence is granted, these must be dealt with by way of an application for variation unless they are specifically intended to address a relevant representation.
- 15.4 Once the Licensing Authority has issued a provisional statement, it will exclude representations made about the subsequent application for a premises licence if, without reasonable excuse, substantially similar representations could have been made about the application for the provisional statement. However, the authority recognises that genuine and material changes may arise in the intervening period and the authority reserves the right to entertain representations that reflect changed circumstances.

#### **16.0** Filling stations/garages

16.1 Section 176 of the 2003 act provides for a general prohibition on the sale of alcohol at motorway service areas and garage forecourts. The government may, by order, alter the description of premises from which alcohol may be sold.

- 16.2 The 2003 act largely maintains the situation in previous legislation which has allowed the sale of alcohol to develop in line with the range of goods available from garage shops as is now commonplace. Accordingly, where proper facilities are provided in the form of a shop at a garage, the authority does not propose to preclude sales of alcohol within the range of goods available.
- 18.3 The authority will not apply a general restriction on the sale of alcohol from garage shops that also offer a substantial range of groceries for sale. The authority will deal with applications related to garages on case by case basis in order to establish that the premises are not primarily used as a filling station.
- 16.4 When dealing with applications related to garages, applicants will be required to prove that the intensity of use by customers purchasing non-fuel products and services exceeds the intensity of use by customers purchasing only fuel products. This may be evidenced by data of customers according to usage, or by sales figures classified according to purchases.

#### 17.0 Vessels (boats)

- 17.1 A premises licence is required for vessels (boats) carrying out any licensable activities defined in the act. The Licensing Authority will consider applications for a premises licence for vessels if such vessels are usually moored or berthed within the geographical area of Tewkesbury Borough.
- 17.2 When licensing vessels, the authority will consider the conduct of the proposed licensable activities in the context of the licensing objectives. In particular the authority will address the need for adequate control of licensable activities to further the public safety objective and to prevent public nuisance to residents in the vicinity of the vessel's navigational route. An activity is not a licensable activity if it takes place aboard vessels engaged on an international journey.
- 17.3 The authority will not be concerned with the safety of the vessel for carriage of passengers, or issues concerning the safe navigation of the vessel. These are matters dealt with under other legislation.
- 17.4 The authority expects the normal safety measures for a vessel to be supplemented as appropriate to suit the scale, nature and timing of any licensable activities that occur. In considering such matters, the authority may consult with the Environment Agency or any other authority with responsibility for the safety of vessels
- 17.5 Noise or other public nuisance, resulting from licensable activities on board a vessel, must not be caused to persons living near to a vessel's berth or along the route of its navigation. Where necessary, the authority will apply conditions on such vessels to promote the licensing objectives.

## 18.0 Vehicles and moveable structures

18.1 Alcohol may not be sold on a moving vehicle, but there may be a requirement for sale of alcohol and possibly other licensable activities to take place from a stationary vehicle or structure, for example one that is sited temporarily at an event.

- 18.2 Where a premises licence is required for the vehicle or structure, this will relate solely to the place where the vehicle is sited and the licensable activities are to take place. Premises licences for vehicles and moveable structures are therefore required wherever they are sited, when licensable activities take place and this may well mean applications to more than one Licensing Authority.
- 18.3 The authority expects the operator of any vehicle or moveable structure to ensure that it is located in an area that is appropriate for the proposed licensable activities.
- 18.4 It may not be appropriate to site any such vehicle or structure near to other licensed premises, or in an area subject to an "alcohol consumption in designated public places order" or where it may cause noxious smells or litter problems
- 18.5 The operator of a vehicle trading in a 'consent street' will continue to require a street trading consent in addition to any premises licence and the conditions attached to the street trading consent will continue to apply. Such conditions will normally be equally relevant to vehicles trading in areas where street trading consents are not required.
- 18.6 No premises licence is valid for a vehicle within an area prohibited to street trading.
- 19.0 Community centres, village halls, public spaces and council (including parish councils) controlled premises.
- 19.1 The authority encourages all community centres and village halls to apply for premises licences to cover all expected activities, as the managers of these venues may find the permitted temporary event notices too restrictive.
- 19.2 If alcohol is to be supplied, the management committee may appoint a personal licence holder as the designated premises supervisor who does not need to be a member of the management committee of the centre or hall. Alternatively the management committee may apply for the "alternative licence condition" to be applied to any licence that every supply of alcohol must be made or authorised by the management committee.

## 20.0 Public spaces and council-controlled premises

- 20.1 Councils are not exempt from the requirements of Licensing Act 2003 and must obtain necessary authorisations for places they wish to make available for carrying out licensable activities. In places for which the Council holds a premises licence, entertainers may be able to give a performance, without the need to serve temporary event notices or to apply for individual premises licences.
- 20.2 This approach will make it more possible for cultural diversity to thrive and will be a far simpler process for many types of entertainment that use numerous venues each year, such as circuses and street artists. However, entertainers will need to obtain the permission of the Council (as premises licence holder) and comply with any conditions that might be imposed.
- 20.3 The Licensing Authority encourages the Council, Town and Parish Councils and Gloucestershire County Council to seek premises licences for the purpose of particular types of public entertainment at premises under its control, such as community halls, parks and public open spaces.

#### 21.0 Small premises

21.1 When dealing with applications related to smaller premises, the authority is aware that small premises are often vital to the local economy and unreasonable conditions could have significant cost implications. The Licensing Authority is also aware of the need to avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music.

## 22.0 Internet sales, mail order and retail deliveries

- 22.1 A premises licence is required for the premises where the alcohol is being dispatched for retail deliveries (e.g. warehouse) and not for where it is sold (e.g. call centre). A personal licence holder and designated premises supervisor will also be required at the premises where the alcohol is dispatched
- 22.2 The authority expects that any delivery of alcohol as a result of internet purchase or mail order must be subject to age verification.
- 22.3 The authority also expects that any personnel involved in retail deliveries of alcohol are appropriately trained in licensing laws and age verification.
- 22.4 Any applicant wishing to provide retail delivery of alcohol must ensure that they have an age verification policy. This policy must stipulate age verification procedures such as requiring individuals to produce identification bearing their photograph, date of birth, and a holographic mark when receiving deliveries of alcohol.
- 22.5 The authority expects that businesses engaged in retail delivery of alcohol adopt either 'Challenge 21' or 'Challenge 25' age verification policy and appropriately train their staff and contractors.
- 22.6 Premises with an existing premises licence wishing to provide retail delivery of alcohol should contact the Licensing Authority for advice on whether to make an application to vary their licence and what steps they can take to promote the licensing objectives.

#### 23.0 Alcohol pricing

- 23.1 The Licensing Act 2003 (mandatory conditions) Order 2014 adds a new licensing condition to the Mandatory Code of Practice banning the sale of alcohol below the "permitted price". The schedule to the order defines the "permitted price" as the level of alcohol duty plus VAT.
- 23.2 Premises licensed to supply alcohol will need to ensure that their pricing systems are accurate to prevent any sale of alcohol below the cost of duty plus VAT. This includes ensuring that prices are accurate on shelves, barcodes, menus and price lists, where appropriate. It is therefore recommended that businesses follow a series of steps to successfully implement the regulation on the premises.
- 23.3 Duty rates may change each year, typically following the Chancellor's Budget. Therefore, those who supply alcohol will need to ensure the new duty rates are applied when duty rates change. The same rule will apply to any change in the rate of VAT.

23.4 A formula for calculating permitted prices can be found at Appendix 2. Further advice and guidance on alcohol pricing will be published on council's website.

## 24.0 Irresponsible promotions

- 24.1 Since the introduction of the mandatory code regarding drinks promotions in 2010, there has been considerable confusion amongst the licensed trade, the police and licensing authorities in the understanding of the meaning of an irresponsible drinks promotion. This has been largely due to difficulties in the interpretation of the relevant conditions.
- 24.2 From October 2014, these mandatory conditions are amended to ensure that everyone is clear on the meaning of an irresponsible promotion. Drinking games where the aim is to drink as quickly as possible, and using promotional materials that condone anti-social behaviour or drunkenness, will now be irresponsible in all circumstances. Similarly, provision of an unlimited or unspecified quantity of alcohol for free or for a fixed or discounted fee is also prohibited if there is a significant risk that such provision would undermine the licensing objectives.
- 24.3 The sale or supply of alcohol in association with promotional material on, or in the vicinity of, the premises which can be reasonably considered to condone, encourage or glamorise antisocial behaviour or refer to drunkenness favourably is also prohibited. This includes all posters and flyers that may be used to publicise a promotion or event.
- 24.4 The Licensing Authority expects licensees and premises supervisors to refrain from offering any promotions that are designed to encourage people to drink excessive amounts of alcohol, or drink more than they normally would do regardless of the legal meaning of an irresponsible drinks promotion. Operators are advised to consult either the Police Partnership Team or the Council's Licensing team before proceeding with any drinks promotions.

#### 25.0 Reviews

- 25.1 At any stage, following the grant or variation of a premises licence or club premises certificate, a responsible authority or any other person, may apply to the Licensing Authority for a review of the licence or certificate because of a problem arising at the premises in connection with any of the four licensing objectives.
- 25.2 In every case the application for review must relate to a particular premises for which a licence or certificate is in force and must be relevant to the promotion of the licensing objectives.
- 25.3 Any responsible authority under the 2003 act may apply for a review of a premises licence or club premises certificate. Therefore, the relevant Licensing Authority may apply for a review if it is concerned about licensed activities at premises and wants to intervene early without waiting for representations from other persons.
- 25.4 However, the Licensing Authority will not normally act as a responsible authority in applying for reviews on behalf of other persons, such as local residents or community groups. These individuals or groups are entitled to apply for a review for a licence or certificate in their own right if they have grounds to do so.
- 25.5 The Licensing Authority also expects other responsible authorities to intervene where the basis for the intervention falls within the remit of that other authority. For example, the

police should take appropriate steps where the basis for the review is concern about crime and disorder. Likewise, where there are concerns about noise nuisance, it is expected that environmental health will make the application for review.

- 25.6 Where responsible authorities have concerns about problems identified at a premises, the Licensing Authority considers it good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns.
- 25.7 A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. The Licensing Authority believes that co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation.
- 25.8 If the application for a review has been made by a person other than a responsible authority (for example, a local resident, residents' association, local business or trade association), before taking action the Licensing Authority will first consider whether the complaint being made is relevant, frivolous, vexatious or repetitious.
- 25.9 A review application might be considered to be vexatious if it appears to be intended to cause aggravation or annoyance, whether to a competitor or other person, without reasonable cause. Frivolous applications are essentially categorised by a lack of seriousness. Frivolous applications would concern issues which, at most, are minor and in relation to which no remedial steps would be warranted or proportionate.
- 25.10 The Licensing Authority considers a repetitious ground for review to be one that is identical or substantially similar to:
  - A ground for review specified in an earlier application for review made in relation to the same premises licence or certificate which has already been determined; or
  - Representations considered by the Licensing Authority when the premises licence or certificate was granted; or
  - Representations which would have been made when the application for the premises licence was first made and which were excluded then by reason of the prior issue of a provisional statement; and, in addition to the above grounds, a reasonable interval has not elapsed since that earlier review or grant.
- 25.11 The Licensing Authority is aware of the need to prevent attempts to review licences merely as a further means of challenging the grant of the licence following the failure of representations to persuade the Licensing Authority on an earlier occasion.
- 25.12 The Licensing Authority believes that more than one review originating from a person other than a responsible authority in relation to a particular premises should not normally be permitted within a 12 month period on similar grounds save in compelling circumstances or where it arises following a closure order.
- 25.13 The exclusion of a complaint on the grounds that it is repetitious does not apply to responsible authorities which may make more than one application for a review of a licence or certificate within a 12 month period.
- 25.14 Guidance on applying for a review of a licence or certificate, along with the necessary forms, can be found on the Council's website.

## 26.0 Minor variations

- 26.1 Variations to premises licences or club premises certificates that could not impact adversely on the licensing objectives are subject to a simplified 'minor variations' process. Under this process, the applicant is not required to advertise the variation in a newspaper or circular, or copy it to responsible authorities. However, they must display it on a white notice (to distinguish it from the blue notice used for full variations and new applications).
- 26.2 Minor variations will generally fall into four categories: minor changes to the structure or layout of a premise; small adjustments to licensing hours; the removal of out of date, irrelevant or unenforceable conditions or addition of volunteered conditions; and the addition of certain licensable activities. In all cases the overall test is whether the proposed variation could impact adversely on any of the four licensing objectives.
- 26.3 On receipt of an application for a minor variation, the Licensing Authority will consider whether the variation could impact adversely on the licensing objectives. Decisions on minor variations will normally be delegated to licensing officers who will look at each application on its own individual merits.
- 26.4 In considering the application, the officer will consult relevant responsible authorities if there is any doubt about the impact of the variation on the licensing objectives and if they need specialist advice, and take their views into account in reaching a decision.
- 26.5 The officer will also carefully consider any relevant representations received from other persons that are received within a period of ten working days from the 'initial day', that is to say, the day after the application is received by the Licensing Authority.
- 26.6 The officer will then determine the application and will contact the applicant within 15 working days, beginning on the first working day after the authority received the application, with effect either that the minor variation is granted or the application is refused.

#### 27.0 Cumulative impact

- 27.1 The Licensing Authority recognises that the cumulative impact of a number of late night entertainment premises (including cafes) in some areas may result in an increase in people either walking through, or congregating in, streets during the night. This may in turn have a number of undesirable consequences, for example;
  - An increase in crime against property and/or person.
  - an increase in noise causing disturbance to residents.
  - Traffic congestion and/or parking problems.
  - Littering and fouling.
- 27.2 This may result in the amenity of local residents in some areas being placed under pressure, as it will not always be possible to attribute a particular problem to customers of particular premises. This means that, whilst enforcement action may be taken to ensure conditions are complied with, this may not resolve all the problems.
- 27.3 Where there is evidence that a particular area of the borough is already suffering adverse effects from the concentration of late night premises, when determining any further application for premises within the area identified the Licensing Authority will take into account:

- The character of the surrounding area.
- The impact of the licence on the surrounding area, both individually and cumulatively with existing licences; and
- The nature and character of the proposed operation.

27.4 There is insufficient evidence to adopt a special policy within this statement. The following steps must be followed before a special policy is considered:

- Identification of concern about crime and disorder or public nuisance.
- Consideration of whether it can be demonstrated that crime and disorder and nuisance are arising and are caused by the customers of licensed premises, and if so identifying the area from which problems are arising and the boundaries of that area; or the risk factors are such that the area is reaching a point when a cumulative impact is imminent.
- Consultation with those specified by section 5(3) of the 2003 Act as part of the general consultation required in respect of the whole statement of licensing policy.
- subject to that consultation, inclusion of a special policy about future premises licence or club premises certificate applications from that area within the terms of this Guidance in the statement of licensing policy.
- Publication of the special policy as part of the statement of licensing policy required by the 2003 Act.

#### 28.0 Enforcement and complaints

- 28.1 Once licensed, it is essential that premises are maintained and operated so as to ensure the continued promotion of the licensing objectives and compliance with the specific requirements of the Licensing Act 2003. The Licensing Authority will monitor premises and take any appropriate enforcement action to ensure compliance. Only complaints linked to the licensing objectives will be investigated.
- 28.2 The Licensing Authority's general approach to enforcement will be to target problem and high-risk premises which require greater attention, while providing a lighter touch for low risk premises or those that are well run. Principles of risk assessment and targeted inspections (in line with the recommendations of the Hampton review) will prevail and inspections will not be undertaken routinely but when and if they are judged necessary. This should ensure that resources are used efficiently and are more effectively concentrated on problem premises.
- 28.3 In most cases a graduated form of response will be taken to resolve issues of noncompliance, although it is recognised that in serious cases a prosecution or application for review are the appropriate means of disposal.
- 28.4 All decisions and enforcement actions taken by the Licensing Authority will be in accordance with the Council's Corporate Enforcement Policy and the principles of consistency, transparency and proportionality set out in the Regulator's Compliance Code.
- 28.5 The Licensing Authority will continue investigating allegations of unlicensed activities and ensure that licence conditions are complied with. The authority works actively with Gloucestershire Police and other relevant partners in enforcing licensing legislation.

28.6 Where a person has made a complaint then the Licensing Authority may initially arrange a mediation meeting to try and address, clarify and resolve the issues of concern. This process does not override the right of any person to ask the Licensing Authority to review a licence or certificate or for any licence/certificate holder to decline to participate in a mediation meeting.

## 29.0 Integrating strategies and partnership working

- 29.1 The Licensing Authority will seek to discharge its responsibilities by linking to and supporting local and national strategies and policies so far as they impact on the objectives of the act including:-
  - The Government's Alcohol Strategy
  - Gloucestershire Alcohol Harm Reduction Strategy
  - Tewkesbury Borough Council's Council Plan
  - Tewkesbury Borough Council's Economic Development and Tourism Strategy
  - Tewkesbury Borough Council's Equality and Diversity Policy
  - Tewkesbury Borough Council's Health and Wellbeing Strategy
  - Tewksbury Community Safety Partnership's Community Safety Plan and Strategic Assessment
  - Tewkesbury Borough Council's Sustainable Community Strategy
  - Tewkesbury Borough Council's Corporate Enforcement Policy
  - Tewkesbury Borough Council's Safeguarding Children and Child Protection Policy
  - Tewkesbury Borough Council's Safeguarding Vulnerable Adults Protocol
- 29.2 The Council regards licensing as the most appropriate tool in ensuring that the licensing objectives are promoted and will avoid as far as is possible any duplication with other regulatory regimes and legislation.
- 29.3 As part of a wider package of initiatives the Council is aiming to tackle the negative impacts associated with alcohol consumption by encouraging alcohol licensed premises to join business initiatives such as Pubwatch schemes.
- 29.4 The Council will continue to develop appropriate partnership arrangements, working closely with the police and fire authorities, local businesses, community representatives and local people, in meeting these objectives.

#### 30.0 Equal opportunities

- 30.1 The Equality Act 2010 places a legal obligation on the Licensing Authority to have due regard to the need to eliminate unlawful discrimination, harassment and victimisation; to advance equality of opportunity; and to foster good relations, between persons with different protected characteristics. The protected characteristics are age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.
- 30.2 The Licensing Authority will look to discharge this duty by making arrangements where appropriate to provide information in a format that meet the requirements of those with special needs such as large type, audio information and information in foreign languages upon request. Specific needs will be dealt with on an individual basis.

#### 31.0 Administration, exercise and delegation of functions

- 31.1 One of the major principles underlying the Licensing Act 2003 is that the licensing functions contained within the act should be delegated to an appropriate level so as to ensure speedy, efficient and cost effective service delivery.
- 31.2 The Licensing Authority is involved in a wide range of licensing decisions and functions and has established a Licensing Committee to administer them. Appreciating the need to provide an efficient service to all parties involved in the licensing process, the Committee has delegated certain decisions and functions and has established a number of subcommittees to deal with those matters.
- 31.3 In addition, it is expected that many of the decisions and functions will be largely administrative with no perceived areas of contention and, in the interests of efficiency and effectiveness these are delegated to officers. Attached at Appendix A to this licensing policy is a table of delegated functions setting out the agreed delegation of decisions and functions to the Tewkesbury Borough Council's Licensing Committee, sub-committees and officers.
- 31.4 These delegations are without prejudice to officers referring an application to a subcommittee or the Licensing Committee if considered appropriate in the circumstances of the case.

#### 32.0 Relationship with the local planning authority

- 32.1 Planning permission, building control approval and licensing regimes will be properly separated to avoid duplication and inefficiency. The planning and licensing regimes involve consideration of different (albeit related) matters. Licensing committees are not bound by decisions made by a planning committee, and vice versa.
- 32.2 There is no legal basis for the Licensing Authority to refuse a licence application because the relevant premise does not have planning permission, or where there are conditions on the relevant planning permission.
- 32.3 There are circumstances when as a condition of planning permission; a terminal hour has been set for the use of premises for commercial purposes. Where these hours are different to the licensing hours, the applicant must observe the earlier closing time. Premises operating in breach of their planning permission would be liable to prosecution under planning law.

#### 33.0 Temporary Event Notices

- 33.1 The Licensing Act 2003 provides for certain occasions when small scale events (for no more than 499 people at a time and lasting for no more than 168 hours) do not need a licence providing that advance notice is given to the Licensing Authority, police and environmental health. Only the police and the responsible authority for environmental health can object to a Temporary Event Notice if the event is likely to undermine the licensing objectives.
- 33.2 A standard Temporary Event Notice must be given at least ten working days prior to the event. The Licensing Authority recommends serving these notices two months prior to the event wherever possible.

- 33.3 Organisers of temporary events are strongly advised to contact the Licensing Authority for advice at the earliest opportunity when planning events. Where necessary discussions will be held with the police and the responsible authority for environmental health to avoid any unnecessary objections being made that may arise from misunderstandings or confusion as to what is being proposed.
- 33.4 Since 25 April 2012 it has been possible for individuals to serve a very limited number of "late" Temporary Event Notices each year, providing that these are served on all relevant parties at least five working days before the day on which the event is due to begin.
- 33.5 However event organisers should be aware that a late temporary event notice can be prevented by a single objection from the police or environmental health and there is no right to a hearing in such circumstances.
- 33.6 Therefore late Temporary Event Notices should normally only be served in exceptional circumstances, such as when an event has to be postponed and rearranged at short notice due to adverse weather conditions. The Licensing Authority does not expect late temporary event notices to be served simply on the basis that the event organiser has been disorganised in addressing the licensing arrangements for their event.

#### 34.0 Private events

34.1 Events held in private are not licensable unless those attending are charged for the entertainment with a view to making a profit (including raising money for charity). Anyone involved in the organisation or provision of entertainment activities – whether or not any such activity is licensable under the 2003 act – must comply with any applicable duties that may be imposed by other legislation (e.g. crime and disorder, fire, health and safety, noise, nuisance and planning). Any such person should take steps to be aware of relevant best practice. The Licensing Authority and responsible authorities will provide support and advice when requested.

#### 35.0 Live Music Act and other deregulations

- 35.1 The Live Music Act 2012 amends the Licensing Act 2003 by partially deregulating the performance of live music and removing regulation about the provision of entertainment facilities.
- 35.2 In brief, the changes are:
  - a) Unamplified live music between 8am and 11pm in all venues is no longer licensable.
  - b) Amplified live music between 8am and 11pm before audiences of no more than 200 persons on alcohol licensed premises is no longer licensable.
  - c) Amplified live music between 8am and 11pm before audiences of no more than 200 persons in workplaces not otherwise licensed under the 2003 Act (or licensed only for the provision of late night refreshment) is no longer licensable.
  - d) The licensing requirement for the provision of entertainment facilities is removed.
  - e) The exemption for live music integral to a performance of Morris dancing or dancing of a similar type is widened, so that the exemption applies to live or recorded music instead of unamplified live music.

- 35.3 a) and b) above are subject to the right of the Licensing Authority to impose conditions about live music following a review of a premises licence or club premises certificate relating to premises authorised to supply alcohol for consumption on the premises.
- 35.4 As a result of amendments to the 2003 act by the 2012 act and the 2013 order, no licence is required for the following activities to the extent that they take place between 8am to 11pm on any day:
  - A performance of a play in the presence of any audience of no more than 500 people.
  - An indoor sporting event in the presence of any audience of no more than 1,000 people; and
  - Most performances of dance in the presence of any audience of no more than 500 people.
- 35.5 Where licensable activities continue to take place on premises any licence conditions relating to 'live' music will be suspended, but it will be possible to impose new, or reinstate existing conditions following a review.
- 35.6 When considering whether an activity constitutes the provision of regulated entertainment each case will be treated on its own merits. There will inevitably be a degree of judgement as to whether a performance is live music or not, so organisers are encouraged to check with the Licensing Authority if in doubt.

#### 36.0 Sexual entertainment venues

- 36.1 Tewkesbury Borough Council has adopted a policy in relation to sex establishments, including sexual entertainment venues under the Local Government (Miscellaneous Provisions) Act 1982, as amended by the Policing and Crime Act 2009. This policy includes standard conditions attached to such licences. Where there are similar conditions attached to licences under both regulatory regimes, the more onerous will apply.
- 36.2 There is an exemption under the Local Government (Miscellaneous Provisions) Act 1982 that allows premises to provide sexual entertainment no more than 11 times per year and no more frequently than monthly. Any concerns related to the provision of occasional sexual entertainment may still lead to a review of the relevant premises licence or club premises certificate and the imposition of conditions.
- 36.3 Any premise that wants to provide sexual entertainment under the exemption must still be authorised under the Licensing Act 2003 for the performance of dance and the playing or recorded music.

#### 37.0 Early morning alcohol restriction orders (EMROs)

37.1 The power to introduce an EMRO enables a Licensing Authority to prohibit the sale of alcohol for a specified time period between the hours of 12am and 6am in the whole or part of its area, if it is satisfied that this would be appropriate for the promotion of the licensing objectives.

- 37.2 EMROs are designed to address recurring problems such as high levels of alcohol-related crime and disorder in specific areas at specific times; serious public nuisance; and other instances of alcohol-related anti-social behaviour which is not directly attributable to specific premises.
- 37.3 Before introducing an EMRO the Licensing Authority must be satisfied that it has sufficient evidence to demonstrate that its decision is appropriate for the promotion of the licensing objectives. This requirement will be considered in the same manner as other licensing decisions, such as the determination of applications for the grant of premises licences. The Licensing Authority will consider evidence from partners, including responsible authorities and local Community Safety Partnerships, alongside its own evidence, to determine whether an EMRO would be appropriate for the promotion of the licensing objectives.
- 37.4 The Licensing Authority will normally only consider the use of EMROs as a last resort in dealing with recurring problems and will always consider the potential burden that would be imposed on premises licence holders as well as the potential benefits in terms of promoting the licensing objectives.
- 37.5 It is recognised that there are other measures that could be taken instead of making an EMRO which include:
  - Introducing a special policy on cumulative impact.
  - Reviewing licences of specific problem premises.
  - Encouraging the creation of business-led best practice schemes in the area; and
  - Using other mechanisms set out in the Secretary of State's Guidance to Licensing Authorities under Section 182 of the Licensing Act 2003.
- 37.6 At the time of adopting this policy, the Licensing Authority is not currently satisfied that it is appropriate to make any EMROs.

#### 38.0 Late night levy

- 38.1 The late night levy is a power, conferred on licensing authorities by provision in Chapter 2 of Part 2 of the Police Reform and Social Responsibility Act 2011. This enables licensing authorities to charge a levy to persons who are licensed to sell alcohol late at night in the authority's area, as a means of raising a contribution towards the costs of policing the latenight economy.
- 38.2 The levy is a power and the Government has recognised that some licensing authorities will not consider that it is appropriate to exercise it.
- 38.3 At the time of adopting this policy this Licensing Authority does not have a large number of premises which are licensed to sell alcohol during the late night supply period. Therefore the Licensing Authority does not believe that the levy will generate enough revenue to make it a viable option in its area.
- 38.4 The decision to introduce the levy is for the Licensing Authority to make. However the Licensing Authority will keep the need for a levy under review in consultation with the chief officer of police and police and crime commissioner ("PCC") for the police area.
- 38.5 When considering whether to introduce a levy the Licensing Authority notes that any financial risk (for example lower than expected revenue) rests at a local level and this will be fully considered prior to making any decision about local implementation.

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- 38.6 The Licensing Authority will decide whether or not it believes it has a viable proposal to introduce the levy before incurring the costs of the formal consultation process.
- 38.7 If the Licensing Authority decides to give further consideration to the introduction of a levy in the future, it will do so in accordance with the relevant regulations and with reference to any relevant guidance issued by the Home Office.
- 38.8 Any decision to introduce, vary or end the requirement for the levy will be made by the Full Council. Other decisions in relation to the introduction and administration of the levy would be delegated to the Licensing Committee.

## 39.0 Suspension of licences and certificates for non-payment of annual fees

- 39.1 As a result of powers introduced under the Police Reform and Social Responsibility Act 2011, the Licensing Authority must suspend premises licences and club premises certificates if the holder of the relevant authorisation fails to pay their annual fee.
- 39.2 However, this does not apply immediately if the payment was not made before or at the time of the due date because of an administrative error, or because the holder disputed liability for the fee before or at the time of the due date. In either of these cases, there is a grace period of 21 days. This period will be used by the Licensing Authority to contact the licence or certificate holder in attempt to resolve the dispute or error. If the dispute or error is not resolved during this 21-day period, the licence or certificate will be suspended.
- 39.3 When suspending a licence or certificate a notice of suspension will be given in writing to the licence or certificate holder. The Licensing Authority will normally notify the licence or certificate holder no less than seven days prior to the day the suspension will take effect. The police and any other relevant responsible authorities will also be notified of the suspension.
- 39.4 A premises licence or certificate that has been suspended does not have effect to authorise licensable activities. However, it can for example be subject to a hearing or, in the case of a premises licence, an application for transfer. The licence will nevertheless only be reinstated when the outstanding fee has been paid. Formally, the debt is owed by the holder who held the licence at the time it was suspended. However, it may be more likely in practice that the new holder will actually make the payment.
- 39.5 Once payment has been received a written acknowledgement will be given to the licence/certificate holder and the suspension will be lifted. The police and any other relevant responsible authorities will be notified that the suspension has been lifted at the same time.

# Appendix 1 - Table of Delegated Functions

Matter to be dealt with	Full committee	Sub committee	Officers
Application for personal licence		If the police give an objection notice	If no objection notice is given by the police.
Application for premises licence/club premises certificate		If relevant representations are made	If no relevant representations are made
Application for provisional statement		If relevant representations are made	If no relevant representations are made
Application to vary premises licence/club premises certificate		If relevant representations are made	If no relevant representations are made
Application to vary designated personal licence holder		If the police give an objection notice	If no objection notice is given by the police.
Application for the mandatory alcohol condition under the Licensing Act 2003 requiring a Designated Premises Supervisor in respect of a premises licence to be disapplied		If a police representation is made	All other cases
Decision whether to consult other responsible authorities on minor variation application			All cases
Determination of minor variation application			All cases
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If the police give an objection notice	If no objection notice is given by the police.
Application for interim authority		If the police give an objection notice	If no objection notice is given by the police.
Application to review premises licence/club premises certificate		All cases	

Decision on whether a complaint or objection is irrelevant, frivolous, vexatious etc		All cases	
Decision for		All cases	
Licensing Authority to act in their capacity as a responsible authority			
Acknowledgement of receipt of a temporary events notice		All cases	
Determination of a police or environmental health objection to a temporary event notice	All cases		
Decision to suspend a licence or certificate for non- payment of the annual fee.		All cases	

## Appendix 2 – Mandatory conditions

## Supply of alcohol

- 1. No supply of alcohol may be made under the premises licence
  - a) At a time when there is no designated premises supervisor in respect of the premises licence, or
  - b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3.
  - 1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - 2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children
    - a) Games or other activities which require or encourage, or are designed to require or encourage, individuals to-
      - I. drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - II. drink as much alcohol as possible (whether within a time limit or otherwise).
    - b) Provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the act).
    - c) Provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less.
    - d) Provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on-
      - I. The outcome of a race, competition or other event or process, or
      - II. the likelihood of anything occurring or not occurring;
    - e) Selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- 4. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 6.
- 1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- 2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on

request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

- 7. The responsible person shall ensure that
  - a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures
    - I. beer or cider: 1/2 pint;
    - II. gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - III. still wine in a glass: 125 ml; and
  - b) Customers are made aware of the availability of these measures.
- 8.
- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1)
  - a) "Duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6); .
  - b) "Permitted price" is the price found by applying the formula-.

P=D+(DxV)

where-

- i. P is the permitted price,
- ii. D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- iii. V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol.
- c) "Relevant person" means, in relation to premises in respect of which there is in force a premises licence
  - i. the holder of the premises licence,
  - ii. the designated premises supervisor (if any) in respect of such a licence, or
  - iii. the personal licence holder who makes or authorises a supply of alcohol under such a licence.
  - iv.
- d) "Relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in guestion; and
- e) "Valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994(7).

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## Exhibition of films

- 1. Admission of children must be restricted in accordance with any recommendation made by the film classification body.
- 2.

## Door supervision

- 1. All individuals at the premises to carry out a security activity must be licensed by the Security Industry Authority.
- 2. For the purposes of this section
  - a) "Security activity" means an activity to which paragraph 2(1)(a) of The Private Security Industry Act 2001
  - b) Paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that schedule.

# Appendix 3 – Responsible Authorities

Authority	Contact
The Licensing Authority	Police
icensing Department	Licensing Unit
Fewkesbury Borough Council	Community Engagement Dept
Council Offices	Police Headquarters
Gloucester Road	No 1 Waterwells
Tewkesbury	Quedgeley
GL20 5TT	Gloucester
	GL2 2AN
Tel: 01684 272284	
Fax: 01684 272039	Tel: 01452 754482
Email: licensing@tewkesbury.gov.uk	Email:
_	licensing@gloucestershire.pnn.police.uk
The Fire Authority	Authority for Health and Safety, pollution
	of the environment.
Gloucestershire Fire and Rescue Service	
Service Delivery Support	Environmental Health Department
Waterwells Drive	Tewkesbury Borough Council
Quedgeley	Council Offices
Gloucester	Gloucester Road
GL2 2AX	Tewkesbury
	GL20 5TT
Tel: 01452 753333	
Fax 01452 753304	Tel: 01684 272191
Email fire.safety@glosfire.gov.uk	Fax:01684 272049
	email: <u>ehenquiries@tewkesbury.gov.uk</u>
Local planning authority	Responsible authority for protection of
	children
Planning Department	
Tewkesbury Borough Council	Lead Co-ordinator
Council Offices	Safeguarding Children Service
Gloucester Road	Gloucestershire Public Protection Bureau
Tewkesbury	No 63, Lansdown Road
GL20 5TT	Cheltenham
	Glos
Tel: 01684 272151 or 272152	GL51 6QD
Fax:01684 272067	
	Tel: 01452 583638
Email:	
Email: developmentapplications@tewkesburybc	email: Duncan.siret@gloucestershire.gov.uk

Primary Care Trust or Local Health Board	Trading Standards Service		
	Gloucestershire County Council		
Public Health Department	Trading Standards Service		
Block 4, 2nd Floor	Hillfield House		
Gloucestershire County Council	Denmark Road		
Shire Hall,	Gloucester		
Westgate Street,	GL1 3LD		
Gloucester,	General Enquiries: 01452 426201		
GL1 2TG	Licensing: 01452 426222		
-	Fax: 01452 426274		
Tel: 01452 328607	Email: tradstds@gloucestershire.gov.uk		
Email:	Email: Indistastastastagioucesterstille.gov.uk		
Ruth.Andress@gloucestershire.gov.uk			
Responsible authority in relation to			
applications in respect of vessels			
For the River Severn:			
British Waterways Board			
South West Office, Harbour House			
West Quay, The Dock			
Gloucester			
GL1 2LG			
Tel: 01452 318000			
Fax: 01452 318076			
Email:			
enquiries.southwest@britishwaterway			
s.co.uk			
For the River Avon:			
Lower Avon Navigation Trust Ltd /			
Upper Avon Navigation Trust Ltd			
Mill Wharf			
Mill Lane			
Wyre Piddle			
Pershore			
Worcestershire			
WR10 2JF			
Tel: 01386 552517			

# Appendix 4 - Licensing Act 2003 – Regulation No 42 (2005) – Plans

Applications for premises licences or club premises certificates must be accompanied by a plan to which the application relates, the scale being 1:100. However plans of outside areas only will be accepted to scale 1:500

The plan shall show:

- The boundary of the building, if relevant, and any external and internal walls of the building and, if different, the perimeter of the premises.
- Location points of access to and egress from the premises.
- If different from (b) above, the location of escape routes from the premises.
- Where [premises are used for more than one licensable activity, the area within the premises used for each activity.
- Fixed structures (including furniture) or similar objects temporarily in a fixed location (but not furniture) which may impact on the ability of individuals on the premises to use exits or escape routes without impediment.
- Where premises include a stage or raised area, the location and height of each stage or area relative to the floor.
- Where premises include any steps, stairs, elevators or lifts, the location of each one.
- Where premises include any room or rooms containing public conveniences, the location of each one.
- The location and type of any fire safety and any other safety equipment including, if applicable, marine safety equipment.
- The location of any kitchen on the premises.

The plan may include a legend through which the matters mentioned or referred to above are sufficiently illustrated by the use of symbols on the plan.

## Appendix 5 - BBFC Film Classification

Films would normally be classified by the British Board of Film Classification or the local authority in the following way:

- U Universal suitable for all
- PG Parental Guidance. Some scenes may be unsuitable for young children.
- 12A (PG12) Passed only for viewing by persons aged 12 years or older or younger persons accompanied by an adult.
- 12 Passed only for viewing by persons aged 12 years or older.
- 15 Passed only for viewing by persons aged 15 years and over.
- 18 Passed only for viewing by persons aged 18 years and over.

In some cases, the PG rating may carry a recommended viewing age – e.g. PG8 would only be suitable for children over the age of eight, if accompanied by an adult.